

## State of Texas Pricing Offer DIR Contract Number DIR-TSO-3415

### Definitions:

**Attainment Tier:** The range of total Government Subscriber voice and data lines, and M2M Line with a monthly access fee of \$34.99 or higher, that are activated under the resulting Agreement at any time, including the lines of participating parents and affiliates as per the "Purchases by Parents and Affiliates" section in the resulting Agreement. Customer's initial Attainment Tier is indicated in the checked box below.

**Government Subscriber:** An employee of Customer utilizing Wireless Service whose account is set up in Customer's name and for which Customer bears payment responsibility.

**Equipment:** Wireless telephones, data modems and similar devices and ancillary accessories used in conjunction with Wireless Service.

**Wireless Service:** Each and every radio service provided directly or indirectly by Verizon Wireless.

**Eligible Plan(s):** Any generally available Verizon Wireless voice, data or M2M plan with a monthly access fee of \$34.99 or higher that does not prohibit discounts.

**Eligible Data Feature(s):** Any generally available Verizon Wireless data feature with a monthly access fee of \$24.99 or higher, added to an Eligible Calling Plan, that does not prohibit discounts.

**Machine to Machine Service ("M2M Service"):** M2M refers to use of the Wireless Service for the transmission of data between wireless devices and computer servers or other machines, or between wireless devices, with limited or no manual intervention or supervision.

**M2M Line(s):** An individual line of M2M Service used under this Pricing and Equipment Proposal which is set up in Customer's name and for which Customer bears responsibility.

**Plans, Features, Rates and Charges:** The voice, data or M2M plan and any options, features or applications that are selected by the Customer determine the applicable rates, charges, allowance of minutes or megabytes and Wireless Service coverage area for each line. Some plans may have restrictions on the type of Equipment that can be activated on them. Information about retail plans, options, features, and applications (*i.e.*, those that Verizon Wireless makes generally available to consumers or business customers) and their terms and conditions may be obtained at Verizon Wireless stores, on [verizonwireless.com](http://verizonwireless.com) or from Verizon Wireless business sales representatives. The voice, data or M2M plan monthly access fees and non-promotional allowance of minutes and/or megabytes for each line will not change during the Line Term as long as Customer does not change plans on that line. As detailed in the contract, rates, charges and fees, listed in Appendix C, Pricing (excluding FUSF), may be changed following the formal Amendment process Verizon Wireless may discontinue any retail plans, options, features and applications for new activations without notice. If Customer changes or upgrades Equipment, Verizon Wireless may require it to change to a then-current plan that is compatible with the changed or upgraded Equipment. Customer may not activate Equipment purchase at a discount from Verizon Wireless on M2M Lines. Government discounts and pricing may not be available to purchases made through agents or at retail store locations.

**Federal Universal Service Fee (FUSF):** Verizon is authorized to charge FUSF fees to DIR Customers.

**Term of Lines ("Line Term"):** The term for each line (the "Line Term") begins on the date Wireless Service is activated for that line and continues for the period required by the calling plan or Equipment selected for that line (usually 1 year). Line Term extensions are required when Customer: (a) takes advantage of promotions or services that require a Line Term extension; or (b) purchases or upgrades Equipment except for ancillary accessories used in conjunction with Wireless Service. When the Line Term expires, Wireless Service continues on a month-to-month basis. Activation fees are waived for Government Subscribers on voice and data plans and for M2M Lines.

**Early Termination Fees ("ETF"):** ETFs are waived for Government Subscribers.

**M2M Management Center:** The Machine-to-Machine Management Center ("M2M Management Center") provides Customer with the ability to remotely monitor and manage its M2M devices. If Customer desires to access and use the M2M Management Center, it must so request in writing, and Verizon Wireless shall provision the M2M Management Center on Customer's account. Applicable rates and charges, if any, shall be set forth in this Addendum. The M2M Management Center set-up time is estimated to take four to six weeks. The rights granted to Customer herein for access to and use of the M2M Management Center are specific to Customer and may not be transferred to another party without Verizon Wireless' prior written consent. Verizon Wireless retains full and exclusive ownership of all intellectual property rights associated with the M2M Management Center including any alterations, modifications, improvements and derivative works thereof.

**Grandfathered Pricing.** All existing State agency lines purchasing under expired Contracts for Wireless Voice & Data Products between the State and the Vendor will migrate immediately to this Contract as inactive plans. Vendor will allow the State of Texas' existing non-state agency Government Subscribers who are currently procuring services from Vendor pursuant to previously offered calling plans contained in their existing agreements ("Grandfathered Agreements"), to continue receiving such services at the pricing, terms and conditions contained in such Grandfathered Agreements until such Subscribers either migrate to the pricing under this Agreement as set forth below or terminate pursuant to the Grandfathered Agreements; however, such inactive calling plans and associated discount programs contained in the Grandfathered Agreements will no longer be available for Customer's Subscribers activating service, upgrading a device, or changing calling plans. Any monthly access discounts, usage discounts, revenue discounts or rebates currently offered under such Grandfathered Agreements shall be discontinued upon execution of this Agreement. Previously offered inactive calling plans ("Grandfathered Pricing") will be subject to the terms and conditions of DIR-TSO-3415 Section 5. DIR Administrative Fee only. Existing Government Subscribers procuring services under such Grandfathered Agreements are not eligible for equipment upgrades until such Subscribers migrate to the pricing under this Agreement. Additionally, such Subscribers will not be eligible to participate in any access or usage discounts or other benefits available under this Agreement until such Subscribers migrate to an applicable pricing plan available under this Agreement. All State of Texas Government Subscribers must migrate to the current pricing available under DIR-TSO-3415 no later than December 31, 2016. State of Texas Government Subscribers participating in the E-rate program must migrate to the pricing under this Agreement no later than June 30, 2017 to correspond with the end of the 2016-2017 E-rate funding year.

**Accessory Discount.** Government Subscribers are eligible to receive a 35% discount from the retail price of qualifying accessories.

## WIRELESS VOICE CALLING PLANS

### LOCAL CALLING PLAN

Custom State of Texas Voice Rate Plan: Government Subscribers Only	
The calling plan below reflects the monthly access charge discount. No additional discounts apply.	
Custom State of Texas Voice Rate Plan	
Monthly Access Charge	\$4.99 (96322)
Domestic Anytime Voice Minutes Per Month	0 Minutes
Voice Per Minute Rate	\$0.06
Domestic Night & Weekend Minutes	Unlimited
Domestic Mobile to Mobile Minutes	Unlimited
Domestic Long Distance	Included for Domestic Long Distance Calls Made from Home Calling Area
Domestic Roaming Rate per minute	\$0.69
<b>OPTIONAL</b>	
Unlimited Domestic Push-to-Talk Plus (PTT+)	\$10.00 additional per user, per month (device dependant) (4G Basic – 81301) (3G – 83312)
<p><b>Notes:</b> See attached Calling Plan and Feature Details for important information about calling plans, features and options. Voice service is required. This plan may NOT be used as Push-to-Talk Plus service only plan. *This plan includes a home airtime area that encompasses the State of Texas only. Please see State of Texas map for more information. The State of Texas will notify Verizon Wireless of emergency lines activated on this plan. See attached Verizon Wireless Voice and Data Calling Plan Terms and Conditions for important information about calling plans, features and options. No more than 50% of the lines on a single account can be placed on this plan.</p>	

## NATIONWIDE CALLING PLANS

### Push to Talk Plus (PTT+) Only Rate Plan: Government Subscribers Only

The calling plan below reflects the monthly access charge discount. No additional discounts apply.

#### Push to Talk Plus Only Rate Plan

Monthly Access Charge	\$15.99 (3G PTT+ 96382) (4G PTT+ 96381)
Domestic Anytime Voice Minutes Per Month	0
One to One Push to Talk Plus	Unlimited
Data Sent or Received	\$1.99 or per data package
<b>Notes:</b> See attached Calling Plan and Feature Details for important information about calling plans, features and options.	

### Custom DIR Nationwide Voice Calling Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

Custom DIR Nationwide Voice Calling Plans:	400 Voice Minutes	600 Voice Minutes	1000 Voice Minutes
<b>Domestic Anytime Voice Minutes Per Month</b>	<b>400</b>	<b>600</b>	<b>1000</b>
Monthly Access Charge (non-pooled minutes)	\$23.99 (15181)	\$31.99 (15185)	\$38.99 (15190)
Monthly Access Charge (pooled minutes)	\$24.99 (96323)	\$32.99 (96324)	\$39.99 (96326)
Friends & Family for Government	NA	Up to 10 numbers for entire account, not per user	
Overage Rate per minute	\$0.25		
Domestic Night & Weekend Minutes	Unlimited		
Domestic Mobile to Mobile Minutes	Unlimited		
Included Domestic Text, Picture & Video Messages	200 per month (overage rate after allowance)		
Domestic Text, Picture & Video Message Overage Rates (per message per address)	\$0.10 outbound/\$0.02 inbound per Text \$0.25 per Picture or Video Message		
Domestic Long Distance	Included		
<b>Notes:</b> See attached Calling Plan and Feature Details for important information about calling plans, features and options..			

## Custom DIR Nationwide for Texas Voice Calling Plans Add-a-Line Voice Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

### Add-a-Line Voice Plans Custom DIR Nationwide Voice Calling Plans Only

Monthly Access Charge	\$14.99 (96378)
Domestic Anytime Voice Minutes Per Month	<b>0 Minutes</b> Minutes can share minutes from voice and/or voice & data bundle plans
Domestic Night & Weekend Minutes	Unlimited
Domestic Mobile to Mobile Minutes	Unlimited
Included Domestic Text, Picture & Video Messages	100 per month (overage rate after allowance)
Domestic Text, Picture & Video Message Overage Rates (per message per address)	\$0.10 outbound/\$0.02 inbound per Text \$0.25 per Picture or Video Message
Voice Per Minute Rate	\$0.35
Domestic Long Distance	Included
Domestic Roaming Rate per minute	\$0.50

### Add-a-Line Voice & Push to Talk Plus (PTT+) Plan

Monthly Access Charge	\$17.99 (3G 96586) (4G 96853)
Domestic Anytime Voice Minutes Per Month	<b>0 Minutes</b> Minutes can share minutes from voice and/or voice & data bundle plans
Domestic Unlimited Push to Talk Plus (PTT+)	Included
Domestic Night & Weekend Minutes	Unlimited
Domestic Mobile to Mobile Minutes	Unlimited
Included Domestic Text, Picture & Video Messages	100 per month (overage rate after allowance)
Domestic Text, Picture & Video Message Overage Rates (per message per address)	\$0.10 outbound/\$0.02 inbound per Text \$0.25 per Picture or Video Message
Voice Per Minute Rate	\$0.35
Domestic Long Distance	Included
Domestic Roaming Rate per minute	\$0.50

**NOTE:** See attached Calling Plan and Feature Details for important information about calling plans, features and options. No more than 50% of plans on a single account can be placed on the Additional Line Voice, Additional Line Voice & Push to Talk Plus plans or BlackBerry/Smartphone Shared Minute Data Plan.

### Custom DIR Nationwide "Keep Active" Voice Plan: Government Election Lines Only

This Custom DIR Nationwide "Keep Active" Voice Plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee	\$0.35* (94053)
Minute Allowance	0
Per Minute Overage Rate	\$1.69

Note: Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Government Subscribers selecting this plan are doing so with the knowledge that any time a device is active on this rate plan it will not decrement the Government Subscribers existing Line Term or Line Term extension in any manner. Each billing cycle, Verizon Wireless will review Customer's billed usage for all lines active on this DIR Custom Nationwide "Keep Active" Voice Plan during such billing cycle. Any billing adjustments will be made within 1 to 2 bill cycles after Customer receives its invoice.

Share Option is not included on this Custom DIR Nationwide "Keep Active" Voice Plan.

\*A maximum of 300 Government Subscriber Lines per profile can be activated on this Custom DIR Nationwide "Keep Active" Voice Plan at a time. Verizon Wireless reserves the right to migrate Government Subscriber Lines that do not comply with the terms of use for this plan to then-current commercial voice pricing.

## WIRELESS VOICE & DATA BUNDLED PLANS

Custom DIR Domestic Nationwide Voice & Flat Rate Data Bundle Plans			
The calling plans below reflect the monthly access charge discount. No additional discounts apply.			
Custom DIR Nationwide Voice & Data Plans:	400 Minute Voice/Data Bundle	600 Minute Voice/Data Bundle	1000 Minute Voice/Data Bundle
<b>Domestic Anytime Voice Minutes Per Month</b>	<b>400</b>	<b>600</b>	<b>1000</b>
Monthly Access Charge (non-pooled minutes)	\$45.99 (96267)	\$58.98 (96268)	\$68.99 (96269)
Monthly Access Charge (pooled minutes)	\$47.99 (96270)	\$59.99 (96271)	\$69.99 (96272)
Overage Rate per minute	\$0.25		
Domestic Data Allowance for Email	Flat Rate*		
Domestic Night & Weekend Minutes	Unlimited		
Domestic Mobile to Mobile Minutes	Unlimited		
Included Domestic Text, Picture & Video Messages	Unlimited		
Friends & Family for Government	Up to 10 numbers For Entire Account, Not Per User		
Mobile Hotspot	Included		
Domestic Long Distance	Included		
<b>Notes:</b> See attached Calling Plan and Feature Details for important information about calling plans, features and options. *Should a subscriber exceed 5 GB of data usage within a given bill cycle on any line, Verizon Wireless will limit data throughput speeds for all additional usage on that line for the remainder of that bill cycle.			

Custom DIR Domestic Nationwide Voice & Data Flat Rate Add-a-Line Plan	
The calling plan below reflects the monthly access charge discount. No additional discounts apply.	
Add-a-Line Voice & Data Plan Custom DIR Domestic Nationwide Voice & Data Flat Rate Bundle Plans Only	
Monthly Access Charge	\$34.99 (96380)
Domestic Anytime Voice Minutes Per Month	<b>0 Minutes</b> Minutes can share minutes from voice & flat rate bundle plans
Domestic Data Allowance for Email	Unlimited*
Domestic Night & Weekend Minutes	Unlimited
Domestic Mobile to Mobile Minutes	Unlimited
Included Domestic Text, Picture & Video Messages	Unlimited
Mobile Hotspot	Included
Voice Per Minute Rate	\$0.25
Domestic Long Distance	Included
<b>NOTE:</b> See attached Calling Plan and Feature Details for important information about calling plans, features and options. No more than 50% of plans on a single account can be placed on the Additional Line Voice & Data plan or BlackBerry/Smartphone Shared Minute Data Plan. *Should a subscriber exceed 5 GB of data usage within a given bill cycle on any line, Verizon Wireless will limit data throughput speeds for all additional usage on that line for the remainder of that bill cycle.	

## Custom DIR Global Nationwide Voice & Global Data Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

Nationwide for Texas Voice & Global Data Plans:	400 Minute Voice/Global Data Bundle	600 Minute Voice/Global Data Bundle	1000 Minute Voice/Global Data Bundle
<b>Domestic Anytime Voice Minutes Per Month</b>	<b>400</b>	<b>600</b>	<b>1000</b>
Monthly Access Charge (non-pooled minutes)	\$63.99 (3G 96401) (4G 96389)	\$76.99 (3G 96402) (4G 96390)	\$88.99 (3G 96403) (4G 96391)
Monthly Access Charge (pooled minutes)	\$65.98 (3G 96404) (4G 96392)	\$78.99 (3G 96407) (4G 96393)	\$90.98 (3G 96408) (4G 96394)
Voice Overage Rate	\$0.25 per minute		
Domestic & Global Data Allowance for Email <sup>1</sup>	Unlimited		
International/Global Phone Roaming		Zone 1 Countries	Zone 2 Countries
	Government Subscribers	\$0.99	\$1.99
Domestic Night & Weekend Minutes	Unlimited		
Domestic Mobile to Mobile Minutes	Unlimited		
Included Domestic Text, Picture & Video Messages	Unlimited*		
Friends & Family for Government	Up to 10 numbers For Entire Account, Not Per User		
Domestic Long Distance	Included		

**Notes:** See attached Calling Plan and Feature Details for important information about calling plans, features and options.

<sup>1</sup>The international travel data allowance applies in Canada, Mexico, and the rest of the world where coverage is available.

**Zone 1 Countries are as follows:** Aland Islands, Albania, American Samoa, Andorra, Anguilla, Antigua, Antarctica, Argentina, Aruba, Australia, Austria, Bahamas, Barbados, Belarus, Belgium, Belize, Bermuda, Bolivia, Bosnia and Herzegovina, Brazil, British Virgin Islands, Brunei, Bulgaria, Cambodia, Cayman Islands, Chile, China, Christmas Island, Colombia, Cook Islands, Costa Rica, Croatia, Cyprus, Czech Republic, Denmark, Dominica, Dominican Republic, Ecuador, El Salvador, England, Estonia, Falkland Islands, Faroe Islands, Fiji Islands, Finland, France, French Guiana, French Polynesia, Germany, Gibraltar, Greece, Greenland, Grenada, Guadeloupe, Guam, Guatemala, Guernsey, Guyana, Haiti, Honduras, Hong Kong, Hungary, Iceland, India, Ireland, Isle of Man, Italy, Jamaica, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Macau, Macedonia, Malaysia, Malta, Martinique, Moldova, Monaco, Montenegro, Nauru, Netherlands, Netherlands Antilles, New Caledonia, New Zealand, Nicaragua, Norfolk Island, Northern Ireland, Northern Mariana Island, Norway, Palau, Panama, Papua New Guinea, Paraguay, Peru, Poland, Portugal, Reunion, Romania, Russia, Samoa, San Marino, Scotland, Serbia, Singapore, Slovakia, Slovenia, Solomon Islands, Spain, South Korea, St. Barthelemy, St. Kitts and Nevis, St. Lucia, St. Martin, St. Vincent & Grenadines, Suriname, Svalbard, Sweden, Switzerland, Taiwan, Thailand, Tonga, Turkey, Turks and Caicos Islands, Ukraine, Uruguay, Vanuatu, Vatican City, Venezuela, Vietnam and Wales. Also includes Aircraft and Cruise Ship usage.

**Zone 2 Countries are as follows:** Afghanistan, Algeria, Angola, Armenia, Azerbaijan, Bahrain, Bangladesh, Benin, Bhutan, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde Islands, Central African Republic, Chad, Comoros, Congo, Cuba, Djibouti, East Timor, Egypt, Equatorial Guinea, Ethiopia, Gabon, Gambia, Georgia, Ghana, Guinea, Guinea Bissau, Indonesia, Iraq, Israel, Ivory Coast, Japan, Jordan, Kazakhstan, Kenya, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Libya, Madagascar, Malawi, Maldives, Mali, Mauritania, Mauritius, Mayotte Island, Micronesia, Mongolia, Montserrat, Morocco, Mozambique, Myanmar, Namibia, Nepal, Niger, Nigeria, Oman, Pakistan, Philippines, Qatar, Rwandese Republic, Sao Tome and Principe, Saudi Arabia, Senegal, Seychelles, Sierra Leone, South Africa, Sri Lanka, South Sudan, Sudan, Swaziland, Syria, Tajikistan, Tanzania, Togo, Trinidad and Tobago, Tunisia, Turkmenistan, Uganda, United Arab Emirates, Uzbekistan, Western Sahara, Yemen, Zambia and Zimbabwe. Other available countries will be billed at the Zone 2 rates. The list of countries is subject to change.

## Custom DIR Nationwide Voice and Data Bundle Plan

The calling plan below reflects the monthly access charge discount. No additional discounts apply.

<b>Voice Calling Plan:</b>	<b>300 Voice Minutes</b>
<b>Domestic Anytime Voice Minutes Per Month</b>	<b>300</b>
<b>Monthly Access Charge (pooled minutes)</b>	<b>\$39.99 (96273)</b>
<b>Overage Rate per minute</b>	<b>\$0.25</b>
<b>Domestic Data Allowance</b>	<b>2 GB</b>
<b>Domestic Overage Rate Per Gigabyte</b>	<b>\$10.00 (\$0.0000095 per Kilobyte)</b>
<b>Domestic Night &amp; Weekend Minutes</b>	<b>Unlimited</b>
<b>Domestic Mobile to Mobile Minutes</b>	<b>Unlimited</b>
<b>Included Domestic Text, Picture &amp; Video Messages</b>	<b>Unlimited</b>
<b>Mobile Hotspot</b>	<b>Included</b>
<b>Domestic Long Distance</b>	<b>Included</b>

**Notes:** See attached Calling Plan and Feature Details for important information about calling plans, features and options.

## Custom DIR Voice, Data and Text Smartphone Flat Rate Plan

The calling plan below reflects the monthly access charge discount. No additional discounts apply.

<b>Custom DIR Voice, Data and Text Smartphone Plan:</b>	<b>Flat Rate Voice Minutes</b>
<b>Domestic Anytime Voice Minutes Per Month</b>	<b>Unlimited</b>
<b>Monthly Access Charge</b>	<b>\$69.99 (96346)</b>
<b>Overage Rate per minute</b>	<b>N/A</b>
<b>Domestic Data Allowance</b>	<b>Flat Rate</b>
<b>Domestic Night &amp; Weekend Minutes</b>	<b>Unlimited</b>
<b>Domestic Mobile to Mobile Minutes</b>	<b>Unlimited</b>
<b>Included Domestic Text, Picture &amp; Video Messages</b>	<b>Unlimited</b>
<b>Mobile Hotspot</b>	<b>Included</b>
<b>Domestic Long Distance</b>	<b>Included</b>

**Notes:** See attached Calling Plan and Feature Details for important information about calling plans, features and options. Should a subscriber exceed 5 GB of data usage within a given bill cycle on any line, Verizon Wireless will limit data throughput speeds for all additional usage on that line for the remainder of that bill cycle.

## Custom DIR Nationwide "Keep Active" Voice & Data (Smartphone) Plan: Government Election Lines Only

This Custom DIR Nationwide "Keep Active" Voice & Data Rate plan is NOT eligible for monthly access fee discounts.

<b>Monthly Access Fee</b>	<b>\$0.35** (89969)</b>
<b>Voice Minute Allowance</b>	<b>0 minutes</b>
<b>Domestic Airtime Minutes</b>	<b>\$1.75 per minute</b>
<b>Domestic Data (Sent or Received)</b>	<b>\$1.99 per MB*</b>

Note: Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Government Subscribers selecting to utilize this plan are doing so with the knowledge that any time/ months a device is active on this rate plan will not decrement the Government Subscribers existing month Line Term or Line Term extension in any manner. Each billing cycle, Verizon Wireless will review Customer's billed usage for all lines active on this DIR Custom Nationwide "Keep Active" Voice & Data (Smartphone) Plan during such billing cycle. Any billing adjustments will be made within 1 to 2 bill cycles after Customer receives its invoice. Share Option is not included on this DIR Custom Nationwide "Keep Active" Voice & Data (Smartphone) Plan. \*Business email is not enabled for this plan. Customer will be suspended at no charge for up to 180 days per year at no charge. Should Customer desire to keep their existing line of service active, customer will be charged a \$0.02 per month Regulatory Fee for each line.

\*\*A maximum of 300 Government Subscriber Lines per profile can be activated on this Custom DIR Nationwide "Keep Active" Voice & Data (Smartphone) Plan at a time. Verizon Wireless reserves the right to migrate Government Subscriber Lines that do not comply with the terms of use for this plan or is active on this plan for 12 months to then-current commercial pricing.

