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PRICING WITH DIR COST RECOVERY FEE (CRF)
(CUSTOMER PAYS THIS AMOUNT)

Cost Recovery Fee = 4%

VoIP Services			
VoIP Trunking Services. In lieu of all other rates, discounts and promotions, Customer will pay the following MRCs and NRCs plus Access Service, shown separately, for VoIP Services and related optional features/services. Charges are fixed for the Term, based upon the service type.			

VoIP Service Elements			
VoIP Components			
			IP Integrated Access/IP Trunking (Minimum of 2 Concurrent Call Paths)
			LD Overage/Usage
			Optional Network and Add-On
			Service Establishment Fee (Minimum of 20 DIDs for Inbound Service)
Optional Services			
			VoIP International (International
			IP Contact Center
Transport Components			
			Required Verizon MPLS Port & QoS
			Verizon Local Access Services
Customer Premises Equipment (CPE) Components			
			Optional Verizon Managed Service
			Optional Managed Hardware Rental

VoIP Components

Service Description	End User Pricing	
	MRC	**NRC**
IP Integrated Access/IP Trunking		
Concurrent Call Charge		
Tiered		
250 Local and LD	$12.52	N/A
250 Local and LD with BEST	$16.99	N/A
750 Local and LD	$16.99	N/A
750 Local and LD with BEST	$21.47	N/A
250 LD only	$0.00	N/A
250 LD only with BEST	$9.84	N/A
750 LD only	$0.00	N/A
750 LD only with BEST	$14.31	N/A
LD Overage	$0.01	N/A
Metered		
Local and LD	$11.18	N/A
Local and LD with BEST	$15.65	N/A
LD only	$0.00	N/A
LD only with BEST	$7.60	N/A
LD Per Minute Rate	$0.01	N/A
Optional Network and Add-On Features		
CNAM	$1.09	N/A
Redirect to TN (Per TN)	$1.46	$1.56
Alternate Route Recovery Service	$2.91	N/A
DID Blocks of 20 (only sold in blocks of 20)	$4.55	$4.17

Virtual Communication Express (VCE)		
Service Description	End User Pricing	
	MRC	**NRC**

VCE Rates and Charges. Current rates and charges are described below. Selected Monthly Recurring Charges ("MRCs"), Non-Recurring Charges ("NRCs"), and other charges are set forth below.

VCE Pricing Options – Service. VCE is offered with the following pricing options, which options cannot be mixed within a location (i.e., Customer must choose either Standard or Premier for each of its locations):

The "Standard" bundle offers Customer the option to pay for each user. Standard Capacity Trunk and Network capacity connections are required in addition to VCE service to support the expected call volume for calls outside of Customer's enterprise.

The "Premier" bundle includes the calling features associated with the Standard bundle, standard trunk capacity and additional Unified Communication (UC) Features, per user, not in the standard package above. UC features include Mobile Client, Tablet Client, Soft-phone client, instant messaging capabilities, instant meeting bridge (bridge 120 port capacity) and point-to-point video conferencing features.

Service Description	End User Pricing	
	MRC	NRC
Customer will pay for users and trunks at the following rates		
Except as noted for the Standard Trunk Capacity pricing option, each Virtual Comm end user must be assigned to one of the user bundles listed below.		
Standard User (Customer provided/Verizon Certified phone) – Provides basic telephony features such as voicemail, call forwarding, 3-way calling, caller ID, etc., plus access to a Web-based interface for additional enhanced features, e.g., scheduled call forwarding and Call Blast (an incoming call rings a number of devices simultaneously; also known as "simultaneous ring"). Standard user bundles also require purchase of sufficient trunks to support (per user bundle). Phone not included.	$10.82	
Standard User (Verizon provided phone from options below not included on this line item) – Includes all features of Standard user above (per user bundle). Phone not included.	$10.82	
Premier User (Customer provided/Verizon Certified phone) – Provides all the capabilities of Standard User, plus: Premier Users will receive a Mobile, Tablet and Soft-phone client(s) (all described below). In addition, instant messaging capabilities are provided to enable Premier Users to chat with other Customer Virtual Comm Premier Users, see the status of other Premier Users (i.e., Busy, Available, On a call, In a meeting), or share what is displayed on their desktop through a web browser (per user bundle). Instant Meeting Bridge (bridge 120 port capacity) and point to point video conferencing features are enabled. Phone not included.	$29.12	
Premier User (Verizon provided phone from options below not included on this line item) – Includes all features of Standard user above (per user bundle). Phone not included.	$29.12	
Remote User – May be ordered with either a Standard or Premier User. Allows a different 911 service address than the primary service address.	N/A	
Standard Trunk Capacity – For Standard Users, Standard Trunk Capacity provides capability to make or receive calls outside of Customer's enterprise. A trunk includes unlimited intra-enterprise VoIP calling (VoIP origination and termination within Customer's enterprise), and unlimited local calling and unlimited long distance ("LD"). Calls to international locations can also be made but are billed at metered rates as set forth below (per trunk).	$19.14	
Fax Station User provides basic telephony capability which, when combined with a fax machine connected to a Verizon-supported analog telephone adapter (excluded from this line item) configured with the G.711 or T.38 codec, enables end users to send and receive faxes.	$10.92	
Emulate Key System Packages – For Premier locations, key system packages are available as grouped line packages where all lines are associated with the same telephone number. Each line in the package shares a similar Premier feature set, and all devices assigned to the package display all the lines associated with the package. So, an inbound call can be answered by an end user from any device assigned to the key system package. Premier features described above come with each package. This is allowing for shared call appearance both ways.		
2 Line (per pkg)	$74.88	
4 Line (per pkg)	$145.60	
8 Line (per pkg)	$275.60	
12 Line (per pkg)	$390.00	
VCE One-Time Non-Recurring Charges There will be a one-time VCE set up fee charged for every location the customer orders. It also includes a PacketSmart P-100 probe for assisting in trouble shooting and network analysis if a problem should arise.		$52.00
VCE Optional Network Features(s)		
Auto Attendant (instance) *With respect to the Auto Attendant feature, "instance" means each menu of options that a user may choose to access. Each separate listing of touch tone options presented to a user is considered a separate menu.*	$26.00	
Call Center CRM Client (instance)	$5.72	
Call Center (instance)	$0.00	
Call Center Agent (Configured user)	$67.60	
Call Center Supervisor (Configured user)	$88.40	
Call Center Call Queue	$0.00	
Call Center Call Queue Agent (instance)	$31.20	
Call Center Call Recording (instance)	$10.40	

Service Description	End User Pricing	
	MRC	NRC
Desktop Softphone *Soft-phone Client enables a configured user to use a Windows®-based or Mac®-based computer as a Virtual Comm telephonic endpoint. Such configured users can configure their Virtual Comm services to receive inbound-only calls, place outbound-only calls, or to enable both inbound and outbound calling.*	$1.30	
Hunt Group	$10.40	
Instant Meeting Bridge (bridge 120 port capacity)	$10.40	
Instant Meeting Moderator	$15.60	
Intercom Paging	$0.00	
Lync Client Enablement	$0.00	
Mobile Client *Mobile Client enables a configured user to install an application on his/her Android® or iOS®-based smartphone to utilize it as a Virtual Comm telephonic endpoint. Such configured users can configure their Virtual Comm services to receive inbound calls to their Virtual Comm number on their smartphone, or place outbound calls from their smartphone that present the caller ID of their Virtual Comm number to the called party. These calls may incur charges for use of cellular minutes or data services from the user's wireless provider. Such charges are the responsibility of Customer or the user, as applicable.*	$1.30	
Receptionist *Receptionist enables a configured user (e.g., an office receptionist) to monitor any or all of the end users who are provisioned with Virtual Comm accounts. Receptionist screens graphically display the monitored end users' status(i.e., busy, idle, do not disturb), as well as certain call information (e.g., name, number, session duration), and allows a Receptionist configured user to more efficiently process inbound calls to a Virtual Comm number.*	$37.44	
Tablet Client	$1.30	
Unified Communications Application features provides feature parity with the Premier user when combined with the purchase of mobile/desktop/tablet client(s) (e.g. mobile/desktop/tablet client sold separately).	$8.32	
Voice Mail Only Station (can be ordered as standalone line item)	$6.24	

On-Site Field Services

On-site support is available for Virtual Communications Express implementations, There are 3 primary types of field services available. On-Site Field Services can be used for a pre-implementation site survey (with or without the Packet Smart LAN assessment). On-Site Field Services can also be used for day of implementation professional installation. An additional option for On-Site Field Services is for post implementation onsite support at the customer's request. All these activities are priced based on an hourly charge with a minimum amount of time required for each activity scope based.

Standard Hours are 7:30 am – 5:00 pm, local time at the site. Field Services will be performed during Standard Hours.

Site Survey - $58.50 per each 15 minutes
A minimum of one (1) hour of time on-site will be billed for Site Survey. Additional time beyond 1 hour will be billed to the next largest 15-minute increment at the rate shown. Customer also will be charged the applicable PacketSmart LAN Assessment Charge shown below, if required.

On-site Tech Dispatch - $130.00 base charge + $30.16 per each 15 minutes
On-Site Tech Dispatch is the dispatch of a Verizon technician to Customer's site at Customer's request. A base charge of $175.76 will be billed for Installation which includes one hour of time on-site. Additional time beyond 1 hour will be billed to the next largest 15-minute increment at the rate shown. If additional materials are required to complete the requested work, the Field Service Tech will provide Customer with an estimate of such charges while on-site.

PacketSmart LAN Assessment Charge 50 or fewer Users (Post Install Remove) – $130

(for Site Survey) >50 Users (Post Install Remote) – $208

International Usage

The final pricing component of Virtual Communications Express is the international usage. All international usage will be billed a per minute rate. Rates will apply based on what tier that country is assigned to.

International Tier		
A	$0.062	
B	$0.104	
C	$0.260	
D	$0.520	

Customer Premise Equipment
Customer premise equipment (IP Phones or Analog Adapters) are available Monthly Rate or Verizon Owned Non-Recurring Charge to go with the service.

Monthly Rate Service or Verizon Owned Non-Recurring Charge

Service Description	End User Pricing	
	MRC	NRC
	Monthly Rate Service	**Verizon Owned Non-Recurring Charge**
Polycom Phone Sets		
Polycom VVX 601 Business Media Phone	$14.79	$296.84
Polycom VVX 501 Business Media Phone	$12.33	$247.89
Polycom VVX 411 Business Media Phone	$10.13	$203.84
Polycom VVX 401 Business Media Phone	$9.02	$184.27
Polycom VVX 311 Business Media Phone	$7.91	$164.69
Polycom VVX 301 Business Media Phone	$6.80	$145.11
Polycom VVX 201 Business Media Phone	$3.89	$145.16
Polycom VVX 101 Business Media Phone	$3.84	$124.60
Polycom VVX Color Expansion Module	$7.12	$155.32
Polycom SoundStation IP 6000	$29.63	$728.96
Polycom SoundStation IP 5000	$22.92	$564.18
Polycom 7000 Conference Phone	$37.03	$911.81
PacketSmart Probe IP 150	$6.62	$181.12
Mitel 6800 Series SIP Phones		
6869 SIP Phone	$11.29	$299.82
6867 SIP Phone	$9.13	$246.44
6865 SIP Phone	$6.34	$177.82
6863 SIP Phone	$5.12	$147.32
M685 Expansion Module	$6.78	$212.14
Plantronics Headphone Options		
Blackwire 315	$2.29	$101.73
Blackwire 520	$3.10	$121.62
Voyager Legend UC	$5.20	$173.33
Voyager Focus 5200 UC Wireless	$5.71	$186.10
Voyager Focus UC	$7.01	$217.80
SupraPlus Wideband HW251N	$2.58	$108.59
Savi W740 Wireless DECT	$9.20	$271.70
Plantronics MDA 200 Headset	$3.39	$128.45
Calisto P620 Speakerphone	$4.48	$155.50
Analog Adapters		
Cisco SPA Adapters		
SPA 122 (2 port)	$3.44	$117.12
SPA 8000 (8 Port)	$12.31	$300.08
Audiocodes Analog Adapter		
MP-112 (two port)	$4.25	$116.82
MP-114 (four port)	$8.12	$180.50
MP-118 (eight port)	$14.46	$286.17
MP-124 (twenty-four port)	$42.26	$832.53
CPE Replacement. After Virtual Comm implementation is completed, if Customer experiences a Virtual Comm service issue with the Verizon Owned or Monthly CPE Service that is determined by Verizon to be due to a defective phone, Verizon will replace the phone with a phone of similar capabilities. Verizon will ship the replacement phone to Customer who must return the defective phone to Verizon within 14 calendar days after receiving the replacement. Verizon will provide return labels to Customer for use in shipping the defective equipment back to Verizon.		
VCE Customer Support Options		
VCE Basic Services Package - (Installation for 1st 10 Phones)***		$1,115.92
VCE Basic - 11th phone and each above		$39.52
VCE Plus (Installation + Cut Support for 1st 10 Phones)****		$1,609.92
VCE Plus - 11th phone and each above		$59.28
VCE Premier (Installation+Cut Support+Survey for 1st 10 phones)*****		$2,202.72
VCE Premier - 11th phone and each above		$79.04
VCE Survey Only (1st 10 Phones)**		$592.80
VCE Survey Only - 11th phone and each above		$19.76
Block of 4 hrs Standard 8-5 local time support		$1,067.04
Block of 4 hrs,=Overtime hrs		$1,402.96

Service Description	End User Pricing	
	MRC	NRC
VCE Customer Support Scope Notes:		
Standard Implementation included with Standard and Premier User: Includes Dashboard Orientation/Call, Remote Packetsmart Setup Assistance, Remote Porting Coordination and Limited Testing.		
**Site Survey: Includes Dashboard Orientation/Call, Remote Packetsmart Setup Assistance, Remote Porting Coordination and Limited Testing, Verizon Project Manager Assigned, and Initial Site Survey.		
***Basic Install: Includes Dashboard Orientation/Call, Remote Packetsmart Setup Assistance, Remote Porting Coordination and Limited Testing, Verizon Project Manager Assigned, Verizon Technician Equipment Install and Testing (Phone/ATA/Packetsmart), Managed Dashboard Configuration - Initial Setup.		
****Plus Install: Includes Dashboard Orientation/Call, Verizon Project Manager Assigned, Verizon Technician Equipment Install and Testing (Phone/ATA/Packetsmart), Managed Dashboard Configuration - Initial Setup, Verizon Onsite Port Assistance and Post Port Testing, Remote Dashboard Training (User/Admin) - 3 hours <MySite/MyPhone>.		
*****Premium Install: Includes Dashboard Orientation/Call, Verizon Project Manager Assigned, Verizon Technician Equipment Install and Testing (Phone/ATA/Packetsmart), Managed Dashboard Configuration - Initial Setup, Verizon OnsitePort Assistance and Post Port Testing, Remote Dashboard Training (User/Admin) - 3 hours <MySite/MyPhone>, Initial Site Survey, and Onsite Phone/VM Training *Up to 4 hours.		
IP Contact Center Services		
VoIP Inbound		
VoIP Inbound Charge Types required for connection to an onsite media gateway:		
VoIP Inbound Service Activation, per VoIP Inbound IP Connection provides one time charge per VoIP TF number and/or location.	N/A	$78.00
VoIP Inbound Service Change on an active IP TF number and/or location.	N/A	$104.00
VoIP Inbound Subscription provides an IP TF per number, by IP TF location.	$104.00	N/A
Agent Registration Change	N/A	$26.00
Bill Payer Service Change	N/A	$26.00
Transport		
VoIP Inbound Toll Free	$0.01	N/A
Virtual Contact Center (VCC)		
VCC - Non Recurring Charges (NRC)		
Easy Implementation + per user On Boarding		$12,636.00
Medium Implementation + per user On Boarding		$18,720.00
Hard Implementation + per user On Boarding		$25,272.00
On Boarding (per user)		$15.60
Auto Attendant Implementation (add on implementation)		$5,616.00
Auto Attendant Lite Implementation (add on implementation)		$5,616.00
Automated Speech (10 ASR Action)		$6,630.00
Basic Self Service IVR		$4,056.00
Carrier DataCenter Connection Primary Rack Unit		$1,560.00
Carrier DataCenter Connection Subsequent Rack Unit		$1,560.00
CRM Driven Screen Pop		$6,760.00
Custom Data Download		$1,872.00
Custom Project Fee (per Hour)		$273.00
Direct Data Access Report		$2,818.40
ECHO ACD Integration (setup for non-inContact ACDs)		$6,825.52
ECHO per Agent (limited to 40 surveys per user before additional charges per completed survey) - EMAIL Surveys		$18,720.00
ECHO PRO Extra Survey		$1,872.00
Inbound SMS Application Fee (per BU) - Setup (add on implementation)		$468.00
Inbound SMS Implementation		$1,872.00
Inbound SMS Long Code - Setup		$468.00
Inbound SMS Short Code - Setup		$4,368.00
Inbound SMS Toll Free Long Code - Setup (add on implementation)		$1,123.20
InView ECHO Implementation		$3,744.00
InView Performance Management		$9,945.00
IPSec Implementation (Set-Up Per Location)		$624.00
Named Agent Routing Utilizing CRM		$6,760.00
NICE Desktop Analytics Essentials Implementation		$9,984.00
NICE Interaction Manager		$9,360.00
NICE Quality Management Essentials Implementation		$20,280.00
NICE Quality Management Optimization Implementation		$26,520.00

Service Description	End User Pricing	
	MRC	**NRC**
NICE Screen Recording Implementation		$9,360.00
NICE Workforce Management Advanced Implementation (custom quote per unit)		$51,386.40
NICE Workforce Management Advanced Plus Implementation		$6,240.00
NICE Workforce Management Essentials Implementation		$40,154.40
NICE Workload Manager Implementation		$6,240.00
Outbound Email 100K and 1.5M (add on implementation)		$1,248.00
Outbound SMS Application Fee - Setup (per business unit)		$468.00
Outbound SMS Campaign Implementation (add on implementation)		$1,560.00
Personal Connection 3rd Party Software Integration (using Proactive XS technology)		$9,090.64
Personal Connection Enablement (Per user above 50 Users)		$124.80
Personal Connection Enablement (Up to 50 Users)		$3,978.00
Premium Self Service IVR		$10,920.00
Professional Services on Demand (per 15 minutes)		$88.40
Social Media (add on implementation)		$6,240.00
VCC - Monthly Recurring Charges (MRC)		
Users – Unique	$103.38	
Users – Concurrent	$155.06	
Agent Console: Oracle RightNow (per Configured User)	$18.46	
Agent Console: SalesForce.com (per Configured User)	$11.08	
Archived Storage Concurrent Users (per GB)	$0.29	
Archived Storage Unique Users (per GB)	$0.26	
Auto Attendant Lite Unique Users	$5.17	
Auto Attendant Unique Users	$7.38	
Automated Speech (per minute)	$0.07	
Carrier DataCenter Connection Primary Rack Unit	$959.92	
Carrier DataCenter Connection Subsequent Rack Unit	$959.92	
Direct Data Access Report	$738.40	
ECHO Non-inContact ACD Integration	$590.72	
ECHO per Agent (limited to 40 surveys per user before additional will be charged per completed survey)---EMAIL SURVEYS	$29.54	
ECHO Pro – per completed survey	$1.11	
Email and/or Chat Concurrent User Add on (Per User)	$7.38	
Inbound SMS Application	$129.22	
Inbound SMS Custom Short Code	$2,842.84	
Inbound SMS Custom Short Code (Per Message)	$0.02	
Inbound SMS Long Code	$184.60	
Inbound SMS Long Code (Per Message)	$0.02	
Inbound SMS Short Code	$1,846.00	
Inbound SMS Short Code (Per Message)	$0.02	
Inbound SMS Toll Free Long Code	$184.60	
Inbound SMS Toll Free Long Code (Per Message)	$0.03	
Incontact Social Media (per Configured User)	$103.38	
InView Coaching and Learning Management (per Configured User)	$16.98	
InView Gamification (per Configured User)	$11.81	
InView Messaging (per Configured Users)	$5.91	
InView Performance Management (per Configured User)	$22.15	
IPSec Connectivity	$55.38	
NICE Desktop Analytics Essentials	$20.68	
NICE Interaction Management	$29.95	
NICE Quality Management Essentials	$41.81	
NICE Quality Management Optimization	$45.55	
NICE Screen Recording	$17.47	
NICE WFM Advanced Plus	$9.36	
NICE Workforce Management Advanced	$34.32	
NICE Workforce Management Essentials	$24.34	
NICE Workload Manager	$4.06	
Outbound Email 1.5M (Monthly Recurring)	$923.00	
Outbound Email 100K (Monthly Recurring)	$147.68	
Outbound Email Above 1.5M (Consumption Event)	$0.00	
Outbound Email Above 100K (Consumption Event)	$0.01	
Outbound SMS (per message)	$0.02	
Outbound SMS Application	$590.72	
PCI Level 1 Concurrent Users	$18.46	
PCI Level 1 Unique Users	$18.46	

