



**Attachment to Managed Application Services
Service Component Provider
Master Services Agreement**

DIR Contract No. DIR-MAS-SCP-RCR-001

Between

**The State of Texas, acting by and through
the Texas Department of Information Resources**

and

Allied Consultants, Inc.

**Attachment 6-A
DIR Functional Organization Chart**

TEXAS DEPARTMENT OF INFORMATION RESOURCES (DIR)
STATEWIDE TECHNOLOGY CENTER: DATA CENTER SERVICES

JANUARY 2016

OVERVIEW:

DIR's Data Center Services Division monitors and oversees Service Component Provider and Multisourcing Service Integrator delivery of services and execution of the DCS agreement and program. The division works with DCS Customers and DCS Service Providers to facilitate effective service delivery and decision making as well as timely issue resolution and contract management. The division includes approximately 14 staff who are divided among three sections, as well as a variety of designated SME support staff from across DIR. The Data Center Services section oversees requests for solution, governance administration, security oversight, enterprise new business solutions, SLA performance management oversight as well as the transformation program, including consolidation and HW/SW refresh programs. The DCS Division Director co-chairs the IT Leadership Committee. The Customer Service section executes relationship management with DCS Customers in collaboration with SCP and MSI counterparts. The DCS Deputy Director is the co-chair of the Service Delivery Solution Group. The Technology section focuses on technology architectures and standards as well as technology planning. The Chief Technology Architect is co-chair of the Technology Solution Group.

