

**Charter Spectrum (fka Time Warner Cable)  
Exhibit C-1 Pricing (per EAU 9)  
DIR-TEX-AN-NG-CTSA-008**

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**Exhibit C-1 Pricing**  
Charter Spectrum (fka Time Warner Cable)  
DIR-TEX-AN-NG-CTSA-008

**Sunset/Grandfathered and End-of-Life (EOL) Services**

**NOTE TO CUSTOMER:** Services listed below in red underlined font still in place at time of removal from contract or effective Sunset date, whichever is later, may incur higher rates for the remainder of use. Services listed here are noted in red font throughout Exhibit C-1. Please plan accordingly.

**End-of-Life (EOL) or Sunset Products to be removed in the future.**

Product	C-1 Pricing Tab	Sales Hold Date	Grandfather Date	Grandfathered Rate	Sunset Date
<u>Cable</u>	<u>SOHO Pricing</u>	<u>9/1/2016</u>	<u>9/1/2016</u>	<u>\$67.60</u>	<u>8/31/2016</u>
Teleworker 10X1	SOHO Pricing	3/1/2017	3/1/2017	\$57.20	12/31/2017
<u>Teleworker 15X2</u>	<u>SOHO Pricing</u>	<u>3/1/2017</u>	<u>3/1/2017</u>	<u>\$67.60</u>	<u>12/31/2017</u>
Teleworker 50X5	SOHO Pricing	3/1/2017	3/1/2017	\$114.40	12/31/2017
<u>Teleworker 100x10</u>	<u>SOHO Pricing</u>	<u>3/1/2017</u>	<u>3/1/2017</u>	<u>\$156.00</u>	<u>12/31/2017</u>
10X1 DOCSIS	SOHO Pricing	3/1/2017	3/1/2017	\$89.59	12/31/2017
<u>15X2 DOCSIS</u>	<u>SOHO Pricing</u>	<u>3/1/2017</u>	<u>3/1/2017</u>	<u>\$123.19</u>	<u>12/31/2017</u>
25X3 DOCSIS	SOHO Pricing	3/1/2017	3/1/2017	\$179.19	12/31/2017
<u>35X5 DOCSIS</u>	<u>SOHO Pricing</u>	<u>9/1/2016</u>	<u>9/1/2016</u>	<u>\$299.52</u>	<u>12/31/2017</u>
50X5 DOCSIS	SOHO Pricing	3/1/2017	3/1/2017	\$228.79	12/31/2017
<u>200X20 DOCSIS</u>	<u>SOHO Pricing</u>	<u>3/1/2017</u>	<u>3/1/2017</u>	<u>\$415.99</u>	<u>12/31/2017</u>
5M	INTERNET FIBER PRICING	3/1/2017	3/1/2017	\$403.20	8/31/2018
<u>10M</u>	<u>INTERNET FIBER PRICING</u>	<u>3/1/2017</u>	<u>3/1/2017</u>	<u>\$509.60</u>	<u>8/31/2018</u>
20M	INTERNET FIBER PRICING	3/1/2017	3/1/2017	\$728.00	8/31/2018
<u>40M</u>	<u>INTERNET FIBER PRICING</u>	<u>3/1/2017</u>	<u>3/1/2017</u>	<u>\$910.00</u>	<u>8/31/2018</u>
60M	INTERNET FIBER PRICING	9/1/2016	9/1/2016	\$1,390.00	8/31/2018
<u>70m</u>	<u>INTERNET FIBER PRICING</u>	<u>3/1/2017</u>	<u>3/1/2017</u>	<u>\$1,204.00</u>	<u>8/31/2018</u>
300M	INTERNET FIBER PRICING	3/1/2017	3/1/2017	\$2,004.80	8/31/2018
<u>400M</u>	<u>INTERNET FIBER PRICING</u>	<u>9/1/2016</u>	<u>9/1/2016</u>	<u>\$3,025.00</u>	<u>8/31/2018</u>
600M	INTERNET FIBER PRICING	9/1/2016	9/1/2016	\$3,865.00	8/31/2018
<u>10X1 DOCSIS</u>	<u>INTERNET FIBER PRICING</u>	<u>3/1/2017</u>	<u>3/1/2017</u>	<u>\$89.59</u>	<u>12/31/2017</u>
15X2 DOCSIS	INTERNET FIBER PRICING	3/1/2017	3/1/2017	\$123.19	12/31/2017
<u>25X3 DOCSIS</u>	<u>INTERNET FIBER PRICING</u>	<u>3/1/2017</u>	<u>3/1/2017</u>	<u>\$179.19</u>	<u>12/31/2017</u>
35X5 DOCSIS	INTERNET FIBER PRICING	9/1/2016	9/1/2016	\$322.56	12/31/2017
<u>50X5 DOCSIS</u>	<u>INTERNET FIBER PRICING</u>	<u>3/1/2017</u>	<u>3/1/2017</u>	<u>\$246.39</u>	<u>12/31/2017</u>
200X20 DOCSIS	INTERNET FIBER PRICING	3/1/2017	3/1/2017	\$447.99	12/31/2017
<u>5M Port</u>	<u>Metro Ethernet Pricing</u>	<u>3/1/2017</u>	<u>3/1/2017</u>	<u>\$224.00</u>	<u>8/31/2018</u>
30M Port	Metro Ethernet Pricing	3/1/2017	3/1/2017	\$448.00	8/31/2018
<u>40M Port</u>	<u>Metro Ethernet Pricing</u>	<u>3/1/2017</u>	<u>3/1/2017</u>	<u>\$492.80</u>	<u>8/31/2018</u>
60m Port	Metro Ethernet Pricing	3/1/2017	3/1/2017	\$582.40	8/31/2018
<u>70m Port</u>	<u>Metro Ethernet Pricing</u>	<u>3/1/2017</u>	<u>3/1/2017</u>	<u>\$627.20</u>	<u>8/31/2018</u>
80m Port	Metro Ethernet Pricing	3/1/2017	3/1/2017	\$672.00	8/31/2018
<u>90m Port</u>	<u>Metro Ethernet Pricing</u>	<u>3/1/2017</u>	<u>3/1/2017</u>	<u>\$694.40</u>	<u>8/31/2018</u>
300m Port	Metro Ethernet Pricing	3/1/2017	3/1/2017	\$940.80	8/31/2018
<u>400m Port</u>	<u>Metro Ethernet Pricing</u>	<u>3/1/2017</u>	<u>3/1/2017</u>	<u>\$1,052.80</u>	<u>8/31/2018</u>
600M Port	Metro Ethernet Pricing	3/1/2017	3/1/2017	\$1,276.80	8/31/2018
<u>700M Port</u>	<u>Metro Ethernet Pricing</u>	<u>3/1/2017</u>	<u>3/1/2017</u>	<u>\$1,344.00</u>	<u>12/31/2017</u>
800M Port	Metro Ethernet Pricing	3/1/2017	3/1/2017	\$1,411.20	12/31/2017