Service Description	End User Pricing	
	MRC	NRC
Personal Connection Dialer Concurrent Users	$33.23	
Personal Connection Dialer Unique Users	$22.15	
Port Fee Concurrent Users - Per Extra Port (Unlimited Users)	$55.38	
Port Fee Unique Users - Per Extra Port (0-249 Users)	$61.29	
Port Fee Unique Users - Per Extra Port (250+ Users)	$53.16	
Retrieval Storage Concurrent Users	$4.07	
Retrieval Storage Unique Users	$4.07	
Storage (per extra GB purchased above 1 GB provided for each Agent)	$0.96	
Technical Service Manager	$2,756.52	
Voice Recording Concurrent Users (provides 1 GB of storage for each agent)	$11.44	
Voice Recording Unique Users	$8.79	
VoIP Outbound - Voice		
Number of Ordered Agents		
0 to 49	$145.60	
50 to 99	$286.00	
100 to 149	$431.60	
150 to 199	$572.00	
200 +	$712.40	
Support Services / Professional Services are available for IP Trunking/VCE/VCC/Transport services to provide planning, assessment, installation, de-installation, design, integration, development, configuration, help desk, managed services, project management, program management, migration, training, reporting, engineering, technical services, customization, testing, POC, and other statement of work services in support of providing customer on-boarding and on-going support.		
Tier 1 Tech (Hourly)		$104.00
Consultant (Hourly)		$187.92
Executive Consultant (Hourly)		$240.12
Principal Consultant (Hourly)		$271.44
Senior Consultant (Hourly)		$208.80
Senior Technical Project Manager (Hourly)		$261.00
Technical Program Manager (Hourly)		$229.68
Technical Project Manager (Hourly)		$198.36
Local Origination with IP IVR		
Dedicated	$0.0094	N/A
Switched	$0.0159	N/A
IP	$0.0066	N/A
Local Origination without IP IVR		
Dedicated	$0.0133	N/A
Switched	$0.0226	N/A
IP	$0.0109	N/A
VoIP Inbound Features		
Transfer Features		
Unattended SIP Transfer (Per Use)	N/A	$0.021
Two-Channel Agent-attended SIP Transfer (Per Use)	N/A	$0.021
Enhanced CNAM (Per Delivery)	N/A	$0.052
Combined Features Package		
Feature Package	$52.00	$52.000
Service Change	N/A	$26.000
A La Carte Features		
Alternative Routing		
Per Plan/TN	$52.00	N/A
Per Plan Installation	N/A	$52.000
Per TN Installation	N/A	$10.400
Service Change (Per Plan/TN)	N/A	$52.000
Call Area Selection/Tailored Call Coverage		
Per TN	$52.00	$156.000
Service Change	N/A	$52.000
Day of Year Routing/Holiday Routing		
Per TN	$52.00	$114.400
Service Change	N/A	$52.000
DNIS		
Service	$52.00	$520.000
Service Change	N/A	$52.000
DMR		
Per Change	N/A	$52.000
Network Call Redirect		

Service Description	End User Pricing	
	MRC	NRC
Metered		
Active Table	$10.40	N/A
Inbound/Outbound Network Call Redirect (Per Call)	N/A	$0.031
Non-Metered		
Active Table	N/A	$156.000
Service Change	N/A	$52.000
Account Codes		
Supplemental Codes (per block of 100)	$31.20	$52.000
Supplemental Codes Service Change	N/A	$52.000
Account Codes (per 800 number)	$52.00	N/A
IP Interactive Voice Response		
Platform Duration	$0.031	N/A
Feature Charges (per instance)		
Menu	$0.062	N/A
Message	$0.062	N/A
Database	$0.073	N/A
Network Database	$0.073	N/A
Announced Connect	$0.010	N/A
BNAR	$0.010	N/A
TakeBack and Transfer (Including SIP REFER Transfers)	$0.052	N/A
Caller TakeBack	$0.052	N/A
Element Charges		
IP IVR Application	$260.00	N/A
IP IVR with Survey (minimum six months)	$260.00	N/A
IP IVR Remote Audio Update	$260.00	N/A
Network Database	$520.00	N/A
Admin Application For DTMF Updates	$260.00	N/A
IP IVR Monthly CCR	$156.00	N/A
IP IVR Weekly CCR	$312.00	N/A
IP IVR Daily CCR	$780.00	N/A
Incidental Charges		
IP IVR Basic		
New IP IVR Application (up to 50 messages)	N/A	$1,040.000
New IP IVR Application (50 + messages)	N/A	$1,040.000
IP IVR Logic/Database Change	N/A	$260.000
IP IVR Audio Change (per 50 messages)	N/A	$260.000
Verizon Business Assistance w/Database Creation	N/A	$1,040.000
Verizon Business Assistance w/Database Changes	N/A	$520.000
Remote Audio Update Install	N/A	$104.000
Foreign Language Recording (Per Language)	N/A	$156.000
IP IVR "Advanced" (with Network Database)		
New IP IVR Application (up to 50 messages)	N/A	$1,040.000
New IP IVR Application (50 + messages)	N/A	$208.000
IP IVR Logic/Database Change (Per Hour)	N/A	$208.000
IP IVR Audio Change (per 50 messages/Per Hour)	N/A	$208.000
Network Database Install (Per Hour)	N/A	$208.000
Verizon Business Assistance w/Database Creation (Per Hour)	N/A	$208.000
Verizon Business Assistance w/Database Changes (Per Hour)	N/A	$208.000
Remote Audio Update Install	N/A	$104.000
Foreign Language Recording (Per Language)	N/A	$156.000
Service Establishment Fees		
Number of Active DIDs		
Service Establishment Fee (per location)		
0 - 24	N/A	$104.00
25 - 75	N/A	$260.00
76 - 300	N/A	$520.00
301 - 1,000	N/A	$780.00
1001 - 5,000	N/A	$1,040.00
5,001 - 12,500	N/A	$2,600.00
12,501 - 20,000	N/A	$4,160.00
Service Establishment Fee if customer requests after hours implementation		
0 - 24	N/A	$156.00
25 - 75	N/A	$390.00
76 - 300	N/A	$780.00
301 - 1,000	N/A	$1,170.00
1001 - 5,000	N/A	$1,560.00
5,001 - 12,500	N/A	$3,900.00
12,501 - 20,000	N/A	$6,240.00

Service Description	End User Pricing	
	MRC	NRC
Optional Services		
Service Description	Fixed Per-Minute Charge	Mobile Termination Surcharge
VoIP International		
Country Specific Locations		
Afghanistan	$1.5818	$0.0160
Albania	$0.6365	$0.0571
Algeria	$0.4867	$0.0654
Andorra	$0.2246	$0.1853
Angola	$0.7582	$0.0551
Anguilla	$0.4212	$0.1074
Antarctica (Casey, Davis, Mawson, and Macquarie Island)	$1.6661	N/A
Antarctica (Scott Base)	$0.3463	N/A
Antigua (Barbuda)	$0.3463	N/A
Argentina	$0.2995	$0.1750
Armenia	$0.6178	$0.2118
Aruba	$0.3276	$0.1256
Ascension Island	$1.0764	N/A
Australia (including Tasmania)	$0.1217	$1.0530
Austria	$0.1404	$0.2631
Azerbaijan	$0.7769	$0.0399
Bahamas	$0.2246	$0.0023
Bahrain	$0.5242	$0.0203
Bangladesh	$0.8330	$0.0240
Barbados	$0.3931	$0.1116
Belarus	$0.4493	$0.0075
Belgium	$0.1217	$0.2772
Belize	$0.5054	$0.0990
Benin	$0.4774	N/A
Bermuda	$0.2246	N/A
Bhutan	$1.1513	$0.0446
Bolivia	$0.4399	$0.0489
Bosnia-Herzegovina	$0.5242	$0.1180
Botswana	$0.4399	$0.1050
Brazil	$0.2621	$0.1302
British Virgin Islands	$0.3276	N/A
Brunei	$0.6084	N/A
Bulgaria	$0.3463	$0.2156
Burkina Faso	$0.6271	$0.0375
Burundi	$1.3291	$0.0072
Cambodia	$1.2917	$0.0030
Cameroon	$0.6458	$0.0089
Canada	$0.0749	N/A
Cape Verde Islands	$0.5803	$0.0124
Cayman Islands	$0.2902	$0.1133
Central African Republic	$1.0577	N/A
Chad	$1.7316	N/A
Chile	$0.2340	$0.1694
China	$0.3370	N/A
Christmas Island	$0.1498	N/A
Cocos Islands	$0.1498	N/A
Colombia	$0.3089	$0.0716
Comoros	$1.2074	N/A
Congo	$0.6365	$0.0016
Cook Islands	$1.1606	$0.0006
Costa Rica	$0.3370	$0.0004
Croatia	$0.3931	$0.1443
Cuba	$1.7410	N/A
Cyprus	$0.4212	$0.0170
Czech Republic	$0.4118	$0.1347
Denmark	$0.1123	$0.1556
Diego Garcia	$3.0794	N/A
Djibouti	$0.6833	$0.0005
Dominica	$0.4399	$0.1083
Dominican Republic	$0.2059	$0.0665
East Timor	$6.8890	$0.0046
Easter Island	$0.2902	N/A
Ecuador	$0.3557	$0.1396
Egypt	$0.5803	N/A

Service Description	End User Pricing	
	MRC	NRC
El Salvador	$0.4025	$0.0326
Equatorial Guinea	$1.4414	N/A
Eritrea	$0.8892	$0.0004
Estonia	$0.4961	$0.1883
Ethiopia	$0.8611	$0.0228
Faeroe Islands	$0.3370	$0.0915
Falkland Islands	$0.8518	N/A
Fiji Islands	$0.6833	$0.0010
Finland	$0.1123	$0.1003
France	$0.1123	$0.1965
French Antilles (including Martinique, St. Barthelemy and St. Martin)	$0.3557	$0.2676
French Guiana	$0.4774	$0.2167
French Polynesia	$0.9266	N/A
Gabon	$0.5803	$0.0102
Gambia	$0.4774	$0.0447
Georgia	$0.6926	$0.0920
Germany	$0.1030	$0.1696
Ghana	$0.4586	$0.0703
Gibraltar	$0.5522	$0.1629
Greece	$0.1966	$0.2635
Greenland	$1.1045	$0.1303
Grenada (including Carriacou)	$0.4586	$0.0932
Guadeloupe	$0.3744	$0.2158
Guantanamo Bay	$1.7410	N/A
Guatemala	$0.3089	$0.0202
Guinea	$0.5897	$0.0828
Guinea Bissau	$2.4898	N/A
Guyana	$0.7301	N/A
Haiti	$0.5616	$0.0755
Honduras	$0.4680	$0.0467
Hong Kong	$0.1498	N/A
Hungary	$0.3182	$0.2184
Iceland	$0.3650	$0.1935
India	$0.4306	$0.0021
Indonesia	$0.4025	$0.0797
Iran	$0.7769	$0.0001
Iraq	$0.9922	$0.1117
Ireland	$0.1123	$0.1871
Israel	$0.1872	$0.0578
Italy	$0.1123	$0.2478
Ivory Coast	$0.8143	$0.0318
Jamaica	$0.4118	$0.1313
Japan	$0.1217	$0.1009
Jordan	$0.6552	$0.0328
Kazakhstan	$0.2995	$0.1280
Kenya	$0.5710	$0.1075
Kiribati	$0.8611	N/A
Korea, Democratic People's Republic of	$1.8065	N/A
Korea, Republic of	$0.1591	$0.0374
Kuwait	$0.6739	N/A
Kyrgyzstan	$0.7956	$0.0168
Laos	$1.3385	N/A
Latvia	$0.4961	$0.1940
Lebanon	$0.6178	$0.0935
Lesotho	$0.5990	$0.0070
Liberia	$0.4493	$0.0094
Libya	$0.6833	$0.0106
Liechtenstein	$0.1778	$0.4336
Lithuania	$0.6458	$0.0897
Luxembourg	$0.1498	$0.2032
Macao	$0.5522	N/A
Macau	N/A	N/A
Macedonia	$0.4212	$0.1469
Madagascar	$1.8158	N/A
Malawi	$0.4774	$0.0139
Malaysia	$0.3182	$0.0233
Maldives	$0.9079	N/A
Mali	$0.7582	$0.1333
Malta	$0.5148	$0.1926

Service Description	End User Pricing	
	MRC	NRC
Marshall Islands	$0.5335	N/A
Mauritania	$0.7114	N/A
Mauritius	$0.8330	N/A
Mayotte Islands	$1.2074	$0.0495
Mexico	$0.1404	$0.1775
Micronesia	$0.5522	N/A
Moldova	$0.7207	$0.0812
Monaco	$0.1498	$0.1570
Mongolia	$1.1887	N/A
Montenegro	N/A	N/A
Montserrat	$0.4680	N/A
Morocco	$0.5710	$0.0987
Mozambique	$0.8798	$0.0481
Myanmar	$1.7597	N/A
Namibia	$0.5148	$0.1051
Nauru	$2.7144	N/A
Nepal	$0.7301	$0.0112
Netherlands	$0.1123	$0.2230
Netherlands Antilles	$0.3276	$0.0386
Nevis	$0.3557	N/A
New Caledonia	$0.7862	N/A
New Zealand	$0.3463	$0.2396
Nicaragua	$0.4025	$0.0828
Niger	$0.6646	N/A
Nigeria	$0.6178	$0.1467
Niue Island	$3.7253	N/A
Norfolk Island	$1.6661	N/A
Norway	$0.1123	$0.1619
Oman	$0.6646	N/A
Pakistan	$0.7207	N/A
Palau	$1.5912	N/A
Palestine	$0.2340	$0.0126
Panama	$0.3182	$0.0716
Papua New Guinea	$1.1606	N/A
Paraguay	$0.4399	$0.1052
Peru	$0.3557	$0.2137
Philippines	$0.2527	$0.0790
Poland	$0.2995	$0.4044
Portugal (including Azores and Madeira Islands)	$0.1498	$0.1582
Qatar	$0.6739	$0.0448
Reunion Islands	$0.7207	$0.1690
Romania	$0.4586	$0.1748
Russia	$0.2995	$0.0337
Rwanda	$0.8330	$0.0001
San Marino	$0.2527	N/A
Sao Tome	$2.1154	$0.0005
Saudi Arabia	$0.7207	$0.1489
Senegal	$0.8611	$0.1066
Serbia	$0.5148	$0.1723
Seychelles	$0.9828	N/A
Sierra Leone	$0.6646	$0.0864
Singapore	$0.1966	N/A
Slovakia	$0.4118	$0.1255
Slovenia	$0.4118	$0.1941
Solomon Islands	$1.8346	N/A
Somalia	$1.2355	$0.0589
South Africa	$0.2808	$0.1851
Spain (including Balearic Islands, Canary Islands, Ceuta and Melilla)	$0.1123	$0.2076
Sri Lanka	$0.6926	$0.0412
St. Helena	$1.6099	N/A
St. Kitts	$0.3557	$0.1100
St. Lucia	$0.3650	$0.1014
St. Pierre/Miquelon	$0.3370	$0.0485
St. Vincent/Grenadines	$0.4118	$0.0740
Sudan	$0.8892	$0.0228
Suriname	$0.8518	N/A
Swaziland	$0.5429	$0.0640
Sweden	$0.1123	$0.2157
Switzerland	$0.1123	$0.5038

Service Description	End User Pricing	
	MRC	NRC
Syria	$0.7207	$0.0056
Taiwan	$0.1872	$0.0565
Tajikistan	$0.3370	$0.0369
Tanzania	$0.5710	$0.0829
Thailand	$0.3463	$0.0183
Togo	$0.7114	$0.0619
Tonga	$0.7207	$0.0006
Trinidad/Tobago	$0.3650	N/A
Tunisia	$0.4212	$0.0975
Turkey	$0.3744	$0.1475
Turkmenistan	$0.7675	$0.0120
Turks and Caicos Islands	$0.3838	$0.0876
Tuvalu	$1.2823	N/A
Uganda	$0.5429	$0.0192
Ukraine	$0.4493	$0.0270
United Arab Emirates	$0.4493	N/A
United Kingdom	$0.0562	$0.3620
Uruguay	$0.4399	$0.1319
Uzbekistan	$0.3931	$0.0007
Vanuatu	$2.1060	$0.0019
Vatican City	$0.1123	N/A
Venezuela	$0.2621	$0.2092
Vietnam	$0.7862	$0.0133
Wallis and Futuna	$2.5834	N/A
Western Samoa	$0.6365	$0.1398
Yemen, Republic of	$0.6552	$0.0154
Zaire	$0.5335	N/A
Zambia	$0.5710	$0.0556
Zimbabwe	$0.4774	$0.2241

Atlantic, Indian, and Pacific Ocean Inmarsat Locations

Type of Service/Calls Terminating to:

Atlantic East		
Pacific	$11.16	N/A
Indian Ocean		
Atlantic West		

Transport Components

Service Description	End User Pricing	
	MRC	NRC

Service Description	End User Pricing	
	MRC	NRC
MPLS Port		
Port Bandwidth		
1.536 Mbps	$183.04	N/A
3.072 Mbps	$294.32	N/A
4.608 Mbps	$330.72	N/A
6.144 Mbps	$345.28	N/A
1 Mbps	$150.80	N/A
2 Mbps	$216.32	N/A
3 Mbps	$271.44	N/A
4 Mbps	$272.48	N/A
6 Mbps	$320.32	N/A
7 Mbps	$338.00	N/A
8 Mbps	$345.28	N/A
10 Mbps	$272.48	N/A
15 Mbps	$360.88	N/A
20 Mbps	$464.88	N/A
30 Mbps	$656.24	N/A
40 Mbps	$777.92	N/A
50 Mbps	$868.40	N/A
80 Mbps	$1,204.32	N/A
100 Mbps	$1,473.68	N/A
150 Mbps	$1,707.68	N/A
200 Mbps	$2,225.60	N/A
300 Mbps	$3,184.48	N/A
400 Mbps	$4,088.24	N/A
500 Mbps	$4,754.88	N/A
600 Mbps	$4,849.52	N/A
800 Mbps	$5,653.44	N/A
1000 Mbps	$6,006.00	N/A
Gold Committed Access Rate (EF or Real-Time QoS)		