# The New Verizon Plan - Talk, Text and Data: Government Subscribers

(Up to 10 Phone/Internet Devices/20 Connected Devices)

## Select Device Type

Smartphones Purchased at Discounted Price (Matrix) (SFO 84014)	Smartphones Purchased at Full Retail Price or Customer Provided Equipment (SFO 84015**)	Basic Phones (SFO 84016)	4G LTE Routers - with voice only (SFO 84019) or Voice and Data (SFO 84020)	4G LTE Broadband Router- Data Only (SFO 84018)	Jetpacks/Netbooks/ /Notebooks/ USBs (SFO 84022, 84023, 84024) and Tablets (including Google Chromebook) (SFO 84021) / 4G LTE Internet device (Installed) <sup>1</sup> (SFO 84025)	Wireless Home Phone <sup>2</sup> (SFO 84017)	Select Connected Devices <sup>3</sup> (SFO 84026, 84027, 84028)
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## Monthly Line Access Fee

\$40.00 per device	\$20.00 per device	\$20.00 per device	\$20.00 per device	\$10.00 per device	\$10.00 per device	\$20.00 per device	\$5.00 per device
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## Select Data Amount (Talk and Text are Unlimited)

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

Monthly Account Access Fee	Maximum Number of Lines (per billing account)	Shared Data Allowance	Domestic Data Overage	Safety Mode <sup>6</sup> (682)	Safety Mode <sup>6</sup> (672)	Carryover Data (671)	Data Boost <sup>7</sup> (681)
<del>\$35.00</del> <b>\$26.95</b> (96325)	Up to 10 Phone/ Internet devices	2 GB (Small)	\$15.00 per 1 GB	\$5.00	N/A	Included	\$15.00 for 1 GB (optional)
<del>\$50.00</del> <b>\$38.50</b> (96327)		4 GB (Medium)		\$5.00	N/A		
<del>\$70.00</del> <b>\$53.90</b> (96328)		8 GB (Large)		\$5.00	N/A		
<del>\$90.00</del> <b>\$69.30</b> (96329)		16 GB (XLarge)		N/A	Included		
<del>\$110.00</del> <b>\$84.70</b> (96331)		24 GB (XX Large)		N/A	Included		
<del>\$135.00</del> <b>\$103.95</b> (96333)	Up to 20 Connected Devices	30 GB		N/A	Included		
<del>\$180.00</del> <b>\$138.60</b> (96334)		40 GB		N/A	Included		
<del>\$225.00</del> <b>\$173.25</b> (96335)		50 GB		N/A	Included		
<del>\$270.00</del> <b>\$207.90</b> (96337)		60 GB		N/A	Included		
<del>\$360.00</del> <b>\$277.20</b> (96339)		80 GB		N/A	Included		
<del>\$450.00</del> <b>\$346.50</b> (96340)		100 GB	N/A	Included			

General Allowance Minutes	Unlimited
Domestic Long Distance	Included
BlackBerry Enterprise Server	\$15.00 per line (77515)
Cloud Storage	5 GB per line
Unlimited Domestic Text and Multimedia Messages and International Text Messages	Included
Domestic Mobile Hotspot	Included

**Notes:** Data-only devices on these plans share in the data allowance but do not share the minutes or message allowance unless the device is capable. <sup>1</sup>LTE Internet (Installed) require the new Verizon Plans 8 GB or higher. <sup>2</sup>Wireless Home Phone shares in the unlimited voice minutes but not the message or data allowance. <sup>3</sup>Only approved connected devices are eligible. <sup>4</sup>No additional discounts apply. <sup>5</sup>All Talk, Text and Data allowances on the new Verizon Plan XL or higher plans include Mexico and Canada and unlimited calling from the US to Mexico and Canada at no additional charge. TravelPass (including Canada and Mexico) may be added on the new Verizon Plan XL or higher plans for access to additional countries. <sup>6</sup>Safety Mode speeds do not impact the quality of HD calls; however, the speeds will impact HD video calling experience. While in Safety Mode customer can return to full 4G LTE speed by purchasing Data Boost or switching to a plan with a higher data allowance. <sup>7</sup>Data Boost allows additional 4G LTE data to be purchased when needed. Accounts with Data only devices must use the data only plans. Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Access fee discounts applied at the account level only. Text Messages originating from Mexico are \$0.50 per message sent (per recipient) and \$0.05 per message received on the 2GB, 4GB, and 8 GB plans. Data allowances from new Verizon Plans with not share with any other Verizon Plans. The new Verizon Plan is not compatible with Private Network Traffic Management.

**Sharing:** Sharing is available only among Government Subscribers on Verizon Plans – Talk Text and Data for up to 10 lines on the same account.

\*\*The \$40.00 monthly line access for Smartphones will automatically change to \$20.00 monthly line access once the line term is fulfilled. Proration may occur.

**Promotions may be available for Monthly Line and Account Access Fees.** Please contact your Government Account Manager.

## Unlimited Plan for Smartphones - Government

Government Subscribers Only

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	<b>\$70.00 (99719)</b>
Monthly Anytime Minutes – Domestic, Canada and Mexico	Unlimited
Domestic Data and Messaging Allowance*	Unlimited
Canada & Mexico Data and Messaging Allowance**	Unlimited
Mobile Hotspot^	Included
Domestic, Canada and Mexico Long Distance Toll Free^^	Included
International Messaging Allowance^^^	Unlimited

**Notes:** Coverage area includes the Verizon Wireless 4G network; and the 3G and Extended partner networks, while available. Data speeds are not guaranteed while on Extended or roaming partner networks. Only a 4G LTE GSM/UMTS global-capable smartphone can be activated on this plan. No domestic roaming or long distance charges.

\*After 25 GB of data usage on a line during any billing cycle usage may be prioritized behind other customers in the event of network congestion. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 480p.

\*\*For data usage in Canada and Mexico, after the first 512 MB of usage in a day, throughput speeds will be reduced for the remainder of the day.

^Mobile Hotspot is available on all capable devices and allows the line to share data allowance with multiple Wi-Fi enabled devices. If 15 GB of Mobile Hotspot data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

^^Toll free calling from the US to Canada and Mexico, from Mexico to the US and Canada, and from Canada to the US and Mexico.

^^^Unlimited Messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to [www.verizonwireless.com](http://www.verizonwireless.com).

\*\*\*Plan 99719 is eligible to use Travel Pass SPO 988. Canada and Mexico are included and the rest of world is \$10 per day where Travel Pass is available. Please visit [verizonwireless.com/international](http://verizonwireless.com/international) for additional details. \*\*\*

## Custom 4G Verizon Unlimited Smartphone Plan for Public Sector

Government Subscribers Only

This plan is not eligible for monthly access fee discounts.

Only 4G LTE GSM/UMTS global-capable smartphones can be activated on this plan.

Monthly Access Fee	<b>\$50.05 (13656)</b>
Monthly Minutes in U.S	Unlimited
Domestic Data Allowance	Unlimited <sup>(1)</sup>
Domestic Mobile Hotspot	Unlimited <sup>(2)</sup>
Domestic and International Messaging Allowance	Unlimited <sup>(3)</sup>

**Notes:** Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available.

<sup>(1)</sup> In the event of network congestion, after 10GB of data usage on a line during any billing cycle, usage on such line may result in slightly slower download speeds relative to another user. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 480p.

<sup>(2)</sup> Mobile Hotspot is available on all capable devices and allows Corporate Subscribers to use their device and share data allowance with multiple Wi-Fi enabled devices. If 10GB of Mobile Hotspot data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

<sup>(3)</sup> Unlimited Messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to [www.verizonwireless.com](http://www.verizonwireless.com).

\*\*\*Plan 13656 is eligible to use Travel SPO 383. Canada and Mexico is \$5 per day and the rest of world is \$10 per day where Travel Pass is available. Please visit [verizonwireless.com/international](http://verizonwireless.com/international) for additional details. \*\*\*

# The New Verizon Plan for Business Plan - Talk, Text and Data Plans: Government Subscribers

(Up to 25 Phone/Internet Devices/50 Connected Devices)

## Select Device Type

Smartphones Purchased at Discounted Price (Matrix) (SFO 84040)	Smartphones Purchased at Full Retail Price or Customer Provided Equipment (SFO 84041**)	Basic Phones (SFO 84042)	4G LTE Routers - with voice only(SFO 84044) or 4G LTE Routers (with voice and data bundle) (SFO 84045)	4G LTE Routers (data only) (SFO 84018)	Jetpacks(SFO 84022)/ Netbooks/ Notebooks(SFO 84024)USBs(SFO 84023) Tablets (including Google Chromebook) (SFO 84021)	Wireless Home Phone <sup>1</sup> (SFO 84043)	Select Connected Devices <sup>2</sup> (SFO 84026, 84027, 84028)
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## Monthly Line Access Fee

<b>\$35.00 per device</b>	<b>\$15.00 per device</b>	<b>\$15.00 per device</b>	<b>\$15.00 per device</b>	<b>\$10.00 per device</b>	<b>\$10.00 per device</b>	<b>\$15.00 per device</b>	<b>\$5.00 per device</b>
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## Select Data Amount (Talk and Text are Unlimited)

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

Monthly Account Access	Maximum Number of Lines (per billing account)	Shared Data Allowance	Domestic Data Overage	Safety Mode <sup>3</sup> (672)	Carryover Data (671)	Data Boost <sup>4</sup> (681)
<del>\$175.00</del> <b>\$134.75</b> (96345)	Up to 25 Phone/ Internet devices	25 GB <sup>3</sup>	\$15.00 per 1 GB	Included	Included	\$15.00 for 1 GB (optional)
<del>\$245.00</del> <b>\$188.65</b> (96366)		35 GB <sup>3</sup>				
<del>\$350.00</del> <b>\$269.50</b> (96368)		50 GB <sup>3</sup>				
<del>\$500.00</del> <b>\$385.00</b> (96369)	Up to 50 Connected Devices	85 GB <sup>3</sup>				
<del>\$750.00</del> <b>\$577.50</b> (96370)		150 GB <sup>3</sup>				
<del>\$1000.00</del> <b>\$770.00</b> (96371)		200 GB <sup>3</sup>				

General Allowance Minutes	Unlimited
Domestic Long Distance	Included
BlackBerry Enterprise Server	\$15.00 per line (77515)
Cloud Storage	5 GB per line
Unlimited Domestic Text and Multimedia Messages and International Text Messages	Included
Domestic Mobile Hotspot	Included

**Notes:** Data-only devices on these plans share in the data allowance but do not share the minutes or message allowance unless the device is capable. <sup>1</sup>Wireless Home Phone shares in the unlimited voice minutes but not the message or data allowance. <sup>2</sup>Only approved connected devices are eligible. All Talk, Text and Data allowances on the new Verizon Plan for Business Plan include Mexico and Canada, and unlimited calling from the US to Mexico and Canada at no additional charge. TravelPass (including Canada and Mexico) may be added to the new Verizon Plan for Business plans for access to additional countries. <sup>3</sup>Safety Mode speeds do not impact the quality of HD calls; however, the speeds will impact HD video calling experience. While in Safety Mode customer can return to full 4G LTE speed by purchasing Data Boost or switching to a plan with a higher data allowance. <sup>4</sup>Data Boost allows additional 4G LTE data to be purchased when needed. Accounts with Data only devices must use the data only plans. Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Access fee discounts applied at the account level only. Included Text Messages originating in the U.S. to Canada and Mexico. The new Verizon Plan is not compatible with Private Network Traffic Management.

**Sharing:** Customers subscribing to Verizon Plan for Business will be billed on separate billing accounts and invoices. Sharing is available only among Government Subscribers on these Verizon Plan for Business – Talk Text and Data with 11 or more lines on the same account.

\*\*The \$35.00 monthly line access for Smartphones will automatically change to \$15.00 monthly line access once the line term is fulfilled. Proration may occur.

**Promotions may be available for Monthly Line and Account Access Fees.** Please contact your Government Account Manager.

## Flexible Business Plans For Basic & Smartphones

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

	Basic Phones*	Smartphones <sup>1</sup>				
Monthly Access Fee	\$35.00 (92731)	\$65.00 (92732)	\$75.00 (92736)	\$85.00 (92737)	\$95.00 (92738)	\$105.00 (92740)
Monthly Access Fee less discount	\$26.95	\$50.05	\$57.75	\$65.45	\$73.15	\$80.85
Shared Data Allowance	100 MB	2 GB	4 GB	6 GB	8 GB	10 GB
Data Overage	\$10.00 per GB					
Mobile Hotspot <sup>2</sup>	Included					
Monthly Anytime Minutes	Unlimited					
Messaging Allowance <sup>3</sup>	Unlimited Domestic and International Messaging					
<b>Optional Features</b>						
Domestic Push to Talk Plus	Additional monthly access fee per line \$5.00 per line (3G 82878) (4G 80590) (4G Basic 80598)					

**Notes:** Current coverage details and additional plan and feature information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). No Domestic Roaming or Long Distance Charges. 4G service requires 4G Equipment and 4G coverage. Government subscribers only.

\* Basic phones may only be added to an account with at least 1 Smartphone (bill account level).

1. Access to corporate email using BlackBerry Enterprise Server (BES) is available for an additional \$15.00 per line.

2. Mobile Hotspot is available on all capable devices and allows you to use your device and share data allowance with multiple Wi-Fi enabled devices.

3. Unlimited Messaging from within the United States to anywhere in the world where messaging services are available.

**Data Sharing:** Lines activated on these plans can only share with other lines on these plans and with lines on the Flexible Business Plans for Data Devices. At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request.

## WIRELESS DATA PLANS

### Business Data Only Plans: Government Subscribers

(Up to 25/50/100 Data Only Devices)

#### Select Device Type

<b>Jetpacks</b> (SFO 77555)	<b>USBs</b> (SFO 77555)	<b>Netbooks/ Notebooks, LTE Internet</b> (SFO 77555, 78045)	<b>4G LTE Broadband Router</b> (SFO 77555)	<b>Verizon 4G LTE Broadband</b> (SFO 79392)	<b>Tablets (including Google Chromebook)</b> (SFO 77567)	<b>Connected Devices</b> (SFO 78303)
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#### Monthly Line Access Fee

\$20.00 per device	\$10.00 per device	\$5.00 per device				
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#### Select Data Amount

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

Monthly Account Access	Maximum Number of Devices (per billing account)	Shared Data Allowance	Domestic Data Overage	
\$185.00 <del>\$142.45</del> (87184)	Up to 25	30 GB	\$15.00 per 1 GB	
\$245.00 <del>\$188.65</del> (87185)		40 GB		
\$350.00 <del>\$269.50</del> (87186)		50 GB		
\$410.00 <del>\$315.70</del> (90430)	Up to 50	60 GB		
\$560.00 <del>\$431.20</del> (90431)		80 GB		
\$710.00 <del>\$546.70</del> (90429)		100 GB		
\$1,025.00 <del>\$789.25</del> (91521)	Up to 100	150 GB		
\$1,400.00 <del>\$1078.00</del> (91520)		200 GB		
Domestic Text Messaging	\$10.00 for 1000 text and multi media (76898 Non-Camera) (76901 Camera) Overage: \$0.20 (SMS) Text, \$0.25 (MMS) sent/received			
Optional Cloud Storage	25 GB per line (must be selected) (80302)			

**Notes:** Data-only devices on these plans use the data allowance but do not use the minutes or message allowance unless the device is capable. The Small Business for data-only devices is not available for accounts with Smartphones, basic phones or connected devices with voice. Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Access Fee discounts applied at the account level only

**Sharing:** Sharing is available only among Government Subscribers to these Business Data Only Plans - Data Only. Calling plan changes may not take effect until the billing cycle following the change request. Text, Picture and Video messages are not eligible for sharing. Data allowances from Business Data Only plans will not share with any non-Business Data Only Plans. Safety Mode, Carryover Data and Data Boost features cannot be added to data-only plans.

**Promotions may be available for Monthly Line and Account Access Fees.** Please contact your Government Account Manager.

### Flexible Business Plans For Data Devices

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

	Connec ted Devices	Connected Devices, Tablets, Netbooks, Notebooks	Connected Devices, Tablets, Netbooks, Notebooks, Jetpacks, USBs, Mobile Broadband Devices				
Monthly Access Fee	\$5.00 (92739)	\$10.00 (92741)	\$35.00 (92742)	\$45.00 (92744)	\$55.00 (92745)	\$65.00 (92746)	\$75.00 (92747)
Monthly Access Fee less discount	\$5.00	\$10.00	\$26.95	\$34.65	\$42.35	\$50.05	\$57.75
Shared Data Allowance	1 MB	100 MB	2 GB	4 GB	6 GB	8 GB	10 GB
Data Overage Rate	\$10.00 per GB						

**Notes:** Current coverage details and additional plan and feature information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). 4G service requires 4G Equipment and 4G coverage. Government subscribers only.

**Data Sharing:** These plans only share with other lines on these plans and with lines on the Flexible Business Plans for Basic & Smartphones. At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request.

### Custom DIR Mobile Broadband Access Flat Rate Data Plan

The data plan below reflects the monthly access charge discount. No additional discounts apply.

#### Mobile Broadband Access Only

Monthly Access Fee	\$37.99 (DTL - 95431)
Domestic Data Allowance for Email and Internet/Intranet Browsing	Flat Rate
Overage Rate Per GB	NA
Domestic Long Distance <sup>1</sup>	Included

**Notes:** See attached Calling Plan and Feature Details for important information about calling plans, features and options. Streaming video is NOT permitted on this plan. Should a subscriber exceed 5 GB of data usage within a given bill cycle on any line, Verizon Wireless will limit data throughput speeds for all additional usage on that line for the remainder of that bill cycle.

### Public Sector Mobile Broadband Share Plans: Government Subscribers Only

The data plans below reflect the monthly access charge discount. No additional discounts apply.

Public Sector Mobile Broadband	5 Gigabytes (90237)	10 Gigabytes (90240)	20 Gigabytes (90241)
Monthly Access Charge	\$34.99 (90237)	\$59.99 (90240)	\$99.99 (90241)
Shared Domestic Data Allowance	5GB	10GB	20GB
Overage Per Gigabyte	\$8.00 Per Gigabyte		

**Notes:** This plan is available for domestic data only devices, on the Verizon Wireless network only. **Data Sharing:** At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request. Current Mobile Broadband coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). New activations on these service plans require 4G LTE devices. Existing customers transitioning to one of these service plans are able to utilize existing 3G devices. The 5GB, 10GB, and 20GB Public Sector Mobile Broadband Plans are able to share with each other.

### Custom DIR Mobile Broadband Share Plans: Government Subscribers Only

The data plans below reflect the monthly access fee discount. No additional discounts apply.

Custom DIR Mobile Broadband Share Plans:	1 Gigabyte	2 Gigabyte	5 Gigabytes
Monthly Access Fee	\$17.00 (ASH-97777) (PSH-96347)	\$23.00 (ASH-98322) (PSH-96348)	\$35.00 (ASH-97764) (PSH-96349)
Domestic Data Allowance Per Month	1 GB	2 GB	5 GB
Domestic Overage Rate Per Gigabyte	\$10.00 (\$0.0000095 per Kilobyte)		

**Notes:** See attached Calling Plan and Feature Details for important information about calling plans, features and options. Streaming video is NOT permitted on this plan

#### Account Share

**Data Sharing:** At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need.

#### Profile Share

**Data Sharing:** At the end of each bill cycle, any unused data allowances for lines sharing across multiple accounts unused data allowances will be applied proportionally to all lines with overages and bills overage as KB.

## Custom DIR Nationwide "Keep Active" Mobile Broadband Plan: Government Election Lines Only

This Custom DIR Nationwide "Keep Active" Mobile Broadband Flat Rate plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee	\$0.35* (89966)
Data Allowance	OMB
Data Sent or Received	\$6.00/MB

**Note:** Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Mobile Broadband Lines selecting to utilize this plan are doing so with the knowledge that any time/ months a device is active on this rate plan will not decrement the Mobile Broadband Lines existing t Line Term or Line Term extension in any manner. Each billing cycle, Verizon Wireless will review Customer's billed usage for all lines active on this DIR Custom Nationwide Mobile Broadband Flat Rate Plan during such billing cycle. Any billing adjustments will be made within 1 to 2 bill cycles after Customer receives its invoice.

Share Option is not included on this Custom DIR Nationwide Mobile Broadband Flat Rate Plan.

\*A maximum of 300 Mobile Broadband Lines per profile can be activated on this Custom DIR Nationwide "Keep Alive" Mobile Broadband Rate Plan at a time. Voice calling usage is prohibited for lines activated on this Custom DIR Nationwide "Keep Alive" Mobile Broadband Flat Rate Plan. Verizon Wireless reserves the right to migrate Government Subscriber Lines that do not comply with the terms of use for this plan to then-current commercial pricing.

## Custom Flat Rate Mobile Broadband - Government

Government Subscribers Only

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	<b>\$34.99 (99716)</b>
Domestic Data Allowance*	Unlimited
Overage Rate per KB	NA

**NOTE:** Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), and Smartphone data Plans in the Wireless Calling Plan and Feature Details. Throughput speeds on the Custom Flat Rate Mobile Broadband will be limited up to 600kbps throughout the duration of each billing cycle while on the Verizon Wireless 4G network only. Data speeds are not guaranteed while on Extended or roaming partner networks. Devices utilized in conjunction with the Custom Flat Rate Mobile Broadband plan are limited to mobile (non-stationary) applications. Dedicated internet connections on stationary router devices and streaming video on stationary video surveillance cameras are expressly prohibited on this rate plan.

## Custom Mobile Broadband Plan II – Government

Government Subscribers Only

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	<b>\$44.99 (99717)</b>
Domestic Data Allowance	Unlimited
Overage Rate Per KB	NA

**NOTE:** Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), and Smartphone data Plans in the Wireless Calling Plan and Feature Details. Verizon Wireless will limit throughput of data speeds should 30GB of data be used within a given bill cycle. Devices utilized in conjunction with the Custom Mobile Broadband Plan II are limited to mobile (non-stationary) applications. Data speeds are not guaranteed while on Extended or roaming partner networks. Dedicated internet connections on stationary router devices and streaming video on stationary video surveillance cameras are expressly prohibited on this rate plan.

## WIRELESS FEATURES

### Domestic Data Package Features for Feature Phones/Smartphones

A discount has been applied; features are not eligible for any further discounts.

Monthly Access Charge (when added to an eligible voice plan)	Domestic Data Allowance	Overage Rate	Optional Business Email Feature (Server based email solutions)
Not applicable	0	\$1.99 per MB	N/A
\$10.00 (77810)	75 MB	\$10.00 per 75 MB	N/A
\$34.65 (76374)	2 GB	\$10.00 per GB (\$0.00000953674/kb)	Included
\$38.50 (76378)	5 GB		
\$61.60 (76380)	10 GB		

**Note:** See attached Calling Plan and Feature Details for important information about calling plans, features and options.

### Global Data Optional Features

The data plans below reflect the monthly access fee discount. No additional discounts apply.

Monthly Access Fee	Allowance	Rate After Allowance (Global Data Plan Countries)	Rate per KB (non-Global Data Plan Countries)
<b>\$19.25</b> (4G/3G/GSM) (3G 84098) (4G 84097)	100MB	\$25.00 per each additional 100 MB used	\$0.02 per KB (\$20.48/MB)
Pay Per Use (for subscribers not using the Global Data Feature)			
Monthly Access Fee	Allowance	Rate per MB (Canada)	Rate per MB (Mexico) Rate per MB (Rest of the World)
N/A	N/A	\$2.05/MB	\$5.12/MB \$20.48/MB

**Notes:** Current coverage details, a list of Global Data Plan countries and additional information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). \*The data allowance applies in over 140 countries, where coverage is available. See Calling Plan Optional Features section for important information about calling plans, features and options. Applies to all global-capable phones and internet devices. Customer must subscribe to a domestic Mobile Hotspot plan to use the service globally. The majority of your monthly usage must be in the United States. All data usage, including tethering and hotspot, deducts from the same data allowance.

## International Options Monthly Features: Mexico and Canada

The calling features below reflect the monthly access fee discount. No additional discounts apply.

International Options Monthly Plan: Mexico and Canada	0 Voice Minutes	0 Voice Minutes	100 Voice Minutes	250 Voice Minutes	500 Voice Minutes
Monthly Access Fee	\$10.00 (SPO 428)	\$20.00 (SPO 426)	\$15.00 (SPO 441)	\$30.00 (SPO 425)	\$25.00 (SPO 443)
Monthly Access Fee less discount	<b>\$10.00</b>	<b>\$20.00</b>	<b>\$15.00</b>	<b>\$23.40</b>	<b>\$19.25</b>
Voice Overage Rate	Pay Go		\$0.10/minute		\$0.05/minute
Data Allowance <sup>1</sup>	100 MB	250 MB	100 MB	250 MB	1 GB
Data Overage Rate After Allowance <sup>2</sup>	\$10.00/100 MB				\$20.00/1 GB
Messaging Allowance <sup>3</sup>	Pay Go		100 sent; unlimited incoming	250 sent; unlimited incoming	500 sent; unlimited incoming
Messaging Overage Rate After Allowance <sup>2</sup>	Pay Go		\$0.10/Sent Message		\$0.05/Sent Message

**Notes:** Current coverage details and additional information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). <sup>1</sup>The data allowance applies in Canada and Mexico only, where coverage is available. All data usage, including dedicated Mobile Hotspot, deducts from the same data allowance. Requires an eligible domestic data plan or feature and a International GSM capable device. <sup>2</sup>The overage rate is not eligible for discounts. <sup>3</sup>Multimedia messages (MMS) are included in the allowance, but incur data transport charges (deducts from the International data allowance). Pay Go rates for International Voice, International Messaging, and Data Roaming can be found at [www.verizonwireless.com/International](http://www.verizonwireless.com/International).

**This is a monthly feature and will be removed from the account one month after being added to an account.**

## International Options Monthly Features : 140+ Countries

The calling features below reflect the monthly access fee discount. No additional discounts apply.