**Exhibit C-1 Pricing**  
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<b>900M Port</b>	<b>Metro Ethernet Pricing</b>	<b>3/1/2017</b>	<b>3/1/2017</b>	<b>\$1,478.40</b>	<b>12/31/2017</b>
3Gig Port	Metro Ethernet Pricing	3/1/2017	3/1/2017	\$2,257.92	12/31/2017
<b>4Gig Port</b>	<b>Metro Ethernet Pricing</b>	<b>3/1/2017</b>	<b>3/1/2017</b>	<b>\$2,477.44</b>	<b>12/31/2017</b>
60 Mbps x 5 Mbps	Internet Fiber Pricing	8/1/2019	9/1/2019	\$89.59	9/1/2019
<b>60 Mbps x 5 Mbps</b>	<b>SOHO Pricing</b>	<b>8/1/2019</b>	<b>None</b>	<b>None</b>	<b>8/1/2019</b>
300Mbps x 20Mbps	SOHO Pricing	8/1/2019	8/1/2019	\$187.19	8/1/2019
<b>300Mbps x 20Mbps</b>	<b>Internet Fiber Pricing</b>	<b>8/1/2019</b>	<b>8/1/2019</b>	<b>\$201.59</b>	<b>8/1/2019</b>

**Definitions:**

- Sales Hold** Do not proactively offer to new customers; propose alternate service. Existing customers are supported.
- Grandfathered** Restricted to existing customers. No renewals & no MAC orders; Disconnects only.
- Sunset/EOL** Represents the effective date when service is officially withdrawn from offer to ALL customers; this date is communicated in customer letters and represents the target date to have ZERO customers remaining in-service.