Service Description	End User Pricing	
	MRC	NRC
8 Kbps	$7.28	N/A
16 Kbps	$7.28	N/A
32 Kbps	$7.28	N/A
128 Kbps	$7.28	N/A
256 Kbps	$9.67	N/A
512 Kbps	$9.67	N/A
1,024 Mbps	$9.67	N/A
1.536 Mbps	$9.67	N/A
5.000 Mbps	$73.01	N/A
10.000 Mbps	$91.35	N/A
20.000 Mbps	$164.40	N/A
30.000 Mbps	$237.45	N/A
40.000 Mbps	$273.98	N/A
50.000 Mbps	$438.30	N/A
90.000 Mbps	$803.55	N/A
700.000 Mbps	$3,579.43	N/A
900.000 Mbps	$4,346.45	N/A
Dynamic Bandwidth		
Dport	$0.00	N/A
DCAR	$0.00	N/A
Scheduler	$0.00	N/A
Multicasting		
Bandwidth Range		
0Kbps-15Kbps	N/A	
16Kbps-511Kbps	$166.40	N/A
512Kbps-1.499Mbps	$665.60	N/A
1.5Mbps-2.99Mbps	$1,341.60	N/A
3Mbps-5.99Mbps	$2,672.80	N/A
6Mbps-14.99Mbps	$4,784.00	N/A
15Mbps-44.99Mbps	$7,280.00	N/A
45Mbps-99.99Mbps	$16,380.00	N/A
100Mbps-499.99Mbps	$78,000.00	N/A
500Mbps-999.99Mbps	$156,000.00	N/A
Private IP Service Port Only Cross Connect		
200 Mbps	$520.00	$520.00
250 Mbps	$520.00	$520.00
300 Mbps	$520.00	$520.00
350 Mbps	$520.00	$520.00
400 Mbps	$520.00	$520.00
450 Mbps	$520.00	$520.00
500 Mbps	$520.00	$520.00
600 Mbps	$520.00	$520.00
700 Mbps	$520.00	$520.00
800 Mbps	$520.00	$520.00
900 Mbps	$520.00	$520.00
1000 Mbps	$520.00	$520.00
1.5 Gbps	$520.00	$520.00
2.0 Gbps	$520.00	$520.00
2.5 Gbps	$520.00	$520.00
3.0 Gbps	$520.00	$520.00
3.5 Gbps	$520.00	$520.00
4.0 Gbps	$520.00	$520.00
4.5 Gbps	$520.00	$520.00
5.0 Gbps	$520.00	$520.00
5.5 Gbps	$520.00	$520.00
6.0 Gbps	$520.00	$520.00
6.5 Gbps	$520.00	$520.00
7.0 Gbps	$520.00	$520.00
7.5 Gbps	$520.00	$520.00
8.0 Gbps	$520.00	$520.00
8.5 Gbps	$520.00	$520.00
9.0 Gbps	$520.00	$520.00
9.5 Gbps	$520.00	$520.00
10 Gbps	$520.00	$520.00

Service Description	MRC	
	DS1	DS3
Local Access Services		
Local Access Services - CLLI Based Pricing		
ABLNTXOR	$145.60	$1,095.12
ABLNTXOW	$197.60	$2,080.00

Service Description	End User Pricing	
	MRC	**NRC**
AGTNTXTI	$327.60	$3,057.60
ALICTXAL	$327.60	$4,420.00
ALLNTXSA	$145.60	$1,095.12
ALVNTXAL	$270.40	$2,121.60
AMRLTX02	$145.60	$1,095.12
AMRLTXDI	$197.60	$2,080.00
AMRLTXEV	$197.60	$2,080.00
AMRLTXFL	$197.60	$2,080.00
AMRLTXOS	$197.60	$2,080.00
ATASTXXA	$270.40	$3,120.00
AUSTTXBC	$270.40	$2,069.60
AUSTTXCR	$197.60	$1,965.60
AUSTTXCV	$197.60	$1,965.60
AUSTTXEV	$197.60	$1,736.80
AUSTTXFA	$197.60	$1,736.80
AUSTTXFI	$145.60	$1,095.12
AUSTTXGR	$145.60	$1,095.12
AUSTTXHI	$145.60	$1,095.12
AUSTTXHO	$145.60	$1,095.12
AUSTTXJO	$197.60	$1,788.80
AUSTTXLE	$270.40	$2,204.80
AUSTTXLT	$270.40	$2,163.20
AUSTTXLW	$270.40	$2,121.60
AUSTTXMA	$197.60	$1,924.00
AUSTTXMC	$197.60	$1,872.00
AUSTTXMF	$197.60	$1,872.00
AUSTTXPF	$197.60	$1,788.80
AUSTTXRR	$197.60	$1,095.12
AUSTTXTE	$145.60	$1,095.12
AUSTTXTW	$197.60	$1,736.80
AUSTTXWA	$197.60	$1,695.20
AZLETXXA	$327.60	$2,350.40
BETNTXBE	$327.60	$3,338.40
BORNTXXA	$327.60	$2,745.60
BRYNTXXA	$197.60	$1,643.20
BRYNTXXB	$197.60	$2,080.00
BRYNTXXC	$197.60	$2,080.00
BSTRTXBS	$327.60	$2,828.80
BUMTTXTE	$145.60	$1,095.12
BUMTTXTW	$197.60	$1,601.60
BUMTTXUN	$197.60	$1,965.60
BUMTTXVI	$197.60	$1,965.60
BWVLTXLI	$270.40	$3,120.00
BWVLTXOL	$270.40	$3,120.00
BWVLTXTE	$270.40	$3,120.00
BYCYTXBY	$327.60	$4,191.20
CLBNTXMI	$327.60	$2,776.80
CLEVTXCL	$327.60	$3,120.00
CLSTTXXA	$197.60	$2,080.00
CLSTTXXB	$197.60	$1,643.20
CLSTTXXD	$197.60	$2,080.00
CONRTXXA	$270.40	$3,120.00
CPCVTXXA	$327.60	$4,680.00
CRCHTXBU	$197.60	$2,080.00
CRCHTXCA	$270.40	$2,995.20
CRCHTXTE	$197.60	$1,095.12
CRCHTXTU	$145.60	$1,095.12
CRCHTXWY	$197.60	$1,095.12
CRTNTXXA	$197.60	$1,986.40
CRTNTXXB	$197.60	$1,955.20
CRTNTXXC	$197.60	$1,913.60
CRTNTXXC	$197.60	$1,913.60
CRTNTXXD	$197.60	$1,986.40
CYPRTXCY	$197.60	$1,830.40
DESNTXHO	$327.60	$3,671.20
DFIATXXA	$197.60	$1,903.20
DLLSTXAD	$145.60	$1,095.12
DLLSTXCH	$270.40	$2,028.00
DLLSTXDA	$270.40	$1,736.80
DLLSTXDI	$197.60	$1,684.80

Service Description	End User Pricing	
	MRC	NRC
DLLSTXDN	$270.40	$1,965.60
DLLSTXDS	$270.40	$2,204.80
DLLSTXDV	$197.60	$1,965.60
DLLSTXEM	$145.60	$1,095.12
DLLSTXEV	$197.60	$1,788.80
DLLSTXEX	$197.60	$1,872.00
DLLSTXFB	$145.60	$1,095.12
DLLSTXFE	$197.60	$1,788.80
DLLSTXFL	$145.60	$1,095.12
DLLSTXFR	$197.60	$1,788.80
DLLSTXGP	$197.60	$1,632.80
DLLSTXHA	$197.60	$1,601.60
DLLSTXHU	$270.40	$2,028.00
DLLSTXLA	$145.60	$1,095.12
DLLSTXLN	$270.40	$2,121.60
DLLSTXMC	$145.60	$1,095.12
DLLSTXME	$145.60	$1,095.12
DLLSTXMS	$270.40	$2,028.00
DLLSTXNM	$197.60	$1,924.00
DLLSTXNO	$145.60	$1,095.12
DLLSTXRE	$145.60	$1,095.12
DLLSTXRI	$145.60	$1,095.12
DLLSTXRN	$145.60	$1,095.12
DLLSTXRO	$145.60	$1,095.12
DLLSTXRY	$327.60	$2,028.00
DLLSTXSU	$270.40	$2,121.60
DLLSTXTA	$145.60	$1,095.12
DLLSTXWH	$197.60	$1,643.20
DLRITXXB	$327.60	$4,680.00
DNTNTXXA	$197.60	$2,402.40
EDBGTXEB	$197.60	$2,080.00
ELPSTXEA	$197.60	$2,080.00
ELPSTXHA	$197.60	$1,095.12
ELPSTXHC	$270.40	$3,120.00
ELPSTXMA	$145.60	$1,095.12
ELPSTXMS	$270.40	$3,120.00
ELPSTXNE	$197.60	$2,080.00
ELPSTXNO	$197.60	$2,080.00
ELPSTXSE	$197.60	$2,080.00
ELPSTXSH	$270.40	$3,120.00
ELPSTXYS	$270.40	$1,095.12
FRSCTXCO	$197.60	$1,924.00
FRSCTXES	$197.60	$1,965.60
FRSCTXWE	$270.40	$2,204.80
FTWOTXAL	$270.40	$2,298.40
FTWOTXAR	$145.60	$1,095.12
FTWOTXAT	$145.60	$1,095.12
FTWOTXAT	$145.60	$1,095.12
FTWOTXAX	$197.60	$1,872.00
FTWOTXBB	$270.40	$1,965.60
FTWOTXBE	$270.40	$2,121.60
FTWOTXBN	$270.40	$2,204.80
FTWOTXBR	$197.60	$1,872.00
FTWOTXBU	$197.60	$1,695.20
FTWOTXBY	$270.40	$2,121.60
FTWOTXCE	$197.60	$1,830.40
FTWOTXCI	$197.60	$1,924.00
FTWOTXCR	$145.60	$1,095.12
FTWOTXEC	$197.60	$1,965.60
FTWOTXED	$145.60	$1,095.12
FTWOTXEU	$145.60	$1,095.12
FTWOTXGL	$197.60	$1,736.80
FTWOTXJE	$197.60	$1,695.20
FTWOTXKE	$197.60	$1,830.40
FTWOTXLW	$197.60	$1,872.00
FTWOTXMA	$197.60	$1,695.20
FTWOTXPE	$197.60	$1,736.80
FTWOTXTE	$145.60	$1,095.12
FTWOTXWA	$197.60	$1,643.20
FTWOTXWS	$197.60	$1,872.00

Service Description	End User Pricing	
	MRC	NRC
GLTNTXSH	$327.60	$2,828.80
GLTNTXSO	$327.60	$2,870.40
GRLDTXXA	$197.60	$2,038.40
GRLDTXXB	$197.60	$2,059.20
GRLDTXXC	$197.60	$1,986.40
GRLDTXXE	$270.40	$2,402.40
GRPVTXXA	$145.60	$1,095.12
GRTWTXXA	$270.40	$2,589.60
HMBLTXXA	$197.60	$2,080.00
HNVITXHN	$327.60	$3,931.20
HRLNTXHG	$145.60	$1,095.12
HSTNTXAD	$197.60	$1,736.80
HSTNTXAI	$197.60	$1,601.60
HSTNTXAL	$197.60	$1,684.80
HSTNTXAP	$145.60	$1,095.12
HSTNTXBA	$145.60	$1,095.12
HSTNTXBR	$197.60	$1,788.80
HSTNTXBU	$145.60	$1,095.12
HSTNTXBW	$197.60	$1,924.00
HSTNTXCA	$145.60	$1,095.12
HSTNTXCH	$270.40	$2,163.20
HSTNTXCL	$145.60	$1,095.12
HSTNTXDP	$197.60	$1,965.60
HSTNTXEE	$197.60	$1,788.80
HSTNTXEH	$197.60	$1,924.00
HSTNTXFA	$145.60	$1,095.12
HSTNTXFA	$145.60	$1,095.12
HSTNTXFR	$197.60	$1,695.20
HSTNTXGL	$197.60	$1,965.60
HSTNTXGP	$145.60	$1,095.12
HSTNTXGR	$197.60	$1,965.60
HSTNTXHO	$145.60	$1,095.12
HSTNTXHU	$197.60	$1,924.00
HSTNTXID	$197.60	$1,872.00
HSTNTXJA	$145.60	$1,095.12
HSTNTXLA	$197.60	$1,872.00
HSTNTXMC	$197.60	$1,643.20
HSTNTXMI	$197.60	$1,830.40
HSTNTXMO	$145.60	$1,095.12
HSTNTXNA	$145.60	$1,095.12
HSTNTXNE	$197.60	$1,695.20
HSTNTXOR	$197.60	$1,736.80
HSTNTXOV	$145.60	$1,095.12
HSTNTXOX	$145.60	$1,095.12
HSTNTXPA	$197.60	$1,695.20
HSTNTXPE	$197.60	$1,924.00
HSTNTXPR	$197.60	$1,632.80
HSTNTXRE	$197.60	$1,788.80
HSTNTXRI	$197.60	$1,643.20
HSTNTXSA	$145.60	$1,095.12
HSTNTXSU	$145.60	$1,095.12
HSTNTXUN	$197.60	$1,601.60
HSTNTXWA	$197.60	$1,695.20
HSTNTXWE	$145.60	$1,095.12
HSTNTXWL	$197.60	$1,736.80
HSTNTXWY	$270.40	$1,965.60
IRNGTXXA	$197.60	$2,080.00
IRNGTXXB	$145.60	$1,095.12
IRNGTXXC	$145.60	$1,095.12
IRNGTXXD	$197.60	$2,059.20
IRNGTXXF	$145.60	$1,924.00
IRNGTXXG	$145.60	$1,095.12
KATYTXXA	$270.40	$2,631.20
KATYTXXB	$270.40	$2,558.40
KATYTXXC	$270.40	$2,558.40
KGWDTXXA	$197.60	$2,080.00
KGWDTXXC	$270.40	$3,120.00
KLLNTXXA	$327.60	$4,680.00
KLLNTXXC	$327.60	$4,680.00
KLLRTXXA	$270.40	$2,059.20

Service Description	End User Pricing	
	MRC	NRC
LARDTXLA	$145.60	$1,095.12
LBCKTXFR	$197.60	$2,818.40
LBCKTXND	$197.60	$2,080.00
LBCKTXPA	$197.60	$2,080.00
LBCKTXPS	$145.60	$1,955.20
LBCKTXSW	$197.60	$2,080.00
LFKNTXXA	$327.60	$4,680.00
LGCYTXXA	$197.60	$1,851.20
LGVWTXGR	$197.60	$2,080.00
LGVWTXPL	$145.60	$1,095.12
LKDLTXXA	$270.40	$3,120.00
LWVLTXXA	$197.60	$2,080.00
LWVLTXXB	$197.60	$2,028.00
LWVLTXXC	$197.60	$2,080.00
LWVLTXXE	$197.60	$2,080.00
LWVLTXXF	$197.60	$2,080.00
MCALTXHI	$197.60	$2,080.00
MCALTXMU	$145.60	$1,095.12
MCKNTXLI	$270.40	$1,872.00
MCKNTXTE	$270.40	$2,163.20
MDLDTXMU	$197.60	$2,080.00
MDLDTXOX	$145.60	$2,080.00
MRCDTXME	$270.40	$2,912.00
MRSHTXWE	$270.40	$2,995.20
MSSNTXMI	$197.60	$2,080.00
NBRNTXNB	$270.40	$2,444.00
ODSSTXEM	$270.40	$2,953.60
ODSSTXLI	$270.40	$2,995.20
ODSSTXRE	$270.40	$3,120.00
ORNGTXOR	$270.40	$1,788.80
PHRRTXPH	$197.60	$2,080.00
PLANTXXA	$145.60	$1,095.12
PLANTXXB	$197.60	$2,007.20
PLANTXXD	$197.60	$1,095.12
PLANTXXF	$197.60	$1,965.60
PLANTXXK	$197.60	$2,059.20
PLVWTXPV	$327.60	$4,461.60
PTARTXYU	$270.40	$1,684.80
RBTNTXXA	$327.60	$3,920.80
RKWLTXPA	$270.40	$2,256.80
RONKTXWO	$145.60	$1,456.00
RSBGTXRR	$270.40	$2,350.40
RWLTTXXA	$270.40	$2,537.60
SANGTXXA	$145.60	$1,095.12
SANGTXXB	$197.60	$2,080.00
SANGTXXG	$197.60	$2,080.00
SGLDTXXD	$270.40	$3,120.00
SGLDTXXE	$197.60	$1,095.12
SHMNTXXA	$327.60	$2,516.80
SMRCTXXA	$327.60	$2,256.80
SNANTXBA	$145.60	$1,095.12
SNANTXCA	$145.60	$1,095.12
SNANTXCU	$197.60	$1,695.20
SNANTXDI	$145.60	$1,095.12
SNANTXED	$197.60	$2,080.00
SNANTXFR	$145.60	$1,095.12
SNANTXGE	$197.60	$1,643.20
SNANTXHE	$197.60	$1,872.00
SNANTXIC	$270.40	$2,028.00
SNANTXJA	$270.40	$2,256.80
SNANTXLA	$197.60	$1,924.00
SNANTXLE	$197.60	$1,643.20
SNANTXLS	$197.60	$1,924.00
SNANTXMA	$197.60	$1,788.80
SNANTXMC	$145.60	$1,456.00
SNANTXPA	$197.60	$1,965.60
SNANTXPE	$145.60	$1,095.12
SNANTXSA	$270.40	$2,163.20
SNANTXSH	$197.60	$1,788.80
SNANTXSL	$197.60	$1,695.20

Service Description	End User Pricing	
	MRC	**NRC**
SNANTXSO	$270.40	$1,965.60
SNANTXTA	$197.60	$1,456.00
SNANTXTH	$270.40	$2,350.40
SNANTXUC	$197.60	$1,788.80
SNANTXWA	$197.60	$1,788.80
SNANTXWE	$197.60	$1,830.40
SNBNTXSB	$197.60	$3,650.40
SPRNTXNO	$145.60	$1,830.40
SPRNTXSO	$197.60	$1,872.00
STFRTXXA	$327.60	$2,246.40
TBLLTXKL	$197.60	$1,788.80
TBLLTXTB	$270.40	$2,028.00
TMPLTXDN	$327.60	$3,099.20
TMPLTXLB	$327.60	$3,099.20
TXCYTXLM	$270.40	$2,444.00
TXCYTXTC	$270.40	$2,444.00
TXRKTXXA	$327.60	$3,868.80
TXRKTXXB	$327.60	$4,586.40
TYLRTXCH	$327.60	$3,442.40
TYLRTXLY	$327.60	$3,660.80
TYLRTXSO	$327.60	$3,712.80
UVLDTXUV	$145.60	$4,680.00
VCTATXVI	$327.60	$4,680.00
WACOTX01	$145.60	$1,095.12
WACOTXHE	$197.60	$1,872.00
WACOTXMG	$270.40	$2,350.40
WACOTXMO	$197.60	$1,736.80
WACOTXPR	$197.60	$1,736.80
WACOTXSW	$197.60	$1,643.20
WCFLTXCF	$197.60	$2,080.00
WCFLTXNI	$145.60	$1,095.12
WCFLTXTF	$197.60	$2,080.00
WSLCTXXA	$249.60	$3,120.00
WXHCTXWE	$270.40	$2,672.80
WYLITXXA	$197.60	$2,080.00

OR		

Local Access Services - General Discount[1]

Circuit Type (and facility type if applicable)	Discounts	
DS0		
DS1	16%	
DS3		

[1]Type 1 only. Such rate only applies to circuits which are serviced by Verizon owned facilities.

