

Exhibit 2: Attachment 2.2

Version 2.2

Texas Department of Information Resources

Data Center Services Request for Offer

Mainframe Services

Financial Responsibility Matrix

Meaning of Headings

Version 2.0	Description
Mainframe, Facilities, Network, Cross Functional*	
Incumbent Vendor Owned/Leased Assets/Licenses	Identifies who is currently paying for Equipment or Services that will exist at Commencement.
Ownership at Commencement or Refresh	Identifies who is financially responsible for the Equipment acquisition (buyout), lease transfer, or service of the Incumbent Equipment and services as of Commencement.
Software Licenses / Transfer Fees	Identifies who is financially responsible for Software licenses and transfer/access fees (license and maintenance) for products used to provide the Services from Commencement Date forward.
Software Currency	N means the current production version that has been released by the vendor. N-1 means the release previous to the current release. Financial responsibility determined in accordance with Software Releases/Upgrades/Enhancements.
Refresh Cycle	Equipment shall be refreshed in accordance with applicable Refresh cycle and Service Provider's other technical currency obligations in the Agreement.
Ownership for Releases / Upgrades / Enhancements	Identifies who pays for Equipment and service upgrades or enhancements.
Ownership Required to Support Growth	Identifies who pays for Equipment and service growth.
Administrative Procurement	Identifies who procures the item including managing the bidding process and receipt, payment and associated invoicing activities.
IMAC	Identifies who performs Installations, Moves, Adds and Changes for the asset, including planning and implementation.
Maintenance	Identifies who pays for the break/fix, preventative maintenance and spare parts.
Operations and Support	Identifies who has financial responsibility for support and operational expenses relating to the Equipment or services.
Removal and Disposal	Identifies who is responsible for removing the Equipment from the environment. State receives any net benefit after disposal of Client owned Equipment. Service Provider receives any benefit after disposal for all other Service Provider owned Equipment. Includes planning and implementation.
Disaster Recovery	Identifies who provides disaster recovery services for Equipment or Services.
Charging Mechanism (Exhibit 2)	Identifies the pricing methodology. 1. Unit Rate Charges 2. Rate Card Services 3. Pass Through Expenses 4. Milestone and Project Charges

Meaning of Headings

Version 2.0	Description
Personnel*	
Salary, Benefits, Add'l Comp, Payroll Taxes	Identifies who pays for Personnel compensation including salary, benefits, bonus, other additional compensation and payroll taxes.
Travel	Identifies who pays for travel.
Training	Identifies who pays for training.
Relocation	Identifies who pays for relocation costs.
Increase / Decrease in Staffing	Identifies who pays for staffing increases / decreases.
Severance	Identifies who pays severance costs for Personnel separated after being hired by SP.
Retention Payments	Identifies who pays for retention payments.
EUC Devices	Identifies who pays for laptops, desktop, printers, mobile phones, etc.
Background Checks	Identifies who pays for background checks.
Office Space	Identifies who pays for employees office space.
Charging Mechanism (Exhibit 2)	Identifies the pricing methodology. 1. Unit Rate Charges 2. Rate Card Services 3. Pass Through Expenses 4. Milestone and Project Charges

*Unless otherwise noted in this matrix, financial responsibility designations apply to both Consolidated and Non-Consolidated environments.