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**METRO ETHERNET PRICING WITH DIR COST RECOVERY FEE (CRF)**

Services listed in red underlined font are being grandfathered and are only available to current cusomters using the service.

Cost Recovery Fee = 12%

<b>METRO ETHERNET PRICING</b>		
<b>Access</b>	<b>MRC</b>	<b>NRC</b>
<u>5m Port</u>	<u>\$224.00</u>	<u>\$280.00</u>
10m Port	\$308.00	\$280.00
20m Port	\$392.00	\$280.00
<u>30m Port</u>	<u>\$448.00</u>	<u>\$560.00</u>
<u>40m Port</u>	<u>\$492.80</u>	<u>\$560.00</u>
50m Port	\$537.60	\$280.00
<u>60m Port</u>	<u>\$582.40</u>	<u>\$560.00</u>
<u>70m Port</u>	<u>\$627.20</u>	<u>\$560.00</u>
<u>80m Port</u>	<u>\$672.00</u>	<u>\$560.00</u>
<u>90m Port</u>	<u>\$694.40</u>	<u>\$560.00</u>
100m Port	\$672.00	\$280.00
200m Port	\$806.40	\$280.00
<u>300m Port</u>	<u>\$940.80</u>	<u>\$560.00</u>
<u>400m Port</u>	<u>\$1,052.80</u>	<u>\$560.00</u>
500m Port	\$1,008.00	\$280.00
<u>600M Port</u>	<u>\$1,276.80</u>	<u>\$560.00</u>
<u>700M Port</u>	<u>\$1,344.00</u>	<u>\$560.00</u>
<u>800M Port</u>	<u>\$1,411.20</u>	<u>\$560.00</u>
<u>900M Port</u>	<u>\$1,478.40</u>	<u>\$560.00</u>
1Gig Port	\$1,316.00	\$280.00
2Gig Port	\$1,590.40	\$280.00
<u>3Gig Port</u>	<u>\$2,257.92</u>	<u>\$560.00</u>
<u>4Gig Port</u>	<u>\$2,477.44</u>	<u>\$560.00</u>
5Gig Port	\$1,848.00	\$280.00
10Gig Port	\$2,576.00	\$280.00
<i>Pricing above is applicable to on-net buildings, off-net will be priced on an ICB</i>		
<i>Term commitment for this service is a minimum of 12 months, but will not exceed 36 months.</i>		

<b>Managed Router Service (MRS)</b>		
<b>Access</b>	<b>MRC</b>	<b>NRC</b>
MRS XSmall - 35M Basic	\$67.20	\$168.00
MRS XSmall - 35M Advanced	\$67.20	\$168.00
MRS Small - 100M Basic	\$89.60	\$168.00
MRS Small - 100M Advanced	\$89.60	\$168.00
MRS Medium - 400M Basic	\$179.20	\$168.00
MRS Medium - 400M Advanced	\$179.20	\$168.00
MRS Large - 1Gbps - Basic	\$358.40	\$168.00
MRS Large - 1Gbps - Advanced	\$358.40	\$168.00

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**INTERNET PRICING WITH DIR COST RECOVERY FEE (CRF)**

Services listed in red underlined font are being grandfathered and are only available to current customers using the service.