Ethernet Access Service - General Discount

Facility Type	Discounts	
Ethernet Access Type 1, Type 2, Type 3, Type 4 and Standard	6%	

Managed Services Components

Service Description	End User Pricing	
	MRC	**NRC**
Managed WAN		
Managed WAN Full Management		
Extra Small		
1-99 devices	$68.02	N/A
100-199 devices	$65.52	N/A
200-299 devices	$62.40	N/A
300-499 devices	$59.90	N/A
500+ devices	$57.41	N/A
Small		
1-99 devices	$96.72	N/A
100-199 devices	$92.98	N/A
200-299 devices	$89.23	N/A
300-499 devices	$84.86	N/A
500+ devices	$81.12	N/A
Medium		
1-99 devices	$124.80	N/A
100-199 devices	$119.81	N/A
200-299 devices	$114.82	N/A
300-499 devices	$109.82	N/A
500+ devices	$104.83	N/A
Large		
1-99 devices	$209.04	N/A

Service Description	End User Pricing	
	MRC	**NRC**
100-199 devices	$200.93	N/A
200-299 devices	$192.19	N/A
300-499 devices	$184.08	N/A
500+ devices	$175.34	N/A
Managed WAN Implementation		
Managed Takeover	N/A	$468.00
Managed Implementation (New Install)	N/A	$572.00
Monitor only Price (New Implementation or Takeover)	N/A	$364.00
Change Management		
Implementation Change Management		
Expedite Charge	N/A	$1,144.00
Rescheduling	N/A	$312.00
After-Hours Premium	N/A	$624.00
Optional Change Management for Managed WAN		
DHCP IP Helper - Add/Modify/Delete	N/A	$52.00
IP Network Address Translation - Add/Modify/Delete	N/A	$52.00
Network Routed Protocol - Add/Modify/Delete	N/A	$52.00
New MSO IP Address/Subnet Mask Changes - Add/Modify/Delete	N/A	$52.00
PVC - Add/Modify/Delete	N/A	$52.00
Routing Protocol - Add/Modify/Delete	N/A	$52.00
VPN Tunnel - Add/Modify/Delete	N/A	$52.00
Complex Configuration Modify	N/A	$130.00
Add DPort DCAR	N/A	$130.00
Bandwidth Increase/Decrease Physical	N/A	$364.00
Hardware Module Upgrade	N/A	$364.00
Intra-building Move	N/A	$364.00
Router Move, inter-building or across town	N/A	$624.00
Memory Upgrade	N/A	$364.00
WAN Equipment Replace/Swap	N/A	$364.00
Router IOS Change - support new features	N/A	$364.00
Traffic Shaping/Queuing - Add/Modify/Delete	N/A	$364.00
Traffic Filter Design	N/A	$364.00
Demand Dispatches - Outside Scope of Normal Work charge	N/A	$364.00
Optional Features for Managed WAN (Includes Cisco ISR and Juniper SRX)		
Firewall (Cisco and Juniper only)		
Embedded Firewall - Extra Small	$21.84	$130.00
Embedded Firewall - Small	$31.20	$130.00
Embedded Firewall - Medium	$43.68	$130.00
Embedded Firewall - Large	$74.88	$130.00
Prevention (Cisco ISR G1 only)		
Intrusion Prevention - Extra Small	$12.48	$130.00
Intrusion Prevention - Small	$24.96	$130.00
Intrusion Prevention - Medium	$31.20	$130.00
Intrusion Prevention - Large	$49.92	$130.00
Content Filtering (Cisco only)		
Content Filtering - Extra Small	$3.12	$130.00
Content Filtering - Small	$6.24	$130.00
Content Filtering - Medium	$9.36	$130.00
Content Filtering - Large	$15.60	$130.00
Ethernet LAN (Cisco and Juniper only)		
Ethernet LAN - Small (4 or 9 Port)	$21.84	$130.00
Ethernet LAN PoE - Small (4 or 9 Port)	$21.84	$130.00
Ethernet LAN - Medium (16 to 24 Port)	$31.20	$130.00
Ethernet LAN PoE - Medium (16 to 24 Port)	$31.20	$130.00
Ethernet LAN - Large (48 Port)	$49.92	$130.00
Ethernet LAN PoE - Large (48 Port)	$49.92	$130.00
Encryption (Cisco only)		
Encryption - Extra Small	$3.12	$130.00
Encryption - Small	$6.24	$130.00
Encryption - Medium	$9.36	$130.00
Encryption - Large	$15.60	$130.00
WAN Back-up (Cisco only)		
WAN Backup - Extra Small	$6.24	$130.00
WAN Backup - Small	$9.36	$130.00
WAN Backup - Medium	$15.60	$130.00
WAN Backup - Large	$24.96	$130.00
Wireless Out of Band		
Per Wireless OOB Device	$26.00	$130.00
VoIP Interface Support		

Service Description	End User Pricing	
	MRC	**NRC**
Gateway Services		
Voice Gateway	$26.00	See VoIP Gateway
Multi-Service IP-to-IP Gateway	$26.00	Features
Voice Gateway Features		
Full Management		
New Install	N/A	$364.00
Add Entity	N/A	$364.00
Add Feature	N/A	$364.00
Physical		
New Install	N/A	$364.00
Add Entity	N/A	$364.00
Add Feature	N/A	
Optional Feature for Multi-Service IP-to-IP Gateway (Cisco CUBE)		
Full Management		
New Install	N/A	$1,092.00
Add Entity	N/A	$1,092.00
Add Feature	N/A	$1,092.00
Physical		
New Install	N/A	$1,092.00
Add Entity	N/A	$1,092.00
Add Feature	N/A	
VoIP Interface Support Event-Specific Charges		
Dial Peer Change	N/A	$364.00
Optional Enhanced MNS Reporting		
ETM Reporting	$20.80	N/A
ETM Select Reporting	$36.40	N/A
ETM Select with netflow Reporting	$36.40	N/A
Threshold PPM	$6.24	N/A
Network Analysis		
Per Managed Device	$49.92	$52.00
Network Engineering		
Extra Small Router	$43.68	$52.00
Small Router	$68.64	$52.00
Medium Router	$81.12	$52.00
Large Router	$99.84	$52.00
Switch - Small	$34.32	$52.00
Switch - Medium	$46.80	$52.00
Access Point	$9.36	$52.00
Wireless LAN Controller - Extra Small, Small, Medium, or Large	$9.36	$52.00
Router Sizes		
Extra Small	Cisco 8xx series or Juniper SRX100	
Small	Cisco 1000 series and Cisco 2000 series; ADTRAN NetVanta: Series 1xxx, 2xxx, and 3xxx; ADTRAN Total Access (TA) series 9xx; Juniper J2320, J2350, and J4350; Juniper SRX200 Series	
Medium	Cisco 3000 series up to Cisco 4000 series; ADTRAN NetVanta Series 4xxx and 5xxx; Juniper J6350; Juniper SRX650	
Large	Cisco 7000 series, Cisco ASR1000 series	
Service Description	**End User Pricing**	
	MRC	**NRC**
Managed Hardware Rental		
Analog Gateway/Phone/Router/Switch Rental	ICB	
Minimum rental term is 36 months.		

PRICING WITH DIR COST RECOVERY FEE (CRF)
(CUSTOMER PAYS THIS AMOUNT)

Cost Recovery Fee = 4%

Managed PBX Services		
Managed PBX Services. In lieu of all other rates, discounts and promotions, Customer will pay the following MRCs and NRCs plus Access Service, shown separately, for Managed PBX Services and related optional features/services. Charges are fixed for the Term, based upon the service type.		
Managed PBX Service Elements		
VoIP Components		
		IP Integrated Access/IP Trunking (Minimum of 2 Concurrent Call Paths)
		LD Overage/Usage
		Managed PBX Features
		Service Establishment Fee (Minimum of 20 DIDs for Inbound Service)
Optional Services		
		VoIP International (International
Transport Components		
		Required Verizon MPLS Port & QoS
		Verizon Local Access Services
Customer Premises Equipment (CPE) Components		
		Optional Verizon Managed Service
		Optional Managed Hardware Rental

VoIP Components		
Service Type	**End User Pricing**	
	MRC	**NRC**
IP Integrated Access/IP Trunking		
Concurrent Call Charge		
Tiered		
250 Local and LD	$12.52	N/A
250 Local and LD with BEST	$16.99	N/A
750 Local and LD	$16.99	N/A
750 Local and LD with BEST	$21.47	N/A
250 LD only	$0.00	N/A
250 LD only with BEST	$9.84	N/A
750 LD only	$0.00	N/A
750 LD only with BEST	$14.31	N/A
LD Overage	$0.0112	N/A
Metered		
Local and LD	$11.18	N/A
Local and LD with BEST	$15.65	N/A
LD only	$0.00	N/A
LD only with BEST	$7.60	N/A
LD Per Minute Rate	$0.01	N/A
Optional Network and Add-On Features		
CNAM	$1.09	N/A
Redirect to TN (Per TN)	$1.46	$1.56
Alternate Route Recovery Service	$2.91	N/A
DID Blocks of 20 (only sold in blocks of 20)	$2.80	$4.34
Managed PBX Features		
Hosted IP Centrex (HiPC) Feature Charges		
Hosted IP Centrex (HiPC) features charges when provisioned on ICP		
Web Voicemail	$3.64	N/A
Attendant Console (Per Console)	$14.56	N/A
Auto Attendant (Per Attendant)	$21.84	N/A
Intermediate Feature Profile	$4.00	N/A
Advanced Feature Profile	$5.46	N/A
Trunking Services Feature Packages Basic	N/A	
Service Establishment Fees		
Number of Active DIDs		
Service Establishment Fee (per location)		

Service Type	End User Pricing	
	MRC	**NRC**
0 - 24	N/A	$650.00
25 - 75	N/A	$936.00
76 - 300	N/A	$2,288.00
301 - 1,000	N/A	$6,968.00
1001 - 5,000	N/A	$11,648.00
5,001 - 12,500	N/A	$16,224.00
12,501 - 20,000	N/A	$23,192.00
Service Establishment Fee if customer requests after hours implementation		
0 - 24	N/A	$975.00
25 - 75	N/A	$1,404.00
76 - 300	N/A	$3,432.00
301 - 1,000	N/A	$10,452.00
1001 - 5,000	N/A	$17,472.00
5,001 - 12,500	N/A	$24,336.00
12,501 - 20,000	N/A	$34,788.00

Optional Services		
Service Description	**Fixed Per-Minute Charge**	**Mobile Termination Surcharge**
VoIP International		
Country Specific Locations		
Afghanistan	$1.5818	$0.0160
Albania	$0.6365	$0.0571
Algeria	$0.4867	$0.0654
Andorra	$0.2246	$0.1853
Angola	$0.7582	$0.0551
Anguilla	$0.4212	$0.1074
Antarctica (Casey, Davis, Mawson, and Macquarie Island)	$1.6661	N/A
Antarctica (Scott Base)	$0.3463	N/A
Antigua (Barbuda)	$0.3463	N/A
Argentina	$0.2995	$0.1750
Armenia	$0.6178	$0.2118
Aruba	$0.3276	$0.1256
Ascension Island	$1.0764	N/A
Australia (including Tasmania)	$0.1217	$1.0530
Austria	$0.1404	$0.2631
Azerbaijan	$0.7769	$0.0399
Bahamas	$0.2246	$0.0023
Bahrain	$0.5242	$0.0203
Bangladesh	$0.8330	$0.0240
Barbados	$0.3931	$0.1116
Belarus	$0.4493	$0.0075
Belgium	$0.1217	$0.2772
Belize	$0.5054	$0.0990
Benin	$0.4774	N/A
Bermuda	$0.2246	N/A
Bhutan	$1.1513	$0.0446
Bolivia	$0.4399	$0.0489
Bosnia-Herzegovina	$0.5242	$0.1180
Botswana	$0.4399	$0.1050
Brazil	$0.2621	$0.1302
British Virgin Islands	$0.3276	N/A
Brunei	$0.6084	N/A
Bulgaria	$0.3463	$0.2156
Burkina Faso	$0.6271	$0.0375
Burundi	$1.3291	$0.0072
Cambodia	$1.2917	$0.0030
Cameroon	$0.6458	$0.0089
Canada	$0.0749	N/A
Cape Verde Islands	$0.5803	$0.0124
Cayman Islands	$0.2902	$0.1133

Service Type	End User Pricing	
	MRC	NRC
Central African Republic	$1.0577	N/A
Chad	$1.7316	N/A
Chile	$0.2340	$0.1694
China	$0.3370	N/A
Christmas Island	$0.1498	N/A
Cocos Islands	$0.1498	N/A
Colombia	$0.3089	$0.0716
Comoros	$1.2074	N/A
Congo	$0.6365	$0.0016
Cook Islands	$1.1606	$0.0006
Costa Rica	$0.3370	$0.0004
Croatia	$0.3931	$0.1443
Cuba	$1.7410	N/A
Cyprus	$0.4212	$0.0170
Czech Republic	$0.4118	$0.1347
Denmark	$0.1123	$0.1556
Diego Garcia	$3.0794	N/A
Djibouti	$0.6833	$0.0005
Dominica	$0.4399	$0.1083
Dominican Republic	$0.2059	$0.0665
East Timor	$6.8890	$0.0046
Easter Island	$0.2902	N/A
Ecuador	$0.3557	$0.1396
Egypt	$0.5803	N/A
El Salvador	$0.4025	$0.0326
Equatorial Guinea	$1.4414	N/A
Eritrea	$0.8892	$0.0004
Estonia	$0.4961	$0.1883
Ethiopia	$0.8611	$0.0228
Faeroe Islands	$0.3370	$0.0915
Falkland Islands	$0.8518	N/A
Fiji Islands	$0.6833	$0.0010
Finland	$0.1123	$0.1003
France	$0.1123	$0.1965
French Antilles (including Martinique, St. Barthelemy and St. Martin)	$0.3557	$0.2676
French Guiana	$0.4774	$0.2167
French Polynesia	$0.9266	N/A
Gabon	$0.5803	$0.0102
Gambia	$0.4774	$0.0447
Georgia	$0.6926	$0.0920
Germany	$0.1030	$0.1696
Ghana	$0.4586	$0.0703
Gibraltar	$0.5522	$0.1629
Greece	$0.1966	$0.2635
Greenland	$1.1045	$0.1303
Grenada (including Carriacou)	$0.4586	$0.0932
Guadeloupe	$0.3744	$0.2158
Guantanamo Bay	$1.7410	N/A
Guatemala	$0.3089	$0.0202
Guinea	$0.5897	$0.0828
Guinea Bissau	$2.4898	N/A
Guyana	$0.7301	N/A
Haiti	$0.5616	$0.0755
Honduras	$0.4680	$0.0467
Hong Kong	$0.1498	N/A
Hungary	$0.3182	$0.2184
Iceland	$0.3650	$0.1935
India	$0.4306	$0.0021
Indonesia	$0.4025	$0.0797
Iran	$0.7769	$0.0001
Iraq	$0.9922	$0.1117

Service Type	End User Pricing	
	MRC	NRC
Ireland	$0.1123	$0.1871
Israel	$0.1872	$0.0578
Italy	$0.1123	$0.2478
Ivory Coast	$0.8143	$0.0318
Jamaica	$0.4118	$0.1313
Japan	$0.1217	$0.1009
Jordan	$0.6552	$0.0328
Kazakhstan	$0.2995	$0.1280
Kenya	$0.5710	$0.1075
Kiribati	$0.8611	N/A
Korea, Democratic People's Republic of	$1.8065	N/A
Korea, Republic of	$0.1591	$0.0374
Kuwait	$0.6739	N/A
Kyrgyzstan	$0.7956	$0.0168
Laos	$1.3385	N/A
Latvia	$0.4961	$0.1940
Lebanon	$0.6178	$0.0935
Lesotho	$0.5990	$0.0070
Liberia	$0.4493	$0.0094
Libya	$0.6833	$0.0106
Liechtenstein	$0.1778	$0.4336
Lithuania	$0.6458	$0.0897
Luxembourg	$0.1498	$0.2032
Macao	$0.5522	N/A
Macau	N/A	N/A
Macedonia	$0.4212	$0.1469
Madagascar	$1.8158	N/A
Malawi	$0.4774	$0.0139
Malaysia	$0.3182	$0.0233
Maldives	$0.9079	N/A
Mali	$0.7582	$0.1333
Malta	$0.5148	$0.1926
Marshall Islands	$0.5335	N/A
Mauritania	$0.7114	N/A
Mauritius	$0.8330	N/A
Mayotte Islands	$1.2074	$0.0495
Mexico	$0.1404	$0.1775
Micronesia	$0.5522	N/A
Moldova	$0.7207	$0.0812
Monaco	$0.1498	$0.1570
Mongolia	$1.1887	N/A
Montenegro	N/A	N/A
Montserrat	$0.4680	N/A
Morocco	$0.5710	$0.0987
Mozambique	$0.8798	$0.0481
Myanmar	$1.7597	N/A
Namibia	$0.5148	$0.1051
Nauru	$2.7144	N/A
Nepal	$0.7301	$0.0112
Netherlands	$0.1123	$0.2230
Netherlands Antilles	$0.3276	$0.0386
Nevis	$0.3557	N/A
New Caledonia	$0.7862	N/A
New Zealand	$0.3463	$0.2396
Nicaragua	$0.4025	$0.0828
Niger	$0.6646	N/A
Nigeria	$0.6178	$0.1467
Niue Island	$3.7253	N/A
Norfolk Island	$1.6661	N/A
Norway	$0.1123	$0.1619
Oman	$0.6646	N/A
Pakistan	$0.7207	N/A

Service Type	End User Pricing	
	MRC	NRC
Palau	$1.5912	N/A
Palestine	$0.2340	$0.0126
Panama	$0.3182	$0.0716
Papua New Guinea	$1.1606	N/A
Paraguay	$0.4399	$0.1052
Peru	$0.3557	$0.2137
Philippines	$0.2527	$0.0790
Poland	$0.2995	$0.4044
Portugal (including Azores and Madeira Islands)	$0.1498	$0.1582
Qatar	$0.6739	$0.0448
Reunion Islands	$0.7207	$0.1690
Romania	$0.4586	$0.1748
Russia	$0.2995	$0.0337
Rwanda	$0.8330	$0.0001
San Marino	$0.2527	N/A
Sao Tome	$2.1154	$0.0005
Saudi Arabia	$0.7207	$0.1489
Senegal	$0.8611	$0.1066
Serbia	$0.5148	$0.1723
Seychelles	$0.9828	N/A
Sierra Leone	$0.6646	$0.0864
Singapore	$0.1966	N/A
Slovakia	$0.4118	$0.1255
Slovenia	$0.4118	$0.1941
Solomon Islands	$1.8346	N/A
Somalia	$1.2355	$0.0589
South Africa	$0.2808	$0.1851
Spain (including Balearic Islands, Canary Islands, Ceuta and Melilla)	$0.1123	$0.2076
Sri Lanka	$0.6926	$0.0412
St. Helena	$1.6099	N/A
St. Kitts	$0.3557	$0.1100
St. Lucia	$0.3650	$0.1014
St. Pierre/Miquelon	$0.3370	$0.0485
St. Vincent/Grenadines	$0.4118	$0.0740
Sudan	$0.8892	$0.0228
Suriname	$0.8518	N/A
Swaziland	$0.5429	$0.0640
Sweden	$0.1123	$0.2157
Switzerland	$0.1123	$0.5038
Syria	$0.7207	$0.0056
Taiwan	$0.1872	$0.0565
Tajikistan	$0.3370	$0.0369
Tanzania	$0.5710	$0.0829
Thailand	$0.3463	$0.0183
Togo	$0.7114	$0.0619
Tonga	$0.7207	$0.0006
Trinidad/Tobago	$0.3650	N/A
Tunisia	$0.4212	$0.0975
Turkey	$0.3744	$0.1475
Turkmenistan	$0.7675	$0.0120
Turks and Caicos Islands	$0.3838	$0.0876
Tuvalu	$1.2823	N/A
Uganda	$0.5429	$0.0192
Ukraine	$0.4493	$0.0270
United Arab Emirates	$0.4493	N/A
United Kingdom	$0.0562	$0.3620
Uruguay	$0.4399	$0.1319
Uzbekistan	$0.3931	$0.0007
Vanuatu	$2.1060	$0.0019
Vatican City	$0.1123	N/A
Venezuela	$0.2621	$0.2092

Service Type	End User Pricing	
	MRC	**NRC**
Vietnam	$0.7862	$0.0133
Wallis and Futuna	$2.5834	N/A
Western Samoa	$0.6365	$0.1398
Yemen, Republic of	$0.6552	$0.0154
Zaire	$0.5335	N/A
Zambia	$0.5710	$0.0556
Zimbabwe	$0.4774	$0.2241

Atlantic, Indian, and Pacific Ocean Inmarsat Locations

Type of Service/Calls Terminating to:

	End User Pricing	
Atlantic East		
Pacific	$11.16	N/A
Indian Ocean		
Atlantic West		