Mainframe	Asset Purchase / Lease / License								Support / Operational Expenses						
	Incumbent Vendor Owned/Leased Assets/Licenses (1)	Ownership at Commencement or Refresh	Software Licenses / Transfer Fees	Software Currency	Refresh Cycle	Ownership for Releases / Upgrades / Enhancements	Ownership Required to Support Growth	Asset Charging Mechanism	Administrative Procurement	IMAC	Maintenance	Operations & Support	Removal & Disposal	Disaster Recovery	Support Charging Mechanism
Version 2.0															
Equipment:															
Mainframe															
CPU	Incumbent	SP - MF	N/A	N/A	n / n-1 (2)	SP - MF	SP - MF	SP - MF Unit Rates	SP - MF	SP - MF	SP - MF	SP - MF	SP - MF	SP - MF	SP - MF Unit Rates
DASD	Incumbent	SP - MF	N/A	N/A	n / n-1 (2)	SP - MF	SP - MF	SP - MF Unit Rates	SP - MF	SP - MF	SP - MF	SP - MF	SP - MF	SP - MF	SP - MF Unit Rates
Front End Processor	Incumbent	SP - MF	N/A	N/A	n / n-1 (2)	SP - MF	SP - MF	SP - MF Unit Rates	SP - MF	SP - MF	SP - MF	SP - MF	SP - MF	SP - MF	SP - MF Unit Rates
Tape	Incumbent	SP - MF	N/A	N/A	n / n-1 (2)	SP - MF	SP - MF	SP - MF Unit Rates	SP - MF	SP - MF	SP - MF	SP - MF	SP - MF	SP - MF	SP - MF Unit Rates
Consumables (e.g., tape cartridges)	Incumbent	SP - MF	N/A	N/A	n / n-1 (2)	SP - MF	SP - MF	SP - MF Unit Rates	SP - MF	SP - MF	SP - MF	SP - MF	SP - MF	SP - MF	SP - MF Unit Rates
Cables and Connectors (3)	Incumbent	SP - PVT	N/A	N/A	N/A	SP - PVT	SP - PVT	SP - MF Unit Rates	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit
Software:															
Mainframe IBM															
Antivirus Software	Incumbent	SP - MF	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SP - MF Unit Rates	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Application Software	TX	TX	TX	n / n-1	N/A	TX	TX	N/A	TX	SP - MF	TX	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Application Utilities	Incumbent	SP - MF	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SP - MF Unit Rates	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Collaborative	Incumbent	SP - MF	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SP - MF Unit Rates	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Compilers	Incumbent	SP - MF	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SP - MF Unit Rates	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Database Management Software	Incumbent	SP - MF	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SP - MF Unit Rates	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Development Tools	Incumbent	SP - MF	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SP - MF Unit Rates	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Email	Incumbent	SP - MF	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SP - MF Unit Rates	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Infrastructure Management Software	Incumbent	SP - MF	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SP - MF Unit Rates	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Middleware	Incumbent	SP - MF	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SP - MF Unit Rates	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Network Software	Incumbent	SP - MF	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SP - MF Unit Rates	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Operating Software	Incumbent	SP - MF	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SP - MF Unit Rates	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Security Software	Incumbent	SP - MF	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SP - MF Unit Rates	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Utility / Monitoring & Management	Incumbent	SP - MF	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SP - MF Unit Rates	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates
DIR Enterprise License Software	TX	TX	TX	n / n-1	N/A	TX	TX	N/A	TX	SP - MF	TX	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Mainframe Non-IBM															
Antivirus Software	Incumbent	SP - MF	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SP - MF Unit Rates	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Application Software	TX	TX	TX	n / n-1	N/A	TX	TX	N/A	TX	SP - MF	TX	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Application Utilities	TX	TX	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SSC	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Collaborative	TX	TX	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SSC	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Compilers	TX	TX	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SSC	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Database Management Software	TX	TX	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SSC	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Development Tools	TX	TX	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SSC	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Email	TX	TX	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SSC	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Infrastructure Management Software	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Middleware	TX	TX	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SSC	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Network Software	TX	TX	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SSC	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Operating Software	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Security Software	Incumbent	SP - MF	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SP - MF Unit Rates	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates
Utility / Monitoring & Management	Incumbent	SP - MF	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SP - MF Unit Rates	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates
DIR Enterprise License Software	TX	TX	SP - MF	n / n-1	N/A	SP - MF	SP - MF	SSC	SP - MF	SP - MF	SP - MF	SP - MF	N/A	SP - MF	SP - MF Unit Rates

N/A = Not Applicable

SP = All Service Providers

SP - MF = Mainframe Component Provider

SP - PVT = Private Cloud Component Provider

SP - PM = Print - Mail Component Provider

SP - PUB = Public Cloud Component Provider

SP - MSI = Multisourcing Service Integrator

SP - NW = Network Component Provider

TX = DIR or DIR Customer

SSC = Software Service Charge

Note 1: Incumbent = SPs currently providing Services to DIR Customers under the existing DCS agreement. SP - MF will assume or buyout leases and buyout Incumbent Equipment necessary to provide Services.