International Options Monthly Plan: 140+ Countries	0 Voice Minutes	0 Voice Minutes	100 Voice Minutes	250 Voice Minutes
Monthly Access Fee	\$25.00 (SPO 431)	\$50.00 (SPO 433)	\$40.00 (SPO 445)	\$85.00 (SPO 423)
Monthly Access Fee less discount	<b>\$19.50</b>	<b>\$39.00</b>	<b>\$30.80</b>	<b>\$65.45</b>
Voice Overage Rate	Pay Go		\$0.25/minute	
Data Allowance <sup>1</sup>	100 MB	250 MB	100 MB	250 MB
Data Overage Rate After Allowance <sup>2</sup>	\$25.00/100 MB			
Messaging Allowance <sup>3</sup>	Pay Go		100 sent; unlimited incoming	250 sent; unlimited incoming
Messaging Overage Rate After Allowance <sup>2</sup>	Pay Go		\$0.25/Sent Message	

**Notes:** Current coverage details and additional information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). <sup>1</sup>The data allowance applies in Canada and Mexico only, where coverage is available. All data usage, including dedicated Mobile Hotspot, deducts from the same data allowance. Requires an eligible domestic data plan or feature and a International GSM capable device. <sup>2</sup>The overage rate is not eligible for discounts. <sup>3</sup>Multimedia messages (MMS) are included in the allowance, but incur data transport charges (deducts from the International data allowance). Pay Go rates for International Voice, International Messaging, and Data Roaming can be found at [www.verizonwireless.com/International](http://www.verizonwireless.com/International).

**This is a monthly feature and will be removed from the account one month after being added to an account.**

## International Options Monthly Recurring Features: Mexico and Canada

The calling features below reflect the monthly access fee discount. No additional discounts apply.

International Options Monthly Plan: Mexico and Canada	0 Voice Minutes	0 Voice Minutes	100 Voice Minutes	250 Voice Minutes	500 Voice Minutes
Monthly Access Fee	\$10.00 (SPO 427)	\$20.00 (SPO 446)	\$15.00 (SPO 434)	\$30.00 (SPO 424)	\$25.00 (SPO 442)
Monthly Access Fee less discount	\$10.00	\$20.00	\$15.00	\$23.40	\$19.50
Voice Overage Rate	Pay Go		\$0.10/minute		\$0.05/minute
Data Allowance <sup>1</sup>	100 MB	250 MB	100 MB	250 MB	1 GB
Data Overage Rate After Allowance <sup>2</sup>	\$10.00/100 MB				\$20.00/1 GB
Messaging Allowance <sup>3</sup>	Pay Go		100 sent; unlimited incoming	250 sent; unlimited incoming	500 sent; unlimited incoming
Messaging Overage Rate After Allowance <sup>2</sup>	Pay Go		\$0.10/Sent Message		\$0.05/Sent Message

**Notes:** Current coverage details and additional information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). <sup>1</sup>The data allowance applies in Canada and Mexico only, where coverage is available. All data usage, including dedicated Mobile Hotspot, deducts from the same data allowance. Requires an eligible domestic data plan or feature and a International GSM capable device. <sup>2</sup>The overage rate is not eligible for discounts. <sup>3</sup>Multimedia messages (MMS) are included in the allowance, but incur data transport charges (deducts from the International data allowance). Pay Go rates for International Voice, International Messaging, and Data Roaming can be found at [www.verizonwireless.com/International](http://www.verizonwireless.com/International).

**This is a recurring feature and will remain on the account until removed.**

## International Options Monthly Recurring Features : 140+ Countries

The calling features below reflect the monthly access fee discount. No additional discounts apply.

International Options Monthly Plan: 140+ Countries	0 Voice Minutes	0 Voice Minutes	100 Voice Minutes	250 Voice Minutes
Monthly Access Fee	\$25.00 (SPO 412)	\$50.00 (SPO 432)	\$40.00 (SPO 444)	\$85.00 (SPO 422)
Monthly Access Fee less discount	\$19.50	\$39.00	\$31.20	\$66.30
Voice Overage Rate	Pay Go		\$0.25/minute	
Data Allowance <sup>1</sup>	100 MB	250 MB	100 MB	250 MB
Data Overage Rate After Allowance <sup>2</sup>	\$25.00/100 MB			
Messaging Allowance <sup>3</sup>	Pay Go		100 sent; unlimited incoming	250 sent; unlimited incoming
Messaging Overage Rate After Allowance <sup>2</sup>	Pay Go		\$0.25/Sent Message	

**Notes:** Current coverage details and additional information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). <sup>1</sup>The data allowance applies in Canada and Mexico only, where coverage is available. All data usage, including dedicated Mobile Hotspot, deducts from the same data allowance. Requires an eligible domestic data plan or feature and a International GSM capable device. <sup>2</sup>The overage rate is not eligible for discounts. <sup>3</sup>Multimedia messages (MMS) are included in the allowance, but incur data transport charges (deducts from the International data allowance). Pay Go rates for International Voice, International Messaging, and Data Roaming can be found at [www.verizonwireless.com/International](http://www.verizonwireless.com/International).

**This is a recurring feature and will remain on the account until removed.**

## MACHINE-TO-MACHINE (M2M) /TELEMETRY PLANS

Mobile Broadband Machine-to-Machine (M2M) Share Plans Low Usage Group					
The data plans below reflect the monthly access charge discount. No additional discounts apply.					
Mobile Broadband Machine-to-Machine Plans:	1 Megabyte	5 Megabytes	25 Megabytes	50 Megabytes	150 Megabytes
Domestic Shared Data Allowance Per Month	1 MB	5 MB	25 MB	50 MB	150 MB
Monthly Access Charge	\$5.00 (ASH - 87640)	\$7.00 (ASH- 87641)	\$10.00 (ASH- 87642)	\$15.00 (ASH- 87643)	\$18.00 (ASH-87644)
Overage Rate Per Megabyte	\$1.00				
Mobile Broadband Machine-to-Machine Plans (M2M) Share Plans High Usage Group					
The data plans below reflect the monthly access charge discount. No additional discounts apply.					
Mobile Broadband Machine-to-Machine Plans:	250 Megabytes	1 Gigabyte	5 Gigabytes	10 Gigabytes	
Domestic Data Allowance Per Month	250 MB	1 GB	5 GB	10 GB	
Monthly Access Charge	\$20.00 (ASH-87645)	\$25.00 (ASH-87646)	\$37.50 (ASH-88934)	\$60.00 (ASH-96384)	
Overage Rate Per Megabyte	\$0.015				
<p><b>Notes:</b> Machine to Machine coverage includes the Verizon Wireless 4G, 3G and 3G Extended networks. See Calling Plan and Feature Details for important information about calling plans, features and options. Government Subscribers may supply their own authenticated Equipment (CPE) approved by Verizon Wireless to be activated on these plans. Netbook, Smartphone, and Tablet devices are not eligible for Mobile Broadband M2M pricing. 4G service requires 4G Telemetry equipment and 4G coverage. All terms and conditions of the Agreement apply to M2M service and M2M Lines as a Wireless Service.</p> <p><b>Account Share</b>  <b>Data Sharing:</b> At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need.</p> <p><b>Profile Share</b>  <b>Data Sharing:</b> At the end of each bill cycle, any unused data allowances for lines sharing across multiple accounts unused data allowances will be applied proportionally to all lines with overages and bills overage as KB.</p>					

Custom DIR Mobile Broadband Machine-to-Machine Plans (M2M) Share Plans: Government Subscribers Only			
The data plans below reflect the monthly access fee discount. No additional discounts apply.			
Custom DIR Mobile Broadband Machine-to-Machine Plans:	1 Gigabyte	2 Gigabyte	5 Gigabytes
Monthly Access Fee	\$17.00 (ASH-98599) (PSH-96350)	\$23.00 (ASH-98600) (PSH-96351)	\$35.00 (ASH-98601) (PSH-96352)
Domestic Data Allowance Per Month	1 GB	2 GB	5 GB
Domestic Overage Rate Per Gigabyte	\$10.00 (\$0.0000095 per Kilobyte)		
<p><b>Notes:</b> Machine to Machine coverage included the Verizon Wireless 4G, 3G and 3G Extended networks. See attached Calling Plan and Feature Details for important information about calling plans, features and options. Netbook, Smartphone, and Tablet devices are not eligible for Mobile Broadband M2M pricing. 4G service requires 4G Telemetry equipment and 4G coverage. All terms and conditions of the Agreement apply to M2M service and M2M Lines as a Wireless Service. Sharing is available only among Mobile Broadband users in the same user group.</p> <p><b>Account Share</b>  <b>Data Sharing:</b> At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need.</p> <p><b>Profile Share Data Sharing:</b> At the end of each bill cycle, any unused data allowances for lines sharing across multiple accounts unused data allowances will be applied proportionally to all lines with overages and bills overage as KB.</p>			

## Custom DIR Mobile Broadband Machine-to-Machine Plans (M2M) Share Plan: Government Subscribers Only

The data plans below reflect the monthly access fee discount. No additional discounts apply.

Custom DIR Mobile Broadband Machine-to-Machine Plan:	250 MB
Monthly Access Fee	\$13.00 (96385)
Domestic Data Allowance Per Month	250 MB
Domestic Overage Rate Per Gigabyte	\$0.014 per MB

**Notes:** Machine to Machine coverage included the Verizon Wireless 4G, 3G and 3G Extended networks. See attached Calling Plan and Feature Details for important information about calling plans, features and options. Government Subscribers may supply their own authenticated Equipment (CPE) approved by Verizon Wireless to be activated on these plans. Netbook, Smartphone, and Tablet devices are not eligible for Mobile Broadband M2M pricing. 4G service requires 4G Telemetry equipment and 4G coverage. All terms and conditions of the Agreement apply to M2M service and M2M Lines as a Wireless Service.

**Data Sharing:** At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need.

## Public Sector Mobile Broadband Machine-to-Machine Plans (M2M) Share Plans: Government Subscribers Only

The data plans below reflect the monthly access charge discount. No additional discounts apply.

Public Sector Mobile Broadband	5 Gigabytes	10 Gigabytes	20 Gigabytes
Monthly Access Charge	\$34.99 (90231)	\$59.99 (90234)	\$99.99 (90235)
Shared Domestic Data Allowance	5GB	10GB	20GB
Overage Per Gigabyte	\$8.00 Per Gigabyte		

**Notes:** This plan is available for domestic data only devices, on the Verizon Wireless network only. **Data Sharing:** At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request. Current Mobile Broadband coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Netbook, Smartphone, and Tablet devices are not eligible for Mobile Broadband M2M pricing. New activations on these service plans require 4G LTE devices. Existing customers transitioning to one of these service plans are able to utilize existing 3G devices. The 5GB, 10GB, and 20GB Public Sector Mobile Broadband Machine to Machine Plans are able to share with each other.

## 3G/4G Mobile Broadband Machine-to-Machine (M2M) Wireless Backup Router Plan: Government Subscribers Only

The data plan below reflect the monthly access fee discount. No additional discounts apply.

3G/4G M2M Wireless Backup Router Plan	
Monthly Access Fee (non-pooled)	\$10.00 (91188)
Domestic Data Allowance Per Month	25 MB
Share Option	N/A
Domestic Overage Rate Per GB	\$10.00 per GB
Domestic Voice Rate Per Minute	\$0.25 per minute (Device Dependent)
Text Messaging Per Message	\$0.20 per message sent or received (Device Dependent)
International Roaming	N/A. Verizon Wireless network only.

**Notes:** Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). See the attached M2M Data Plan and Feature Details as well as Calling Plan and Feature Details in your Agreement for important information about calling plans, features and options. During an outage of the primary connection, all usage within the billing cycle in excess of the 25 MB allowance will be charged at the overage rate of \$10.00 per GB. Text messaging feature packages may be added to this plan. The Wireless Router Plan is approved for use as a backup solution for business continuity only and is not to be used for primary connectivity. Verizon Wireless reserves the right to move Customer to the standard commercial 5 GB M2M price plan should usage on the lines provisioned on the M2M Wireless Backup Router Plan exceed 1 GB for three (3) consecutive months. M2M Wireless Backup Router Plan may be used with Private Network. M2M router devices must be approved for use on Verizon Wireless' network; no other device types may be activated on this plan. Not eligible for Verizon Wireless Government Equipment Matrix pricing.

## Custom DIR Mobile Broadband Machine-to-Machine (M2M) Tiered Plans

The data plans below reflect the monthly access charge discount. No additional discounts apply.

Custom DIR Mobile Broadband M2M Tiered Plans:	1 KB – 249.99 MB	250 – 999.99 MB	1,000 – 2,499.99 MB	2,500 MB+
Monthly Access Charge (96092)	\$0.50	\$0.50	\$0.50	\$0.50
Usage Rate Per Megabyte	\$1.15	\$1.00	\$0.75	\$0.50

**Note** This Custom Machine to Machine (M2M) Tiered Data Plan is restricted to Verizon Wireless network use only; domestic roaming not available. Current data coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). See attached Verizon Wireless Plan and Feature Details for important information about calling plans, features and options. All lines on this Plan must be on a separate account profile from Customer's other Voice, Data and Machine to Machine lines. Detailed billing information will only be available online and the account will require its own unique log in credentials. All charges will be billed in arrears and data usage will be rated and billed in KBs. Data usage from all lines active, at any time during the bill cycle, on the this plan will be aggregated to determine the applicable data usage tier for that month and each line will then be billed for its usage at that rate. This Plan is for fixed/stationary devices only; mobile devices are restricted from use on this plan. Customer must maintain a minimum of two hundred (200) M2M Lines.

## Custom DIR Nationwide Machine-to-Machine "Keep Active" Plan: Government Election Lines Only

This DIR Custom Nationwide Machine-to-Machine "Keep Active" Plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee	\$0.35* (89965)
Data Allowance	OMB
Data Sent or Received	\$6.00/MB

**Note:** Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). M2M Lines selecting to utilize this plan are doing so with the knowledge that any time/ months a device is active on this rate plan will not decrement the M2M Lines existing Line Term or Line Term extension in any manner. Each billing cycle, Verizon Wireless will review Customer's billed usage for all lines active on this DIR Custom Nationwide Mobile Broadband Flat Rate Plan during such billing cycle. Any billing adjustments will be made within 1 to 2 bill cycles after Customer receives its invoice.

Share Option is not included on this DIR Custom Nationwide "Keep Alive" Machine-to-Machine Rate Plan.

\*A maximum of 300 M2M Lines per profile can be activated on this Custom DIR Nationwide "Keep Alive" Machine-to-Machine Rate Plan at a time. Voice calling usage is prohibited for lines activated on this Custom DIR Nationwide Machine-to-Machine "Keep Alive" Rate Plan. Verizon Wireless reserves the right to migrate Government Subscriber Lines that do not comply with the terms of use for this plan to then-current commercial M2M pricing.

## ADDITIONAL WIRELESS FEATURES AND SERVICES

### Calling Features

Calling features are not eligible for any further discounts.

Feature	Monthly Access Charge	Allowance	Overage Rate
411 Connect <sup>SM+</sup>	N/A	\$1.99 per call	N/A
Domestic Text Messaging per message	N/A	0	\$0.10 outbound/\$0.02 inbound
Domestic Text, Picture & Video Messaging	\$5.00 (84154)	250 messages	\$0.10 outbound/\$0.02 inbound per Text \$0.25 per Picture or Video Message
Domestic Text, Picture & Video Messaging	\$10.00 (84156)	Unlimited M2M & 500 additional messages	\$0.10 outbound/\$0.02 inbound per Text \$0.25 per Picture or Video Message
Domestic Text, Picture & Video Messaging	\$12.00 (75439)	Unlimited	N/A
Domestic Text, Picture & Video Messaging	\$20.00 (84157)	Unlimited M2M & 5000 additional messages	\$0.10 outbound/\$0.02 inbound per Text \$0.25 per Picture or Video Message
Push to Talk Plus (PTT+)	\$5.00 available on calling plans with a monthly access fee of \$24.99 or higher (3G 82878) (Basic 4G - 80598) (SP 4G - 80590)		
Verizon Wireless International Long Distance Value Plan	\$5.00 plus applicable airtime and long distance charges		

**Notes:** Calling plans with Mobile to Mobile (M2M) minutes included, do not qualify for additional Mobile to Mobile (M2M) minutes in this table. Text, Picture and Video Messaging feature details apply. Push to Talk requires PTT+ capable handset. Please contact your Verizon Wireless representative for the most current offer.

### Push to Talk Plus License (PTT+): Government Subscribers Only

Push to Talk License licenses are not eligible for any further discounts.

Product	Monthly Access
Tablet	\$3.75 (590919)
Inter-carrier (only any device)	\$3.75 (594853)
3rd Party Web (HTML) API Client	\$3.75 (594854)
Dispatch (License) Windows PC with PTT and mapping	\$22.50 (590918)

**Notes:** Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). See attached Calling Plan and Feature Details for important information about calling plans, features and options. Push to Talk license only. Push to Talk Plus requires PTT+ capable device.

### Land Mobile Radio (LMR) for PTT+ : Government Subscribers Only

Push to Talk Plus service is required.

LMR licenses are not eligible for any further discounts.

Product	Monthly Access
LMR Channel per account	\$0.00 (590921)

**Notes:** Customer may have multiple channels.

#### LMR FEATURE Only

(When added to a Basic/Smartphone Device with PTT+)

Basic/Smartphone Devices (FEATURE)	\$4.50 (85280)
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**Notes:** LMR cannot be added to any device without Domestic Push to Talk Plus. Push to Talk Plus requires PTT+ capable device.

#### LMR License bundled with PTT+ License

Tablet	\$8.25 (600952)
Inter-carrier (any device)	\$8.25 (600954)
3rd Party Web (HTML) API Client	\$8.25 (600953)
LMR with Dispatch (for Windows PC with PTT+ and mapping)	\$27.00 (615952)

**Notes:** Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). See attached Calling Plan and Feature Details for important information about calling plans, features and options. Land Mobile Radio (LMR) Interoperability works with all PTT+ capable devices. To use PTT+, Customer needs a PTT+ feature (or a software license for tablets and dispatch) and a PTT+ compatible device. An Internet Protocol (IP) link is required to connect Verizon's PTT+ service with the customer's LMR network through the "IP Gateway". By purchasing the Land Mobile Radio for PTT+ Customer consents to the tracking of Land Mobile Radio for PTT+ equipment and must obtain authorized consent to tracking from all users and affected persons. No guarantee of accuracy of information transmitted, disclosed, displayed or otherwise conveyed or used. Service could be interrupted or disrupted due to atmospheric conditions, inaccurate ephemeris data and other factors associated with use of satellites and satellite data.

## Radio Over Internet Protocol (ROIP) and Inter Sub-System Interface (ISSI) Virtual Deployment

### Additional Discounts Not to Apply for Virtual Deployments.

*Virtual Deployment type	Price	Provided Via Email	Provided Via Phone	Project Management	Configuration of Equipment	Testing of Equipment	Up to 4 Talk Groups
	Software Plan Id and Description						
<b>Onetime Fee</b>							
ROIP Assisted Virtual Deployment	\$2,500	Included	Not Included	Not Included	Not Included	Not Included	Not Included
	623458: PTT+/LMR Assisted Install: ONE TIME						
<b>Onetime Fee</b>							
ROIP Managed Virtual Deployment	\$8,000	Included	Included	Included	Included	Included	Included
	623459: PTT+/LMR Managed Remote: ONE TIME						
<b>Onetime Fee</b>							
ISSI Managed Virtual Deployment	\$25,000	Included	Included	Included	Included	Included	Included
	623461: PTT+/LMR Managed Plus P25: ONE TIME						

**Note:** \*Customer must select a type of Virtual Deployment; selection cannot be mixed and/or matched. Customer must also purchase separately a ROIP gateway and cables. Customer must physically install the gateway and provide Virtual Private Network (“VPN”) connectivity to the gateway. In addition, Customer must purchase an associated Land Mobile Radio (“LMR”) feature and associated licenses.

Virtual Deployments include on-boarding one single facility, accessible by Customer site to site VPN (Verizon Wireless will not go on-site for any Virtual Deployment).

Warranty: Verizon Wireless makes no warranties, express or implied, with respect to ROIP or ISSI Virtual Deployment which it provides to Customer on an “AS IS” basis “WITH ALL FAULTS” and “AS AVAILABLE.” The accuracy, timeliness, completeness, suitability, or availability of any aspect of ROIP or ISSI Virtual Deployment cannot be guaranteed. THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT ARE HEREBY EXPRESSLY DISCLAIMED IN THEIR ENTIRETY.

## ROIP Assisted Virtual Deployment

### Customer Requirements:

Physical Installation and configuration.	Access to add network elements to Customer's network (IT administration).
VPN turn up capability (IP Network expertise).	Purchase and configure ROIP Gateway(s) and cables for connected LMR.
Assign a single point of contact.	Provide mobile radio for connectivity to each channel connected to ROIP Gateway(s).
Assign individual to receive and program ROIP Gateway(s) (The customer must have an acute knowledge on how to program land mobile radio equipment).	Provide VPN peer details.

*Virtual Deployment provided:* ROIP Assisted Virtual Deployment is only provided via email. Requests for deployment assistance can be reached at [KODVZLMRSupport@motorolasolutions.com](mailto:KODVZLMRSupport@motorolasolutions.com).

ROIP Assisted Virtual Deployment ends once a successful configuration and functional test occur:

A successful configuration for ROIP and ISSI occurs when:

- Backhaul connectivity successfully verified with IP gateway VPN
- Two-way traffic observed inside backhaul interface
- LMR Group Mobile Directory Number's (MDN) ordered and recorded

A successful functional test occurs when based on the following criteria:

#### RoIP Virtual Deployment:

- Verizon Push to Talk (PTT) Plus Service has LMR linked group published over the air to handsets
- Verizon PTT Plus Service originated group calls to RoIP Gateway successful
- RoIP Gateway originated group calls to Verizon PTT Plus Service successful

#### ISSI Virtual Deployment:

- Verizon PTT Plus Service has LMR linked group published over the air to handsets
- Verizon PTT Plus Service originated group calls to ISSI Interconnect successful
- Talker ID Alias of LMR Group MDN observed on Verizon Push to Talk Plus Service handsets when LMR User is speaking

## ROIP Managed Virtual Deployment and ISSI Managed Virtual Deployment

### Virtual Deployment Includes:

Working with Customer to engineer network segments for ROIP	Engage with Customer on VPN solution completion
Develop milestones	Verify Customer is configured in PTT Plus Service
Project manage critical milestones	Finalize ROIP Gateway tuning settings including latency and call setup timers based on Customer's network.
Present final design	Validate all configuration steps of the IP Gateway
Define technical parameters for VPN	Configure ROIP Gateway(s)

Requests for managed deployment assistance can be reached at:

Phone Requests: (469) 476-0820

Email Requests: [KODVZLMRSupport@motorolasolutions.com](mailto:KODVZLMRSupport@motorolasolutions.com).

*Customer Requirements: Customer shall be required to do the following:*

Assign a project Single Point of Contact.	Provide mobile / portable radio for connectivity to each channel connected to ROIP Gateway(s).
Backhaul Technology Selection.	Manage schedule and report availability for turn up.
Provide VPN Peer Details.	Approve necessary licenses to be billed to the account.
Order IP Gateway.	Review designs.
Complete Site Survey Web Form.	Provide resulting LMR Group MDN license numbers assigned in Enterprise Contact Management (ECM) Tool to Verizon.
Physical Installation.	Approve the one-time Virtual Deployment charges for managed install.
Build Talk Groups in PTT+ online portal Enterprise Contact Management (ECM), including ROIP Gateway license.	Configure VPN on local network to data center.
Assign single point of contact for VPN configuration.	Customer to confirm the required networking elements completed.
Assign individual to receive ROIP Gateway(s).	Configure network elements as needed (if sourced as a part of project).
Access to add network elements to Customer's network.	Test and successfully complete calls between Push to Talk Plus Service and the LMR network.
Purchase separately ROIP Gateway(s) and cables for connected LMR.	