Transport Components

Service Description	End User Pricing	
	MRC	**NRC**

Service Description	End User Pricing	
	MRC	**NRC**

MPLS Port

Port Bandwidth

	MRC	NRC
1.536 Mbps	$183.04	N/A
3.072 Mbps	$294.32	N/A
4.608 Mbps	$330.72	N/A
6.144 Mbps	$345.28	N/A
1 Mbps	$150.80	N/A
2 Mbps	$216.32	N/A
3 Mbps	$271.44	N/A
4 Mbps	$272.48	N/A
6 Mbps	$320.32	N/A
7 Mbps	$338.00	N/A
8 Mbps	$345.28	N/A
10 Mbps	$272.48	N/A
15 Mbps	$360.88	N/A
20 Mbps	$464.88	N/A
30 Mbps	$656.24	N/A
40 Mbps	$777.92	N/A
50 Mbps	$868.40	N/A
80 Mbps	$1,204.32	N/A
100 Mbps	$1,473.68	N/A
150 Mbps	$1,707.68	N/A
200 Mbps	$2,225.60	N/A
300 Mbps	$3,184.48	N/A
400 Mbps	$4,088.24	N/A
500 Mbps	$4,754.88	N/A
600 Mbps	$4,849.52	N/A
800 Mbps	$5,653.44	N/A
1000 Mbps	$6,006.00	N/A

Gold Committed Access Rate (EF or Real-Time QoS)

	MRC	NRC
8 Kbps	$7.28	N/A
16 Kbps	$7.28	N/A
32 Kbps	$7.28	N/A
128 Kbps	$7.28	N/A
256 Kbps	$9.67	N/A
512 Kbps	$9.67	N/A
1,024 Mbps	$9.67	N/A
1.536 Mbps	$9.67	N/A
5.000 Mbps	$73.01	N/A
10.000 Mbps	$91.35	N/A
20.000 Mbps	$164.40	N/A
30.000 Mbps	$237.45	N/A
40.000 Mbps	$273.98	N/A

Service Type	End User Pricing	
	MRC	NRC
50.000 Mbps	$438.30	N/A
90.000 Mbps	$803.55	N/A
700.000 Mbps	$3,579.43	N/A
900.000 Mbps	$4,346.45	N/A
Dynamic Bandwidth		
Dport	$0.00	N/A
DCAR	$0.00	N/A
Scheduler	$0.00	N/A
Multicasting		
Bandwidth Range		
0Kbps-15Kbps	N/A	
16Kbps-511Kbps	$166.40	N/A
512Kbps-1.499Mbps	$665.60	N/A
1.5Mbps-2.99Mbps	$1,341.60	N/A
3Mbps-5.99Mbps	$2,672.80	N/A
6Mbps-14.99Mbps	$4,784.00	N/A
15Mbps-44.99Mbps	$7,280.00	N/A
45Mbps-99.99Mbps	$16,380.00	N/A
100Mbps-499.99Mbps	$78,000.00	N/A
500Mbps-999.99Mbps	$156,000.00	N/A
Private IP Service Port Only Cross Connect		
200 Mbps	$520.00	$520.00
250 Mbps	$520.00	$520.00
300 Mbps	$520.00	$520.00
350 Mbps	$520.00	$520.00
400 Mbps	$520.00	$520.00
450 Mbps	$520.00	$520.00
500 Mbps	$520.00	$520.00
600 Mbps	$520.00	$520.00
700 Mbps	$520.00	$520.00
800 Mbps	$520.00	$520.00
900 Mbps	$520.00	$520.00
1000 Mbps	$520.00	$520.00
1.5 Gbps	$520.00	$520.00
2.0 Gbps	$520.00	$520.00
2.5 Gbps	$520.00	$520.00
3.0 Gbps	$520.00	$520.00
3.5 Gbps	$520.00	$520.00
4.0 Gbps	$520.00	$520.00
4.5 Gbps	$520.00	$520.00
5.0 Gbps	$520.00	$520.00
5.5 Gbps	$520.00	$520.00
6.0 Gbps	$520.00	$520.00
6.5 Gbps	$520.00	$520.00
7.0 Gbps	$520.00	$520.00
7.5 Gbps	$520.00	$520.00
8.0 Gbps	$520.00	$520.00
8.5 Gbps	$520.00	$520.00
9.0 Gbps	$520.00	$520.00
9.5 Gbps	$520.00	$520.00
10 Gbps	$520.00	$520.00

Service Description	MRC	
	DS1	DS3
Local Access Services		
Local Access Services - CLLI Based Pricing		
ABLNTXOR	$145.60	$1,095.12
ABLNTXOW	$197.60	$2,080.00
AGTNTXTI	$327.60	$3,057.60
ALICTXAL	$327.60	$4,420.00
ALLNTXSA	$145.60	$1,095.12
ALVNTXAL	$270.40	$2,121.60

Service Type	End User Pricing	
	MRC	NRC
AMRLTX02	$145.60	$1,095.12
AMRLTXDI	$197.60	$2,080.00
AMRLTXEV	$197.60	$2,080.00
AMRLTXFL	$197.60	$2,080.00
AMRLTXOS	$197.60	$2,080.00
ATASTXXA	$270.40	$3,120.00
AUSTTXBC	$270.40	$2,069.60
AUSTTXCR	$197.60	$1,965.60
AUSTTXCV	$197.60	$1,965.60
AUSTTXEV	$197.60	$1,736.80
AUSTTXFA	$197.60	$1,736.80
AUSTTXFI	$145.60	$1,095.12
AUSTTXGR	$145.60	$1,095.12
AUSTTXHI	$145.60	$1,095.12
AUSTTXHO	$145.60	$1,095.12
AUSTTXJO	$197.60	$1,788.80
AUSTTXLE	$270.40	$2,204.80
AUSTTXLT	$270.40	$2,163.20
AUSTTXLW	$270.40	$2,121.60
AUSTTXMA	$197.60	$1,924.00
AUSTTXMC	$197.60	$1,872.00
AUSTTXMF	$197.60	$1,872.00
AUSTTXPF	$197.60	$1,788.80
AUSTTXRR	$197.60	$1,095.12
AUSTTXTE	$145.60	$1,095.12
AUSTTXTW	$197.60	$1,736.80
AUSTTXWA	$197.60	$1,695.20
AZLETXXA	$327.60	$2,350.40
BETNTXBE	$327.60	$3,338.40
BORNTXXA	$327.60	$2,745.60
BRYNTXXA	$197.60	$1,643.20
BRYNTXXB	$197.60	$2,080.00
BRYNTXXC	$197.60	$2,080.00
BSTRTXBS	$327.60	$2,828.80
BUMTTXTE	$145.60	$1,095.12
BUMTTXTW	$197.60	$1,601.60
BUMTTXUN	$197.60	$1,965.60
BUMTTXVI	$197.60	$1,965.60
BWVLTXLI	$270.40	$3,120.00
BWVLTXOL	$270.40	$3,120.00
BWVLTXTE	$270.40	$3,120.00
BYCYTXBY	$327.60	$4,191.20
CLBNTXMI	$327.60	$2,776.80
CLEVTXCL	$327.60	$3,120.00
CLSTTXXA	$197.60	$2,080.00
CLSTTXXB	$197.60	$1,643.20
CLSTTXXD	$197.60	$2,080.00
CONRTXXA	$270.40	$3,120.00
CPCVTXXA	$327.60	$4,680.00
CRCHTXBU	$197.60	$2,080.00
CRCHTXCA	$270.40	$2,995.20
CRCHTXTE	$197.60	$1,095.12
CRCHTXTU	$145.60	$1,095.12
CRCHTXWY	$197.60	$1,095.12
CRTNTXXA	$197.60	$1,986.40
CRTNTXXB	$197.60	$1,955.20
CRTNTXXC	$197.60	$1,913.60
CRTNTXXC	$197.60	$1,913.60
CRTNTXXD	$197.60	$1,986.40
CYPRTXCY	$197.60	$1,830.40
DESNTXHO	$327.60	$3,671.20
DFIATXXA	$197.60	$1,903.20

Service Type	End User Pricing	
	MRC	NRC
DLLSTXAD	$145.60	$1,095.12
DLLSTXCH	$270.40	$2,028.00
DLLSTXDA	$270.40	$1,736.80
DLLSTXDI	$197.60	$1,684.80
DLLSTXDN	$270.40	$1,965.60
DLLSTXDS	$270.40	$2,204.80
DLLSTXDV	$197.60	$1,965.60
DLLSTXEM	$145.60	$1,095.12
DLLSTXEV	$197.60	$1,788.80
DLLSTXEX	$197.60	$1,872.00
DLLSTXFB	$145.60	$1,095.12
DLLSTXFE	$197.60	$1,788.80
DLLSTXFL	$145.60	$1,095.12
DLLSTXFR	$197.60	$1,788.80
DLLSTXGP	$197.60	$1,632.80
DLLSTXHA	$197.60	$1,601.60
DLLSTXHU	$270.40	$2,028.00
DLLSTXLA	$145.60	$1,095.12
DLLSTXLN	$270.40	$2,121.60
DLLSTXMC	$145.60	$1,095.12
DLLSTXME	$145.60	$1,095.12
DLLSTXMS	$270.40	$2,028.00
DLLSTXNM	$197.60	$1,924.00
DLLSTXNO	$145.60	$1,095.12
DLLSTXRE	$145.60	$1,095.12
DLLSTXRI	$145.60	$1,095.12
DLLSTXRN	$145.60	$1,095.12
DLLSTXRO	$145.60	$1,095.12
DLLSTXRY	$327.60	$2,028.00
DLLSTXSU	$270.40	$2,121.60
DLLSTXTA	$145.60	$1,095.12
DLLSTXWH	$197.60	$1,643.20
DLRITXXB	$327.60	$4,680.00
DNTNTXXA	$197.60	$2,402.40
EDBGTXEB	$197.60	$2,080.00
ELPSTXEA	$197.60	$2,080.00
ELPSTXHA	$197.60	$1,095.12
ELPSTXHC	$270.40	$3,120.00
ELPSTXMA	$145.60	$1,095.12
ELPSTXMS	$270.40	$3,120.00
ELPSTXNE	$197.60	$2,080.00
ELPSTXNO	$197.60	$2,080.00
ELPSTXSE	$197.60	$2,080.00
ELPSTXSH	$270.40	$3,120.00
ELPSTXYS	$270.40	$1,095.12
FRSCTXCO	$197.60	$1,924.00
FRSCTXES	$197.60	$1,965.60
FRSCTXWE	$270.40	$2,204.80
FTWOTXAL	$270.40	$2,298.40
FTWOTXAR	$145.60	$1,095.12
FTWOTXAT	$145.60	$1,095.12
FTWOTXAT	$145.60	$1,095.12
FTWOTXAX	$197.60	$1,872.00
FTWOTXBB	$270.40	$1,965.60
FTWOTXBE	$270.40	$2,121.60
FTWOTXBN	$270.40	$2,204.80
FTWOTXBR	$197.60	$1,872.00
FTWOTXBU	$197.60	$1,695.20
FTWOTXBY	$270.40	$2,121.60
FTWOTXCE	$197.60	$1,830.40
FTWOTXCI	$197.60	$1,924.00
FTWOTXCR	$145.60	$1,095.12

Service Type	End User Pricing	
	MRC	NRC
FTWOTXEC	$197.60	$1,965.60
FTWOTXED	$145.60	$1,095.12
FTWOTXEU	$145.60	$1,095.12
FTWOTXGL	$197.60	$1,736.80
FTWOTXJE	$197.60	$1,695.20
FTWOTXKE	$197.60	$1,830.40
FTWOTXLW	$197.60	$1,872.00
FTWOTXMA	$197.60	$1,695.20
FTWOTXPE	$197.60	$1,736.80
FTWOTXTE	$145.60	$1,095.12
FTWOTXWA	$197.60	$1,643.20
FTWOTXWS	$197.60	$1,872.00
GLTNTXSH	$327.60	$2,828.80
GLTNTXSO	$327.60	$2,870.40
GRLDTXXA	$197.60	$2,038.40
GRLDTXXB	$197.60	$2,059.20
GRLDTXXC	$197.60	$1,986.40
GRLDTXXE	$270.40	$2,402.40
GRPVTXXA	$145.60	$1,095.12
GRTWTXXA	$270.40	$2,589.60
HMBLTXXA	$197.60	$2,080.00
HNVITXHN	$327.60	$3,931.20
HRLNTXHG	$145.60	$1,095.12
HSTNTXAD	$197.60	$1,736.80
HSTNTXAI	$197.60	$1,601.60
HSTNTXAL	$197.60	$1,684.80
HSTNTXAP	$145.60	$1,095.12
HSTNTXBA	$145.60	$1,095.12
HSTNTXBR	$197.60	$1,788.80
HSTNTXBU	$145.60	$1,095.12
HSTNTXBW	$197.60	$1,924.00
HSTNTXCA	$145.60	$1,095.12
HSTNTXCH	$270.40	$2,163.20
HSTNTXCL	$145.60	$1,095.12
HSTNTXDP	$197.60	$1,965.60
HSTNTXEE	$197.60	$1,788.80
HSTNTXEH	$197.60	$1,924.00
HSTNTXFA	$145.60	$1,095.12
HSTNTXFA	$145.60	$1,095.12
HSTNTXFR	$197.60	$1,695.20
HSTNTXGL	$197.60	$1,965.60
HSTNTXGP	$145.60	$1,095.12
HSTNTXGR	$197.60	$1,965.60
HSTNTXHO	$145.60	$1,095.12
HSTNTXHU	$197.60	$1,924.00
HSTNTXID	$197.60	$1,872.00
HSTNTXJA	$145.60	$1,095.12
HSTNTXLA	$197.60	$1,872.00
HSTNTXMC	$197.60	$1,643.20
HSTNTXMI	$197.60	$1,830.40
HSTNTXMO	$145.60	$1,095.12
HSTNTXNA	$145.60	$1,095.12
HSTNTXNE	$197.60	$1,695.20
HSTNTXOR	$197.60	$1,736.80
HSTNTXOV	$145.60	$1,095.12
HSTNTXOX	$145.60	$1,095.12
HSTNTXPA	$197.60	$1,695.20
HSTNTXPE	$197.60	$1,924.00
HSTNTXPR	$197.60	$1,632.80
HSTNTXRE	$197.60	$1,788.80
HSTNTXRI	$197.60	$1,643.20
HSTNTXSA	$145.60	$1,095.12

Service Type	End User Pricing	
	MRC	NRC
HSTNTXSU	$145.60	$1,095.12
HSTNTXUN	$197.60	$1,601.60
HSTNTXWA	$197.60	$1,695.20
HSTNTXWE	$145.60	$1,095.12
HSTNTXWL	$197.60	$1,736.80
HSTNTXWY	$270.40	$1,965.60
IRNGTXXA	$197.60	$2,080.00
IRNGTXXB	$145.60	$1,095.12
IRNGTXXC	$145.60	$1,095.12
IRNGTXXD	$197.60	$2,059.20
IRNGTXXF	$145.60	$1,924.00
IRNGTXXG	$145.60	$1,095.12
KATYTXXA	$270.40	$2,631.20
KATYTXXB	$270.40	$2,558.40
KATYTXXC	$270.40	$2,558.40
KGWDTXXA	$197.60	$2,080.00
KGWDTXXC	$270.40	$3,120.00
KLLNTXXA	$327.60	$4,680.00
KLLNTXXC	$327.60	$4,680.00
KLLRTXXA	$270.40	$2,059.20
LARDTXLA	$145.60	$1,095.12
LBCKTXFR	$197.60	$2,818.40
LBCKTXND	$197.60	$2,080.00
LBCKTXPA	$197.60	$2,080.00
LBCKTXPS	$145.60	$1,955.20
LBCKTXSW	$197.60	$2,080.00
LFKNTXXA	$327.60	$4,680.00
LGCYTXXA	$197.60	$1,851.20
LGVWTXGR	$197.60	$2,080.00
LGVWTXPL	$145.60	$1,095.12
LKDLTXXA	$270.40	$3,120.00
LWVLTXXA	$197.60	$2,080.00
LWVLTXXB	$197.60	$2,028.00
LWVLTXXC	$197.60	$2,080.00
LWVLTXXE	$197.60	$2,080.00
LWVLTXXF	$197.60	$2,080.00
MCALTXHI	$197.60	$2,080.00
MCALTXMU	$145.60	$1,095.12
MCKNTXLI	$270.40	$1,872.00
MCKNTXTE	$270.40	$2,163.20
MDLDTXMU	$197.60	$2,080.00
MDLDTXOX	$145.60	$2,080.00
MRCDTXME	$270.40	$2,912.00
MRSHTXWE	$270.40	$2,995.20
MSSNTXMI	$197.60	$2,080.00
NBRNTXNB	$270.40	$2,444.00
ODSSTXEM	$270.40	$2,953.60
ODSSTXLI	$270.40	$2,995.20
ODSSTXRE	$270.40	$3,120.00
ORNGTXOR	$270.40	$1,788.80
PHRRTXPH	$197.60	$2,080.00
PLANTXXA	$145.60	$1,095.12
PLANTXXB	$197.60	$2,007.20
PLANTXXD	$197.60	$1,095.12
PLANTXXF	$197.60	$1,965.60
PLANTXXK	$197.60	$2,059.20
PLVWTXPV	$327.60	$4,461.60
PTARTXYU	$270.40	$1,684.80
RBTNTXXA	$327.60	$3,920.80
RKWLTXPA	$270.40	$2,256.80
RONKTXWO	$145.60	$1,456.00
RSBGTXRR	$270.40	$2,350.40

Service Type	End User Pricing	
	MRC	NRC
RWLTTXXA	$270.40	$2,537.60
SANGTXXA	$145.60	$1,095.12
SANGTXXB	$197.60	$2,080.00
SANGTXXG	$197.60	$2,080.00
SGLDTXXD	$270.40	$3,120.00
SGLDTXXE	$197.60	$1,095.12
SHMNTXXA	$327.60	$2,516.80
SMRCTXXA	$327.60	$2,256.80
SNANTXBA	$145.60	$1,095.12
SNANTXCA	$145.60	$1,095.12
SNANTXCU	$197.60	$1,695.20
SNANTXDI	$145.60	$1,095.12
SNANTXED	$197.60	$2,080.00
SNANTXFR	$145.60	$1,095.12
SNANTXGE	$197.60	$1,643.20
SNANTXHE	$197.60	$1,872.00
SNANTXIC	$270.40	$2,028.00
SNANTXJA	$270.40	$2,256.80
SNANTXLA	$197.60	$1,924.00
SNANTXLE	$197.60	$1,643.20
SNANTXLS	$197.60	$1,924.00
SNANTXMA	$197.60	$1,788.80
SNANTXMC	$145.60	$1,456.00
SNANTXPA	$197.60	$1,965.60
SNANTXPE	$145.60	$1,095.12
SNANTXSA	$270.40	$2,163.20
SNANTXSH	$197.60	$1,788.80
SNANTXSL	$197.60	$1,695.20
SNANTXSO	$270.40	$1,965.60
SNANTXTA	$197.60	$1,456.00
SNANTXTH	$270.40	$2,350.40
SNANTXUC	$197.60	$1,788.80
SNANTXWA	$197.60	$1,788.80
SNANTXWE	$197.60	$1,830.40
SNBNTXSB	$197.60	$3,650.40
SPRNTXNO	$145.60	$1,830.40
SPRNTXSO	$197.60	$1,872.00
STFRTXXA	$327.60	$2,246.40
TBLLTXKL	$197.60	$1,788.80
TBLLTXTB	$270.40	$2,028.00
TMPLTXDN	$327.60	$3,099.20
TMPLTXLB	$327.60	$3,099.20
TXCYTXLM	$270.40	$2,444.00
TXCYTXTC	$270.40	$2,444.00
TXRKTXXA	$327.60	$3,868.80
TXRKTXXB	$327.60	$4,586.40
TYLRTXCH	$327.60	$3,442.40
TYLRTXLY	$327.60	$3,660.80
TYLRTXSO	$327.60	$3,712.80
UVLDTXUV	$145.60	$4,680.00
VCTATXVI	$327.60	$4,680.00
WACOTX01	$145.60	$1,095.12
WACOTXHE	$197.60	$1,872.00
WACOTXMG	$270.40	$2,350.40
WACOTXMO	$197.60	$1,736.80
WACOTXPR	$197.60	$1,736.80
WACOTXSW	$197.60	$1,643.20
WCFLTXCF	$197.60	$2,080.00
WCFLTXNI	$145.60	$1,095.12
WCFLTXTF	$197.60	$2,080.00
WSLCTXXA	$249.60	$3,120.00
WXHCTXWE	$270.40	$2,672.80