Note 2: Mainframes must be capable of running the current ("n") or next to current ("n-1") version of the applicable System Software within six (6) months of the general availability of such System Software.

Note 3: Includes cabling required to connect pieces of Equipment and from Equipment to network ports.

Note 4: See Exhibit 2 for additional information related to Disaster Recovery incremental costs and Service expectations and Exhibit 1 for additional information related to Crisis Management incremental costs.

Non-Consolidated/Remote Service Locations									
Building Deprec / Lease	TX	TX	NA	TX	TX	TX	TX	TX	TX
Building Maintenance / Security	TX	TX	NA	TX	TX	TX	TX	TX	TX
Custodial Services	TX	TX	NA	TX	TX	TX	TX	TX	TX
Environmental (e.g., HVAC, CRAC, PDUs, Chillers)	TX	TX	NA	TX	TX	TX	TX	TX	TX
Furniture & Fixtures	TX	TX	NA	TX	TX	TX	TX	TX	TX
Office Equipment	TX	TX	NA	TX	TX	TX	TX	TX	TX
Other Space Charges	TX	TX	NA	TX	TX	TX	TX	TX	TX
Print and mail form storage	TX	TX	NA	TX	TX	TX	TX	TX	TX
Property Taxes (if applicable)	TX	TX	NA	TX	TX	TX	TX	TX	TX
Server Racks & Enclosures	TX	TX	NA	TX	TX	TX	TX	TX	TX
Security Services	TX	TX	NA	TX	TX	TX	TX	TX	TX
Space upgrades, additions, fit out	TX	TX	NA	TX	TX	TX	TX	TX	TX
UPS - Facility	TX	TX	NA	TX	TX	TX	TX	TX	TX
UPS - Stand Alone (6)	TX/Incumbent	TX	Useful Life	SP	SP	SP	SP	SP	SP - Unit Rates
Utilities	TX	TX	NA	TX	TX	TX	TX	TX	TX
Wiring & Cabling	TX	TX	NA	TX	TX	TX	TX	TX	TX
SP Service Delivery Centers (5)									
Building Deprec / Lease	Incumbent	SP	NA	SP	SP	SP	SP	SP	SP - Unit Rates
Building Maintenance / Security	Incumbent	SP	NA	SP	SP	SP	SP	SP	SP - Unit Rates
Custodial Services	Incumbent	SP	NA	SP	SP	SP	SP	SP	SP - Unit Rates
Environmental (e.g., HVAC, CRAC, PDUs, Chillers)	Incumbent	SP	NA	SP	SP	SP	SP	SP	SP - Unit Rates
Furniture & Fixtures	Incumbent	SP	NA	SP	SP	SP	SP	SP	SP - Unit Rates
Office Equipment	Incumbent	SP	NA	SP	SP	SP	SP	SP	SP - Unit Rates
Other Space Charges	Incumbent	SP	NA	SP	SP	SP	SP	SP	SP - Unit Rates
Print and mail form storage	Incumbent	SP	NA	SP	SP	SP	SP	SP	SP - Unit Rates
Property Taxes	Incumbent	SP	NA	SP	SP	SP	SP	SP	SP - Unit Rates
Server Racks & Enclosures	Incumbent	SP	NA	SP	SP	SP	SP	SP	SP - Unit Rates
Security Services	Incumbent	SP	NA	SP	SP	SP	SP	SP	SP - Unit Rates
Space upgrades, additions, fit out	Incumbent	SP	NA	SP	SP	SP	SP	SP	SP - Unit Rates
UPS - Facility	Incumbent	SP	NA	SP	SP	SP	SP	SP	SP - Unit Rates
UPS - Stand Alone	Incumbent	SP	NA	SP	SP	SP	SP	SP	SP - Unit Rates
Utilities	Incumbent	SP	NA	SP	SP	SP	SP	SP	SP - Unit Rates
Wiring & Cabling	Incumbent	SP	NA	SP	SP	SP	SP	SP	SP - Unit Rates

