![DIR logo]

Exhibit to Managed Security Services Service Component Provider Master Services Agreement

DIR Contract No. DIR-MSS-SCP-001

Between

The State of Texas, acting by and through the Texas Department of Information Resources

and

AT&T Corp.

Attachment 1-A
Common Terms and Acronyms

October 26, 2017

ATTACHMENT 1-A
COMMON TERMS AND ACRONYMS

This document contains common terms and acronyms that may be included in the Agreement, or are otherwise common terms in the IT industry.

Term / Acronym	General Meaning
24x7	Means support provided as part of the Services during the time period 24 hours per day, 7 days per week.
ACF/NCP	Advanced Communications Function/Network Control Program
ACF/SSP	Advanced Communications Function/Systems Support Program
ADA	Americans with Disabilities Act
ADC	Austin Data Center
API	Application Program Interface
ASV	Approved Scanning Vendor
ATOT	At Time of Test
BAFO	Best and Final Offer
BCP(s)	Business Continuity Plan(s)
BIA	Business Impact Analysis
CAB(s)	Change Advisory Board(s)
CI(s)	Configuration Item(s)
COTS	Commercial Off-the-Shelf
CMDB	Configuration Management Database
DCS	Data Center Services
DDoS	Distributed Denial of Service
DHCP	Dynamic Host Configuration Protocol
DIR	Texas Department of Information Resources, an agency of the State of Texas

Term / Acronym	General Meaning
DMZ	Demilitarized Zone. In network security, a network that is isolated from, and serves as a neutral zone between, a trusted network (for example, a private intranet) and an untrusted network (for example, the Internet). One or more secure gateways usually control access to the DMZ from the trusted or the untrusted network.
DNS	Domain Name System
DM	Device Management
DR	Disaster Recovery
DRP	Disaster Recovery Plan
EDI	Electronic Data Interchange
EEO	Equal Employment Opportunity
EIR	Electronic and Information Resources
ERISA	Employee Retirement Income Security Act
EOL	End of Life
EoSL	End of Support Life
ESBD	Electronic State Business Daily
EUC	End User Computing
FAQ(s)	Frequently Asked Question(s)
FERPA	Family Educational Rights and Privacy Act
FIPS	Federal Information Processing Standards (Specific FIPS 140-2)
FISMA	Federal Information Security Management Act
Framework	Texas Cybersecurity Framework
FRM	Financial Responsibility Matrix
FTE	Full-Time Equivalent
FTP	File Transfer Protocol or Full-Time Professional
HIPAA	Health Information Portability and Accountability Act

Term / Acronym	General Meaning
HIPS	Host-based Intrusion Prevention Systems
HITECH	Information Technology for Economic and Clinical Health
HSC	Hardware Service Charge
HSP	HUB Subcontracting Plan
HUB	Historically Underutilized Business
IDS	Intrusion Detection Systems
IMS	Information Management System
IOCP	Input Output Configuration Program
IP	Internet Protocol
IPS	Intrusion Prevention Systems
IR	Incident Response
IS	Information Services
IT	Information Technology
ITFM	Multisourcing Service Integrator's IT Financial Management system
ITSCM	IT Service Continuity Management
JSR 168	Java Specification Report 168
LAN	Local Area Network
MAN	Metropolitan Area Network
MDS	Malware Detection System
MPLS	Multi-Protocol Label Switching
MSA	Master Services Agreement
MSI	Multisourcing Service Integrator
MSS	Managed Security Services
MSSP	Managed Security Services Provider

Term / Acronym	General Meaning
NCP	Network Control Program
NOS	Network Operating System
NSOC	Network Security Operation Center
OEM	Original Equipment Manufacturer
OMB	Office of Management and Budget
OS	Operating system
OSHA	Occupational Safety and Health Agencies
PCI	Payment Card Industry
PCI DSS	Payment Card Industry Data Security Standard
PDAA	Policy Driven Adoption for Accessibility
PII	Personally Identifiable Information
PIR	Post Implementation Review
PM	Project Manager
RA	Risk Analysis
RC	Risk and Compliance
RCA	Root Cause Analysis
RFO	Request for Offer
ROM	Rough Order of Magnitude
RPO	Recovery Point Objective
RTO	Recovery Time Objective
RU	Resource Units
SAS	Statement of Auditing Standards
SCP	Service Component Provider
SDC	San Angelo Data Center or State Data Center in San Angelo.

Term / Acronym	General Meaning
SDM	Service Delivery Management
SEIM	Security Information and Event Management
SLA(s)	Service Level Agreements
SMM	Service Management Manual
SNA	Systems Network Architecture
SNMP	Simple Network Management Protocol
SPOC	Single Point of Contact
SRM	Service Responsibility Matrix
SSA	Social Security Administration
SSC	Software Service Charge
STA	Security and Threat Analysis
STC	Statewide Technology Centers
TAC	Texas Administrative Code
TCP	Transmission Control Protocol
TEX-AN	Texas Agency Network
TGC	Texas Government Code
TSD	Technology Solution Design
UPS	Uninterruptible Power Supply
VPAT	Voluntary Product Accessibility Template
VPN	Virtual Private Network
VTAM	Virtual Telecommunications Access Method
W3C	World Wide Web Consortium
WAF	Web Application Firewall
WAN	Wide Area Network

Term / Acronym	General Meaning
WINS	Windows Internet Naming Service