Service Type	End User Pricing	
	MRC	NRC
WYLITXXA	$197.60	$2,080.00
OR		
Local Access Services - General Discount[1]		
Circuit Type (and facility type if applicable)	**Discounts**	
DS0		
DS1	16%	
DS3		
[1]Type 1 only. Such rate only applies to circuits which are serviced by Verizon owned facilities.		
Ethernet Access Service - General Discount		
Facility Type	**Discounts**	
Ethernet Access Type 1, Type 2, Type 3, Type 4 and Standard	6%	
Customer Premises Equipment (CPE) Components		

Service Description	End User Pricing	
	MRC	NRC
Managed WAN		
Managed WAN Full Management		
Extra Small		
1-99 devices	$68.02	N/A
100-199 devices	$65.52	N/A
200-299 devices	$62.40	N/A
300-499 devices	$59.90	N/A
500+ devices	$57.41	N/A
Small		
1-99 devices	$96.72	N/A
100-199 devices	$92.98	N/A
200-299 devices	$89.23	N/A
300-499 devices	$84.86	N/A
500+ devices	$81.12	N/A
Medium		
1-99 devices	$124.80	N/A
100-199 devices	$119.81	N/A
200-299 devices	$114.82	N/A
300-499 devices	$109.82	N/A
500+ devices	$104.83	N/A
Large		
1-99 devices	$209.04	N/A
100-199 devices	$200.93	N/A
200-299 devices	$192.19	N/A
300-499 devices	$184.08	N/A
500+ devices	$175.34	N/A
Managed WAN Implementation		
Managed Takeover	N/A	$468.00
Managed Implementation (New Install)	N/A	$572.00
Monitor only Price (New Implementation or Takeover)	N/A	$364.00
Change Management		
Implementation Change Management		
Expedite Charge	N/A	$1,144.00
Rescheduling	N/A	$312.00
After-Hours Premium	N/A	$624.00
Optional Change Management for Managed WAN		
DHCP IP Helper - Add/Modify/Delete	N/A	$52.00
IP Network Address Translation - Add/Modify/Delete	N/A	$52.00
Network Routed Protocol - Add/Modify/Delete	N/A	$52.00
New MSO IP Address/Subnet Mask Changes - Add/Modify/Delete	N/A	$52.00
PVC - Add/Modify/Delete	N/A	$52.00
Routing Protocol - Add/Modify/Delete	N/A	$52.00
VPN Tunnel - Add/Modify/Delete	N/A	$52.00

Service Type	End User Pricing	
	MRC	**NRC**
Complex Configuration Modify	N/A	$130.00
Add DPort DCAR	N/A	$130.00
Bandwidth Increase/Decrease Physical	N/A	$364.00
Hardware Module Upgrade	N/A	$364.00
Intra-building Move	N/A	$364.00
Router Move, inter-building or across town	N/A	$624.00
Memory Upgrade	N/A	$364.00
WAN Equipment Replace/Swap	N/A	$364.00
Router IOS Change - support new features	N/A	$364.00
Traffic Shaping/Queuing - Add/Modify/Delete	N/A	$364.00
Traffic Filter Design	N/A	$364.00
Demand Dispatches - Outside Scope of Normal Work charge	N/A	$364.00
Optional Features for Managed WAN (Includes Cisco ISR and Juniper SRX)		
Firewall (Cisco and Juniper only)		
Embedded Firewall - Extra Small	$21.84	$130.00
Embedded Firewall - Small	$31.20	$130.00
Embedded Firewall - Medium	$43.68	$130.00
Embedded Firewall - Large	$74.88	$130.00
Prevention (Cisco ISR G1 only)		
Intrusion Prevention - Extra Small	$12.48	$130.00
Intrusion Prevention - Small	$24.96	$130.00
Intrusion Prevention - Medium	$31.20	$130.00
Intrusion Prevention - Large	$49.92	$130.00
Content Filtering (Cisco only)		
Content Filtering - Extra Small	$3.12	$130.00
Content Filtering - Small	$6.24	$130.00
Content Filtering - Medium	$9.36	$130.00
Content Filtering - Large	$15.60	$130.00
Ethernet LAN (Cisco and Juniper only)		
Ethernet LAN - Small (4 or 9 Port)	$21.84	$130.00
Ethernet LAN PoE - Small (4 or 9 Port)	$21.84	$130.00
Ethernet LAN - Medium (16 to 24 Port)	$31.20	$130.00
Ethernet LAN PoE - Medium (16 to 24 Port)	$31.20	$130.00
Ethernet LAN - Large (48 Port)	$49.92	$130.00
Ethernet LAN PoE - Large (48 Port)	$49.92	$130.00
Encryption (Cisco only)		
Encryption - Extra Small	$3.12	$130.00
Encryption - Small	$6.24	$130.00
Encryption - Medium	$9.36	$130.00
Encryption - Large	$15.60	$130.00
WAN Back-up (Cisco only)		
WAN Backup - Extra Small	$6.24	$130.00
WAN Backup - Small	$9.36	$130.00
WAN Backup - Medium	$15.60	$130.00
WAN Backup - Large	$24.96	$130.00
Wireless Out of Band		
Per Wireless OOB Device	$26.00	$130.00
VoIP Interface Support		
Gateway Services		
Voice Gateway	$26.00	See VoIP Gateway
Multi-Service IP-to-IP Gateway	$26.00	Features
Voice Gateway Features		
Full Management		
New Install	N/A	$364.00
Add Entity	N/A	$364.00
Add Feature	N/A	$364.00
Physical		
New Install	N/A	$364.00
Add Entity	N/A	$364.00
Add Feature	N/A	
Optional Feature for Multi-Service IP-to-IP Gateway (Cisco CUBE)		
Full Management		

Service Type	End User Pricing	
	MRC	**NRC**
New Install	N/A	$1,092.00
Add Entity	N/A	$1,092.00
Add Feature	N/A	$1,092.00
Physical		
New Install	N/A	$1,092.00
Add Entity	N/A	$1,092.00
Add Feature	N/A	
VoIP Interface Support Event-Specific Charges		
Dial Peer Upgrade/Downgrade	N/A	$364.00
Optional Enhanced MNS Reporting		
ETM Reporting	$20.80	N/A
ETM Select Reporting	$36.40	N/A
ETM Select with netflow Reporting	$36.40	N/A
Threshold PPM	$6.24	N/A
Network Analysis		
Per Managed Device	$49.92	$52.00
Network Engineering		
Extra Small Router	$43.68	$52.00
Small Router	$68.64	$52.00
Medium Router	$81.12	$52.00
Large Router	$99.84	$52.00
Switch - Small	$34.32	$52.00
Switch - Medium	$46.80	$52.00
Access Point	$9.36	$52.00
Wireless LAN Controller - Extra Small, Small, Medium, or Large	$9.36	$52.00
Router Sizes		
Extra Small	Cisco 8xx series or Juniper SRX100	
Small	Cisco 1000 series and Cisco 2000	
Medium	Cisco 3000 series up to Cisco 4000	
Large	Cisco 7000 series, Cisco ASR1000 series	

Service Description	End User Pricing	
	MRC	**NRC**
Managed Hardware Rental		
Analog Gateway/Phone/Router/Switch Rental	ICB	
Minimum rental term is 36 months.		

PRICING WITH DIR COST RECOVERY FEE (CRF)
(CUSTOMER PAYS THIS AMOUNT)

Cost Recovery Fee = 12%

Internet Services

Internet Services. In lieu of all other rates, discounts and promotions, Customer will pay the following MRCs and NRCs plus Access Service, shown separately, for Internet Services and related optional features/services. Charges are fixed for the Term, based upon the service type.

Internet Service Elements

Transport Components

	Internet Port
	Optional Local Access Services. Port only service requires a cross-connect from customer-provided local access to the Verizon PoP.

Customer Premises Equipment (CPE) components

	Optional Managed Services
	Optional Hardware Rental

Transport Components

Service Type	End User Pricing	
	MRC	**NRC**
Internet Dedicated Ethernet		
3 Mbps Tiered	$171.36	N/A
5 Mbps Tiered	$194.04	N/A
10 Mbps Tiered	$196.56	N/A
20 Mbps Tiered	$314.94	N/A
30 Mbps Tiered	$378.00	N/A
40 Mbps Tiered	$420.22	N/A
50 Mbps Tiered	$448.00	N/A
100 Mbps Tiered	$331.90	N/A
200 Mbps Tiered	$473.41	N/A
300 Mbps Tiered	$665.31	N/A
400 Mbps Tiered	$840.41	N/A
500 Mbps Tiered	$1,015.52	N/A
600 Mbps Tiered	$1,162.63	N/A
700 Mbps Tiered	$1,281.73	N/A
1000 Mbps Tiered	$1,527.04	N/A
10000 Mbps Tiered	$10,080.00	N/A
10 Mbps (1-10 Mbps) QoS	$107.18	N/A
50 Mbps (15-50 Mbps) QoS	$159.15	N/A
100 Mbps (60-100 Mbps) QoS	$266.34	N/A
600 Mbps (150-600 Mbps) QoS	$396.26	N/A
1000 Mbps (700-1000 Mbps) QoS	$607.38	N/A
Internet Overage		
3 Mbps Overage Per Megabyte Tiered	$63.00	N/A
5 Mbps Overage Per Megabyte Tiered	$47.25	N/A
10 Mbps Overage Per Megabyte Tiered	$25.20	N/A
20 Mbps Overage Per Megabyte Tiered	$15.75	N/A
30 Mbps Overage Per Megabyte Tiered	$12.60	N/A
40 Mbps Overage Per Megabyte Tiered	$10.51	N/A
50 Mbps Overage Per Megabyte Tiered	$8.96	N/A
100 Mbps Overage Per Megabyte Tiered	$3.32	N/A
200 Mbps Overage Per Megabyte Tiered	$2.36	N/A
300 Mbps Overage Per Megabyte Tiered	$2.22	N/A
400 Mbps Overage Per Megabyte Tiered	$2.11	N/A
500 Mbps Overage Per Megabyte Tiered	$2.03	N/A
600 Mbps Overage Per Megabyte Tiered	$1.94	N/A
700 Mbps Overage Per Megabyte Tiered	$1.83	N/A
1000 Mbps Overage Per Megabyte Tiered	$1.52	N/A
Internet Cross-Connect		
Fast Ethernet or Gigabit Ethernet (GigE) Port Only (Single Mode Fiber)		
Verizon Location	$560.00	$560.00
Equinix Location	$280.00	$560.00
Switch and Data (also known as PAIX) Location	$280.00	$560.00

Special Notes

QoS - Available traffic priority classes: 1. Expedited Forwarding (EF), 2. Assured Forwarding 2 (AF2), 3. Assured Forwarding 3 (AF3) 4. Best Effort (BE)

	Optional Managed Services
	Optional Hardware Rental

Verizon Distributed Denial of Services Shield Mitigation Service Description

Distributed Denial of Service ("DDoS") mitigation services help protect the availability of Customer's Internet-connected business operations ("DDoS Shield"). DDoS Shield is a managed, cloud-based, on-demand service designed to intercept and remove significant amounts of malicious DDoS traffic inbound to a Customer's Internet-connected network. When mitigation is initiated, DDoS Shield announces Customer's IP addresses to redirect all inbound traffic to those CIPs to Verizon's cloud-based mitigation facilities, where Verizon filters the traffic prior to returning it to Customer via a dedicated Generic Routing Encapsulation ("GRE") tunnel. Once provisioned, and when not actively mitigating a DDoS attack, DDoS Shield is not intended to continually redirect Customer's traffic ("always-on" configuration).

Customer will provide the appropriate technical configuration information and authorized contact ("Authorized Contact") details to the Verizon configuration engineer. Verizon will configure DDoS Shield in accordance with its policies to correspond to Customer's configuration information and provision DDoS Shield. Upon receipt by Verizon of complete and accurate Customer configuration information ("Configuration Receipt"), Verizon will configure DDoS Shield to help protect Customer's environment when under a DDoS attack and perform validation testing to verify DDoS Shield is operational. Subsequent to such testing, Verizon will inform Customer that DDoS Shield is properly configured ("Verification Notice").
Verizon will make available daily mitigation traffic reports through the Verizon self-service web-based portal (the "Self-Service Portal"). Customer may request changes to its DDoS Shield configuration by opening a support ticket via the Self-Service Portal.

When mitigation is initiated, both legitimate traffic and DDoS attack traffic will be redirected to Verizon pre-deployed mitigation facilities. Mitigation may be activated either by: (a) Customer's redirection, if mutually agreed by the Parties, or (b) Verizon, upon receipt of Customer's notification to initiate mitigation. For DDoS Shield to work, Customer must have a public Internet circuit and publicly reroutable IP address space via Border Gateway Protocol (BGP). Wherever Verizon is the Internet circuit provider, the Customer may also elect to utilize a CIDR IPv4 block that is a between a /25 and a /32; this is also referred to as Subnet Rerouting. The use of Subnet Rerouting may limit the overall DDoS Shield service platform as the regional ingress capacity from the Verizon IP backbone is less than the total global ingress capacity available to all DDoS Shield. All equipment associated with DDoS Shield is housed within Verizon facilities and remains the property of Verizon.
Customer will configure the network edge router(s) it intends to utilize with DDoS Shield for purposes of accepting a GRE tunnel. Verizon will provide Customer with examples of GRE tunnel routing upon Customer's request. Wherever Verizon is the Internet circuit provider, the Customer may also elect to utilize MPLS L3 VPN (Multi Label Packet Switching Layer 3 Virtual Private Networking") as a methodology to receive post mitigation traffic.
Verizon will reroute Customer's network traffic to a Verizon mitigation center when Verizon has received an authorized and valid Customer request to initiate DDoS Shield.
Customer may make administrative changes to DDoS Shield service (e.g., IP alterations, Authorized Contact changes, etc.) by opening a support ticket via the Self-Service Portal. Customer may perform periodic DDoS Shield initiation, availability, and alerting tests and review parameters on the Self-Service Portal. Notwithstanding the foregoing, Customer will not perform any mitigation testing of DDoS Shield without Verizon's prior written consent and coordination with Verizon.
Mitigation may not be used on a continual basis or as a precautionary measure. Verizon reserves the right to stop mitigations 48 hours after Verizon has determined that a DDoS attack has not occurred or has ceased.
Verizon will measure and monitor the volume of total traffic in the DDoS Shield Service Tier purchased by Customer. Usage in excess of such Service Tier ("Overutilization") will be provided at Verizon's sole discretion and at no additional charge to Customer. Customer acknowledges and agrees that, if Customer's Overutilization averages 4 or more hours during any given active mitigation period, Verizon may request Customer's authorization to increase Customer's Service Tier to the next level Service Tier as shown in Customer's Contract DIR-TEX-AN-NG-CTSA-010.

Customer Responsibilities
In the event of a DDoS attack, Customer will initiate the DDoS Shield services it has ordered, either by contacting the Verizon DDoS Security Operations Center ("SOC") and then upon approval rerouting traffic to DDoS Shield facilities itself, or contacting the Verizon SOC and requesting Verizon to perform such rerouting function. Customer will coordinate with the SOC the discontinuance of rerouting of traffic at the conclusion of a DDoS attack.
Absent terms to the contrary in the Agreement, DDoS mitigation services are implemented without specific controls that may generally be required or customary for customers in any particular industry, and Customer shall be solely responsible for determining that DDoS mitigation services satisfy Customer's obligations under law or contract. Customer agrees to use DDoS mitigation services in accordance with all applicable laws and not to use DDoS mitigation services in any manner that imposes obligations on Verizon under any laws other than those laws with which Verizon agrees to comply as specifically set forth in the Contract DIR-TEX-AN-NG-CTSA-010. Without limiting the generality of the foregoing, Customer agrees not to cause, or otherwise request that Verizon create, receive, maintain or transmit protected health information (as defined at 45 C.F.R. § 160.103) for or on behalf of Customer in connection with DDoS mitigation services or in any manner that would make Verizon a business associate (as defined at 45 C.F.R. § 160.103) to Customer.

	Optional Managed Services
	Optional Hardware Rental

As part of providing DDoS services, Verizon may transfer, store and process Customer Data, but only within the continental United States. By using DDoS mitigation services, Customer consents to this transfer, processing and storage of Customer Data.

Customer agrees that Customer (a) has been assigned the IP addresses listed in the CIP Schedule, (b) consents to Verizon's performance of DDoS Shield services with respect to such IP addresses, (c) has and will continue to have all rights necessary to have Verizon perform DDoS Shield services with respect to such IP addresses along with the rerouting of such IP addresses for purposes of DDoS services including, without limitation, consent of all authorized network users, (d) will use the DDoS Shield services to protect Customer from abusive, fraudulent, or unlawful use or access to its information, systems and applications including Verizon's public Internet service, and (e) will comply with all applicable laws and regulations. Customer will maintain an up-to-date list of CIP and will provide revised CIP schedules to Verizon, as required. Customer agrees to provide accurate CIP and domains and Verizon will not be responsible for any costs or expenses from any third party claims related to any breaches of the Customer Warranties.

DDOS Shield Components

DDoS Shield supports customer traffic routed from any ISP, carrier, provider or data center on the public Internet, anywhere on the globe, provided the customer can perform BGP routing changes and can accept clean traffic via a GRE return. The customer's circuit does not have to be from Verizon. The customer may have a multi-homed configuration, that is, multiple ISPs providing circuit connectivity. There is no specific circuit size as a requirement, though the smallest service tier for DDoS Shield is 50 Mbps inbound traffic. As previously noted, DDoS Shield should not be considered a replacement for on-premise hardware such as a router, firewall or IDPS (Intrusion Detection / Prevention System).

DDoS Shield is a cloud-based service for which all hardware and software elements are managed and maintained by Verizon within its network. The customer will be required to configure its CPE router with a GRE tunnel endpoint. The cloud-based service elements are fully life-cycle management product, where all general testing of functionality and usability are performed within Verizon test labs prior to deployment. The service requirements are an Internet circuit or return path, a routable subnet and a CPE router capable of GRE decapsulation to the customer's clean traffic volume.

Definitions

Service Tier - Customer's ingress bandwidth usage and number of IP subnet(s) announced to the Internet.

Subnet Rerouting - Allows a DDoS Shield customer to re-route subnets of any size, including a single IP address, allowing re-route of IP addresses that are the target of an attack, rather than re-routing blocks of addresses at a time.