ROIP Managed Virtual Deployment and ISSI Managed Virtual Deployment end once a successful configuration and functional test occur:

A successful configuration for ROIP or ISSI occurs when:

- Backhaul connectivity successfully verified with IP gateway VPN
- Two-way traffic observed inside backhaul interface
- LMR Group MDN(s) ordered and recorded

A successful functional test occurs when based on the following criteria:

*RoIP Virtual Deployment:*

- Verizon PTT Plus Service has LMR linked group published over the air to handsets
- Verizon PTT Plus Service originated group calls to RoIP Gateway successful
- RoIP Gateway originated group calls to Verizon PTT Plus Service successful

*ISSI Virtual Deployment:*

- Verizon PTT Plus Service has LMR linked group published over the air to handsets
- Verizon PTT Plus Service originated group calls to ISSI Interconnect successful
- Talker ID Alias of LMR Group MDN observed on Verizon PTT Plus Service handsets when LMR User is speaking

## Enterprise Messaging

Enterprise Messaging is Not eligible for monthly access fee discounts

Messaging Allowance	Enterprise Messaging Monthly Access (standard text messaging rates apply for Recipient)	Per Message After Allowance
100,000	<b>\$200.00 (83432)</b>	\$0.02
Unlimited	<b>\$500.00 (83433)</b>	N/A
Public Safety Unlimited	<b>\$0.00 (83431)</b> (For Public Safety/First Responders Only as defined below*)	N/A

\*The \$0.00 Monthly Access Unlimited plan is only available to Public Safety/First Responders classified with the following NAICS (formerly SIC) Codes:

- 621910 Ambulance Services
- 922110 Courts
- 922120 Police Protection
- 922130 Legal Counsel and Prosecution
- 922140 Correctional Institutions
- 922160 Fire Protection
- 922190 Other Justice, Public Order, and Safety Activities
- 928110 National Security
- 922150 Parole Offices and Probation Offices

1. **ENTERPRISE MESSAGING:** In order to protect our network and safeguard subscriber privacy from unsolicited (spam) or objectionable text messaging, Verizon Wireless employs protective measures, including aggregate message volume limits, content filtering and speed of service limitations on publicly accessible Internet messaging gateways. Verizon Wireless Enterprise Messaging service allows enterprise accounts to send aggregate text messages to other Verizon Wireless subscribers while reducing potential delays related to these protective measures.

2. **REQUIREMENTS AND RESTRICTIONS:** Enterprise Messaging is only available to Customers that have a valid Blanket Purchase Agreement with at least five (5) active Government Subscribers. Enterprise Messaging is available for a monthly access fee for which Verizon Wireless will provision a Pilot Mobile Phone (described below) and provide access to the Enterprise Messaging Access Gateway (EMAG) online portal to set-up and manage the service. Enterprise Messaging can be used to send messages to Verizon Wireless subscribers and to subscribers on most domestic wireless carriers (inter-carrier messaging requires additional provisioning and is subject to message size and reporting limitations. experience by carrier and region may cause the experience to vary). Customer agrees that it will send messages only to subscribers that have opted in to receive its messages by: a) establishing an opt-in process that effectively captures each subscriber's consent to receive Customer's messages, informs subscribers of the nature and scope of Customer's messaging campaigns and any financial obligations ("Standard Messaging Charges Apply") associated with the messaging; b) maintaining opt-in records for a minimum of 6 months from the date of a subscriber's opt-in consent; and c) immediately complying with subscriber opt-out requests such as STOP, END, CANCEL, UNSUBSCRIBE or QUIT in compliance with Mobile Marketing Association (MMA) guidelines ([www.mmaglobal.com](http://www.mmaglobal.com)). Customer can use compatible, properly configured SNPP, WCTP, XML, TAP, SMPP and SMTP messaging protocols, for which it is solely responsible for maintaining facilities to monitor its messaging operations, or the EMAG portal, to send up to fifteen text messages per second to subscribers. Provision of the EMAG service does not obligate Verizon Wireless to support variations of these protocols, whether those variations are optional within the published protocols or authorized or unauthorized variations to the published protocols.

Customer agrees that: a) its messaging will comply with applicable industry guidelines (e.g. MMA's Best Practices and CTIA's Wireless Content Guidelines) and Verizon Wireless content ([www.verizon.com/contentpolicy](http://www.verizon.com/contentpolicy)) standards as they may be updated from time to time; b) it will not send messages containing executable files or links to other content or premium or similar messages that require a subscription or surcharge; c) it will not install, deploy, or use any hardware, firmware, software or other technology or technique to circumvent Verizon Wireless' messaging network operations protections except as granted under this agreement; and d) it will not send any objectionable material via Enterprise Messaging or advertise, promote, distributed or use objectionable material in connection with Enterprise Messaging (for purposes of this agreement, objectionable material includes, but is not limited to material that: (i) is prohibited by any applicable law, rule or regulation, (ii) contains anything that is obscene or indecent or anything with strong sexual, explicit or erotic themes or that links to such content, (iii) contains hate speech; (iv) contains excessive violence; (v) contains extreme profanity; (vi) contains misleading or fraudulent claims, or (vii) promotes or glamorizes alcohol abuse, illegal drug use or use of tobacco products). Consistent with prevailing standards in other content distribution mediums, content in this category that does not satisfy the above may be distributed if included in the context of artistic, educational, medical, news, scientific or sports material. Customer agrees that its use of Enterprise Messaging will comply with any applicable local, state, national and international laws and regulations.

3. **Public Safety/First Responders:** Public Safety/First Responders shall not be subject to the minimum five (5) Government Subscriber requirement. Additionally, for eligible Customers, Customer acknowledges and agrees that the \$0.00 Enterprise Messaging Monthly Access Plan is being provided free of charge for the purpose of public safety and hereby agrees that it will use this plan in good faith for purposes associated with public safety activities.

4. **LIMITATIONS:** Wireless phones use radio transmissions which by their nature do not permit the delivery of text messages when the wireless phone is not in range of one of our transmission sites or a transmission site of another company that has agreed to carry our customer's calls, or if there is insufficient network capacity available to handle the message at that moment. Even within a coverage area, there are many factors that might interfere with the delivery of text messages, including the subscriber's equipment, terrain, proximity to buildings, foliage, and weather. Verizon Wireless also does not own or control all of the various facilities and communications lines between Customer's site and Verizon Wireless Enterprise Messaging access point. Due to these natural and technological limitations and the limitation in the number of messages that can be sent (up to fifteen per second), ENTERPRISE MESSAGING SHOULD NOT BE USED AS THE SOLE MEANS TO SEND MESSAGES THAT CONTAIN INFORMATION THAT IS ESSENTIAL TO THE PROTECTION OF LIFE OR PROPERTY, OR IS MISSION ESSENTIAL OR CRITICAL IN OTHER WAYS.

5. **CUSTOMER'S ENTERPRISE MESSAGING CONTACT:** Customer agrees to provide contact information including a phone number and email address to Verizon Wireless of an Enterprise Messaging contact or contacts, who shall be available during business hours and any other time period that Customer utilizes Enterprise Messaging for the purpose of assisting to resolve service matters and trouble shooting. Customer must provide written notice of changes to contact information fourteen days prior.

6. **PILOT MOBILE PHONE:** Verizon Wireless shall provide Customer with one pilot mobile phone at no charge to manage password setup and resets. Customer should safeguard the pilot mobile phone in case password resets are needed as Verizon Wireless must rely on regular mail delivery of password resets if the phone is not available (password resets cannot be given over the phone or sent via email). This pilot mobile phone will not be capable of making any voice calls. Customer shall promptly notify Verizon Wireless if the phone is lost, damaged or stolen and Verizon Wireless reserves the right to charge Customer for replacement phones.

7. **TERMINATION OF SERVICE:** VERIZON WIRELESS CAN, WITHOUT NOTICE, LIMIT, SUSPEND, OR CANCEL CUSTOMER'S ACCESS TO OR USE OF THE ENTERPRISE MESSAGING SERVICE OR EMAG IF CUSTOMER VIOLATES THE RESTRICTIONS OF THIS AGREEMENT OR FOR GOOD CAUSE which shall include, but is not limited to: (a) breaching this Agreement or the Customer's Government Agreement; (b) spamming or other abusive messaging; (c) using Enterprise Messaging in a way that adversely affects our network, our customers, or other customers; (d) allowing anyone to tamper with messaging applications in a manner contrary to this Agreement; (e) any governmental body of competent jurisdiction suspends or terminates your service or institutes a requirement, ruling or regulation that conflicts with this Agreement; or (f) operational or other governmental reasons.

8. **DISCLAIMER AND LIMITATION OF LIABILITY:** CUSTOMER AGREES THAT ENTERPRISE MESSAGING AND EMAG IS PROVIDED ON AN "AS IS" BASIS AND CUSTOMER'S USE OF ENTERPRISE MESSAGING AND EMAG IS ITS SOLE RESPONSIBILITY. VERIZON WIRELESS DOES NOT WARRANT THAT ENTERPRISE MESSAGING OR EMAG WILL BE WITHOUT FAILURE, DELAY, INTERRUPTION, ERROR, OR LOSS OF CONTENT, DATA, OR INFORMATION. VERIZON WIRELESS SHALL NOT BE LIABLE FOR ANY FAILURE TO PROVIDE ENTERPRISE MESSAGING AND MAKES NO GUARANTEES THAT ANY TEXT MESSAGE WILL BE DELIVERED.

9. **NO RESELLING:** Customer cannot resell Enterprise Messaging services or allow third parties to use Enterprise Messaging or access EMAG without prior written permission from Verizon Wireless.

10. **SUBJECT TO CUSTOMER'S GOVERNMENT AGREEMENT:** These terms supplement Appendix D, Customer Service Agreement to DIR Contract Number DIR-TSO-3415as it relates to Enterprise Messaging and EMAG and the terms of such Agreement, are applicable to Customer's use of Enterprise Messaging and EMAG. If there are any inconsistencies between these terms and Customer's Government Agreement these terms shall control with respect to Enterprise Messaging.

### Custom Wireless Home Phone for Government Plan\*:

This Plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee	\$20.00 (12962)
Monthly Anytime Minutes	Unlimited
Domestic Roaming	Included
Domestic Long Distance	Included

**Notes:** Current coverage details and additional plan and feature information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Activation on this plan requires a separate billing account. Activations on this plan are limited to no more than 9 lines per account. \*May only be activated on a Verizon Wireless Home Phone Approved Device. This is not a Home Phone service. This service is generally utilized to replace POTS lines.

### Wireless Priority Service (WPS)

The calling plan below reflects the monthly access charge discount. No additional discounts apply.

#### Wireless Priority Service

Discounted Monthly Access Fee	\$0.00
Discounted Feature Initiation Charge	\$0.00
Per Minute of Use Charge	\$0.00

**NOTE:** Wireless Priority Service Access (WPS Access) is subject to the plan details of your customer agreement and calling plan. A WPS Access function on a limited portion of the Verizon Wireless owned and operated 800/1900 MHz CDMA network, and is available only to individuals authorized by the Office of the Manager National Communications System (NCS). WPS Access provides end users with the ability to be placed into a queue for the next available wireless voice channel ahead of end users not subscribing to WPS Access. Verizon Wireless makes no assurances regarding waiting times associated with WPS, nor can Verizon Wireless ensure that WPS Access calls will be connected. The WPS Access charges, including the \$0.75/minute charge, are all in addition to the charges associated with your Verizon Wireless calling plan. Contact your Verizon Wireless representative for complete details on WPS Access.

### Field Force Manager: Pricing Options. Data package required

Feature*	Monthly Access Per Line	SFO for Basic Phones	SFO for Smartphones & Tablets
FFM Limited	\$15	76721	76636
FFM Basic	\$20	76722	76637
FFM Pro	\$21.50	76723	76638

**Note:** \*These features require a data package with a monthly allowance e.g., MORE Everything for up to 10 lines or up to 25 lines or Nationwide for Business shareable data packages and plans. To avoid excessive usage charges, these features are not compatible with pay per use data. Optional features may be added onto an eligible calling plan of \$34.99 or higher. May not be available on all devices. By purchasing the field force manager Customers consent to tracking from all users and affected persons. No guarantee of accuracy of information transmitted, disclosed, displayed, or otherwise conveyed or used. Service could be interrupted or disrupted due to atmospheric conditions, inaccurate ephemeris data and other factors associated with use of satellites and satellite data. Requires 2MB of data for application download.

## 4G Smartwatch with Numbershare<sup>1</sup> Unlimited Plan - Government

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$10.00 (13413)
Domestic Anytime Minutes	Unlimited
Domestic Data Allowance <sup>2</sup>	Unlimited
Domestic and International Messaging Allowance <sup>3</sup>	Unlimited

**Notes:** Current coverage details and additional plan information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). This plan is for use only in the United States on the Verizon Wireless 4G network. When NumberShare is active on a 4G Smartwatch, certain services will not work on the Smartwatch device including: Call Forwarding, No Answer Transfer, Busy Transfer, Caller Name ID, Voicemail (access voicemail on the Smartwatch device by dialing the host smartphone number and pin)), and RingBack Tones. Calls and messages to/from blocked contacts will not be blocked on the Smartwatch when NumberSharing with a host smartphone. Verizon does not guarantee that NumberShare will work at all times in every situation and the service works only with eligible devices.

1. Only lines on select smartwatches with the NumberShare service can be activated on this plan. Certain conditions must be met prior to activation. This plan can only be used when paired with a Verizon Wireless Smartphone that has unlimited data.
2. Usage may be prioritized behind other customers in the event of network congestion.
3. Unlimited messaging from within the United States to anywhere in the world where messaging services are available.

## Private Network/Dynamic Mobile Network Routing (DMNR)/Service Based Access(SBA) Static IP – Isolated Pool w/Fixed End System (FES) [Internet Restricted]

The Account Set-Up Fees below reflect any applicable discount. No additional discounts apply.

### Mobile Broadband plans or features only

Configuration	Cost			
Per Account FES Connect Set-Up (One time fee)	\$1500.00			
	Private Network Only	Private Network with DMNR	Private Network with SBA	Static IP Only
Per Account Level Set-Up (One time fee)	\$500.00	\$750.00	\$750.00	\$500.00

DMNR or SBA (Per build)	\$250.00 (Adding to existing Private Network Only)			
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Public Safety Subscribers Account Set-Up: Verizon Wireless will waive all account set-up fees including the \$1500.00 connection fee, \$500.00 Account Set-up Fees (Private Network/Static IP) and the DMNR for new Public Safety builds classified with the following NAICS (formerly SIC) Codes only.

- |  |  |
|--|--|
| <ul style="list-style-type: none"> <li>• 621910 Ambulance Services</li> <li>• 922110 Courts</li> <li>• 922120 Police Protection</li> <li>• 922130 Legal Counsel and Prosecution</li> <li>• 922140 Correctional Institutions</li> </ul> | <ul style="list-style-type: none"> <li>• 922160 Fire Protection</li> <li>• 922190 Other Justice, Public Order, and Safety Activities</li> <li>• 928110 National Security</li> <li>• 922150 Parole Offices and Probation Offices</li> </ul> |
|--|--|

**Note:** Set-Up fees apply to new Private Network/DMNR/SBA builds (Verizon Home Agent Portal (VHAP)). This applies to New Private Networks built as Standard, Parent or Child. Subscribers that are placed into this pool will be limited to utilizing the Verizon Wireless Network for transport to and from their FES connections to the Verizon Wireless Network. Static IP addresses will be available on remote access, Mobile Broadband plans or features only. Fees may not apply in certain VPN environments. Fees are per account level (regardless of the number of IPs ordered) selecting Static IP, and may apply in addition to \$1500.00 Connect Fee in certain configurations. Does not include MPLS.

**Static IP:** Fees are per account level (regardless of the number of IPs ordered) selecting Static IP. Static IP addresses will be available on remote access, Mobile Broadband plans or features only. Static IP addresses may be reserved and should be assigned to the mobile numbers within 90 days. De-activated Static IP addresses will go into an "ageing pool" for 24 hours. After 24 hours, these Static IP addresses will be returned to reserved status for the account. Reserved Static IP addresses will be shown at the account level and can be viewed from the billing system. Feature activations will be stored in the "data warehouse" database along with the Static IP Address for reporting. A Static IP address is associated with the device's MDN (Mobile Dialing Number). Each time the subscriber initiates a data session the Static IP address that is associated with their MDN is assigned to their device for each session. Subscribers completing an ESN (Electronic Serial Number) change will retain their Static IP address.

Eligible 3G/4G data service: Mobile Broadband, Mobile Broadband Wireless Router, Telemetry (M2M), Wireless Email, or usage-based Megabyte pricing. DMNR and SBA are optional features that can co-exist on a Customer's Private Network profile.

## 4G LTE Private Network Traffic Management (PNTM) Private IP Only (fixed WAN) Government Subscribers Only

Metered Data Pricing only. Not compatible with Unlimited Data Plans

The plans below reflect any applicable discount. No additional discounts apply.

Class of service ("CoS")	Customer can allocate bandwidth for applications into the Mission Critical CoS according to the PNTM Service Option selected. Remaining 4G LTE bandwidth supports Best Effort CoS.
Mission Critical CoS Applications	Recommended for video, Voice over IP, interactive services, and other mission critical applications
Best Effort CoS Applications	Suitable for best effort applications (e.g. email, web browsing)

PNTM Service Options:	Enhanced(Entry Level)	Premium (Mid Level)	Public Safety (Highest Level) (Qualifying Public Safety NAICS Only)
Monthly Access Fee (per line)	\$ Waived	\$ Waived	\$ Waived
Mission Critical CoS Speeds	Mapped Up to 0.5 Mbps	Mapped Up to 2 Mbps	Mapped Up to 2 Mbps
Best Effort CoS Applications Speeds	Remaining available 4G LTE bandwidth	Remaining available 4G LTE bandwidth	Remaining available 4G LTE bandwidth
RF Priority on access network	N/A	N/A	During heavy network usage periods

**Qualifying Public Safety NAICS:** Public Safety Subscribers classified with the following NAICS codes, performing First Responder responsibilities only. The Public Safety PNTM service option is not an on demand service. The Public Safety PNTM must be provisioned on the account prior to use in the event of an emergency situation.

- |  |  |
|--|--|
| <ul style="list-style-type: none"> <li>• 621910 Ambulance Services</li> <li>• 922110 Courts</li> <li>• 922120 Police Protection</li> <li>• 922130 Legal Counsel and Prosecution</li> <li>• 922140 Correctional Institutions</li> </ul> | <ul style="list-style-type: none"> <li>• 922150 Parole Offices and Probation Offices</li> <li>• 922160 Fire Protection</li> <li>• 922190 Other Justice, Public Order, and Safety Activities</li> <li>• 928110 National Security</li> </ul> |
|--|--|

Notes. 4G LTE Private Network subscribers with unlimited data plans are ineligible for Private Network Traffic Management. This service is only available while on Verizon Wireless' 4G network and is not available while roaming. VZ Private IP (MPLS) connectivity required. PNTM relies on customer's applications (VoIP, video, etc.) to appropriately mark IP sessions in order to prioritize their application over the 4G LTE Private Network using Internet Protocol Differentiated Services Code Point (IP DSCP). PNTM 4G LTE device must be certified for use on the Verizon Wireless network (e.g. Open Development/Open Access certified, validated for Private Network and Private Network Traffic Management.)

### Optional BlackBerry Enterprise Server/Software List

BES (BlackBerry Enterprise Software) and CAL (Client Access License) sales are not eligible for discounts

Description	Number of Users	Verizon Wireless SKU/Part#	MSRP
BES Trade-Up Key Note: This item must be ordered	N/A	PRD-10452-016	\$2,899.00
BlackBerry Enterprise Server Version 5.0	Microsoft Exchange - 20 users	PRD-24256-001*	\$4,099.00
	IBM Lotus Domino - 20 users	PRD-24256-002*	
BlackBerry Enterprise Server Version 4.1	Microsoft Exchange - 20 users	PRD-10452-001	\$4,099.00
	IBM Lotus Domino - 20 users	PRD-10452-003	
	Novell Groupwise - 20 users	PRD-10452-005	
BlackBerry Professional Software Version 4.1	Microsoft Exchange - 5 users	PRD-10452-024	\$599.00
	IBM Lotus Domino - 5 users	PRD-10452-025	\$949.00
	Microsoft Exchange - 10 users	PRD-10452-027	
	IBM Lotus Domino - 10 users	PRD-10452-028	
BlackBerry Enterprise Server & BPS CALs	1 user	PRD-07599-017*	\$99.00
	5 users	PRD-07599-018*	\$429.00
	10 users	PRD-07599-019*	\$699.00
	50 users	PRD-07599-020*	\$3,299.00
	100 users	PRD-07599-021*	\$5,999.00
	500 users	PRD-07599-022*	\$27,499.00
Small Business Edition (CALs)	1 user	PRD-07599-043*	\$99.00
	5 users	PRD-07599-044*	\$429.00

\*Select Blackberry Client Access Licenses available for purchase through My Business Account and the Verizon Enterprise Center

## MobileIron Silver On-Premise (Core) Annual Subscription Per Device Offer

**REQUIRED:**

A minimum of 500 MobileIron Silver On-Premise (Core) licenses for initial order<sup>1</sup>.  
 On-premise Installation available at an additional cost as detailed above.

The monthly cost of the **MobileIron Silver On-Premise (Core) Annual Subscription License Bundle per Device with Direct Support** licensing is available at no cost on the following rate plans **ONLY**.

**MI Silver Core Annual Per Device Offer Eligible Rate Plans (“Eligible Rate Plans”):**

- Custom DIR Mobile Broadband Share Plans
- Custom DIR Mobile BroadbandAccess Flat Rate Data Plan
- Custom DIR Voice, Data and Text Smartphone Flat Rate Plan
- Custom DIR Domestic Nationwide Voice & Data Flat Rate Add-a-Line Plan
- Custom DIR Domestic Nationwide Voice & Flat Rate Data Bundle Plans

Customers account will be monitored periodically to ensure the number of no cost MobileIron Silver On-Premise (Core) Annual Subscription License Bundles supplied to customer does not exceed the number of actively billing lines on the Eligible Rates Plans listed above. If the number of Customer’s no cost Silver On-Premise (Core) Annual Subscription Per Device License Bundles provided under this offer exceeds the number of actively billing lines on the Eligible Rates Plans, Customer will be given the option to either pay the applicable MobileIron Silver On-Premise (Core) Annual Subscription Per Device monthly license fee or discontinue the subscription. <sup>1</sup>Please note, on-premise installation and minimum license requirements do not apply to existing MobileIron Customers currently using on-premise (core) silver license applications.

### MobileIron Enterprise Mobility Management License On-Premise (Core)

(Minimum 500+ MI Core Licenses Required for initial order/installation)

A discount has been applied. MobileIron Licenses and Installation services are not eligible for any further discounts.

#### On-Premise (Core) (Software Subscription License)

Annual Subscription License Bundle  
 per Device with Direct Support

License Type	Description/SKU	Monthly Cost
Silver	MobileIron Core (on-premise) EMM Silver Bundle per Device SKU: MICore Silver Per Device (477330)	Included in Eligible Rate Plans as detailed above

#### On-Premise (Core) Installation<sup>1</sup>

Support and Maintenance Included

License Type	Description/SKU	One-time Cost <sup>2</sup>
Silver	MICore Silver Installation (581671) MI-PS-DEPLOY1	\$3,000.00

Note. <sup>1</sup>A minimum of 500 MobileIron licenses are required for On-Premise (Core) for initial order for new MobileIron Customers. <sup>2</sup>On-premise (Core) requires integration and setup with backend systems. Installation charges are prepackaged services providing access to a Professional Services Engineer to assist customer in installing/integrating the MobileIron platform. Pricing above applies to the installation of up to 5,000 MobileIron licenses. If Customer installation requires more than 5,000 MobileIron licenses, MobileIron Premium Implementation Services may apply which provides advisory services and an implementation engineer at a cost of \$25,000.00 to manage large scale deployments; alternatively, Customer may use its own installation services.

## MobileIron Enterprise Mobility Management: Government Subscribers On-Premise Service Features

All features are available on both On-premise and Cloud managed installations. Included features are determined by MobileIron License Type

Feature	Functionality	Included Features Silver
Apple DEP	Supports Apple DEP (for iOS devices)	✓
Android for Work	Supports AFW (on AFW enabled devices)	✗
Samsung KNOX	Integrates with Samsung KNOX (KNOX sold separately)	✗
Email Access	Secure Active Sync (all bundles) Divide PM (Gold/Platinum bundles for additional fee)	✓
Secure Enterprise Gateway (Sentry)	In-line gateway that manages, encrypts, and secures traffic between the mobile device and back-end enterprise systems. (Requires user setup/installation)	✓
Apps@Work	Enterprise App Store Basic Container	✓
Content Catalog	Secure Doc catalog and publishing (basic content repository)	25 files/ 2MB each
Docs@Work	Access, annotate and share documents from email, and on-premise management repositories	✗
AppConnect	Containerization of Application at Rest App wrapping AppConnect ecosystem (3rd Party applications already compatible with MobileIron container)	✗
Web@Work	Secure Browser Secure data in motion No VPN required	✗
Tunnel	iOS per App VPN native functionality	✗
Help@Work	Customizable app that enables screen sharing on device for trouble shooting for internal customer trouble shooting	✗
Identity@Work	MobileIron's ability to proxy Kerberos allows iOS devices that are not on the corporate network to use iOS 7 SSO without needing to expose the Kerberos Key Distribution Center (KDC)	✗
Service Connect Integrations	ServiceNow integration to streamline IT workflows	✗

**Notes.** Customer may purchase MobileIron, Inc. ("MobileIron") services ("MobileIron Services"), to be billed by Verizon Wireless, at the prices listed above. Verizon Wireless is not the licensor of the MobileIron Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. MobileIron Services are manufactured by MobileIron, Inc. Any license for MobileIron Services must be obtained directly from MobileIron either upon purchase or installation of the MobileIron Services. MobileIron Services are subject to MobileIron's terms and conditions and can be viewed here: [www.mobileiron.com/legal](http://www.mobileiron.com/legal). Verizon Wireless will direct MobileIron to fulfill Customer's MobileIron Services order. Customer support for MobileIron Services must be obtained directly from MobileIron, Inc. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to MobileIron Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate MobileIron representatives.