N/A = Not Applicable

OOS = Out of Scope

SP = All Service Providers

SP - MF = Mainframe Component Provider

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SP - PUB = Public Cloud Component Provider

SP - MSI = Multisourcing Service Integrator

SP - NW = Network Component Provider

TX = DIR or DIR Customer

Note 1: Incumbent = SPs currently providing Services to DIR Customers under the existing DCS agreement. SP - PVT will assume or buyout leases and buyout Incumbent Equipment necessary to provide Services.

Note 2: Equipment must still be within standard support levels and not End Of Life

Note 3: Travel and living expenses incurred by SP for travel to DIR's Sites are included within the Charges. Third party moving expenses approved by DIR to perform an IMAC involving the relocation of Equipment from one DIR Site to another DIR Site, excluding those as part of Transformation, shall be invoiced to DIR on a pass-through basis.

Note 4: Reserved

Note 5: Any service provided out of SP Service Delivery Centers is financial responsibility of that SP

Note 6: If existing equipment was purchased via an Incumbent HSC, it is a SP-owned asset with maintenance coverage. All future UPS - Standalone devices and associated peripherals such as batteries should be managed and maintained by SP - PVT.

Note 7: Custodial Services for 3rd fl only. Security Service for 3rd fl and basement.

Network	Incumbent Vendor Owned/Leased Assets/Licenses (1)	Ownership at Commencement or Refresh	Refresh Cycle (2)	Ownership for Upgrades / Enhancements (3)	Ownership Required to Support Growth (3)	Maintenance	Operations and Support	Disaster Recovery	Charging Mechanism
EQUIPMENT									
Consolidated Data Centers - ADC/SDC <=ASR (10)	Incumbent	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
Consolidated Data Center - ADC/SDC >ASR (4)	Incumbent	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
Future Regional Data Center Locations	NA	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
Non Consolidated Service Locations	TX	TX	N/A	TX	TX	TX	TX	TX	OOS
Non Consolidated - WAAS	Incumbent	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
Regional Network Extensions/HUBs	Incumbent	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
Public Cloud Locations	Incumbent	SP - PUB	w/in Std Support Lvl	SP - PUB	SP - PUB	SP - PUB	SP - PUB	SP - PUB	SP - PUB Unit Rates
SP Service Delivery Centers	Incumbent	SP	w/in Std Support Lvl	SP	SP	SP	SP	SP	SP - SP Unit Rates
SOFTWARE (8)									
Consolidated Data Center - ADC/SDC									
DC Network Management/Monitoring Software	Incumbent	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
WAN Network Management/Monitoring Software	Incumbent	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
Firewall Software	Incumbent	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
Information Security Software (9)	Incumbent	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
Future Regional Data Center Locations									
Network Management/Monitoring Software	NA	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
WAN Network Management/Monitoring Software	NA	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
Firewall Software	NA	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
Information Security Software (9)	NA	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
Non Consolidated Locations									
Network Management/Monitoring Software	TX	TX	NA	TX	TX	TX	TX	TX	OOS
Firewall Software	TX	TX	NA	TX	TX	TX	TX	TX	OOS
Information Security Software (9)	TX	TX	NA	TX	TX	TX	TX	TX	OOS
