



**Exhibit to Managed Security Services
Service Component Provider
Master Services Agreement**

DIR Contract No. DIR-MSS-SCP-001

Between

**The State of Texas, acting by and through
the Texas Department of Information Resources**

and

AT&T Corp.

**Exhibit 13
Reports**

October 26, 2017

A. INTRODUCTION

This Exhibit sets forth the Reports that the Service Provider shall provide, for all Services described in this RFO.

B. REPORTS

The Service Provider's responsibilities include:

1. Providing all Reports as follows:
 - 1.1. Those Reports listed in **Attachment 13-A**, Description of Reports;
 - 1.2. According to the format, content, and frequency as noted in **Attachment 13-A**, Description of Reports;
 - 1.3. In compliance with report specifications identified in a formal reports development process (e.g. requirements, development, test, acceptance, production ready) to be completed for each designated Report prior to the Commencement Date.
2. Providing ad hoc reports as requested by DIR in compliance with processes outlined in the Service Management Manual.
 - 2.1. Where practical provide the capability for DIR and Customers to request Reports based on standard data provided via the Portal or **Exhibit 2.1.2**, Cross Functional Service SOW, as applicable.
3. Delivering all Reports requested within other documents that are referenced as requirements in other Exhibits and Attachments.
 - 3.1. In compliance with report specifications identified in a formal reports development process (e.g. requirements, development, test, acceptance, production ready) to be completed for each designated Report prior to Commencement Date.
4. Modifying the format, content, and frequency of any Report as requested by DIR during the Term, subject to Change Management procedures.
5. At a minimum, provide all Reports via the MSI's Portal.
 - 5.1. Provide access statistics for Reports presented via the Portal at the request of DIR.
6. Providing soft or hard copies of Reports as requested by DIR.