DDOS Shield Components

	End User Pricing	
	MRC	NRC

Tiered Pricing

	MRC	NRC
DDoS Shield - 50 Mbps, 1 Return, /24 - No premium support - Customer Triggered - 256 IP Addresses	$2,744.00	N/A
DDoS Shield - 100 Mbps, 1 Return, /22 - No premium support - Customer Triggered - 1,024 IP Addresses	$3,192.00	N/A
DDoS Shield - 500 Mbps, 1 Return, /20 - No premium support - Customer Triggered - 4,096 IP Addresses	$4,704.00	N/A
DDoS Shield - 1000 Mbps, 1 Return, /18 - No premium support - Customer Triggered - 16,384 IP Addresses	$8,400.00	N/A
DDoS Shield - 10000 Mbps, 1 Return, /16 - No premium support - Customer Triggered - 65,356 IP Addresses	$16,856.00	N/A

Service Description	MRC	
	DS1	DS3
Local Access Services		
Local Access Services - CLLI Based Pricing		
ABLNTXOR	$156.80	$1,179.36
ABLNTXOW	$212.80	$2,240.00
AGTNTXTI	$352.80	$3,292.80
ALICTXAL	$352.80	$4,760.00
ALLNTXSA	$156.80	$1,179.36
ALVNTXAL	$291.20	$2,284.80
AMRLTX02	$156.80	$1,179.36
AMRLTXDI	$212.80	$2,240.00
AMRLTXEV	$212.80	$2,240.00
AMRLTXFL	$212.80	$2,240.00
AMRLTXOS	$212.80	$2,240.00
ATASTXXA	$291.20	$3,360.00
AUSTTXBC	$291.20	$2,228.80
AUSTTXCR	$212.80	$2,116.80
AUSTTXCV	$212.80	$2,116.80
AUSTTXEV	$212.80	$1,870.40

	Optional Managed Services	
	Optional Hardware Rental	
AUSTTXFA	$212.80	$1,870.40
AUSTTXFI	$156.80	$1,179.36
AUSTTXGR	$156.80	$1,179.36
AUSTTXHI	$156.80	$1,179.36
AUSTTXHO	$156.80	$1,179.36
AUSTTXJO	$212.80	$1,926.40
AUSTTXLE	$291.20	$2,374.40
AUSTTXLT	$291.20	$2,329.60
AUSTTXLW	$291.20	$2,284.80
AUSTTXMA	$212.80	$2,072.00
AUSTTXMC	$212.80	$2,016.00
AUSTTXMF	$212.80	$2,016.00
AUSTTXPF	$212.80	$1,926.40
AUSTTXRR	$212.80	$1,179.36
AUSTTXTE	$156.80	$1,179.36
AUSTTXTW	$212.80	$1,870.40
AUSTTXWA	$212.80	$1,825.60
AZLETXXA	$352.80	$2,531.20
BETNTXBE	$352.80	$3,595.20
BORNTXXA	$352.80	$2,956.80
BRYNTXXA	$212.80	$1,769.60
BRYNTXXB	$212.80	$2,240.00
BRYNTXXC	$212.80	$2,240.00
BSTRTXBS	$352.80	$3,046.40
BUMTTXTE	$156.80	$1,179.36
BUMTTXTW	$212.80	$1,724.80
BUMTTXUN	$212.80	$2,116.80
BUMTTXVI	$212.80	$2,116.80
BWVLTXLI	$291.20	$3,360.00
BWVLTXOL	$291.20	$3,360.00
BWVLTXTE	$291.20	$3,360.00
BYCYTXBY	$352.80	$4,513.60
CLBNTXMI	$352.80	$2,990.40
CLEVTXCL	$352.80	$3,360.00
CLSTTXXA	$212.80	$2,240.00
CLSTTXXB	$212.80	$1,769.60
CLSTTXXD	$212.80	$2,240.00
CONRTXXA	$291.20	$3,360.00
CPCVTXXA	$352.80	$5,040.00
CRCHTXBU	$212.80	$2,240.00
CRCHTXCA	$291.20	$3,225.60
CRCHTXTE	$212.80	$1,179.36
CRCHTXTU	$156.80	$1,179.36
CRCHTXWY	$212.80	$1,179.36
CRTNTXXA	$212.80	$2,139.20
CRTNTXXB	$212.80	$2,105.60
CRTNTXXC	$212.80	$2,060.80
CRTNTXXC	$212.80	$2,060.80
CRTNTXXD	$212.80	$2,139.20
CYPRTXCY	$212.80	$1,971.20
DESNTXHO	$352.80	$3,953.60
DFIATXXA	$212.80	$2,049.60
DLLSTXAD	$156.80	$1,179.36
DLLSTXCH	$291.20	$2,184.00
DLLSTXDA	$291.20	$1,870.40
DLLSTXDI	$212.80	$1,814.40
DLLSTXDN	$291.20	$2,116.80
DLLSTXDS	$291.20	$2,374.40
DLLSTXDV	$212.80	$2,116.80
DLLSTXEM	$156.80	$1,179.36
DLLSTXEV	$212.80	$1,926.40
DLLSTXEX	$212.80	$2,016.00
DLLSTXFB	$156.80	$1,179.36
DLLSTXFE	$212.80	$1,926.40
DLLSTXFL	$156.80	$1,179.36
DLLSTXFR	$212.80	$1,926.40
DLLSTXGP	$212.80	$1,758.40
DLLSTXHA	$212.80	$1,724.80

	Optional Managed Services	
	Optional Hardware Rental	
DLLSTXHU	$291.20	$2,184.00
DLLSTXLA	$156.80	$1,179.36
DLLSTXLN	$291.20	$2,284.80
DLLSTXMC	$156.80	$1,179.36
DLLSTXME	$156.80	$1,179.36
DLLSTXMS	$291.20	$2,184.00
DLLSTXNM	$212.80	$2,072.00
DLLSTXNO	$156.80	$1,179.36
DLLSTXRE	$156.80	$1,179.36
DLLSTXRI	$156.80	$1,179.36
DLLSTXRN	$156.80	$1,179.36
DLLSTXRO	$156.80	$1,179.36
DLLSTXRY	$352.80	$2,184.00
DLLSTXSU	$291.20	$2,284.80
DLLSTXTA	$156.80	$1,179.36
DLLSTXWH	$212.80	$1,769.60
DLRITXXB	$352.80	$5,040.00
DNTNTXXA	$212.80	$2,587.20
EDBGTXEB	$212.80	$2,240.00
ELPSTXEA	$212.80	$2,240.00
ELPSTXHA	$212.80	$1,179.36
ELPSTXHC	$291.20	$3,360.00
ELPSTXMA	$156.80	$1,179.36
ELPSTXMS	$291.20	$3,360.00
ELPSTXNE	$212.80	$2,240.00
ELPSTXNO	$212.80	$2,240.00
ELPSTXSE	$212.80	$2,240.00
ELPSTXSH	$291.20	$3,360.00
ELPSTXYS	$291.20	$1,179.36
FRSCTXCO	$212.80	$2,072.00
FRSCTXES	$212.80	$2,116.80
FRSCTXWE	$291.20	$2,374.40
FTWOTXAL	$291.20	$2,475.20
FTWOTXAR	$156.80	$1,179.36
FTWOTXAT	$156.80	$1,179.36
FTWOTXAT	$156.80	$1,179.36
FTWOTXAX	$212.80	$2,016.00
FTWOTXBB	$291.20	$2,116.80
FTWOTXBE	$291.20	$2,284.80
FTWOTXBN	$291.20	$2,374.40
FTWOTXBR	$212.80	$2,016.00
FTWOTXBU	$212.80	$1,825.60
FTWOTXBY	$291.20	$2,284.80
FTWOTXCE	$212.80	$1,971.20
FTWOTXCI	$212.80	$2,072.00
FTWOTXCR	$156.80	$1,179.36
FTWOTXEC	$212.80	$2,116.80
FTWOTXED	$156.80	$1,179.36
FTWOTXEU	$156.80	$1,179.36
FTWOTXGL	$212.80	$1,870.40
FTWOTXJE	$212.80	$1,825.60
FTWOTXKE	$212.80	$1,971.20
FTWOTXLW	$212.80	$2,016.00
FTWOTXMA	$212.80	$1,825.60
FTWOTXPE	$212.80	$1,870.40
FTWOTXTE	$156.80	$1,179.36
FTWOTXWA	$212.80	$1,769.60
FTWOTXWS	$212.80	$2,016.00
GLTNTXSH	$352.80	$3,046.40
GLTNTXSO	$352.80	$3,091.20
GRLDTXXA	$212.80	$2,195.20
GRLDTXXB	$212.80	$2,217.60
GRLDTXXC	$212.80	$2,139.20
GRLDTXXE	$291.20	$2,587.20
GRPVTXXA	$156.80	$1,179.36
GRTWTXXA	$291.20	$2,788.80
HMBLTXXA	$212.80	$2,240.00
HNVITXHN	$352.80	$4,233.60

	Optional Managed Services	
	Optional Hardware Rental	
HRLNTXHG	$156.80	$1,179.36
HSTNTXAD	$212.80	$1,870.40
HSTNTXAI	$212.80	$1,724.80
HSTNTXAL	$212.80	$1,814.40
HSTNTXAP	$156.80	$1,179.36
HSTNTXBA	$156.80	$1,179.36
HSTNTXBR	$212.80	$1,926.40
HSTNTXBU	$156.80	$1,179.36
HSTNTXBW	$212.80	$2,072.00
HSTNTXCA	$156.80	$1,179.36
HSTNTXCH	$291.20	$2,329.60
HSTNTXCL	$156.80	$1,179.36
HSTNTXDP	$212.80	$2,116.80
HSTNTXEE	$212.80	$1,926.40
HSTNTXEH	$212.80	$2,072.00
HSTNTXFA	$156.80	$1,179.36
HSTNTXFA	$156.80	$1,179.36
HSTNTXFR	$212.80	$1,825.60
HSTNTXGL	$212.80	$2,116.80
HSTNTXGP	$156.80	$1,179.36
HSTNTXGR	$212.80	$2,116.80
HSTNTXHO	$156.80	$1,179.36
HSTNTXHU	$212.80	$2,072.00
HSTNTXID	$212.80	$2,016.00
HSTNTXJA	$156.80	$1,179.36
HSTNTXLA	$212.80	$2,016.00
HSTNTXMC	$212.80	$1,769.60
HSTNTXMI	$212.80	$1,971.20
HSTNTXMO	$156.80	$1,179.36
HSTNTXNA	$156.80	$1,179.36
HSTNTXNE	$212.80	$1,825.60
HSTNTXOR	$212.80	$1,870.40
HSTNTXOV	$156.80	$1,179.36
HSTNTXOX	$156.80	$1,179.36
HSTNTXPA	$212.80	$1,825.60
HSTNTXPE	$212.80	$2,072.00
HSTNTXPR	$212.80	$1,758.40
HSTNTXRE	$212.80	$1,926.40
HSTNTXRI	$212.80	$1,769.60
HSTNTXSA	$156.80	$1,179.36
HSTNTXSU	$156.80	$1,179.36
HSTNTXUN	$212.80	$1,724.80
HSTNTXWA	$212.80	$1,825.60
HSTNTXWE	$156.80	$1,179.36
HSTNTXWL	$212.80	$1,870.40
HSTNTXWY	$291.20	$2,116.80
IRNGTXXA	$212.80	$2,240.00
IRNGTXXB	$156.80	$1,179.36
IRNGTXXC	$156.80	$1,179.36
IRNGTXXD	$212.80	$2,217.60
IRNGTXXF	$156.80	$2,072.00
IRNGTXXG	$156.80	$1,179.36
KATYTXXA	$291.20	$2,833.60
KATYTXXB	$291.20	$2,755.20
KATYTXXC	$291.20	$2,755.20
KGWDTXXA	$212.80	$2,240.00
KGWDTXXC	$291.20	$3,360.00
KLLNTXXA	$352.80	$5,040.00
KLLNTXXC	$352.80	$5,040.00
KLLRTXXA	$291.20	$2,217.60
LARDTXLA	$156.80	$1,179.36
LBCKTXFR	$212.80	$3,035.20
LBCKTXND	$212.80	$2,240.00
LBCKTXPA	$212.80	$2,240.00
LBCKTXPS	$156.80	$2,105.60
LBCKTXSW	$212.80	$2,240.00
LFKNTXXA	$352.80	$5,040.00
LGCYTXXA	$212.80	$1,993.60

	Optional Managed Services	
	Optional Hardware Rental	
LGVWTXGR	$212.80	$2,240.00
LGVWTXPL	$156.80	$1,179.36
LKDLTXXA	$291.20	$3,360.00
LWVLTXXA	$212.80	$2,240.00
LWVLTXXB	$212.80	$2,184.00
LWVLTXXC	$212.80	$2,240.00
LWVLTXXE	$212.80	$2,240.00
LWVLTXXF	$212.80	$2,240.00
MCALTXHI	$212.80	$2,240.00
MCALTXMU	$156.80	$1,179.36
MCKNTXLI	$291.20	$2,016.00
MCKNTXTE	$291.20	$2,329.60
MDLDTXMU	$212.80	$2,240.00
MDLDTXOX	$156.80	$2,240.00
MRCDTXME	$291.20	$3,136.00
MRSHTXWE	$291.20	$3,225.60
MSSNTXMI	$212.80	$2,240.00
NBRNTXNB	$291.20	$2,632.00
ODSSTXEM	$291.20	$3,180.80
ODSSTXLI	$291.20	$3,225.60
ODSSTXRE	$291.20	$3,360.00
ORNGTXOR	$291.20	$1,926.40
PHRRTXPH	$212.80	$2,240.00
PLANTXXA	$156.80	$1,179.36
PLANTXXB	$212.80	$2,161.60
PLANTXXD	$212.80	$1,179.36
PLANTXXF	$212.80	$2,116.80
PLANTXXK	$212.80	$2,217.60
PLVWTXPV	$352.80	$4,804.80
PTARTXYU	$291.20	$1,814.40
RBTNTXXA	$352.80	$4,222.40
RKWLTXPA	$291.20	$2,430.40
RONKTXWO	$156.80	$1,568.00
RSBGTXRR	$291.20	$2,531.20
RWLTTXXA	$291.20	$2,732.80
SANGTXXA	$156.80	$1,179.36
SANGTXXB	$212.80	$2,240.00
SANGTXXG	$212.80	$2,240.00
SGLDTXXD	$291.20	$3,360.00
SGLDTXXE	$212.80	$1,179.36
SHMNTXXA	$352.80	$2,710.40
SMRCTXXA	$352.80	$2,430.40
SNANTXBA	$156.80	$1,179.36
SNANTXCA	$156.80	$1,179.36
SNANTXCU	$212.80	$1,825.60
SNANTXDI	$156.80	$1,179.36
SNANTXED	$212.80	$2,240.00
SNANTXFR	$156.80	$1,179.36
SNANTXGE	$212.80	$1,769.60
SNANTXHE	$212.80	$2,016.00
SNANTXIC	$291.20	$2,184.00
SNANTXJA	$291.20	$2,430.40
SNANTXLA	$212.80	$2,072.00
SNANTXLE	$212.80	$1,769.60
SNANTXLS	$212.80	$2,072.00
SNANTXMA	$212.80	$1,926.40
SNANTXMC	$156.80	$1,568.00
SNANTXPA	$212.80	$2,116.80
SNANTXPE	$156.80	$1,179.36
SNANTXSA	$291.20	$2,329.60
SNANTXSH	$212.80	$1,926.40
SNANTXSL	$212.80	$1,825.60
SNANTXSO	$291.20	$2,116.80
SNANTXTA	$212.80	$1,568.00
SNANTXTH	$291.20	$2,531.20
SNANTXUC	$212.80	$1,926.40
SNANTXWA	$212.80	$1,926.40
SNANTXWE	$212.80	$1,971.20

	Optional Managed Services	
	Optional Hardware Rental	
SNBNTXSB	$212.80	$3,931.20
SPRNTXNO	$156.80	$1,971.20
SPRNTXSO	$212.80	$2,016.00
STFRTXXA	$352.80	$2,419.20
TBLLTXKL	$212.80	$1,926.40
TBLLTXTB	$291.20	$2,184.00
TMPLTXDN	$352.80	$3,337.60
TMPLTXLB	$352.80	$3,337.60
TXCYTXLM	$291.20	$2,632.00
TXCYTXTC	$291.20	$2,632.00
TXRKTXXA	$352.80	$4,166.40
TXRKTXXB	$352.80	$4,939.20
TYLRTXCH	$352.80	$3,707.20
TYLRTXLY	$352.80	$3,942.40
TYLRTXSO	$352.80	$3,998.40
UVLDTXUV	$156.80	$5,040.00
VCTATXVI	$352.80	$5,040.00
WACOTX01	$156.80	$1,179.36
WACOTXHE	$212.80	$2,016.00
WACOTXMG	$291.20	$2,531.20
WACOTXMO	$212.80	$1,870.40
WACOTXPR	$212.80	$1,870.40
WACOTXSW	$212.80	$1,769.60
WCFLTXCF	$212.80	$2,240.00
WCFLTXNI	$156.80	$1,179.36
WCFLTXTF	$212.80	$2,240.00
WSLCTXXA	$268.80	$3,360.00
WXHCTXWE	$291.20	$2,878.40
WYLITXXA	$212.80	$2,240.00

OR		

Local Access Services - General Discount[1]

Circuit Type (and facility type if applicable)	Discounts	
DS0		
DS1	8%	
DS3		

[1]Type 1 only. Such rate only applies to circuits which are serviced by Verizon owned facilities.

Ethernet Access Service - General Discount

Facility Type	Discounts	
Ethernet Access Type 1, Type 2, Type 3, Type 4 and Standard	ICB	

Managed Services Components

Service/Description	End User Pricing	
	MRC	NRC
Managed WAN		
Managed WAN Full Management		
Extra Small		
1-99 devices	$73.25	N/A
100-199 devices	$70.56	N/A
200-299 devices	$67.20	N/A
300-499 devices	$64.51	N/A
500+ devices	$61.82	N/A
Small		
1-99 devices	$104.16	N/A
100-199 devices	$100.13	N/A
200-299 devices	$96.10	N/A
300-499 devices	$91.39	N/A
500+ devices	$87.36	N/A
Medium		
1-99 devices	$134.40	N/A
100-199 devices	$129.02	N/A
200-299 devices	$123.65	N/A
300-499 devices	$118.27	N/A
500+ devices	$112.90	N/A
Large		
1-99 devices	$225.12	N/A
100-199 devices	$216.38	N/A
200-299 devices	$206.98	N/A
300-499 devices	$198.24	N/A
500+ devices	$188.83	N/A

	Optional Managed Services	Optional Hardware Rental
Managed WAN Implementation		
Managed Takeover	N/A	$504.00
Managed Implementation (New Install)	N/A	$616.00
Monitor only Price (New Implementation or Takeover)	N/A	$392.00
Change Management		
Implementation Change Management		
Expedite Charge	N/A	$1,232.00
Rescheduling	N/A	$336.00
After-Hours Premium	N/A	$672.00
Optional Change Management for Managed WAN		
DHCP IP Helper - Add/Modify/Delete	N/A	$56.00
IP Network Address Translation - Add/Modify/Delete	N/A	$56.00
Network Routed Protocol - Add/Modify/Delete	N/A	$56.00
New MSO IP Address/Subnet Mask Changes - Add/Modify/Delete	N/A	$56.00
Routing Protocol - Add/Modify/Delete	N/A	$56.00
VPN Tunnel - Add/Modify/Delete	N/A	$56.00
Complex Configuration Modify	N/A	$140.00
Bandwidth Increase/Decrease Physical	N/A	$392.00
Hardware Module Upgrade	N/A	$392.00
Intra-building Move	N/A	$392.00
Router Move, inter-building or across town	N/A	$672.00
Memory Upgrade	N/A	$392.00
WAN Equipment Replace/Swap	N/A	$392.00
Router IOS Change - support new features	N/A	$392.00
Traffic Shaping/Queuing - Add/Modify/Delete	N/A	$392.00
Traffic Filter Design	N/A	$392.00
Demand Dispatches - Outside Scope of Normal Work charge	N/A	$392.00
Optional Features for Managed WAN (Includes Cisco ISR and Juniper SRX)		
Firewall (Cisco and Juniper only)		
Embedded Firewall - Extra Small	$23.52	$140.00
Embedded Firewall - Small	$33.60	$140.00
Embedded Firewall - Medium	$47.04	$140.00
Embedded Firewall - Large	$80.64	$140.00
Prevention (Cisco ISR G1 only)		
Intrusion Prevention - Extra Small	$13.44	$140.00
Intrusion Prevention - Small	$26.88	$140.00
Intrusion Prevention - Medium	$33.60	$140.00
Intrusion Prevention - Large	$53.76	$140.00
Content Filtering (Cisco only)		
Content Filtering - Extra Small	$3.36	$140.00
Content Filtering - Small	$6.72	$140.00
Content Filtering - Medium	$10.08	$140.00
Content Filtering - Large	$16.80	$140.00
Ethernet LAN (Cisco and Juniper only)		
Ethernet LAN - Small (4 or 9 Port)	$23.52	$140.00
Ethernet LAN PoE - Small (4 or 9 Port)	$23.52	$140.00
Ethernet LAN - Medium (16 to 24 Port)	$33.60	$140.00
Ethernet LAN PoE - Medium (16 to 24 Port)	$33.60	$140.00
Ethernet LAN - Large (48 Port)	$53.76	$140.00
Ethernet LAN PoE - Large (48 Port)	$53.76	$140.00
Encryption (Cisco only)		
Encryption - Extra Small	$3.36	$140.00
Encryption - Small	$6.72	$140.00
Encryption - Medium	$10.08	$140.00
Encryption - Large	$16.80	$140.00
WAN Back-up (Cisco only)		
WAN Backup - Extra Small	$6.72	$140.00
WAN Backup - Small	$10.08	$140.00
WAN Backup - Medium	$16.80	$140.00
WAN Backup - Large	$26.88	$140.00
Wireless Out of Band		
Per Wireless OOB Device	$28.00	$140.00
Network Engineering		
Extra Small Router	$47.04	$56.00
Small Router	$73.92	$56.00
Medium Router	$87.36	$56.00
Large Router	$107.52	$56.00
Switch - Small	$36.96	$56.00

	Optional Managed Services	
	Optional Hardware Rental	
Switch - Medium	$50.40	$56.00
Access Point	$10.08	$56.00
Wireless LAN Controller - Extra Small, Small, Medium, or Large	$10.08	$56.00
Router Sizes		
Extra Small	Cisco 8xx series or Juniper SRX100	
Small	Cisco 1000 series and Cisco 2000 series; ADTRAN NetVanta: Series 1xxx, 2xxx, and 3xxx; ADTRAN Total Access (TA) series 9xx; Juniper J2320, J2350, and J4350; Juniper SRX200 Series	
Medium	Cisco 3000 series up to Cisco 4000 series; ADTRAN NetVanta Series 4xxx and 5xxx; Juniper J6350; Juniper SRX650	
Large	Cisco 7000 series, Cisco ASR1000 series	

Service Description	**End User Pricing**	
	MRC	**NRC**
Managed Hardware Rental		
Router/Switch Rental	ICB	
Minimum rental term is 36 months.		