## MobileIron Enterprise Mobility Management License Fees On-Premise (Core)

(Minimum 500+ MI Core Licenses Required for initial order/installation)

A discount has been applied. MobileIron Licenses and Installation services are not eligible for any further discounts.

### On-Premise (Core) (Software Subscription License)

Annual Subscription License Bundle per Device with Direct Support				Annual Subscription License Bundle per User with Direct Support (3 Devices per User)		
License Type	Description/SKU	Monthly Cost	Annual Cost	Description/SKU	Monthly Cost	Annual Cost
Silver	MobileIron Core (on-premise) EMM Silver Bundle per Device	\$3.00	\$36.00	MobileIron Core (on-premise) EMM Silver Bundle per User	\$4.50	\$54.00
	SKU: MICore Silver Per Device			SKU: MICore Silver Per User		
Gold	MobileIron Core (on-premise) EMM Gold Bundle per Device	\$4.50	\$54.00	MobileIron Core (on-premise) EMM Gold Bundle per User	\$6.75	\$81.00
	SKU: MICore Gold Per Device			SKU: MICore Gold Per User		
Platinum	MobileIron Core (on-premise) EMM Platinum Bundle per Device	\$5.63	\$67.50	MobileIron Core (on-premise) EMM Platinum Bundle per User	\$8.63	\$103.50
	SKU: MICore Platinum Per Device			SKU: MICore Platinum Per User		

### On-Premise (Core) (Software Perpetual License)

Annual Subscription License Bundle per Device and Direct Support					Annual Subscription License Bundle per User and Direct Support (3 Devices per User)			
Type	Description/SKU	Monthly Cost	Annual Cost	One-Time Cost	Description/SKU	Monthly Cost	Annual Cost	One-Time Cost
Silver License	MobileIron Core (on- premise) EMM Silver per Device Perpetual License SKU: MICore Silver Per Device Perpetual License	-	-	\$56.25	MobileIron Core (on- premise) EMM Silver per User Perpetual License SKU: MICore Silver Per User Perpetual License	-	-	\$82.50
Silver Support (REQUIRED)	Maintenance Support for MobileIron Core (on- premise) EMM Silver per Device Perpetual License SKU: Maintenance Support MICore Silver Per Device Perpetual License	\$0.94	\$11.25	-	Maintenance Support MobileIron Core (on- premise) EMM Silver per User Perpetual License SKU: Maintenance Support MICore Silver Per User Perpetual License	\$1.38	\$16.50	-
Gold License	MobileIron Core (on- premise) EMM Gold per Device Perpetual License SKU: MICore Gold Per Device Perpetual License	-	-	\$82.50	MobileIron Core (on- premise) EMM Gold per User Perpetual License SKU: MICore Gold Per User Perpetual License	-	-	\$123.75
Gold Support (REQUIRED)	Maintenance Support MobileIron Core (on- premise) EMM Gold	\$1.38	\$16.50	-	Maintenance Support MobileIron Core (on- premise) EMM Gold per User Perpetual License	\$2.06	\$24.75	-

	per Device Perpetual License SKU: Maintenance Support MICore Gold Per Device Perpetual License				SKU: Maintenance Support MICore Gold Per User Perpetual License			
Platinum License	MobileIron Core (on-premise) EMM Platinum per Device Perpetual License SKU: MICore Platinum Per Device Perpetual License	-	-	\$105.00	MobileIron Core (on-premise) EMM Platinum per User Perpetual License SKU: MICore Platinum Per User Perpetual License	-	-	\$157.50
Platinum Support (REQUIRED)	Maintenance Support MobileIron Core (on-premise) EMM Platinum per Device Perpetual License SKU: Maintenance Support MICore Platinum Per Device Perpetual License	\$1.75	\$21.00	-	Maintenance Support MobileIron Core (on-premise) EMM Platinum per User Perpetual License SKU: Maintenance Support MICore Platinum Per User Perpetual License	\$2.63	\$31.50	-

### PROFESSIONAL SERVICES

#### On-Premise (Core) Installation<sup>1</sup>

Support and Maintenance Included

License Type	Description/SKU	One-time Cost <sup>2</sup>
Silver	MICore Silver Installation MI-PS-DEPLOY1	\$3,000.00
Gold	MICore Gold Installation MI-PS-DEPLOY2	\$6,000.00
Platinum	MICore Platinum Installation MI-PS-DEPLOY3	\$8,000.00

**Note.** Customer must choose one License Type; selection cannot be mixed and/or matched. <sup>1</sup>A minimum of 500 MobileIron licenses are required for On-Premise (Core) for initial order for new MobileIron Customers. <sup>2</sup>On-premise (Core) requires integration and setup with backend systems. Installation charges are prepackaged services providing access to a Professional Services Engineer to assist customer in installing/integrating the MobileIron platform. Pricing above applies to the installation of up to 5,000 MobileIron licenses. If Customer installation requires more than 5,000 MobileIron licenses, MobileIron Premium Implementation Services may apply which provides advisory services and an implementation engineer at a cost of \$25,000.00 to manage large scale deployments; alternatively, Customer may use its own installation services.

## MobileIron Enterprise Mobility Management License Fees Cloud

(Minimum 25+ MI Cloud Licenses Required for initial order/installation)

A discount has been applied. MobileIron Licenses and Installation services are not eligible for any further discounts.

#### Cloud License

Annual Subscription License Bundle per Device with Direct Support	Annual Subscription License Bundle per User with Direct Support (3 Devices per User)
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License Type	Description/SKU	Monthly Cost	Annual Cost	Description/SKU	Monthly Cost	Annual Cost
Silver	MobileIron Cloud EMM Silver Bundle per Device SKU: MICloud Silver Per Device	\$3.00	\$36.00	MobileIron Cloud EMM Silver Bundle per User SKU: MICloud Silver Per User	\$4.50	\$54.00
Gold	MobileIron Cloud EMM Gold Bundle per Device SKU: MICloud Gold Per Device	\$4.50	\$54.00	MobileIron Cloud EMM Gold Bundle per User SKU: MICloud Gold Per User	\$6.75	\$81.00
Platinum	MobileIron Cloud EMM Platinum Bundle per Device SKU: MICloud Platinum Per Device	\$5.63	\$67.50	MobileIron Cloud EMM Platinum Bundle per User SKU: MICloud Platinum Per User	\$8.63	\$103.50

## PROFESSIONAL SERVICES

### Cloud Installation<sup>1</sup>

Support and Maintenance Included

License Type	SKU	One-time Cost <sup>2</sup>
Silver	MICloud Silver Installation MI-PS-DEPLOY1-MICLOUD	\$1,500.00
Gold	MICloud Gold Installation MI-PS-DEPLOY2-MICLOUD	\$3,000.00
Platinum	MICloud Platinum Installation MI-PS-DEPLOY3-MICLOUD	\$4,000.00

**Note.** Customer must choose one License Type; selection cannot be mixed and/or matched. <sup>1</sup>A minimum of 25 MobileIron licenses are required for initial Cloud order for new MobileIron customers. <sup>2</sup>MICloud requires integration and setup with backend systems. Installation charges are prepackaged services providing access to a Professional Services Engineer to assist customer in installing/integrating the MobileIron platform. Pricing above applies to the installation of up to 5,000 MobileIron licenses. If Customer installation requires more than 5,000 MobileIron licenses, MobileIron Premium Implementation Services may apply which provides advisory services and an implementation engineer at a cost of \$25,000.00 to manage large scale deployments; alternatively, Customer may use its own installation services.

## MobileIron Enterprise Mobility Management: Government Subscribers On-Premise and Cloud Managed Service Features

All features are available on both On-premise and Cloud managed installations. Included features are determined by MobileIron License Type

Feature	Functionality	Included Features by License		
		Silver	Gold	Platinum
Apple DEP	Supports Apple DEP (for iOS devices)	✓	✓	✓
Android for Work	Supports AFW (on AFW enabled devices)	✗	✓	✓
Samsung KNOX	Integrates with Samsung KNOX (KNOX sold separately)	✗	✓	✓
Email Access	Secure Active Sync (all bundles) Divide PM (Gold/Platinum bundles for additional fee)	✓	✓	✓
Secure Enterprise Gateway (Sentry)	In-line gateway that manages, encrypts, and secures traffic between the mobile device and back-end enterprise systems. (Requires user setup/installation)	✓	✓	✓
Apps@Work	Enterprise App Store Basic Container	✓	✓	✓
Content Catalog	Secure Doc catalog and publishing (basic content repository)	25 files/ 2MB each	50 files/ 25MB each	
Docs@Work	Access, annotate and share documents from email, and on-premise management repositories	✗	✓	✓

AppConnect	Containerization of Application at Rest App wrapping AppConnect ecosystem (3rd Party applications already compatible with MobileIron container)	x	✓	✓
Web@Work	Secure Browser Secure data in motion No VPN required	x	✓	✓
Tunnel	iOS per App VPN native functionality	x	x	✓
Help@Work	Customizable app that enables screen sharing on device for trouble shooting for internal customer trouble shooting	x	x	✓
Identity@Work	MobileIron's ability to proxy Kerberos allows iOS devices that are not on the corporate network to use iOS 7 SSO without needing to expose the Kerberos Key Distribution Center (KDC)	x	x	✓
Service Connect Integrations	ServiceNow integration to streamline IT workflows	x	x	✓

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## MobileIron Access and Threat Defense Features: Government Subscribers

MobileIron Access Feature: Government Subscribers			
Protects mobile and cloud resources from unauthorized or malicious access via multi-factor authentication.			
A discount has been applied. MobileIron Licenses and Installation services are not eligible for any further discounts			
Product	Description/SKU	Monthly Cost	Annual Cost
MobileIron Access	Subscription License (1-year)/ MI-ACCESS-U-1YS-D (per user/with Direct Support) Three (3)devices/user	\$3.00	\$ 36.00
MobileIron Access	Subscription License (1-year)/MI-ACCESS1P-U-1YS-D (per user/with Direct Support, single enterprise cloud service) Three (3)devices/user	\$1.13	\$13.50

MobileIron Threat Defense Feature: Government Subscribers			
Intrusion prevention system integrated into the MobileIron Client to defend against Device, Network, and Application based cyber-attacks			
A discount has been applied. MobileIron Licenses and Installation services are not eligible for any f			
Product	Description/SKU	Monthly Cost	Annual Cost
MobileIron Threat Defense	Subscription License (1-year)/ MI-MTD-D-1YS-D (per MobileIron client)	\$3.75	\$45.00
MobileIron Threat Defense	Subscription License (1-year)/ MI-MTD-U-1YS-D (per MobileIron client)	\$5.63	\$67.50

MobileIron Threat Defense+ Feature: Government Subscribers			
Intrusion prevention system integrated into the MobileIron Client and Advanced App Analysis			
A discount has been applied. MobileIron Licenses and Installation services are not eligible for any f			
Product	Description/SKU	Monthly Cost	Annual Cost
MobileIron Threat Defense+	Subscription License (1-year)/ MI-MTDPLUS-D-1YS-D (per MobileIron client)	\$6.00	\$72.00
MobileIron Threat Defense+	Subscription License (1-year)/ MI-MTDPLUS-U-1YS-D (per MobileIron client)	\$9.00	\$108.00

MobileIron Professional Services: Government Subscribers			
MobileIron Threat Defense (MobileIron Threat Defense +) and MobileIron Access			

On Premise and Cloud Installation (Add-On Products & Services)			
Product	Description	SKU	Cost
MobileIron Threat Defense (MobileIron Threat Defense+) and MobileIron Access	Installation requires a PS scoping call to identify the appropriate number of hours required for installation required	MI-PS-ANY	\$250.00/hour
Basic Install for small agencies (sub 1,000 employees) MI Cloud Silver	Basic Install for MI Cloud Silver	MI-PS-MC-ACTIVATE	\$500.00

Verizon Mobile Device Management (MDM): Government Subscribers Only	
Verizon MDM is not eligible for the monthly access charge discount. No additional discounts apply.	
Verizon MDM Feature	Access Fee
<b>Enterprise Firmware Over the Air (FOTA) Management<sup>1</sup></b>	\$0.00 (license requirement with service)
<b>Device Diagnostics<sup>2</sup></b>	\$0.99 / per device per month
<b>Broadband Hotspot Management<sup>3</sup></b>	\$1.49 / per device per month <b>OR</b> \$15.00 / per device per year
<b>Unified Endpoint Management</b>	\$1.00 / per device per month <b>OR</b> \$10.00 / per device per year

**Notes:** See attached Calling Plan and Feature Details for important information about calling plans, features and options. MDM supports select devices and operating systems and may require installation of a software agent. MDM features are billed separately; however, all supported options will appear and cannot be blocked. Due to a number of features that require HTML 5, Verizon MDM requires Internet Explorer Version 10 and above to work efficiently. <sup>1</sup> Enterprise Firmware Over the Air (FOTA) Management supports Android devices, including Jetpacks and USB devices. <sup>2</sup> Device Diagnostics supports Verizon Android devices operating on OS 4.0 and higher excluding Apple IOS and Google Pixel/Nexus Devices. <sup>3</sup> Broadband Hotspot Management currently supports the MiFi 7730L, AC791L, Jetpack MiFi 6620L, and USB730L.

## One Talk Solution: Government Subscribers Only

The plans/features below reflect any applicable discount. No additional discounts apply.

**One Talk** is a business telephone system that combines landline and mobile phone capabilities into a fully integrated mobile and office solution providing a **single telephone number ("Mobile Data Number/MDN")** with the same mobile and landline features.

### One Talk Solution: Desk Phone/Mobile Client

Price Plan Type	Line Level Plans <small>(e.g. Flexible Business Plans, Custom Flexible Business Plans, Nationwide Plans)</small>	Account Level Plans <small>(e.g. Verizon Plans, More Everything)</small>
One Talk Primary MDN	Monthly Access	Monthly Access
One Talk Price Plan (100 MB Data)	\$10.00	\$0.00 (the new Verizon Plans)
One Talk Feature	\$15.00	\$15.00
One Talk Line Access Charge	N/A	\$10.00 (96029)

### One Talk Solution: Auto Receptionist (AR) /Hunt Group (HG)

Each One Talk solution **includes one (1) Auto Receptionist and one (1) Hunt Group** at no cost per Customer.

Price Plan Type	Line Level Plans <small>(e.g. Flexible Business Plans, Custom Flexible Business Plans, Nationwide Plans)</small>	Account Level Plans <small>(e.g. Verizon Plans, More Everything)</small>
One Talk Primary MDN	Monthly Access	Monthly Access
One Talk AR/HG Price Plan (100 MB Data)	\$10.00	\$0.00
One Talk AR/HG Feature	\$10.00	\$10.00
One Talk AR/HG Line Access Charge	N/A	\$10.00 (AR 96030 / HG 16448)

### One Talk Solution: Additional Features

One Talk Premium Voicemail for Android	\$2.99 (84968)	\$2.99 (84968)
One Talk - Talk to Text for iOS	\$2.99 (84969)	\$2.99 (84969)

### Additional Devices

Each One Talk User Line can be shared across any one or combination of the device types supported. With a limitation of 8 different devices the One Talk number can be used on desk phones (up to 2 different devices per line), mobile app (up to 5 different devices per line), and/or one dialer (basic or enhance) device per line.

Primary One Talk MDN Device	Desk Phone <sup>1</sup>	Mobile Client <sup>2</sup> <small>(Includes Smartphones and Tablets)</small>	Auto Receptionist/ Hunt Group
Additional devices per MDN: Monthly Access	\$0.00 for additional devices <small>(excluding Smartphone devices with One Talk Dialer client)</small>	\$0.00 for additional devices <small>(excluding Smartphone devices with One Talk Dialer client)</small>	N/A

Once a number is provisioned into an Auto Receptionist or Hunt Group, the phone number cannot be moved to a different One Talk device (i.e. desk phone or Smartphone).

**Notes:** One Talk service is applied to the Verizon Wireless MDN and is available on all of the user's devices. One Talk is **not** compatible with Fax machines, credit card POS solutions, or Security Systems. 4G LTE Coverage: Similar to Advanced Calling, One Talk calls drop if either party leaves Verizon 4G LTE coverage. When outside of the 4G LTE coverage area and without 3G or WiFi service, the device operates as a standard device (1X calling) with standard voice and SMS messaging capabilities with no One Talk features available to the user. Mobile client is the One Talk client. <sup>1</sup>One (1) additional Desk Phone can be added as an additional device per MDN. <sup>2</sup>Mobile Client eligible devices (includes devices from other carriers): Smartphones (without One Talk Dialer client), wireless and WiFi tablets; limit five (5) total per MDN (including primary device). Not currently available for Smartphone devices with One Talk Dialer client. Installing the One Talk Mobile client consumes an estimated 15MB of data. For additional information regarding One Talk please visit: <http://www.verizonwireless.com/onetalk>

## Canvas

Canvas is a service that helps you replace paper forms and processes with efficient mobile business apps and forms to save money and time on data collection. Canvas offers 3 plans: Startup Business and Professional. Customers can only select one of the plans at a time (e.g. cannot mix plans on the same account.) Monthly or annual subscription available.

Item Name	Canvas Startup	Canvas Business	Canvas Professional
Number of Users Supported	1 - 5	Unlimited	Unlimited
Monthly Service Fee	\$15.00 (585853)	\$25.00 (585855)	\$35.00 (585857)
Annual Service Fee	\$156.00 (585854)	\$264.00 (585856)	\$372.00 (585858)

## Canvas Features

Features	Startup	Business	Professional
Form Submissions	Unlimited	Unlimited	Unlimited
3 <sup>rd</sup> Party Cloud Integration	✓	✓	✓
App Builder	✓	✓	✓
PDF Designer	✓	✓	✓
Email/Chat Support	✓	✓	✓
Mobile and Web Editing		✓	✓
Phone Support		✓	✓
Dispatch		✓	✓
Submission Status		✓	✓
HIPPA Compliance		✓	✓
Dedicated Support Representative			✓
Dispatch Scheduling			✓
Advanced Password Management			✓
Webservices			✓
Work flow			✓
Canvas Connect			✓

Products shown or referenced are provided by Canvas, a Verizon Partner Program Member, which is solely responsible for the representations and the functionality, pricing and service agreements. Canvas can connect to several different systems including cloud based and server based applications. Customer may purchase Canvas licenses and services ("Canvas Services"), to be billed by Verizon Wireless, at the prices listed above. Verizon Wireless is not the licensor of the Canvas Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. Canvas Services are manufactured by Canvas Solutions, Inc. Any license for Canvas Services must be obtained directly from Canvas either upon purchase or installation of the Canvas Services. Canvas Services are subject to Canvas' terms and conditions and can be viewed here: <https://www.gocanvas.com/content/about-us/policy/>. Verizon Wireless will direct Canvas to fulfill Customer's Canvas Services order. Customer support for Canvas Services must be obtained directly from Canvas Solutions, Inc.. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to Canvas Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate Canvas representatives.

## Intrepid Networks®: Government Subscribers

Discount reflected below. No additional discounts apply.

Intrepid Networks provides a real-time situational awareness solution for both public and private organizations. Intrepid Networks solution suite is suited for emergency response agencies within the public sector, as well as any private sector companies that require day-to-day operational efficiencies and tracking needs. The solution provides critical end-user-level situational awareness which substantially improves operational efficiency and reduces the communication loop.

Product Description	Product/Service Part Number	NVLPT Price
INTREPID RESPONSE: LOCATE MODULE ANNUAL SUBSCRIPTION	INT_RESPONSE_LOCATE	\$60.75
INTREPID RESPONSE: CONNECT MODULE ANNUAL SUBSCRIPTION	INT_RESPONSE_CONNECT	\$60.75
INTREPID RESPONSE: ACTIVATE MODULE ANNUAL SUBSCRIPTION	INT_RESPONSE_ACTIVATE	\$27.00
One year subscription for an Intrepid Response: Locate+ Module user license, which enables secure user access to the Intrepid Response	INT_RESPONSE_LOCATE+	\$135.00
EXTERNAL GPS ASSET ANNUAL SUBSCRIPTION INTEGRATED INTO RESPONSE	INT_EXT_GPS	\$45.00
INTREPID RESPONSE: LOCATE MODULE 30 DAY FREE TRIAL	INT_RESPONSE_LOCATE_TRIAL	\$0.00
INTREPID RESPONSE: CONNECT MODULE 30 DAY FREE TRIAL	INT_RESPONSE_CONNECT_TRIAL	\$0.00
INTREPID RESPONSE: ACTIVATE MODULE 30 DAY FREE TRIAL	INT_RESPONSE_ACTIVATE_TRIAL	\$0.00
INTREPID RESPONSE: LOCATE+ MODULE 30 DAY FREE TRIAL	INT_RESPONSE_LOCATE+_TRIAL	\$0.00
TRAINING_AT_CUST	TRAINING_AT_CUST	\$1,875.00
TRAINING_AT_INTREPID	TRAINING_AT_INTREPID	\$750.00
INTREPID GHOST ANNUAL SUBSCRIPTION	INT_GHOST_PKG	\$540.00
INTREPID GHOST+ 30 DAY FREE TRIAL	INT_GHOST_TRIAL	\$0.00
INTREPID ECHO ANNUAL SUBSCRIPTION	INT_ECHO_PKG	\$270.00
INTREPID ECHO 30 DAY FREE TRIAL	INT_ECHO_TRIAL	\$0.00
APPROVED LAW ENFORCEMENT ONLY: 3 YEAR INTREPID THROW_PHONE SW PACKAGE	INT_THROWPHONE_ADDTHROWPHONE_SW	\$6,200.00
APPROVED LAW ENFORCEMENT ONLY: 1 YEAR INTREPID THROW_PHONE SW PACKAGE	INT_THROWPHONE_TPONLYRENEWAL	\$2,000.00
APPROVED LAW ENFORCEMENT ONLY: 3 YEAR INTREPID Negotiator SW PACKAGE	INT_THROWPHONE_ADDNEGPHONE_SW	\$2,200.00
APPROVED LAW ENFORCEMENT ONLY: 1 YEAR INTREPID Negotiator SW PACKAGE	INT_THROWPHONE_NEGONLYRENEWAL	\$700.00
APPROVED LAW ENFORCEMENT ONLY: Intrepid Basic Throw Phone kit. APPLICATIONS TO MONITOR THROW_PHONE. The basic hardware kit includes ruggedized-weatherproof charging/holding case, 4 ruggedized smartphones and 3 throw phone Kydex covers.	INT_THROW_HWKITBAS	\$6,325.00
APPROVED LAW ENFORCEMENT ONLY: Intrepid Advanced Throw Phone kit. The advanced hardware kit includes ruggedized-weatherproof charging/holding case, tablet, headphones, car charger, 4 ruggedized smartphones and 3 throw phone Kydex covers.	INT_THROW_HWKITADV	\$10,500.00

Package Name	Description	Cost	Conditions
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Customer may purchase Intrepid Networks licenses and services ("Intrepid Networks Services"), to be billed by Verizon Wireless, at the prices listed above. Verizon Wireless is not the licensor of the Intrepid Networks Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. Intrepid Networks Services are manufactured by Intrepid Networks®. Any license for Intrepid Networks Services must be obtained directly from Intrepid Networks either upon purchase or installation of the Intrepid Networks Services. Intrepid Networks Services are subject to Intrepid Networks' terms and conditions and can be viewed here:

<https://documents.intrepid-networks.com/Intrepid+Networks+Standard+Services+Agreement+Feb2017+Click+Through+Version.pdf>.

Verizon Wireless will direct Intrepid Networks to fulfill Customer's Intrepid Networks Services order. Customer support for Intrepid Networks Services must be obtained directly from Intrepid Networks®. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to Intrepid Networks Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate Intrepid Networks representatives.

## Verizon Connect NWF Service Options for DIR

The Service Options below have been discounted. No additional discounts apply.