Network Concentration Point									
Network Management/Monitoring Software	NA	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
Firewall Software	NA	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
Information Security Software (9)	NA	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
Public Cloud Locations									
Network Management/Monitoring Software	Incumbent	SP - PUB	w/in Std Support Lvl	SP - PUB	SP - PUB	SP - PUB	SP - PUB	SP - PUB	SP - PUB Unit Rates
WAN Network Management/Monitoring Software	Incumbent	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
Firewall Software	Incumbent	SP - PUB	w/in Std Support Lvl	SP - PUB	SP - PUB	SP - PUB	SP - PUB	SP - PUB	SP - PUB Unit Rates
Information Security Software (9)	Incumbent	SP - PUB	w/in Std Support Lvl	SP - PUB	SP - PUB	SP - PUB	SP - PUB	SP - PUB	SP - PUB Unit Rates
TRANSPORT-DATA									
Consolidated Data Centers - LAN	Incumbent	SP - PVT	N/A	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
DIR Customer sites to Data Center Demarc	TX	TX	N/A	TX	TX	TX	TX	TX	OOS
Consolidated Data Centers - ADC/SDC (11)	Incumbent	OOS	N/A	TX	TX	N/A	SP - PVT	TX	OOS
SP Service Delivery Centers (6)	Incumbent	SP	N/A	SP	SP	SP	SP	SP	SP - SP Unit Rates
Mainframe - Non-Consolidated Data Center	Incumbent	OOS	N/A	TX	TX	N/A	SP - PVT	TX	OOS
Public Cloud Ports	Incumbent	OOS	N/A	TX	TX	N/A	SP - PVT	TX	OOS
Virtual Cross Connect (VXC) Connection	Incumbent	OOS	N/A	TX	TX	N/A	SP - PVT	TX	OOS
Non Consolidated Service Locations	OOS	OOS	N/A	TX	TX	TX	TX	TX	OOS
VPN - DIR Customer Service (Remote Access/Site to Site)	Incumbent	SP - PVT	N/A	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
VPN - Service Provider Internal Use	Incumbent	SP	N/A	SP	SP	SP	SP	SP	SP - SP Unit Rates

TRANSPORT-VOICE									
Data Center Locations - ADC/SDC	Incumbent	SP - PVT	N/A	SP - PVT Unit Rates					
SP Service Delivery Centers (6)	Incumbent	SP	N/A	SP	SP	SP	SP	SP	SP - SP Unit Rates
Non Consolidated Service Locations	TX	TX	N/A	TX	TX	TX	TX	TX	OOS

N/A = Not Applicable

OOS = Out of Scope

SP = All Service Providers

SP - MF = Mainframe Component Provider

SP - PVT = Private Cloud Component Provider

SP - PM = Print - Mail Component Provider

SP - PUB = Public Cloud Component Provider

SP - MSI = Multisourcing Service Integrator

TX = DIR or DIR Customer

Note 1: Incumbent = SPs currently providing Services to DIR Customers under the existing DCS agreement. SP - PVT will assume or buyout leases and buyout Incumbent Equipment necessary to provide Services.

Note 2: Equipment must still be within standard support levels and not End Of Life.

Note 3: Travel and living expenses incurred by SP for travel to DIR's Sites are included within the Charges. Third party moving expenses approved by DIR to perform an IMAC involving the relocation of Equipment from one DIR Site to another DIR Site, excluding those as part of Transformation, shall be invoiced to DIR on a pass-through basis.

Note 4: Network equipment includes, but is not limited, to routers, switches, load balancers, firewall equipment, NIPS, NIDS to support services beyond existing Aggregated Services Routers

Note 5: Reserved

Note 6: SPs are responsible for voice and data transport at and between SP Facilities and from SP Facilities to Consolidated Data Centers to provide Services, inclusive of any disaster recovery sites.

Note 7: Reserved

Note 8: Software currency requirements dependent upon DIR Customer's readiness.

Note 9: Includes Intrusion Detection Software (IDS) and Intrusion Prevention Software (IPS).