Cost Recovery Fee = 12%

<b>INTERNET FIBER PRICING</b>				
<b>Access Rate</b>	<b>MRC</b>	<b>MRC Description</b>	<b>NRC</b>	<b>NRC Description</b>
<u>5m</u>	<u>\$403.20</u>	<u>Internet Access</u>	<u>\$560.00</u>	<u>Installation Charge</u>
<u>10m</u>	<u>\$509.60</u>	<u>Internet Access</u>	<u>\$560.00</u>	<u>Installation Charge</u>
<u>20m</u>	<u>\$728.00</u>	<u>Internet Access</u>	<u>\$560.00</u>	<u>Installation Charge</u>
25m	\$515.20	Internet Access	\$280.00	Installation Charge
<u>40m</u>	<u>\$910.00</u>	<u>Internet Access</u>	<u>\$280.00</u>	<u>Installation Charge</u>
50m	\$744.80	Internet Access	\$280.00	Installation Charge
<u>60m</u>	<u>\$1,390.00</u>	<u>Internet Access</u>	<u>\$280.00</u>	<u>Installation Charge</u>
<u>70m</u>	<u>\$1,204.00</u>	<u>Internet Access</u>	<u>\$280.00</u>	<u>Installation Charge</u>
100m	\$1,030.40	Internet Access	\$280.00	Installation Charge
200m	\$1,372.00	Internet Access	\$280.00	Installation Charge
<u>300m</u>	<u>\$2,004.80</u>	<u>Internet Access</u>	<u>\$280.00</u>	<u>Installation Charge</u>
<u>400m</u>	<u>\$3,025.00</u>	<u>Internet Access</u>	<u>\$280.00</u>	<u>Installation Charge</u>
500m	\$1,943.20	Internet Access	\$280.00	Installation Charge
<u>600m</u>	<u>\$3,865.00</u>	<u>Internet Access</u>	<u>\$280.00</u>	<u>Installation Charge</u>
1Gig	\$2,284.80	Internet Access	\$280.00	Installation Charge
2Gig	\$3,656.80	Internet Access	\$280.00	Installation Charge
5Gig	\$6,384.00	Internet Access	\$280.00	Installation Charge
10Gig	\$8,400.00	Internet Access	\$280.00	Installation Charge
<i>Pricing above is applicable to on-net buildings, off-net will be priced on an ICB</i>				
<i>MRC includes cost of equipment required for services and maintenance.</i>				
<i>Term commitment for this service is a minimum of 12 months.</i>				
<i>Term commitment for ICB service is a minimum of 12 months, but will not exceed 36 months.</i>				

<b>INTERNET DOCSIS PRICING</b>				
<b>Access Rate</b>	<b>MRC</b>	<b>MRC Description</b>	<b>NRC</b>	<b>NRC Description</b>
<u>10Mbps x 1 Mbps</u>	<u>\$89.59</u>	<u>Internet Access, High Speed Data</u>	<u>\$224.00</u>	<u>Installation Charge</u>
<u>15 Mbps x 2 Mbps</u>	<u>\$123.19</u>	<u>Internet Access, High Speed Data</u>	<u>\$224.00</u>	<u>Installation Charge</u>
<u>25 Mbps x 3 Mbps</u>	<u>\$179.19</u>	<u>Internet Access, Wideband</u>	<u>\$224.00</u>	<u>Installation Charge</u>
<u>35Mbps x 5Mbps</u>	<u>\$322.56</u>	<u>Internet Access, Wideband</u>	<u>\$0.00</u>	<u>Installation Charge</u>
<u>50 Mbps x 5 Mbps</u>	<u>\$246.39</u>	<u>Internet Access, Wideband</u>	<u>\$224.00</u>	<u>Installation Charge</u>
60 Mbps x 5 Mbps	\$89.59	Business Internet Access	\$111.99	Installation Charge
100Mbps x 10Mbps	\$134.39	Business Internet Access	\$110.88	Installation Charge
<u>200Mbps x 20Mbps</u>	<u>\$447.99</u>	<u>Business Internet Access</u>	<u>\$336.00</u>	<u>Installation Charge</u>
300Mbps x 20Mbps	\$201.59	Business Internet Access	\$110.88	Installation Charge
400Mbps x 20Mbps	\$224.00	Business Internet Access	\$110.88	Installation Charge
<i>MRC includes cost of equipment required for services and maintenance.</i>				
<i>Term commitment for this service is a minimum of 12 months.</i>				

<b>STATIC IP PRICING</b>				
<b>Access Rate</b>	<b>MRC</b>	<b>MRC Description</b>	<b>NRC</b>	<b>NRC Description</b>
1 Static IP	\$11.20	(1) Static IP	\$0.00	Installation Charge
5 Static IPs	\$39.20	(5) Static IPs	\$0.00	Installation Charge
13 Static IPs	\$56.00	(13) Static IPs	\$0.00	Installation Charge
29 Static IPs	\$89.60	(29) Static IPs	\$0.00	Installation Charge
61 Static IPs	\$112.00	(61) Static IPs	\$0.00	Installation Charge
125 Static IPs	\$168.00	(125) Static IPs	\$0.00	Installation Charge
253 Static IPs	\$224.00	(253) Static IPs	\$0.00	Installation Charge