Service Options	Purchase Cost (Monthly Recurring Charge)
5200-GPS Only	<b>\$17.00</b>
5500-Diagnostics + GPS	<b>\$19.00</b>
AssetGuard BX Non-Powered Asset Tracking	<b>\$13.00</b>
Connect	<b>\$2.95</b>
Customizable Update Rates ("CUR") 1 Minute	<b>\$0.00</b>
Customizable Update Rates ("CUR") 45 Seconds	<b>\$1.00</b>
Customizable Update Rates ("CUR") 30 Seconds	<b>\$2.00</b>
Customizable Update Rates ("CUR") 15 Seconds	<b>\$3.00</b>
Satellite	<b>\$34.95</b>
Data Services	<b>\$0.00</b>

**Notes:** Must be on a 12 month service agreement. Applicable taxes are not included in the above pricing. Any applicable taxes will be applied to the billing invoice. Additional terms & conditions apply to Verizon Connect NWF Service that are subject to review by end user government agencies.

**Customizable Update Rates (CUR).** Authorized registered user may change a device update rate through the Self Service Portal (SSP) to 60 seconds at no additional cost. Please note, if the device update rate is changed to a 45 (CUR45), 30 (CUR30), or 15 (CUR15) second update rate, an additional charge per device would apply per the CUR list price for the selected rate.

## Verizon Connect NWF Device/Hardware Options for DIR

The Devices/Hardware Options below have been discounted. No additional discounts apply.

Device/Hardware Options	Purchase Cost (One Time Charge)
5200-GPS Only (must be purchased with a Harness from the list below under accessories)	<b>\$.01</b>
5500-Diagnostics + GPS (must be purchased with a Harness from the list below under accessories)	<b>\$.01</b>
AssetGuard BX Non-Powered Asset Tracking	<b>\$150.00</b>
<b>Notes:</b> Must be on a 12 month service agreement. Applicable taxes are not included in the above pricing. Any applicable taxes will be applied to the billing invoice.	

Item Number	Accessory	Price (One Time Charge)
PARTS030	Reinstallation Kit	\$3.00
PARTS031	Tamper Resistant Zip Ties (100 per pack)	\$50.00
PARTS032	Combination Antenna A (standard)	\$30.00
PARTS037	AT-1400 Replacement Battery	\$45.00
PARTS039	AT-1400 Bracket	\$20.00
PARTS040	Window-Mount GPS Antenna Module (5500/5200)	\$35.00
PARTS041	Sensor Input Harness (5500/5200)	\$10.00
PARTS042	OBD-II Adapter Kit only including Core Connector & 8 Adapters (5500/5200)	\$20.00
PARTS043	6-pin Heavy Duty Harness (5500/5200)	\$35.00
PARTS044	9-pin Heavy Duty Harness with Square Flange (5500/5200)	\$35.00
PARTS045	9-pin Heavy Duty Harness with "D" Mount (5500/5200)	\$35.00
PARTS069	OBD Harness Extension	\$10.00
PARTS070	16-Pin Heavy Duty Harness	\$35.00
PARTS046	Universal Harness (5200)	\$10.00
PARTS047	Light Duty Harness plus OBD-II Adapter Kit (5500/5200)	\$35.00
PARTS090	Alternate Power/Ground Adapter (5200/5500)	\$20.00
PARTS053	Garmin FMI 45 Cable with Traffic for Connect	\$145.95
PARTS054	Garmin FMI Modified Cable	\$55.00
PARTS057	Pelican Micro Case for 5200 w/ 15' Universal Harness	\$74.95
A-PEM001	PEM Port Expansion Module	\$140.00
PARTS059	Quick Install Harness	\$10.00
A-SAT001	Satellite Modem	\$550.00
PARTSS063	Satellite Antenna	\$50.00
PARTSS064	Satellite Harness	\$50.00
KIT-SAT	Satellite Kit (includes one modem, antenna & harness)	\$650.00
PARTS065	Asset Guard BX Replacement Batter (1)	\$75.00
PARTS066	Asset Guard BX Magnet Mount Kit (set of 4) *See Note	\$75.00
PARTS095	ID Reader Adapter Install Kit	\$30.00
PARTS060	Driver ID Reader	\$15.00
PARTS061	Driver ID Key	\$3.50
PARTS087	Audible Driver ID Alert	\$15.00
PARTS071	Bluetooth Extension	\$0.00
PARTS093	Universal Harness (6100)	\$10.00
PARTS058	Universal Harness	\$10.00
PARTS097	5000 9-Pin "D" Mount Harness Type 2	\$35.00
PARTS098	5000 9-Pin Square Harness Type 2	\$35.00
PARTS111	USM 9-Pin "D" Mount Harness Type 2 Pins F-G	\$35.00
PARTS112	USM 9-Pin Square Harness Type 2 Pins F-G	\$35.00

**Notes:** \* Asset Guard BX Magnet Mount Kit includes CalAmp 133561 hardware and lanyard & CalAmp 1M101-MNC25 magnets (set of 4).

Item Number	Installation Type	Pricing (per unit)	Notes
I-INSTALL-UNIT	Base Installation – Plug/Play or 3 Wire	<b>\$65.00</b>	Base Installation includes 1 Device and 1 Harness
I-INSTALL-FMI	Add-On to Base Installation (Garmin)	<b>\$35.00</b>	
I-INSTALL-SENSOR	Add-On to Base Installation (Sensor)	<b>\$65.00</b>	Sensor Install is \$65.00 PER SENSOR
I-INSTALL-AG	Add-On to Base Installation (AssetGuard BX)	<b>\$65.00</b>	
I-INSTALL-PMC	Add-On to Base Installation (Pelican Micro Case)	<b>\$35.00</b>	
I-INSTALL-PEM	Add-On to Base Installation (Port Expansion Module)	<b>\$35.00</b>	
I-INSTALL-SAT	Add-On to Base Installation (Satellite)	<b>\$35.00</b>	
I-INSTALL-DID	Add-On to Base Installation (Driver ID)	<b>\$35.00</b>	
I-INSTALL –BTE	Add-On to Base Installation (Bluetooth)	<b>\$35.00</b>	
I-SWAP-UNIT	Device Swap	<b>\$65.00</b>	
I-TRANSFER-UNIT	Device Transfer	<b>\$65.00</b>	
I-REMOVAL-UNIT	Removal	<b>\$65.00</b>	Removal of device.
I-NOSHOW	No Show	<b>\$75.00</b>	Applies per trip if the installer makes the trip and the designated vehicle is not available so the unit cannot be installed.
I-TROUBLESHOOT-UNIT	Troubleshoot; Mileage	<b>\$65.00</b>	Per Trip
TRAINING-HALF	½ Day Installation Training	<b>\$150.00</b>	
TRAINING-FULL	Full Day Installation Training	<b>\$300.00</b>	

**NETMOTION**

These products Do Not qualify for additional discounts

Service Item	Software Plan ID	SKU	Frequency/ Payment Plan	Price	Function
"Mobility VPN" (Virtual Private Network for wireless connections) - An encrypted, secure tunnel for mobile devices	651968	NMSVZW-GOV-SILVER-Monthly: MONTHLY	Monthly	\$4.33	"Mobility VPN" (Virtual Private Network for wireless connections) An encrypted, secure tunnel for mobile devices -- Works with Android, iOS, Windows and Mac devices -- Criminal Justice Information Systems (CJIS) Compliance
	651969	NMSVZW-GOV-SILVER-Annual: ANNUAL	Annual	\$52.00	
"Mobility VPN" + "Modules" (Policy, Network Access Control, Mobile Analysis)	651970	NMSVZW-GOV-GOLD-Monthly: MONTHLY	Monthly	\$6.93	All features of the Mobility VPN base product, plus the Policy, Network Access Control (NAC) and Mobile Analysis Modules
	651971	NMSVZW-GOV-GOLD-Annual: ANNUAL	Annual	\$83.20	
"Mobility VPN" + "Modules" + "Diagnostics" which includes connectivity problem identification, security reinforcement, improved end user productivity and powerful reporting.	651972	NMSVZW-GOV-PLATINUM-Monthly: MONTHLY	Monthly	\$8.67	All features of the Mobility VPN base product and the Policy, Network Access Control (NAC) and Mobile Analysis Modules, Plus Diagnostics
	651973	NMSVZW-GOV-PLATINUM-Annual: ANNUAL	Annual	\$104.00	
Mobility VPN + "Modules" + "Diagnostics" + "Mobile IQ" which includes performance assessment, threat defense, cost control, location intelligence and inventory, troubleshooting and system-wide status	651974	NMSVZW-GOV-DIAMOND-Monthly: MONTHLY	Monthly	\$13.00	All features of the Mobility VPN base product and the Policy, Network Access Control (NAC) and Mobile Analysis Modules, Plus Diagnostics + MobileIQ
	651975	NMSVZW-GOV-DIAMOND-Annual: ANNUAL	Annual	\$156.00	
Comprehensive data collection and root cause detection software (add-on feature)	651976	NMSVZW-GOV-DIAGS-Monthly: MONTHLY	Monthly	\$4.33	Comprehensive data collection and root cause detection software
	651977	NMSVZW-GOV-DIAGS-Annual: ANNUAL	Annual	\$52.00	
Visual troubleshooting, analytics and alerting dashboards (add-on feature)	651978	NMSVZW-GOV-MIQ-Monthly: MONTHLY	Monthly	\$4.33	Visual troubleshooting, analytics and alerting dashboards
	651979	NMSVZW-GOV-MIQ-Annual: ANNUAL	Annual	\$52.00	
Professional Services - Up to 8 Hours	651980	11NMPS-GOV-8HR-S - One Time: ONE TIME	One-Time	\$2,000.00	Off-site Services
Professional Services - Up to 4 Hours	651981	11NMPS-GOV-4HR-S - One Time: ONE TIME	One-Time	\$1,000.00	Off-site Services
Mobility Certification Training	651982	11NMTR-GOV-C - One Time: ONE TIME	One-Time	\$2,295.00	Off-site Services

Elite Technical Service (0 - 4,999 licenses)	651983	11NMETS-GOV - One Time: ONE TIME	One-Time	\$30,000.00	Off-site Services
Elite Technical Service (5,000+ licenses)	651984	11NMETS5K-GOV - One Time: ONE TIME	One-Time	\$50,000.00	Off-site Services
Dedicated Technical Account Manager (1 year)	651985	11NMPS-GOV-TAM - One Time: ONE TIME	One-Time	\$40,000.00	Off-site Services

**Note:** Customer may purchase NetMotion Software, Inc. ("NetMotion") licenses and services ("NetMotion Services") at the prices listed above. NetMotion Services listed in the pricing sheet marked with an asterisks \*\*\* cannot be mixed or matched with other NetMotion Licenses or Services. Verizon Wireless is not the licensor of the NetMotion Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. NetMotion Services are manufactured by NetMotion. NetMotion Software is subject to a separate End User License Agreement (EULA) with NetMotion, found at <https://www.netmotionsoftware.com/legal-and-copyright>. Use of the NetMotion licenses or NetMotion Services is deemed to be the Customer's acceptance of the terms of the EULA. Customer must accept the EULA as the party liable for each license, and agrees that the Customer will comply with the obligations under the EULA. Verizon Wireless reserves the right to (i) modify or discontinue the Solution in whole or in part and/or (ii) terminate the Solution at any time without cause. Customer's sole and exclusive remedy for any damages, losses, claims, costs, and expenses arising out of or relating to use of the Solution will be termination of service.

Any additional NetMotion Services must be obtained directly from NetMotion either upon purchase or installation of the NetMotion Services. NetMotion Services are subject to NetMotion's terms and conditions and can be viewed here: <https://www.netmotionsoftware.com/legal-and-copyright>.

Verizon Wireless will direct NetMotion to fulfill Customer's NetMotion Services order. Basic functionality questions and other general customer support can be obtained by calling Verizon Wireless Customer Support. All other customer support questions and issues for NetMotion Services must be obtained directly from NetMotion Software, Inc. If Verizon Wireless, in its sole discretion, determines that an inquiry from a subscriber is related to NetMotion Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate NetMotion representatives.

## Digital Signage Service

Fees include purchase costs of the Media Player and the Digital Signage service, which includes a software license and data, as set forth below.

### LTE Media Player Hardware

Charge Frequency	Description	Hardware SKU	Price
One time	LTE Media Player	VZW090000280009	\$450.00 includes shipping.* Taxes not included.

\*Shipping is ground 3 to 5 days.

### Digital Signage Service Fees

Digital Signage Service <sup>1</sup> The fees are NOT eligible for discounts.		
Plan**	Monthly Software License Access Fee per Media Player	Data Allowance
Basic	\$40.00	Unlimited <sup>2</sup>
Premium	\$55.00	Unlimited <sup>3</sup>

**Notes:** The Digital Signage service is for use only in the United States on the Verizon Wireless 4G network. Coverage details and additional information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). \*\*Only a Media Player may be activated on the Digital Signage service. Voice calling and text messaging are blocked on this plan. If the voice block feature is removed, there will be a \$0.25 per minute charge for voice calls. If the text messaging block is removed, default rates will apply. Detailed billing information will only be available online and the account will require its own unique log in credentials.

<sup>1</sup>Consists of the monthly software license fee, data and access to the Portal, which includes device management, mobile app, reporting and analytics, campaign scheduling, weather and news widgets, etc.

<sup>2</sup>Usage may be prioritized behind other customers in the event of network congestion.

<sup>3</sup>After 22 GB of data usage on a line during any billing cycle, usage may be prioritized behind other customers in the event of network congestion.

## Digital Signage Service - Government Terms of Service

These terms and conditions are specific to the Digital Signage Service ("DSS") (described below) to be provided by Verizon Wireless to Customer hereunder. If there are any inconsistencies between these DSS Government Terms of Service ("GTOS") and the DIR Contract DIR-TSO-3415, the DIR Contract will control. Any capitalized but undefined terms used in the DSS GTOS shall have the meanings given such terms in the Agreement. By using the Digital Signage Service, Customer acknowledges the terms and conditions on the Portal (defined below) at <https://digitalsignage.verizon.com/support/legal>, which are incorporated herein and may be modified by Verizon Wireless from time to time.

**Digital Signage Service Overview.** Verizon Wireless's Digital Signage Service allows Customer's digital content to be displayed on Customer signage. The service includes (i) a Verizon LTE Media Player and its components ("Media Player"), which is installed by Customer on its signage, (ii) connection to Verizon Wireless's 4G LTE network, and (iii) use of the Digital Signage Management System ("Portal"), which is accessed via the internet, provides a tool to manage the Media Player, and distribute Customer Content (defined below) to multiple sign displays and to update content securely. Together, these components make up the "Digital Signage Service."

**Account Protection.** Verizon Wireless will provide Customer with an initial user name and password to access the Portal, for which Customer is solely responsible. Customer shall permit access to the Portal only by individuals who are authorized by Customer ("User(s)"). Any access to the Portal via such user name and password shall be deemed by Verizon Wireless to be done with Customer's authorization. Customer shall be liable for the acts and omissions of its Users. Customer agrees to immediately notify Verizon Wireless of any unauthorized access to the Portal, account, or any other breach of security. The account and Portal credentials are for Customer's internal use only and may not be assigned or used by any third party for any reason without Verizon Wireless's written consent.

**Content.** Customer grants Verizon Wireless, its agents, suppliers and subcontractors, the right to process and deliver digital content and data sent to or received by Verizon Wireless from or at the direction of Customer and/or its Users as part of the Service ("Content"). Customer retains all right, title and interest in Content and is solely responsible for any Content uploaded or provided to Verizon Wireless. Transmission, use, distribution or storage of any Content without proper authorizations, or in violation of any applicable law, regulation, or publicity or privacy rights is prohibited. Content shall not include any malware, spyware or any other malicious code. If Verizon Wireless believes Content or any use of the Service violates this DSS Attachment, is fraudulent or misleading, or if the continued provision of the Service violates applicable law, Verizon Wireless may immediately suspend the Digital Signage Service and take other measures as necessary to protect Verizon Wireless, its customers, facilities, network, services, or third parties.

**Equipment.** As part of the Service, Customer must purchase, install and maintain the required Media Player(s). Media Players are for use only in connection with the Digital Signage Service and for no other use.

**Customer Obligations.** Customer is responsible for: (a) proper configuration and use of the Digital Signage Service, (b) determining whether Content is suitable for the Digital Signage Service, including whether the Digital Signage Service is compatible with Customer provided equipment and requirements for transmission; (c) obtaining all required third-party consents for Verizon Wireless's processing and delivery of Content (including transfers outside the country of origin); (d) taking appropriate steps to secure and backup Content.

**Campaigns.** Customer can schedule Content packages for delivery ("Campaign"). Customer is responsible for Campaign set up and management and Campaign fees, and for the technical integration of Content with the Digital Signage Service. Verizon Wireless shall not be held liable for any failure to set up, test or manage any Campaign.

**Intellectual Property Rights.** Digital Signage is Vendor IP pursuant to DIR Contract DIR-TSO-3415

**Restrictions.** Customer will not, and will not allow any third party to, use the Digital Signage Service for any unlawful purpose or for any high risk or illegal activity, export or re-export the Digital Signage Service, or incorporate or combine the Digital Signage Service in any way with any open source software that would cause the Digital Signage Service, or any portion thereof, to be subject to any license terms of such open source software.

**License of Customer Marks.** Except as otherwise set forth herein, neither Verizon Wireless nor Customer may use any name, logo, marks of the other Party or refer to the other Party in any advertising, promotion, press release or publication without the other Party's prior written approval.

**Support of the Digital Signage Service.** Verizon Wireless reserves the right to enhance or modify features or functionality of the Digital Signage Service upon prior notice to the Customer, which may be via the Portal. If enhancements or modifications negatively impacts Customer, Customer reserves the right to terminate without penalty. The Digital Signage Service may have outages or be down from time to time for maintenance or for reasons beyond our control. Customers will be notified of any discontinued product and software updates via the Portal. Verizon Wireless will work expeditiously to resolve outages.

**Service Limitations.** The Digital Signage Service is provided to Customer only for access and use in the United States on Verizon Wireless's 4G LTE network. Verizon Wireless may establish limits on the use of the Digital Signage Service, including, but not limited to, the amount of Content sent over a limited time period, delivery times, and the number of active connections. Any vendor-imposed limitations that negatively effects Customer, Customer has the right to terminate without penalty.

**Data Retention and Access.** Customer is responsible for protecting and backing up its Content. If Content and Campaigns have not been accessed for 60 days, Verizon Wireless may remove them from the Portal.

**Fees.** Customer shall pay Verizon Wireless all applicable charges ("Fees") for the Digital Signage Service, which are set out in the Digital Signage Service pricing herein.

**Term and Termination.** The term of the DSS GTOS will begin on the date both Parties sign the Customer activates the service ("Effective Date") and will run for one year from the Effective Date ("DSSGTOS Initial Term"). The term of the DSS GTOS shall automatically renew on a month to month basis ("DSS GTOS Renewal term") unless either Party gives notice of cancellation at least 30 days prior to the expiration of the DSS GTOS Initial Term or any DSS Attachment Renewal Term or the Digital Signage Service is otherwise terminated as per the terms herein.

**GPS Tracking/ Customer Data/Privacy.** The Media Player may use external antennae to report GPS location information of the device to Verizon Wireless for use with the Digital Signage Service. By using the Digital Signage Service, Customer hereby agrees to such GPS tracking for use with the Digital Signage Service. Verizon Wireless may collect information provided by Customer in connection with the Digital Signage Service, including Customer contact information, Media Player location, Content, Campaign information, technical data, usage statistics, hardware configuration, and IP addresses ("Customer Data"). Customer represents and warrants that it owns all rights, title, and interest in and to, or has a license for and the right to allow Verizon Wireless to access and use any Customer Data furnished by Customer to Verizon Wireless, and assumes the sole responsibility for the accuracy of the Customer Data. Customer approves and grants to Verizon Wireless, its affiliates and contractors the nonexclusive, fully paid-up, transferable license, and right to collect, access and use Customer Data including to analyze, monitor, measure, maintain, and optimize the performance of the Digital Signage Service, provide updates, and develop new offerings. By using the Digital Signage Service, Customer consents to Verizon Wireless's collection and use of information in this way and to the terms of the Verizon Wireless Privacy Policy which can be found at <https://www.verizon.com/about/privacy/>. Verizon Wireless will use industry standards to protect Customer data.

**Customer Representations and Warranties.**

**Contributions.** Should Customer provide Verizon Wireless with information, including, but not limited to, feedback, data, answers, questions, comments, suggestions, improvements, observations testing comments, evaluation information, plans, or ideas relating to the Digital Signage Service ("Contributions"), either orally or in writing, Customer hereby assigns all intellectual property rights in such Contribution to Verizon Wireless and agrees not to assert any related rights against Verizon Wireless. In accordance with and not to conflict with DIR Contract DIR-TSO-3415.

**Warranty Disclaimer; Limitation of Liability.** In accordance with DIR Contract DIR-TSO-3415.

**Indemnification:** Pursuant to DIR Contract Contract DIR-TSO-3415

## Verizon Wireless Calling Plan and Feature Details

**Verizon Wireless Calling Plan Optional Services.** Additional fees may be required as per the individual calling plans.

**Calling Plans and Associated Charges:** Some calling plans or monthly access price points may not be available in all markets. Subscriber's first partial and full month's access will not be refunded after activation of the Wireless Service. Activation fees are waived for all Government Subscribers. Charges for calls will be based on the cell sites used, which may be outside the calling plan coverage area even when the Subscriber is physically within the coverage area. Time of the call is based on the telephone switching office that carries the call, which may be different from the time of day shown on Subscriber's phone. Rates do not apply to credit card or operator-assisted calls, which may be required in certain areas. Usage rounded up to the next full minute. Unused minutes and/or Megabytes are lost. On outgoing calls, charges start when Subscriber first presses SEND or the call connects to a network, and on incoming calls, when the call connects to a network (which may be before it rings). A call may end several seconds after Subscriber presses END or the call otherwise disconnects. Calls made on the Verizon Wireless network, are only billed if they connect (which includes calls answered by machines). Billing for airtime and related charges may sometimes be delayed. Calls to "911" and certain other emergency services are toll-free and airtime-free, however, airtime may be charged when dialing toll-free numbers. All features may not be available in all Verizon Wireless markets.

**Home Airtime and Roaming:** Home airtime minutes apply when making or receiving calls from a calling plan's home rate and coverage area. Coverage information is available at [www.verizonwireless.com](http://www.verizonwireless.com). Airtime is rounded up to the next full minute. Allowance minutes/Megabytes are not transferable except as may be available on calling plans with sharing. Subscribers must periodically dial \*228 to update roaming information. Automatic roaming may not be available in all areas and rates may vary. Roaming charges may be delayed to a later bill.

**Long Distance:** Unlimited domestic long distance is included when calling from the calling plan's home rate and coverage area, unless otherwise specified in the calling plan.

**Customer's Cell Phone Number and Caller ID.** Verizon Wireless will assign one Mobile Telephone Number ("MTN") to each Subscriber line. Other than as required to port an MTN, Customer does not have any property right in the MTN and Verizon Wireless may change, reassign, or eliminate an MTN upon reasonable notice to Customer under certain circumstances, including fraud prevention, area code changes and regulatory or statutory law enforcement requirements.

### Verizon Wireless Calling Plan Included Features

Call Waiting <sup>1,6</sup>	Three Way Calling <sup>1,6</sup>
Call Forwarding <sup>6</sup>	No Answer/ Busy Transfer <sup>6</sup>
Caller ID <sup>2,6</sup>	Basic Voice Mail <sup>3,6</sup>
411 Connect <sup>sm</sup> <sup>4,6</sup> (Directory Assistance)	Basic TTXT Messaging <sup>5</sup>

<sup>1</sup>Airtime charges apply to all calls simultaneously.

<sup>2</sup>When making a call, Subscriber's MTN may be displayed to the receiving party with Caller ID capable Equipment. Caller ID service may not be available outside home airtime rate and coverage areas, and may not be compatible with certain enhanced features. Caller ID can be blocked for most calls by dialing \*67 before each call, or by ordering per-line call blocking where available. Calls to some numbers, such as toll-free numbers, cannot be blocked.

<sup>3</sup>Airtime charges apply to message retrieval.

<sup>4</sup>411 Connect, directory assistance with automatic call completion is subject to a per call fee plus airtime charges. Directory assistance rates are subject to change.

<sup>5</sup>TXT Messaging offered at the prevailing rate, currently \$0.02 per inbound and \$0.10 per outbound message per address. TXT message charges are subject to change.

<sup>6</sup>Feature not included on BroadbandAccess Unlimited or Megabyte (MB) calling plans at no charge, but are available at the prevailing Verizon Wireless rates.