Note 10: Network equipment includes, but is not limited, to routers, switches, load balancers, firewall equipment, NIPS, NIDS up to existing Aggregated Services Routers

Note 11: Includes data transport for DCN ring, replication circuits and public cloud connectivity.

Cross Functional

Version 2.0	Incumbent Vendor Owned/Leased Assets/Licenses (1)	Ownership at Commencement or Refresh	Refresh Cycle (2)	Ownership for Upgrades / Enhancements (3)	Ownership Required to Support Growth (3)	Maintenance	Operations and Support	Disaster Recovery	Charging Mechanism
Cross-Functional General:									
Security Assessment	SP - MSI	SP - MSI	N/A	SP - MSI	SP - MSI	SP - MSI	SP - MSI	SP - MSI	SP - MSI Charges
Third Party Service Contracts	Incumbent	SP	N/A	SP	SP	SP	SP	SP	SP Unit Rates
Equipment:									
MSI Support Equipment - MSI Locations (4)	SP - MSI	SP - MSI	5 yrs	SP - MSI	SP - MSI	SP - MSI	SP - MSI	SP - MSI	SP - MSI Charges
MSI Support Equipment - CDC's (5)	Incumbent	SP - PVT	5 yrs	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
Cross Functional Equipment part of SCP solution	N/A	SP	5 yrs	SP	SP	SP	SP	SP	SP Unit Rates
Software:									
Asset Inventory and Mgmt Software	SP - MSI	SP - MSI	w/in Std Support Lvl	SP - MSI	SP - MSI	SP - MSI	SP - MSI	SP - MSI	SP - MSI Charges
Service Management Systems	SP - MSI	SP - MSI	w/in Std Support Lvl	SP - MSI	SP - MSI	SP - MSI	SP - MSI	SP - MSI	SP - MSI Charges

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OOS = Out of Scope

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Note 2: Equipment must still be within standard support levels and not End Of Life.

Note 3: Travel and living expenses incurred by SP for travel to DIR's Sites are included within the Charges. Third party moving expenses approved by DIR to perform an IMAC involving the relocation of Equipment from one DIR Site to another DIR Site, excluding those as part of Transformation, shall be invoiced to DIR on a pass-through basis.

Note 4: MSI Support Equipment includes the servers, storage, and peripherals necessary to provide the underlying MSI Service including but not limited to Service Desk, Chargeback, Asset Management, Reporting, etc.

Note 5: Operational server support for the MSI service management systems in the ADC/SDC will be the financial responsibility of the SP - PVT. Incremental SP - PVT Charges, above those contemplated at Commencement Date, for support of the MSI systems will be recovered by DIR.

Personnel											
Version 2.0	Salary, Benefits, Add'l Comp, Payroll Taxes	Travel	Training	Relocation	Increase / Decrease in Staffing	Severance	Retention Payments	EUC Devices (2)	Background Checks	Office Space	Charging Mechanism
Third-Party Service Contracts (1)	SP	SP	SP	SP	SP	SP	SP	SP	SP	SP	SP Unit Rates
SP Staff	SP	SP	SP	SP	SP	SP	SP	SP	SP	SP	SP Unit Rates
TX Employees	TX	TX	TX	TX	TX	TX	TX	TX	TX	TX	TX

N/A = Not Applicable

OOS = Out of Scope

SP = All Service Providers

SP - MF = Mainframe Component Provider

SP - PVT = Private Cloud Component Provider

SP - PM = Print - Mail Component Provider

SP - PUB = Public Cloud Component Provider

SP - MSI = Multisourcing Service Integrator

SP - NW = Network Component Provider

TX = DIR or DIR Customer

Note 1: Third-Party Service Contracts include a labor-based component that is not included in the TX staffing levels.

Note 2: End User Computing (EUC) devices includes PCs, laptops, printers, mobile phones, pagers, and any other tool required for personnel to provide Services.