<b>Managed Router Service (MRS)</b>		
<b>Access</b>	<b>MRC</b>	<b>NRC</b>
MRS XSmall - 35M Basic	\$84.00	\$168.00
MRS XSmall - 35M Advanced	\$84.00	\$168.00
MRS Small - 50M Basic	\$134.40	\$168.00
MRS Small - 50M Advanced	\$134.40	\$168.00
MRS Medium - 100M Basic	\$280.00	\$168.00

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MRS Medium - 100M Advanced	\$280.00	\$168.00
MRS Large - 1Gbps Basic	\$448.00	\$168.00
MRS Large - Advanced - 400Mbps	\$448.00	\$168.00
MRS Large- 2-10Gbps	ICB	ICB

<b>Managed Firewall Service (MFS)</b>		
<b>Access</b>	<b>MRC</b>	<b>NRC</b>
2 - 100 Mbps	\$134.40	\$168.00
101 - 500 Mbps	\$280.00	\$168.00
501 Mbps - 1 Gbps	\$448.00	\$168.00
2 - 10 Gbps	ICB	ICB

**Exhibit C-1 Pricing**  
 Charter Spectrum (fka Time Warner Cable)  
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**SOHO PRICING WITH DIR COST RECOVERY FEE (CRF)**

Services listed in red underlined font are being grandfathered and are only available to current customers using the service.

Cost Recovery Fee = 4%

<b>SOHO PRICING</b>		
<b>Access</b>	<b>MRC</b>	<b>NRC</b>
<u>Teleworker</u> <u>10Mbps x 1 Mbps</u>	<u>\$57.20</u>	<u>\$104.00</u>
<u>Teleworker</u> <u>15Mbps x 2 Mbps</u>	<u>\$67.60</u>	<u>\$104.00</u>
<u>Teleworker</u> <u>50Mbps x 5 Mbps</u>	<u>\$114.40</u>	<u>\$104.00</u>
<u>Teleworker</u> <u>100Mbps x 10 Mbps</u>	<u>\$156.00</u>	<u>\$104.00</u>
<i>MRC includes cost of equipment required for services and maintenance.</i>		
<i>Term commitment is month - month</i>		

<b>INTERNET DOCSIS PRICING</b>				
<b>Access Rate</b>	<b>MRC</b>	<b>MRC Description</b>	<b>NRC</b>	<b>NRC Description</b>
<u>10Mbps x 1 Mbps</u>	<u>\$83.19</u>	<u>Internet Access, High Speed Data</u>	<u>\$208.00</u>	<u>Installation Charge</u>
<u>15 Mbps x 2 Mbps</u>	<u>\$114.39</u>	<u>Internet Access, High Speed Data</u>	<u>\$208.00</u>	<u>Installation Charge</u>
<u>25 Mbps x 3 Mbps</u>	<u>\$166.39</u>	<u>Internet Access, Wideband</u>	<u>\$208.00</u>	<u>Installation Charge</u>
<u>35Mbps x 5Mbps</u>	<u>\$299.52</u>	<u>Internet Access, Wideband</u>	<u>\$0.00</u>	<u>Installation Charge</u>
<u>50 Mbps x 5 Mbps</u>	<u>\$228.79</u>	<u>Internet Access, Wideband</u>	<u>\$208.00</u>	<u>Installation Charge</u>
60 Mbps x 5 Mbps	\$83.19	Business Internet Access	\$103.99	Installation Charge
100Mbps x 10Mbps	\$124.79	Internet Access, Wideband	\$102.96	Installation Charge
<u>200Mbps x 20Mbps</u>	<u>\$415.99</u>	<u>Business Internet Access</u>	<u>\$103.99</u>	<u>Installation Charge</u>
300 Mbps x 20 Mbps	\$187.19	Business Internet Access	\$102.96	Installation Charge
400Mbps x 20Mbps	\$207.99	Business Internet Access	\$102.96	Installation Charge
<i>MRC includes cost of equipment required for services and maintenance.</i>				
<i>Term commitment for this service is a minimum of 12 months.</i>				