PRICING WITH DIR COST RECOVERY FEE (CRF)
(CUSTOMER PAYS THIS AMOUNT)

Cost Recovery Fee = 4%

SOHO Services
SOHO Services. In lieu of all other rates, discounts and promotions, Customer will pay the following MRCs and NRCs for SOHO services and related optional features/services, which are fixed for the Term, based upon the service type.

Broadband Service Elements

Transport Components

	Internet Cable
	Internet DSL
	Internet Satellite

Transport Components

Service Type	End User Pricing	
	MRC	**NRC**
Internet Cable		
Business Class Service	$206.96	$252.72
Other Charges		
Additional IP Addresses – Block of 5 Additional	$46.80	N/A
Additional IP Addresses – Block of 10 Additional	$93.60	N/A
Missed Appointment Fee	N/A	$102.96
Extended Installation Option, (Per hour) – For installation requiring more than two hours of technician time (includes necessary cable wiring)	N/A	$83.20
Internet DSL - Office		
DSL - Office 128 Kbps	$124.80	$332.80
DSL Office 192 Kbps	$145.60	$332.80
DSL - Office 384 Kbps	$166.40	$332.80
DSL - Office 768 Kbps	$208.00	$332.80
DSL - Office 1 Mbps	$249.60	$332.80
DSL - Office 1.5 Mbps	$332.80	$332.80
Internet DSL - Office Enhanced		
DSL - Office Enhanced 384 Kbps	$362.96	$676.00
DSL - Office Enhanced 768 Kbps	$414.96	$676.00
Internet DSL - Solo		
Internet DSL - Solo 384 Kbps	$52.00	$104.00
Internet DSL - Solo 768 Kbps	$82.16	$208.00
Internet DSL - Solo 1.5 Mbps	$92.56	$208.00
Internet DSL - Solo 3 Mbps	$113.36	$208.00
Internet DSL - Solo 6 Mbps	$165.36	$208.00
Internet DSL - Solo Resale 1.5 Mbps	$102.96	$208.00
Internet DSL - Solo Resale 3 Mbps	$144.56	$208.00
Additional IP Addresses for DSL - Solo 768K - 1.5M/3M/6M/Resale		
Number of Static IP Addresses		
1	N/A	
5	N/A	
13	$15.60	N/A
29	$20.80	N/A
Appointment, Installation, and Dispatch Fees		
Missed Appointment Fee	N/A	$102.96
Professional Installation Option (DSL - Solo 768K - 6M and Resale only): Standard Hours	N/A	$416.00
Installation: Customer-Initiated Trouble Ticket Dispatch (DSL - Solo 384K only)	N/A	$206.96
Internet Satellite		
Internet Satellite - Enterprise w/1.2m Antenna (No De-Ice)		
Primary 128 x 128 Kbps	$442.00	$3,807.44
Primary 256 x 128 Kbps	$473.20	$3,807.44
Primary 384 x 128 Kbps	$618.80	$3,807.44

Attachment C-1 to Exhibit C Pricing DIR-TEX-AN-NG-CTSA-010
Verizon Business Network Services

Service Type	End User Pricing	
	MRC	NRC
Primary 512 x 128 Kbps	$1,138.80	$3,807.44
Primary 1024 x 128 Kbps	$1,554.80	$3,807.44
Primary 1544 x 256 Kbps	$2,074.80	$3,807.44
Primary 1544 x 512 Kbps	$3,114.80	$3,807.44
Primary 2048 x 256 Kbps	$2,386.80	$3,807.44
Primary 2048 x 512 Kbps	$3,322.80	$3,807.44
Back-Up 1544 x 256 Kbps	$358.80	$3,807.44
Back-Up 1544 x 512 Kbps	$462.80	$3,807.44
Back-Up 2048 x 256 Kbps	$390.00	$3,807.44
Back-Up 2048 x 512 Kbps	$494.00	$3,807.44
Back-up Usage (Per additional MB or fraction thereof greater than 100 MB/Month)	$1.77	N/A
Internet Satellite - Office w/1.2m Antenna (No De-Ice)		
Primary 384 x 128 Kbps	$338.00	$2,600.00
Primary 768 x 256 Kbps	$546.00	$2,600.00
Primary 1.544 x 256 Kbps	$754.00	$2,600.00
Additional CPE Options for Internet Satellite Enterprise or Office		
STAR - Secure Traffic Accelerator, Remote	N/A	$2,311.92
STAC - Secure Traffic Accelerator, Central	N/A	$6,799.52
1.2m Antenna with De-Ice Option	N/A	$4,759.04
Maintenance & Support Services for Internet Satellite Enterprise of Office		
Next Business Day w/Primary or Back-up	N/A	
5 X 8 Same Day Coverage	$114.40	N/A
7 X 24 Same Day Coverage	$145.60	N/A
Site Survey	N/A	$312.00
Service Change	N/A	$67.60
Site Retermination	N/A	$1,471.60
Site Deinstallation	N/A	$468.00
Failed Dispatch	N/A	$442.00
Non-Standard Satellite Charges		
Full Site Survey	N/A	$364.00
Abort Charge	N/A	$312.00
Installation of EMT Conduit ($/foot)	N/A	$2.60
Installation of PVC Conduit ($/foot)	N/A	$4.42
Installation of Wire Mold ($/foot)	N/A	$5.20
Ground Wire > 35ft ($/foot)	N/A	$1.82
T&M Labor (Per hour)	N/A	$104.00
Expedite Fee - Installation	N/A	$130.00

Order Administrative Charges
DEFINITIONS: The following definitions apply:
Accelerated Expedite: A service order that is processed, at the request of the Customer, with the objective of installing the service in five (5) or fewer business days, whether or not installation is completed in that time period. An Accelerated Expedite charge will apply to the access services specified in the Accelerated Expedite table below and will be assessed on per circuit basis. For Customer-provided access, the standard Expedite charge will apply as specified in the Expedite table below. Service orders requiring construction prior to the installation of service, either on-net or off-net, could result in extended delays even in instances where an Accelerated Expedite charge applies. Accelerated Expedite is only available for domestic locations.
Administrative Change: The modification of an existing circuit, at the request of the Customer, that involves changes to Customer name, Customer contact name, Customer phone number, verification of testing performed by parties other than the Company, service rearrangements not involving a physical change and/or any other administrative change not covered by a Billing Record Change.
Billing Record Change: A change in Customer billing address not involving physical retermination of the circuit
Cancellation of Order: A (i) Customer-initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion, excluding requests resulting from the Company's determination of the unavailability of facilities to complete the order and/or (ii) discontinuance by the Company of processing a service order resulting from a Customer request to defer installation for a period longer than 30 days. Cancellation of order charges will not apply to circuits for which the Customer reinstates the same service order within 30 days of requesting discontinue processing the order. Cancellation of Order charges will be assessed per cancelled circuit or port per order. Standard Expedite charges will apply in addition to any cancellation of order charges if Customer cancels an Accelerated Expedite or standard Expedite order before installation.
Expedite: A service order that is processed, at the request of the Customer, with the objective of installing the service in a time period shorter than the Company's standard installation time period for that service, whether or not installation is completed in that time period.**An expedite charge will be assessed per circuit, per port, per order and/or per device depending on the service as specified in the Charges section below**. Service orders requiring construction prior to the installation of service, either on-net or off-net, could result in extended delays even in instances where an Expedite charge applies. For international locations, Company will support expedite service only at locations where it is supported by the local access provider.
Pending Order Change: The modification of a service order, at the request of the Customer, prior to the completion date of the order. Charges may apply per order and per circuit or po for each modification.
Physical Change: The modification of an existing circuit, at the request of the Customer, requiring physical change or retermination of the circuit.
For access Types 1, 2 and 3 circuits, the Physical Change Charge will apply. In addition, for access Types 2 and 3 circuits, the Company will pass-through nonrecurring charges imposed by the ILEC.
For access Type 4 and SONET circuits only, physical change will constitute circuit discontinuance and installation for which standard tariffed discontinuance and installation charges will apply.
Service Date Change: The modification of a service order, at the request of the Customer, to request a new order due date that is within 30 days of the original due date. Charges will apply for each occurrence in addition to other applicable Administrative Nonrecurring Charges.

Order Administrative Charges

No Fault Found Dispatch Charge: A non-recurring charge applies when a Company representative is dispatched to the Customer's premises at the request of the Customer to investigate a suspected issue with any Company service, and the Company representative responds to the dispatch and confirms the proper functioning of such Company service. This can include, but is not limited to, dispatches requested to: assist with identifying a problem which turns out to be within the scope of the Customer/third party vendor-maintained equipment or network; provide technical assistance with Customer- or third party vendor-maintained network and equipment issues that are outside the scope of the Company's responsibility; or tag Company's demarcation point and, in doing so, the Company representative finds the circuit is clearly marked.

The following charges apply per visit to the Customer's Premises, based on time of the visit:

Time of Day/Charge	Charge
Normal Working Hours	$265
Outside of Normal Working Hours	$400

For purposes of this provision, "Normal Working Hours" are defined as Monday to Friday, excluding New Year's Day, Martin Luther King Jr. Day Presidents' Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day after Thanksgiving and Christmas Day, 7 AM to 7 PM in the time zone of the Customer's premises; a visit to Customer premises which begins or ends outside of Normal Working Hours is "Outside of Normal Working Hours."

Reconnection Charge: For Interstate Telecommunications services, a $20 non-recurring charge applies per line presubscribed to the Company, excluding payphones, and per Company-provided authorization code which the Company unblocks following call blocking.

The following additional nonrecurring charges apply, as described above in the above Definitions. Where more than one charge appears for a particular service in the "Charge" column, each charge listed will apply in the manner described.

Activity	Nonrecurring Charge				
Accelerated Expedite					
Service Type	Per-Circuit	Per-Port	Per-Order	Per-Change	Per-Device
Ethernet Access	$3,000	n/a	n/a	n/a	n/a
Network Services Local Access Services					
Analog, DS0, DS1	$2,100	n/a	n/a	n/a	n/a
DS3	$4,000	n/a	n/a	n/a	n/a
SONET (OCn)	$7,000	n/a	n/a	n/a	n/a
Administrative Change					
Service Type	Per-Circuit	Per-Port	Per-Order	Per-Change	Per-Device
Ethernet Access	n/a	n/a	n/a	$60	n/a
Network Services Local Access Services	n/a	n/a	n/a	$60	n/a
Private IP Service (Domestic & International)	n/a	n/a	n/a	$60	n/a
Billing Record Change					
Service Type	Per-Circuit	Per-Port	Per-Order	Per-Change	Per-Device
Ethernet Access	n/a	n/a	n/a	$60	n/a
Network Services Local Access Services	n/a	n/a	n/a	$60	n/a
Cancellation Of Order					
Service Type	Per-Circuit	Per-Port	Per-Order	Per-Change	Per-Device
Ethernet Access	$800	n/a	n/a	n/a	n/a
Internet Dedicated Services	n/a	$800	n/a	n/a	n/a
Internet DSL and Internet Cable Services	$800	n/a	n/a	n/a	n/a
Network Services Local Access Services	$800	n/a	n/a	n/a	n/a
Private IP Service (Domestic & International)	n/a	$800	n/a	n/a	n/a
Expedite					
Service Type	Per-Circuit	Per-Port	Per-Order	Per-Change	Per-Device
Ethernet Access	$2,000	n/a	n/a	n/a	n/a
Internet Dedicated Services	n/a	$1,000	n/a	n/a	n/a
Managed WAN	n/a	n/a	n/a	n/a	$1,100
Network Services Local Access Services					
Analog, DS0, DS1 (Domestic)	$1,400	n/a	n/a	n/a	n/a
DS3 (Domestic)	$3,000	n/a	n/a	n/a	n/a
SONET (OCn) (Domestic)	$4,000	n/a	n/a	n/a	n/a
Private IP Service (Domestic)	n/a	$1,000	n/a	n/a	n/a
Voice Over IP Service	n/a	n/a	$700 per location	n/a	n/a
Pending Order Change					
Service Type	Per-Circuit	Per-Port	Per-Order	Per-Change	Per-Device
Ethernet Access	$750	n/a	$100	n/a	n/a
Network Services Local Access Services	$200	n/a	n/a	n/a	n/a
Physical Change					
Service Type	Per-Circuit	Per-Port	Per-Order	Per-Change	Per-Device
Ethernet Access	$200	n/a	$200	n/a	n/a
Network Services Local Access Services	$200	n/a	n/a	n/a	n/a
Private IP Service (Domestic & International)	n/a	**	$200	n/a	n/a

** Standard Service Installation charges apply					
Service Date Change					
Service Type	**Per-Circuit**	**Per-Port**	**Per-Order**	**Per-Change**	**Per-Device**
Ethernet Access	n/a	n/a	$200	n/a	n/a
Network Services Local Access Services	$60	n/a	n/a	n/a	n/a

Paper Invoice Charge

A $15 monthly recurring charge applies to every paper invoice provided to a Customer (except invoices solely for intrastate telecommunications services) in lieu of, or in addition to, an online invoice. This charge does not apply where a Customer has established to Company's satisfaction, or Company determines on its own, that online invoicing is not a reasonable substitute for paper invoicing.

Telecommunications Service Priority (TSP) Pricing

Feature Charges

The feature charges noted in the following table apply to Telecommunications Service Priority (TSP) orders. The circuit-based charges apply to the provisioning or restoration of circuits assigned a TSP priority level. To the extent other work is needed to provision or restore the telecommunications service, beyond the circuit itself, TSP Special Construction Charges will apply. Pricing for any services beyond circuit provisioning and restoration and TSP Special Construction will be negotiated by the customer and company on a case-by-case basis. Pricing for the TSP provisioning or restoration of services which are not provided through one or more circuits dedicated to a particular customer also will be negotiated on a case-by-case basis.

Non-Recurring Charges

1. Emergency Provisioning and Essential Provisioning: the following one-time, per circuit charges apply for Emergency Provisioning and Essential Provisioning, depending on whether such provisioning includes local access channel coordination by the company:

    $460 per circuit for circuits without local access channel coordination
    $715 per circuit for circuits with one local access channel coordination
    $715 per circuit for each additional local access channel coordination

2. Priority Restoration: the following one-time, per circuit charges apply for Priority Restoration, depending on whether installation of the TSP priority code includes local access channel coordination by the company:

    $305 per circuit for circuits without local access channel coordination
    $710 per circuit for circuits with one local access channel coordination
    $710 per circuit for each additional local access channel coordination

3. Change Charges: the following one-time, per circuit charges apply for each change to a TSP Priority level or to the service to be provisioned or restored other than Local Access Channels, depending on whether the provisioning or restoration includes company-provided local access channel coordination:

    $45 per circuit for circuits without local access channel coordination
    $195 per circuit for circuits with one local access channel coordination
    $195 per circuit for each additional local access channel coordination

4. Local Access Channel Charges: the following non-recurring, per circuit charges apply to each local access channel, based on the feature associated with the circuit and the state in which the channel is located:

    Emergency Provisioning and Essential Provisioning - $51.95
    Priority Restoration - $52.99
    Feature Change - $50.00

Monthly Recurring Charges

1. Priority Restoration: a $16 per circuit monthly recurring charge applies for Priority Restoration.

2. Local Access Channel Charges: a $4.36 monthly recurring per circuit charges apply to each local access channel associated with Priority Restoration.

TELECOMMUNICATION FEES AND SURCHARGES

VoIP Services Fees and Surcharges

Item	Amount	Description	Statutory Citation for Authority to Assess	Exempt Customers
911 Business	varies	Per line or trunk (varies by city/county)	TX §771.071, Health & Safety Code	State and all its Agencies are exempt from all fees imposed under Subchapter D, Chapter 771 (Health and Safety) and Chapter 772 (HHS)
Equalization Surcharge	1%	Applies to intrastate toll charges	TX §771.072	State and all its Agencies are exempt from all fees imposed under Subchapter D, Chapter 771 (Health & Safety Code) and Chapter 772 (Health & Safety Code) by Section 771.074, Health & Safety Code.
Federal Universal Service Fund (USF) Surcharge	12.9%	Rate adjusted quarterly, applies to end user interstate services	47 CFR, §54.712	No exemptions

Managed PBX Services Fees and Surcharges

Item	Amount	Description	Statutory Citation for Authority to Assess	Exempt Customers
911 Business	varies	Per line or trunk (varies by city/county)	TX §771.071, Health & Safety Code	State and all its Agencies are exempt from all fees imposed under Subchapter D, Chapter 771 (Health and Safety) and Chapter 772 (HHS)
Equalization Surcharge	1%	Applies to intrastate toll charges	TX §771.072	State and all its Agencies are exempt from all fees imposed under Subchapter D, Chapter 771 (Health & Safety Code) and Chapter 772 (Health & Safety Code) by Section 771.074, Health & Safety Code.
Federal Universal Service Fund (USF) Surcharge	12.9%	Rate adjusted quarterly, applies to end user interstate services	47 CFR, §54.712	No exemptions
TX Municipal Franchise Fee	varies	Applies to Data/Circuit services--Category 3- Per line (varies by county/city)	HB 1777	No exemptions

Internet Service Fees and Surcharges

Item	Amount	Description	Statutory Citation for Authority to Assess	Exempt Customers
All Fees and Surcharges are included in the required local access services.				

SOHO Services Fees and Surcharges

Item	Amount	Description	Statutory Citation for Authority to Assess	Exempt Customers
Federal Universal Service Fund (USF) Surcharge	12.9%	Rate adjusted quarterly, applies to end user interstate services	47 CFR, §54.712	No exemptions