**Push to Talk Plus:** Push to Talk Plus (PTT+) capable Equipment required. Push to Talk Plus capable Equipment can only be used with a Push to Talk Plus calling plan. **Subscribers switching from a Push to Talk Plus Calling Plan to another calling plan may not be able to use certain Push to Talk Plus capable Equipment with the new plan.** Push to Talk Plus calls may only be made with other Verizon Wireless Push to Talk Plus subscribers. Push to Talk Plus Subscribers may initiate or participate on a call, simultaneously, with as many as 250 total participants (total is limited to (50) if interoperating between 3G and 4G participants). Administrators can be designated to manage the Push to Talk contact lists via a single website interface with a single user name/password. Existing Push to Talk Subscriber Equipment may require a software upgrade to use Push to Talk Plus or replacement with a Push to Talk Plus capable device. Push to Talk Plus is only available within the National Enhanced Services Rate and Coverage Area and WiFi access points. There will be a delay from the time a Push to Talk Plus call is initiated until the Push to Talk Plus call is first received by the called party. If an incoming voice call is received while on a Push to Talk Plus call the voice call may be answered and the Push to Talk Plus placed on hold. If an incoming Push to Talk Plus call is received while on a Push to Talk Plus call the PTT call icon can be selected to connect to the Push to Talk Plus call. If the incoming voice or Push to Talk Plus call is not answered a missed call alert will display. Network registration information will be sent to the Equipment each time it is powered on in the National Enhanced Services Rate and Coverage Area, each time the Subscriber travels into the National Enhanced Services Rate and Coverage Area, and every 12 hours if the Subscriber stays within the National Enhanced Services Rate and Coverage Area. While the updated network registration information is being sent to the Equipment, incoming voice calls will go directly to voice mail. Contact list cannot be modified from certain Equipment. Subscriber cannot prevent others who have the Subscriber's MTN from entering the MTN into their Push to Talk contact list. Only one person can speak at a time during a Push to Talk Plus call. In-Call Talker Override

(Talker Priority) allows a pre-determined user priority to take the floor to communicate urgent message over participant. Push to Talk Plus services cannot be used for (i) access to the Internet, intranets or other data networks, except as the device's native applications & capabilities permit, (ii) any applications that tether Equipment to laptops, personal computers or other devices for any purpose. Please visit our website [www.verizonwireless.com](http://www.verizonwireless.com) for additional Push to Talk Plus information.

**Mobile to Mobile:** Mobile to Mobile minutes apply when making calls directly to or receiving calls directly from another Verizon Wireless Subscriber while in the America's Choice Home Rate and Coverage area. Mobile to Mobile does not apply to fixed wireless devices with usage substantially from a single cell site, for Push to Talk Plus calls, if Call Forwarding or No Answer/Busy Transfer features are activated, or to data usage. Mobile to Mobile is not available to Subscribers whose current wireless exchanges restrict the delivery of Caller ID. Mobile to Mobile minutes will be applied before home airtime minutes.\*

**Night and Weekends:** Applies to calls made in a calling plan's home rate and coverage area only during the following hours: 9:01pm Friday through 5:59am Monday and 9:01pm to 5:59am Monday through Friday.\*

\*NOTE: If both Night and Weekend and Mobile to Mobile minute allowances apply to a given call, Mobile to Mobile minutes will apply before Night and Weekend minutes. However, if either allowance is unlimited, the unlimited allowance will always apply first.

**TXT Messaging:** TXT Messaging includes Short Message Service (SMS up to 160 characters) and Enhanced Messaging Service (EMS up to 1120 characters). Enhanced TXT Messages sent to most SMS handsets will be delivered as multiple TXT messages of up to 160 characters each. Subscribers have the option to have text messages disabled entirely without affecting voicemail or other related services. TXT Messaging plans do not include Operator Assisted Messaging or International Messaging, which is available for 25¢ per message sent and 10¢ per message received; see [www.vtext.com](http://www.vtext.com) for details and countries. Verizon Wireless is not responsible for information sent using TXT Messaging or Enhanced TXT Messaging. Verizon Wireless cannot guarantee that messages will be received and is not responsible for messages that are lost or misdirected. Messages not delivered after 5 days are automatically deleted. Airtime charges do not apply to the sending or receiving of text messages. When sending messages from Equipment, the sender's MTN will always be sent to the destination, even if Caller ID is used to block voice calls.

**Mobile to Mobile Messaging:** Cannot be combined with any other package that includes a TXT or PIX&FLIX allowance. Mobile to Mobile Messaging applies only to TXT/ PIX/ FLIX messages sent to and received from other Verizon Wireless Subscribers' phones, while both wireless Subscribers are within the National Enhanced Services Rate and Coverage Area. Additional messages apply to PIX Place, VTEXT/ TXT Alerts/ getAlerts, Instant Messaging (IM), Email, Premium Text Services, TXT/PIX/FLIX sent to non-Verizon Wireless customers, these messages will be decremented from the Subscriber's Additional Message allowance, or billed as overage. Additional Messages may not be applied toward International TXT Messaging, which cost 25¢ per message sent and 10¢ per message received; see [www.vtext.com](http://www.vtext.com) for details and countries.

**Multi-Media Messaging (MMS):** Multi-Media Messaging (MMS) includes Picture (PIX) and Video (FLIX) messaging and is only available within the National Enhanced Services Rate and Coverage Area. In addition to MMS charges, MMS uses calling plan home airtime minutes or kilobytes. Canceling an MMS after pressing SEND may result in sent messages that contain only partial content. Subscriber will be charged for outgoing MMS, even if not received by the intended recipient, or even if only partial content is delivered. Subscriber will not be charged for incoming MMS unless received. MMS that cannot be delivered within 5 days will be deleted. MMS is not available for use with a Mobile Office Kit. Camera phones are prohibited in some places. Subscribers are solely responsible for complying with all applicable laws, rules, regulations and policies regarding camera phone use.

**International Eligibility:** International Eligibility requires a minimum payment history and credit approval; a contract term and security deposit may also be required. Failure to maintain these requirements may result in suspension of International Eligibility without notice. You can remove International Eligibility at any time by calling Customer Service. You are responsible for any unauthorized use of your SIM Card and will safeguard security codes. Upon termination of service, destroy your SIM Card. See [verizonwireless.com/global](http://verizonwireless.com/global) for details.

**International Long Distance:** International Long Distance is available but may be subject to a 90-day payment history with Verizon Wireless. International long distance rates will vary and do not apply to calls to Canada, Puerto Rico, the U.S. Virgin Islands and some U.S. Protectorates, or to credit card or operator assisted calls. You need International Eligibility to make international calls to most countries, but you can make calls to some North American destinations without it. Additional surcharges may apply when calling certain countries; see [verizonwireless.com/global](http://verizonwireless.com/global) for details.

**Verizon Wireless International Long Distance Value Plan:** Requires subscription to a qualifying calling plan and international dialing capability (I-DIAL). The ability to make international calls is not guaranteed and may be restricted without notice. Rates apply only on calls to Value Plan countries made from calling plan home airtime rate and coverage areas. If a calling plan includes calls to any Value Plan country, those calls will be billed per the requirements of the calling plan except when roaming on another carrier's network, in which case that carrier's rates will apply. Current international calling rates may be found at [www.verizonwireless.com](http://www.verizonwireless.com).

**International Roaming (Global Phone):** Availability of calling features and TXT messaging varies by country and network. Existing Subscribers who purchase a Global Phone may have to set up a new voice mailbox and, if so, will lose access to previously stored messages upon activation of Global Phone. Voice mail messages will be time-stamped Eastern Time. Calls to voice mail will appear on the bill as calls to the Subscriber's MTN. Actual availability of service in foreign countries may vary and is subject to change. Taxes and other regulatory surcharges may apply and may vary by country. While roaming on another carrier's wireless network, dialing rates and country availability may vary due to the roaming carrier's international dialing policies. Billing for airtime used when roaming may be delayed up to two billing cycles. By using Equipment outside the United States, Subscriber is solely responsible for complying with all applicable foreign laws, rules and regulations ("Foreign Laws"), including Foreign Laws regarding use of wireless phones while driving and use of wireless camera phones. Verizon Wireless is not liable for any damages that result from Subscriber's failure to comply with Foreign Laws.

**Roaming in GSM countries:** GSM Global Phone, activated in the United States with compatible Subscriber Identity Module (SIM) card required. Rates and plan details apply only when roaming on participating GSM networks in published Global Phone countries. Service may be available in additional countries, but airtime rates, availability of calling features, and ability to receive incoming calls (including return calls from emergency services personnel) may be restricted. Where TXT messaging is available, Customer will be charged \$0.50 for each message sent and \$0.05 for each message received. TXT messaging rates are subject to change. TXT messages cannot exceed 140 characters and may be sent only to MTNs of (i) Verizon

Wireless customers, and (ii) customers of foreign wireless carriers that participate in international text messaging. Check [www.vtext.com](http://www.vtext.com) for the most current list of participating foreign carriers. TXT messages cannot be sent to e-mail addresses.

## VZAccess and VZEmail (Mobile Broadband & Data Services)

**VZAccess and VZEmail Calling Plans and Features:** VZAccess includes NationalAccess (IXRTT) and BroadbandAccess (EVDO/4G) calling plans. VZEmail includes PDA/Smartphone and BlackBerry calling plans. VZAccess and VZEmail usage is subject to VZAccess Acceptable Use Policy, available on [www.verizonwireless.com](http://www.verizonwireless.com). VZEmail optional features may only be purchased in conjunction with eligible voice calling plan with a monthly access fee of \$34.99 or higher. Monthly Megabyte allowances apply only to NationalAccess and BroadbandAccess data transmissions. Other data (Quick 2 Net<sup>SM</sup> or dial-up) transmissions as well as voice calls will be billed at the per minute overage rate according to the VZAccess calling plan. For optional data features, "other data" will be billed as anytime minutes or at the per minute overage rate according to the underlying calling plan. When traveling outside the National Enhanced Services Rate and Coverage Area, Subscribers may be charged at the "other data" rate for data usage. NationalAccess data sessions require a NationalAccess capable PC Card, PDA, BlackBerry or handset with its compatible Mobile Office Kit, and must be placed within NationalAccess service area. BroadbandAccess data sessions require BroadbandAccess capable Equipment and must be placed within BroadbandAccess service area. PDA/Smartphone and BlackBerry users that move from a VZEmail plan or feature, or a Voice and Data Choice Bundle to another calling plan will not be able to use their PDA/Smartphone or BlackBerry on the new calling plan and will need to purchase or provide compatible voice Equipment to switch to the new calling plan. For current NationalAccess and BroadbandAccess service areas, please visit [www.verizonwireless.com](http://www.verizonwireless.com). All data sessions automatically terminate after 24 hours of activity and on unlimited calling plans after 2 hours if inactivity. Data session is inactive when no data is being transferred. Data session may seem inactive while data is actively being transferred to Equipment, or may seem active when it is actually cached and not transferring data. Subscriber MUST press or click END or DISCONNECT button to ensure that session disconnects and charges cease. Third-party applications may automatically reinitiate data sessions without the Subscriber pressing or clicking SEND or CONNECT button. Voice calls cannot be received when an e-mail or other data transmission is occurring. Voice calls are possible when NationalAccess data session is inactive; however, charges apply simultaneously to the data session and the voice call in accordance with the applicable calling plan. Voice calls are not available with BroadbandAccess. Customer must maintain virus protection when accessing the service. Customer is responsible for all charges, including all data sent and received and "overhead" whether or not Subscriber or recipients actually receive the data. "Overhead" is all data that is in addition to user-transmitted data, such as control, operational and routing instructions, error-checking characters and retransmissions of user-data messages that are received in error. VZEmail calling plans and optional features not available with PC cards or wireless modems, including wireless Equipment tethered to a PC. In order to use some VZEmail features and applications, Subscriber's PC (or server where applicable) must be powered on, able to receive e-mail, and have Equipment manufacturer software (BlackBerry Desktop, Wireless Sync or GoodLink) installed. If Equipment is turned off or if the Subscriber travels outside the NationalAccess service area, e-mail messages will be automatically stored for up to 7 days and forwarded when the Subscriber returns to the NationalAccess service area. Receiving e-mail attachments and graphics may be limited based on the Equipment model or software. With some Equipment, e-mails received may display only the first 2 kilobytes of information with additional 2 kilobyte increments delivered at the Subscriber's request.

**Data Plans and Features Prohibited Uses:** You may not use our Data Plans and Feature for illegal purposes or purposes that infringe upon others' intellectual property rights, or in a manner that interferes with other users' service, that violates trade and economic sanctions and prohibitions as promulgated by the Departments of Commerce, Treasury or any other U.S. government agency, that interferes with network's ability to fairly allocate capacity among users, or that otherwise degrades service quality for other users. Examples of prohibited usage include: (i) server devices or host computer applications that are broadcast to multiple servers or recipients such that they could enable "bots" or similar routines (as set forth in more detail (ii) below) or otherwise denigrate network capacity or functionality; (ii) "auto-responders," "cancel-bots," or similar automated or manual routines that generate amounts of net traffic that could disrupt net user groups or e-mail use by others; (iii) generating "spam" or unsolicited commercial or bulk e-mail (or activities that facilitate the dissemination of such e-mail); (iv) any activity that adversely affects the ability of other people or systems to use either Verizon Wireless' services or the Internet-based resources of others, including the generation of dissemination of viruses, malware, or "denial of service" attacks; (v) accessing or attempting to access without authority, the information, accounts or devices of others, or to penetrate, or attempt to penetrate Verizon Wireless' or another entity's network or systems; or (vi) running software or other devices that maintain continuous active Internet connections when a computer's connection would otherwise be idle or "any keep alive" functions, unless they adhere to Verizon Wireless' requirements for such usage, which may be changed from time to time.

**Unlimited Data Plans and Features (such as NationalAccess, BroadbandAccess, Push to Talk Plus, and certain VZEmail services) may ONLY be used with wireless devices for the following purposes:** (i) Internet browsing; (ii) email; and (iii) intranet access (including access to corporate intranets, email, and individual productivity applications like customer relationship management, sales force, and field service automation). The Unlimited Data Plans and Features MAY NOT be used for any other purpose. Examples of prohibited uses include, without limitation, the following: (i) continuous uploading, downloading or streaming of audio or video programming or games; (ii) server devices or host computer applications, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, automated machine-to-machine connections or peer-to-peer (P2P) file sharing; or (iii) as a substitute or backup for private lines or dedicated data connections. This means, by way of example only, that checking email, surfing the Internet, downloading legally acquired songs, and/or visiting corporate intranets is permitted, but downloading movies using P2P file sharing services and/or redirecting television signals for viewing on laptops is prohibited. For the Unlimited Broadband Access plans, should a customer exceed 25 GB of data usage within a given bill cycle on any line, for all additional usage for the remainder of the then-current bill cycle for the line that exceeds the data usage, Verizon Wireless will limit data throughput speeds for all additional usage on that line for the remainder of that bill cycle.

For individual use only and not for resale. We will protect our network from harm, which may impact legitimate data flows. We will limit throughput or amount of data transferred, and reserve the right to deny or terminate service, without notice, to anyone we believe is using an Unlimited Data Plan or Feature in any manner prohibited above or whose usage adversely impacts our network or service levels. Anyone using more than 25 GB per line in a given billing cycle is presumed to be using the service in a manner prohibited above, and we reserve the right to immediately terminate the service

of any such person without notice. We reserve the right to adjust data throughput limitation thresholds to as low as 5GB in with prior written notice. We also reserve the right to terminate service upon notification to the customer.

**Unlimited VZAccess and VZEmail:** NationalAccess, BroadbandAccess, and GlobalAccess data sessions may be used for the following purposes: (i) Internet browsing, (ii) e-mail, and (iii) intranet access (including access to corporate intranets, e-mail and individual productivity applications like customer relationship management, sales force and field service automation). Unlimited VZAccess, VZEmail and Push to Talk Plus services cannot be used (i) for uploading, downloading or streaming of movies, music or games, (ii) with server devices or with host computer applications, other than applications required for BlackBerry or Wireless Sync service, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, Voice over IP (VoIP), automated machine-to-machine connections, or peer-to-peer (P2P) file sharing, or (iii) as a substitute or backup for private lines or dedicated data connections. Additionally, Unlimited VZEmail services cannot be used for, (i) access to the Internet, intranets or other data networks, except as the Equipment's native applications and capabilities permit, or (ii) for any applications that tether Equipment to laptops or personal computers other than for use of the Wireless Sync or BlackBerry Solutions. Unlimited BroadbandAccess and NationalAccess data sessions automatically terminate after 2 hours of inactivity, unless Subscriber has Mobile IP (MIP) capable Equipment.

**VZEmail Megabyte (MB) Data Plans:** Megabyte allowance and charges for kilobytes over the monthly allowance apply to NationalAccess and BroadbandAccess data sessions and are rounded to next full kilobyte at end of each billing cycle. Only total of kilobytes transmitted above allowance each billing cycle may appear on bill.

**VZEmail Server Software (Wireless Sync Enterprise Server, GoodLink Server & BlackBerry Enterprise Server (BES)):** Verizon Wireless is not the licensor of the Wireless Sync Enterprise Server, GoodLink Server or BES Server and makes no representations or warranties whatsoever, either express or implied, with respect to such servers and associated software. The Wireless Sync Enterprise Server software is manufactured by Intellisync. The GoodLink Server is manufactured by, and sold separately by Good Technology. The BES software is manufactured by Research in Motion ("RIM"). Any license for such software must be obtained directly from the software manufacturer either upon purchase or installation of the software. Customer support for the Wireless Sync Enterprise Server, GoodLink, or BES software must be obtained from the software manufacturer. If Verizon Wireless in its sole discretion determines that a PDA or BlackBerry related inquiry from a Subscriber is related to the Wireless Sync Enterprise Server, GoodLink or BES software and not one concerning Equipment or desktop software, it may transfer the service request to appropriate representatives of the software manufacturer. When you use Microsoft's Exchange ActiveSync, Notify's NotifyLink, or Intellisync's Intellisync Mobile Suite, every time you receive an email or other update you may be charged for an incoming TXT Message. To avoid TXT Messaging charges, you can set up timed synchronization or manually initiate synchronization.

**GlobalAccess:** Global PC Card required for international use. Global PC Cards will not work in the United States or Canada and GlobalAccess Subscribers will need a NationalAccess or BroadbandAccess PC card for domestic use. The domestic and Global PC Cards cannot be used at the same time. GlobalAccess Subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. Verizon Wireless reserves the right to terminate the service of any Subscriber whose total usage is less than half on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. Verizon Wireless SIM Cards are for use only with the Global PC Card and only for the purpose of this service. Subscriber is responsible for any unauthorized use of its SIM Cards and must safeguard security codes. Upon termination of service, Subscriber must destroy SIM Card. By using your Global PC Card outside the United States, Subscriber is solely responsible for complying with all applicable Foreign Laws. Verizon Wireless will not be liable for any damages that result from Subscriber's failure to comply with Foreign Laws.

**GlobalEmail:** GlobalEmail capable equipment required. Verizon Wireless reserves the right to terminate the GlobalEmail service of Subscribers that have less than half of their usage on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. SIM Cards are for use with GlobalEmail Equipment, and only for the purpose of GlobalEmail service. Customer is responsible for any unauthorized use of SIM Cards, and must safeguard security codes. Upon termination of service, please destroy any applicable SIM Cards. Subscribers using GlobalEmail outside the United States, agree that they are solely responsible for complying with all applicable foreign laws, rules and regulations ("foreign laws"). Customer agrees that Verizon Wireless is not liable for any damages that result from Subscriber's failure to comply with foreign laws. GlobalEmail Subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. TXT messaging billed at standard domestic and international TXT Messaging rates. Existing Verizon Wireless Subscribers migrating to GlobalEmail plans may be required to extend their Line Term.

## Verizon Wireless Private Network Service

**Verizon Wireless Private Network Service ("Private Network"):** Private Network extends Customer's IP network to its wireless equipment by segregating the data between such devices and Customer's servers from the public Internet (the "Internet"). Customer's use of Private Network is subject to the Private Network Roles and Responsibilities Customer Guidelines, which are available from your Sales representative.

**Customer Minimum Line Requirement:** Customer must maintain a minimum of 100 Machine-to-Machine lines at all times during the term of its Agreement in order to remain eligible for Private Network. If Customer falls below the 100-line minimum, Verizon Wireless reserves the right to discontinue Private Network for non-use.

**Connection to Verizon Wireless Facility:** Customer must establish a direct-connect circuit from its facilities to Verizon Wireless's facilities by the use of Virtual Private Network, Verizon Private IP, or Fixed End System connections. Customer is solely responsible for making arrangements with a local access provider for installation and ongoing maintenance of such a connection, with sufficient data throughput to meet Customer's anticipated data needs. Customer is also responsible for all charges incurred directly or through a third party associated with establishing the connection, as well as for accessing Private Network, including Internet access fees, hardware, software, license fees, and telecommunications charges.

**Customer Provided Equipment ("CPE"):** Customer must procure routers and any other CPE that meet Verizon Wireless requirements for Private Network connectivity. Customer is responsible for ensuring any CPE meets its data capacity and throughput needs.

**IP Addresses:** Customer is responsible for procuring private IP addresses, which must be communicated to Verizon Wireless during implementation. Private Network supports static and dynamic addressing for 1X service and/or EVDO service; 4G LTE service; and Internet addressing system Internet Protocol version 4. Direct Internet access requires static IP addressing.

**Dynamic Mobile Network Routing (DMNR):** DMNR allows configuration of Private Network for dynamic routing to the subnets it serves (up to eight) to other devices on Customer's network and as support for mobile or stationary routers. DMNR is based off Mobile IPv4-based Network Mobility protocol and requires the router to be configured to support this capability. Customer is responsible for any charges associated with the customization of its CPE to support DMNR.

**Service Based Access ("SBA"):** SBA is an optional configuration of Private Network that enables customers to access Verizon's Visual Voice Mail; multimedia messaging services; and 3G location-based services assisted Global Positioning System. Customer is responsible for any charges associated with the customization of its CPE to support SBA.

## Verizon Wireless Private Network Traffic Management

**Private Network Traffic Management (PNTM):** PNTM allows Customer to configure its Private Network to allow differentiated Quality of Service (QoS) by application over Verizon Wireless's LTE network using standards-based IP packet marking. Customer can identify applications on its 4G LTE devices to get priority QoS over its Private Network. Verizon Wireless makes no guarantee of PNTM bandwidth allocations, which are subject to the limitations of wireless service availability as detailed in the Agreement. Customer is responsible for any charges associated with the customization of its CPE to support PNTM.

**PNTM for Public Safety:** Eligible public safety accounts can take advantage of priority access to a data channel over the Wireless Service for its data traffic during times of heavy network demand. While PNTM for Public Safety enables a dedicated data channel, Verizon Wireless makes no guarantee of Wireless Service availability, which is subject to the limitations of wireless service availability as detailed in the Agreement. PNTM for Public Safety is only available to Customers approved by Verizon Wireless that qualify as Public Safety Entities classified by the following NAICS codes: a) 621910 Ambulance Services; b) 922110 Courts; c) 22120 Police Protection; d) 922130 Legal Counsel and Prosecution; e) 922140 Correctional Institutions; f) 922150 Parole Offices and Probation Offices; g) Fire Protection; h) 922190 Other Justice, Public Order, and Safety Activities or i) National Security.

**Customer Private Network Contact:** Customer must designate a Private Network representative and provide contact information, including a phone number and email address. The Private Network contact will work with the Verizon Wireless solution engineer through the Private Network implementation and testing processes detailed below. The contact shall be available during business hours and any other time period that Customer utilizes Private Network for the purpose of assisting to resolve service problems and trouble shooting.

**Private Network Implementation and Testing:** Verizon Wireless will implement Customer's Private Network, which requires Customer to a) provide any information (e.g., account numbers, IP address ranges, router/CPE information) necessary to complete the Private Network Connectivity Form; b) participate in a Private Network turn-up call to ensure that CPE is properly configured to support the Private Network connection; and c) participate in a Solution Validation call to confirm that Private Network is working properly from Verizon Wireless to Customer's applications.

**Wireless Devices/Network Access:** Customer must use Private Network-compatible end-user Equipment and at Customer's expense must submit any devices not identified as Private Network compatible to Verizon Wireless, for network testing and Private Network certification. Private Network functionality is available on the Verizon Wireless 3G and 4G data network, subject to the limitations defined in this Addendum. While Private Network functionality may also be available on the networks of Verizon Wireless' domestic and international roaming partners, Verizon Wireless makes no representation of Private Network availability or reliability on such networks.