<b>STATIC IP PRICING</b>				
<b>Access Rate</b>	<b>MRC</b>	<b>MRC Description</b>	<b>NRC</b>	<b>NRC Description</b>
1 Static IP	\$10.40	(1) Static IP	\$0.00	Installation Charge
5 Static IPs	\$36.40	(5) Static IPs	\$0.00	Installation Charge
13 Static IPs	\$52.00	(13) Static IPs	\$0.00	Installation Charge
29 Static IPs	\$83.20	(29) Static IPs	\$0.00	Installation Charge
61 Static IPs	\$104.00	(61) Static IPs	\$0.00	Installation Charge
125 Static IPs	\$156.00	(125) Static IPs	\$0.00	Installation Charge
253 Static IPs	\$208.00	(253) Static IPs	\$0.00	Installation Charge

<b>Managed Firewall Service (MFS)</b>		
<b>Access</b>	<b>MRC</b>	<b>NRC</b>
2 - 100 Mbps	\$124.80	\$156.00
101 - 500 Mbps	\$260.00	\$156.00
501 Mbps - 1 Gbps	\$416.00	\$156.00
2 - 10 Gbps	ICB	ICB

## **EMERGING TECHNOLOGIES**

Emerging Technologies
Vendor has been awarded Emerging Technologies services within the service categories awarded through this CTSA. The Emerging Technologies service will be included herein with pricing as soon as it becomes commercially available.
Vendor's Emerging Technologies response may be found in Package 2, Section 3.9 of the Vendor's response to TEX-AN NG RFO DIR-TEX-AN-NG-001.



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**TELECOMMUNICATION FEES AND SURCHARGES**

**Metro Ethernet Service Fees and Surcharges**

<b>Item</b>	<b>Amount</b>	<b>Description</b>	<b>Statutory Citation for Authority to Assess</b>	<b>Exempt Customers</b>
State and Local Sales Tax	Exact charges based on Customer address.	State and Local Taxes	Governmental exemptions from State sales tax: §151.309, Tax Code; Local Sales Tax: §321.208, Tax Code	All governmental entities are exempt.
TWC Regulatory Recovery Fee	Current rate is 3.275%	TWC Regulatory Recovery Fee	TWC collects this fee to recover its direct costs of compliance with federal regulatory requirements annual FCC regulatory fees.	No exemptions.
TWC PUC Recovery Fee	.167% of monthly telecommunications service charges	TX PUC recovery fee	Collected to recover costs of complying with various state regulatory requirements.	No exemptions.
MROW - Municipal Right of Way (Municipal Franchise Fee)	City of Austin = Business phone rate \$5.33 per line; Ethernet P2P rate \$13.20 per line; cities may change this rate on an annual basis under state statutes.	Local fee imposed on companies that use the right of way. Companies are allowed to recover the costs of paying this fee from subscribers.	§54.205, Utilities Code	No exemptions.
Federal Universal Service Fund (FUSF)	17.4% of monthly telecommunications service charges. Rate is changed quarterly by federal government	Federal Universal Service Fund Surcharge	This surcharge funds programs to ensure the availability of affordable telephone services across the US. All providers of telephone services must contribute and may recover these contributions from its subscribers.	No exemptions.
State Universal Service Fund (State USF)	Current rate is 3.3%	State Universal Service Fund Surcharge	This surcharge funds programs to ensure affordable telephone services throughout the state. All providers of telephone service and telecommunications must contribute and may recover these contributions from subscribers.	All governmental entities are exempt.
TWC State Cost-Recovery Fee	0.00525	TWC State Cost Recovery Fee	This surcharge recovers telephone company expenses associated with mandated Texas state franchise taxes.	No exemptions.

*\*note all rates provided are subject to change*

**Internet Service Fees and Surcharges**

<b>Item</b>	<b>Amount</b>	<b>Description</b>	<b>Statutory Citation for Authority to Assess</b>	<b>Exempt Customers</b>
Sales tax	Rates Vary by service address. The first \$25 of the charge for Internet access is exempt from tax.	State and Local Sales Tax	State sales tax: §151.309, Tax Code; Local Sales Tax: §321.208, Tax Code; Tex. Tax Code Sec. 151.325.	All governmental entities are exempt from this tax.
TWC State Cost-Recovery Fee	0.525%	TWC State Cost Recovery Fee	This surcharge recovers telephone company expenses associated with mandated Texas state franchise taxes.	No exemptions.