**Permitted Use/Fraud:** Customer shall use Private Network only for lawful purposes and shall not send or enable via the Private Network connection, by way of example, any SPAM, viruses, worms, trap doors, back doors or timers, nor shall Customer engage in any mail-bombing or spoofing via Private Network. Customer is responsible for the security of its network and end-user devices and is responsible for any unauthorized access to the Private Network. Verizon Wireless will treat any traffic over the Private Network as authorized by Customer. Verizon Wireless reserves the right but is not obligated to filter fraudulent usage. **Maintenance/Service Changes/Termination of Private Network Service:** Verizon Wireless may limit access to Private Network in order to perform maintenance to the service and will use reasonable efforts to provide Customer with prior notice of such maintenance. With reasonable advance notice, Verizon Wireless has the right to modify and reconfigure Private Network as it deems necessary to enhance Customer's experience or to safeguard the Verizon Wireless network. In addition, VERIZON WIRELESS CAN WITHOUT NOTICE LIMIT, SUSPEND OR CANCEL CUSTOMER'S ACCESS TO OR USE OF PRIVATE NETWORK IF CUSTOMER VIOLATES THE RESTRICTIONS OF THIS ADDENDUM OR FOR GOOD CAUSE. Good cause includes (a) breach of the terms of this Addendum or the Agreement; (b) unlawful use of Private Network; (c) using Private Network in a way that adversely affects the Verizon Wireless network or Verizon Wireless' customers; (d) breach of an obligation of Customer to comply with any applicable federal, state and local government laws, rules and regulations, industry practices, third-party guidelines, or other applicable policies and requirements; (e) the suspension or termination by any governmental body of competent jurisdiction of Customer's service or the institution of a requirement, ruling or regulation that conflicts with this Addendum; or (f) for operational or governmental reasons.

**No Warranties:** Verizon Wireless makes no warranties, express or implied, with respect to Private Network, which it provides to Customer on an "AS IS" basis "WITH ALL FAULTS" and "AS AVAILABLE." The accuracy, timeliness, completeness, suitability, or availability of any aspect of Private Network cannot be guaranteed. THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT ARE HEREBY EXPRESSLY DISCLAIMED IN THEIR ENTIRETY. The foregoing limitations, exclusions and disclaimers shall apply to the maximum extent permitted by applicable law. Verizon Wireless makes no representation that it supports any service levels with respect to the availability, performance, capacity, uptime or any similar metrics of Private Network. **S**

**subject to the Agreement:** The terms of this Addendum supplement the Agreement. The terms of the Agreement are applicable to Customer's use of Private Network. If there are any inconsistencies between the terms of this Addendum and the Agreement, the terms of this Addendum shall control with respect to Private Network.

## Share Option

**Share Option:** Sharing is available only among Government Subscribers on applicable calling plans choosing the Share Option.

**Nationwide Calling Plans.** Current coverage details and additional plan information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Coverage includes the Verizon Wireless 4G, 3G and 3G Extended networks. Mobile Hotspot is available on all capable devices and allows you to use your device and share data allowance with multiple Wi-Fi enabled devices. **Account Share:** Voice Sharing: At the end of each bill cycle, any unused voice allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the highest overage need.

**Data Sharing:** At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need.

## M2M Data Plans and Feature Details

A data session is inactive when no data is being transferred, and may seem inactive while data is actively being transferred to a device, or seem active when actually cached and not transferring data. Customer must maintain virus protection when accessing the service and is responsible for all data sent and received including "overhead" (data that is in addition to user-transmitted data, including control, operational and routing instructions, error-checking characters as well as retransmissions of user-data messages that are received in error) whether or not such data is actually received. Verizon Wireless will not be liable for problems receiving Service that result from Customer's device.

**Megabyte (MB) Data Plans:** M2M data usage is rounded to next full kilobyte at end of each billing cycle. Any unused portion of the megabyte allowance is lost. Equipment will not indicate kilobyte usage.

**NationalAccess Roaming Feature:** Dynamic IP addresses will be assigned when roaming. Usage rounded up to next full kilobyte. For information on where NationalAccess Roaming is available, see [www.verizonwireless.com](http://www.verizonwireless.com).

**Data Roaming:** For more information on roaming visit <http://www.verizonwireless.com/landingpages/international/>.

## M2M Share

**Share Options:** Sharing is available only among Government Subscribers on applicable M2M Low Usage and High Usage calling plans.

**Profile Data Sharing.** Customer may activate one (1) share group per profile (Low Usage and High Usage plans cannot share with each other); however, customer may have multiple bill accounts on the same profile. Sharing is available only among M2M Lines on the Mobile Broadband M2M Multi-Account Share Plans on the same profile, in the same usage group. Each sharing M2M Lines unused KBs will pass to other sharing M2M Lines that have exceeded their data allowance during the same monthly bill cycle. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable M2M Line to the total KBs needed by all sharing M2M Lines on the same profile. Customers subscribing to Mobile Broadband M2M Profile Share Plans will be billed on separate billing accounts and invoices from Subscribers to the Mobile Broadband M2M Account Share Plans.

**Account Data Sharing:** Sharing among M2M Lines is available only among M2M Lines active on plans in the same sharing tier. At the end of each bill cycle, any unused data allowances for lines sharing across multiple accounts unused data allowances will be applied proportionally to all lines with overages and bills overage as KB. Plan changes may not take effect until the billing cycle following the change request.

**Note:** <sup>1</sup>A profile is defined as a Customer's overarching account of record under which Customer may have multiple billing accounts

## Verizon Connect NWF Inc. Services Details

**1. DEFINITIONS.** The following terms, when capitalized, shall have the meaning set forth below:

"Customer Website Pages" means the web pages on the Verizon Connect NWF Website designated by Verizon Connect NWF for use by Customer.

"Devices" means the Verizon Connect NWF wireless device(s) identified on an accepted order.

"Verizon Connect NWF Services" means the services ordered hereunder including, but not limited to: (a) collection of diagnostic and/or location information from a Vehicle; (b) any proprietary data feed or elements thereof or any APIs provided by Verizon Connect NWF; (c) analysis, delivery and posting of Vehicle information to the Verizon Connect NWF Website; (d) notification to Customer and/or a designated third party by e-mail of certain events or Vehicle information; (e) Customer access and usage of Customer Website Pages; and (f) Device installation services.

"Verizon Connect NWF Website" means the Verizon Connect NWF website currently located at [www.verizonconnect.com](http://www.verizonconnect.com).

"Verizon Connect NWF Inc," is a wholly owned subsidiary of Verizon Communications, Inc, and an affiliate of Cellco Partnership, d/b/a Verizon.

"Service Partners" means the entities that Verizon Wireless works with, from time to time, to provide the Verizon Connect NWF Services, including, but not limited to, installers, website operators, mapping data providers and licensors.

"Vehicle" means any vehicle equipped with a Device and owned or under the control of Customer.

**2. VERIZON CONNECT NWF LICENSE.** During the time that Customer is entitled to receive Verizon Connect NWF Services hereunder, the Customer

shall have a non-exclusive, non-transferable license to (i) use the Verizon Connect NWF Services in the United States and such other countries as may be approved by Verizon Wireless in writing, (ii) access and use the Customer Website Pages, and (iii) use the firmware and software included in the Devices, solely for use in connection with the Verizon Connect NWF Services, and as provided in the Terms and Conditions of contract DIR-TSO-3415. Redistribution or resale of this information by the Customer is prohibited without prior written consent.

**3. INSTALLATION SERVICES.** If Verizon Wireless accepts an order for Device installation services, such services may be performed by Service Partners who will install the Device at a mutually agreed location, in accordance with Verizon Connect NWF's Installation Policy, located at [https://static.verizonconnect.com/networkfleet/Installation\\_Policy.pdf](https://static.verizonconnect.com/networkfleet/Installation_Policy.pdf) , as it may be amended from time to time, which is available at the Verizon Connect NWF Website. Customer acknowledges and agrees that installation of the Device may involve drilling holes, rewiring and other similar alterations to the Vehicle and that Verizon Wireless will work with the customer to minimize any damage, and however, Verizon Wireless is not obligated to restore the Vehicle after removal of the Device.

**4. CUSTOMER OBLIGATIONS.** Customer shall limit its use of the Devices, Verizon Connect NWF Services, Verizon Connect NWF Website, and Customer Website Pages to their intended purposes and shall comply, and cause its employees and agents to comply with all applicable laws and regulations and with Verizon's Acceptable Use Policy, Privacy Policy and all other policies that Verizon Connect NWF may establish from time to time, which are, or will be available, on the Verizon Connect NWF Website. Customer shall inform its drivers of Vehicles that such Vehicle has been enabled for Verizon Connect NWF Services and that the Verizon Connect NWF Services include the collection of data points associated with the Vehicle's location and manner of operation.

**5. LIMITED WARRANTY.** (a) Verizon Wireless warrants to Customer that a Device purchased hereunder (other than an Asset Tracker device) will be free from defects in material and workmanship that prevent the Device from functioning in accordance with its specifications for a period of three (3) years following the initial activation of a Device. The period may be extended though the same period of time as the Customer has continuously paid for Verizon Connect NWF Services for the Device;

(b) Verizon Wireless warrants to Customer that an Asset Tracker device which has been purchased new from Verizon Connect NWF by Customer, will be free from defects in material and workmanship that prevent it from functioning in accordance with its specifications for a period of three (3) years from initial activation, excluding the battery.

(c) Verizon Wireless warrants to Customer that all accessories that are purchased new from Verizon Connect NWF by Customer will be free from defects in material and workmanship that prevent them from functioning in accordance with their specifications for a period of one (1) year from the date of shipment,

(d) Verizon Wireless warrants to Customer that installation services will be free from defects in workmanship for a period of one (1) year from completion of any such installation services (unless Customer has purchased an extended installation warranty). Verizon Wireless warrants that extended warranty installation services will be free from defects in workmanship for a period of one (1) year following completion of such services. The period may be extended through the same period of time as the Customer has continuously paid for such extended warranty installation service.

(e) Warranty claims must be made by notifying Verizon Wireless in writing promptly after Customer learns of the facts supporting a warranty claim, as specified in Verizon Connect NWF's then-current applicable warranty policy. The warranty policy can be found at [https://static.verizonconnect.com/networkfleet/Limited\\_Lifetime\\_Warranty\\_Policy\\_Direct\\_VAR.pdf](https://static.verizonconnect.com/networkfleet/Limited_Lifetime_Warranty_Policy_Direct_VAR.pdf). Verizon Wireless will, at its discretion, either repair or replace any non-complying Device with a Device of equivalent functionality, and if applicable, remedy any defects in installation of the Device

**6. EXCLUSIONS.** The Limited Warranty does not cover repair, replacement or correction of any defect, damage or malfunctions caused by: (i) failure to properly install the Devices as described in the Verizon Connect NWF installation guides (if installation is not performed by Verizon Connect NWF); (ii) accident, negligence, theft, vandalism, operator error, misuse or acts of Nature; (iii) failure of the facilities Customer uses to access the Verizon Connect NWF Website or to conform to Verizon Connect NWF specifications; (iv) modifications, attachments, repairs or unauthorized parts replacements performed by Customer or any third party not authorized by Verizon Connect NWF; or (v) use by Customer of hardware or software not provided or approved by Verizon Connect NWF. Customer will be responsible for the cost of Support Services provided by Verizon Connect NWF caused by any of the foregoing.

**7. DISCLAIMER OF WARRANTIES.** EXCEPT FOR THE LIMITED WARRANTY SET FORTH IN SECTION 5, VERIZON WIRELESS MAKES NO WARRANTY OR GUARANTEE OF ANY KIND WITH RESPECT TO THE DEVICES AND THE VERIZON CONNTECT NWF SERVICES. TO THE FULLEST EXTENT PERMISSIBLE BY APPLICABLE LAW, VERIZON WIRELESS DISCLAIMS ALL REPRESENTATIONS AND WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO: IMPLIED WARRANTIES OF NONINFRINGEMENT, MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; AND ANY IMPLIED WARRANTY ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING OR USAGE OF TRADE. VERIZON WIRELESS DOES NOT WARRANT THAT THE RECEIPT OF DATA, MAPPING INFORMATION, AND OTHER CONTENT FROM THE DEVICES WILL BE AVAILABLE AT ALL TIMES, AT ALL GEOGRAPHIC LOCATIONS, UNINTERRUPTED OR ERROR-FREE, OR THAT THE TRANSMISSION OF DATA, MAPPING INFORMATION, AND OTHER CONTENT FROM VERIZON CONNECT NWF TO CUSTOMER OR TO THE CUSTOMER WEBSITE PAGES WILL ALWAYS BE ACCURATE, TIMELY OR COMPLETE.

**8. LIMITATION OF LIABILITY.** Pursuant to Contract DIR-TSO-3415

**9. PROPRIETARY RIGHTS.** Verizon Connect NWF is Vendor IP pursuant to DIR Contract DIR-TS-3415

**10. MODIFICATIONS; WEBSITE MAINTENANCE.** Verizon Connect NWF may alter or modify all or part of the Devices, the Verizon Connect NWF

Services or the Verizon Connect NWF Website from time to time; provided such changes do not materially adversely affect Customer's use of the Verizon Connect NWF Services or Verizon Connect NWF Website. Subject to the foregoing, such changes may include, without limitation, the addition or withdrawal of features, information, products, services, software or changes in instructions. Verizon Connect NWF reserves the right to perform scheduled maintenance for the Verizon Connect NWF Services and Verizon Connect NWF Website from time to time. This may include application and database maintenance as well as general website maintenance and may or may not involve Verizon Connect NWF Website and Verizon Connect NWF Services unavailability. Should any modification or maintenance service negatively impact a customer, the customer will have the right to terminate service without penalty.

**11. DATA.** Pursuant to the Contract DIR-TSO-3415

Customer represents and warrants that it has all necessary rights and authority with respect to the data collected from Customer and its vehicles and transmitted through Customer's use of the Devices, the Verizon Connect NWF Services and the Verizon Connect NWF Website ("Business Data") and that Customer approves and grants to Verizon Connect NWF, its affiliates and the Service Partners the nonexclusive license and right to collect, access, copy and use the Business Data in the course of performing the Verizon Connect NWF Services. Customer further grants to Verizon Connect NWF and its affiliates the perpetual right and license to use such Business Data as needed to analyze, measure and optimize the performance of the Devices and the Verizon Connect NWF Services and to develop new offerings for Customer and others, including the development of data products provided, however, that such use of Business Data shall be aggregated or de-identified.

**12. Intentionally Left Blank.**

**13. OWNERSHIP AND ACCEPTANCE.** Devices will be shipped to the address designated on Customer's Accepted Order Form. Title and risk of loss will transfer to Customer upon receipt of the Devices by Customer or Customer's agent at the address designated on Customer's Accepted Order Form..

**14. GENERAL.** (a) No amendment, change, modification or waiver to any provision of any accepted order or these Terms and Conditions will be binding unless agreed to in writing by each party. (b) The parties' respective rights and obligations under Sections 7. DISCLAIMER OF WARRANTIES, 9. PROPRIETARY RIGHTS, and 11. DATA survive termination of an order.

REVISION HISTORY			
VERSION	DATE	DOCUMENT	DESCRIPTION
1.0		Initial Contract	
1.2	8/16/16	Amendment 1	<p><b>REVISED</b></p> <ul style="list-style-type: none"> <li>• Custom State of Texas Voice Rate Plan</li> <li>• Push to Talk Plus (PTT+) Only Rate Plan</li> <li>• Custom DIR Nationwide Voice Calling Plans</li> <li>• Custom DIR Nationwide for Texas Voice Calling Plans Add-a-Line Voice Plans</li> <li>• Custom DIR Domestic Nationwide Voice &amp; Flat Rate Data <b>Bundle</b> Plans</li> <li>• Custom DIR Domestic Nationwide Voice &amp; Data Flat Rate Add-a-Line Plan</li> <li>• Custom DIR Global Nationwide for Texas Voice &amp; Global Data Plans</li> <li>• Custom DIR Nationwide Voice and Data Bundle Plan</li> <li>• Custom DIR Voice, Data and Text Smartphone Flat Rate Plan</li> <li>• Custom DIR Mobile BroadbandAccess Flat Rate Data Plan</li> <li>• Public Sector Mobile Broadband Share Plans</li> <li>• Custom DIR Mobile Broadband Share Plans:</li> <li>• Government Subscribers Only</li> <li>• Global Data Optional Features</li> <li>• Mobile Broadband Machine-to-Machine (M2M) Share Plans Low Usage Group</li> <li>• Mobile Broadband Machine-to-Machine Plans (M2M) Share Plans High Usage Group</li> <li>• Custom DIR Mobile Broadband Machine-to-Machine Plans (M2M) Share Plans</li> <li>• Custom DIR Mobile Broadband Machine-to-Machine Plans (M2M) Share Plan</li> <li>• Public Sector Mobile Broadband Machine-to-Machine Plans (M2M) Share Plans</li> <li>• 3G/4G Mobile Broadband Machine-to-Machine (M2M) Wireless Backup Router Plan</li> <li>• Custom DIR Mobile Broadband Machine-to-Machine (M2M) Tiered Plans</li> <li>• Calling Features</li> <li>• Verizon Wireless Field Force Manager</li> <li>• Private Network/Dynamic Mobile Network Routing (DMNR)/Service Based Access(SBA)/ Static IP – Isolated Pool w/Fixed End System (FES) [Internet Restricted]</li> <li>• Push to Talk Plus</li> <li>• International Long Distance</li> <li>• Data Roaming</li> <li>• M2M Share/Profile Data Sharing</li> </ul> <p><b>ADDED</b></p> <ul style="list-style-type: none"> <li>• Grandfathered Pricing</li> <li>• Custom DIR Nationwide “Keep Active” Voice Plan: Government Election Lines Only</li> <li>• Custom DIR Nationwide “Keep Active” Voice &amp; Data (Smartphone) Plan: Government Election Lines Only</li> <li>• Custom DIR Nationwide “Keep Active” Mobile Broadband Plan: Government Election Lines Only</li> <li>• Custom DIR Nationwide Machine-to-Machine “Keep Active” Plan: Government Election Lines Only</li> <li>• Mobile Device Management (MDM): Government Subscribers Only</li> <li>• 4G LTE Private Network Traffic Management (PNTM) Private IP Only (fixed WAN) Government Subscribers Only</li> <li>• MobileIron Enterprise Mobility Management License Fees and Installation Services On-Premise (Core)</li> <li>• MobileIron Enterprise Mobility Management: Government Subscribers On-Premise Managed Service Features</li> <li>• International Eligibility</li> <li>• Share Option: Nationwide Calling Plans</li> <li>• Share Option: Data Sharing</li> <li>• M2M Share: Account Data Sharing</li> </ul> <p><b>REMOVED</b></p>

			<ul style="list-style-type: none"> <li>• Global Voice</li> <li>• Roaming in CDMA Countries</li> <li>• National Access Roaming Feature</li> <li>• America's Choice for Business &amp; Voice and Data Choice Bundles for Business Subscribers</li> </ul>
1.2	12/29/16	Amendment 2	<p><b>REVISED</b></p> <ul style="list-style-type: none"> <li>• Custom DIR Domestic Nationwide Voice &amp; Flat Rate Data Bundle Plans</li> <li>• Custom DIR Domestic Nationwide Voice &amp; Data Flat Rate Add-a-Line Plan</li> <li>• Custom DIR Nationwide Voice and Data Bundle Plan</li> <li>• Custom DIR Voice, Data and Text Smartphone Flat Rate Plan</li> <li>• Custom DIR Mobile Broadband Access Flat Rate Data Plan</li> <li>• Private Network/Dynamic Mobile Network Routing (DMNR)/Service Based Access(SBA)/ Static IP – Isolated Pool w/Fixed End System (FES) [Internet Restricted]</li> <li>• MobileIron Enterprise Mobility Management License and Installation Services: On Premise (Core)</li> </ul> <p><b>ADDED</b></p> <ul style="list-style-type: none"> <li>• Private Network terms and conditions</li> <li>• Private Network Traffic Management terms and conditions</li> </ul> <p><b>REMOVED</b></p> <ul style="list-style-type: none"> <li>• Mobile Device Management (MDM): Government Subscribers Only</li> </ul>
1.3	3/6/17	Revision	<p><b>REVISED</b></p> <ul style="list-style-type: none"> <li>• Custom DIR Mobile Broadband Machine-to-Machine Plans</li> <li>• Enterprise Messaging</li> </ul> <p><b>ADDED</b></p> <ul style="list-style-type: none"> <li>• The New Verizon Plan - Talk, Text and Data: Government Subscribers (Up to 10 Phone/Internet Devices/20 Connected Devices)</li> <li>• The New Verizon Plan for Business Plan - Talk, Text and Data Plans: Government Subscribers (Up to 25 Phone/Internet Devices/50 Connected Devices)</li> <li>• International Options Monthly Features: Mexico and Canada</li> <li>• International Options Monthly Features : 140+ Countries</li> <li>• International Options Monthly Recurring Features: Mexico and Canada</li> <li>• International Options Monthly Recurring Features : 140+ Countries</li> <li>• One Talk Solution: Government Subscribers Only</li> </ul>
1.4	11/14/17	Amendment 4	<p><b>REVISED</b></p> <ul style="list-style-type: none"> <li>• One Talk Solution: Government Subscribers Only</li> <li>• Custom State of Texas Voice Rate Plan</li> <li>• Custom DIR Nationwide Voice Calling Plans</li> <li>• Add-a-Line Voice &amp; Push to Talk Plus (PTT+) Plan</li> <li>• The New Verizon Plan - Talk, Text and Data</li> <li>• The New Verizon Plan for Business Plan - Talk, Text and Data Plans</li> <li>• International Options Monthly Features</li> <li>• International Options Monthly Recurring Features</li> <li>• Verizon Wireless Calling Plan and Feature Details</li> </ul>

			<ul style="list-style-type: none"> <li>• Wireless Priority Service (WPS)</li> <li>• 4G LTE Private Network Traffic Management (PNTM) Private IP Only (fixed WAN)</li> </ul> <p><b>ADDED</b></p> <ul style="list-style-type: none"> <li>• Unlimited Plan for Smartphones – Government</li> <li>• Custom 4G Verizon Unlimited Smartphone Plan for Public Sector</li> <li>• Flexible Business Plans For Basic &amp; Smartphones</li> <li>• Business Data Only Plans</li> <li>• Flexible Business Plans For Data Devices</li> <li>• Custom Flat Rate Mobile Broadband - Government</li> <li>• Custom Mobile Broadband Plan II – Government</li> <li>• Calling Features: Unlimited Domestic Text, Picture &amp; Video Messaging</li> <li>• Land Mobile Radio (LMR) for PTT+ Features:</li> <li>• Custom Wireless Home Phone for Government Plan</li> <li>• Intrepid Networks®</li> </ul> <p><b>REMOVED</b></p> <ul style="list-style-type: none"> <li>•</li> </ul>
1.5	6/5/18	Amendment 5	<p><b>ADDED</b></p> <ul style="list-style-type: none"> <li>• 4G Smartwatch with Numbershare1 Unlimited Plan – Government</li> <li>• Public Safety Custom Plans (August 27, 2018)</li> </ul>
1.6	12/26/18	Amendment 6	<p><b>REVISED</b></p> <ul style="list-style-type: none"> <li>• Public Safety Custom Plans (August 27, 2018) <ul style="list-style-type: none"> <li>○ Custom Unlimited Basic Phone Plan for National Security, Public Safety, and Emergency Preparedness</li> </ul> </li> <li>• Unlimited Plan for Smartphones – Government</li> <li>• Custom 4G Verizon Unlimited Smartphone Plan for Public Sector</li> </ul> <p><b>ADDED</b></p> <ul style="list-style-type: none"> <li>• Radio Over Internet Protocol (ROIP) and Inter Sub-System Interface (ISSI) Virtual Deployment</li> </ul>
1.7	4/26/19	Amendment 7	<p><b>ADDED</b></p> <ul style="list-style-type: none"> <li>• Verizon Connect NWF Inc.</li> <li>• NetMotion</li> <li>• Digital Signage</li> </ul>
1.8	9/17/19	Amendment 8	<p><b>REVISED</b></p> <ul style="list-style-type: none"> <li>• Public Safety Custom Plans (August 27, 2018) <ul style="list-style-type: none"> <li>○ Custom 4G Unlimited Basic Phone Plan for National Security, Public Safety, and First Responders</li> </ul> </li> </ul>
1.9	04/13/20	Amendment 9	<p><b>ADDED</b></p> <ul style="list-style-type: none"> <li>• MobileIron Enterprise Mobility Management</li> <li>• Verizon MDM</li> </ul> <p><b>REVISED</b></p> <ul style="list-style-type: none"> <li>• Intrepid Networks: Government Subscribers</li> <li>• Field Force Manager</li> </ul>