

DIR Contract Number DIR-TSO-3434

Appendix C Pricing Index

Spok, Inc. offers paging services for through this contract. The only equipment available through this contract is equipment required to use service plan offerings stated in this Appendix C Pricing Index.

Pricing

Item	Fixed Price
Basic Monthly Service:	
One-way Numeric Pager leased monthly. Includes air-time, equipment rental & maintenance. Unlimited monthly calls. Local coverage.	
Recurring Charges	\$2.75/monthly
Non-recurring Charges: Lost, unreturned or damaged equipment w/o Pager Protection	\$39.00
Additional charges that are not included above, (roaming, long distance, etc.)	NA
Optional Features:	
Pager Protection - Reduces amount for lost or destroyed Numeric pager from \$39 to \$10	\$0.50 /monthly
Voice Mail (15 message capacity, 72 hour retention, 60 second message length)	\$1.00 /monthly
My Alias	\$0.70 /monthly
Message Carbon Copy	\$0.70 /monthly
Cell Text	\$2.00 /monthly
Regional Coverage (Multi-States)	\$3.88 /monthly
Nationwide Coverage	\$15.00 /monthly
State-Wide Coverage	\$0.50 /monthly
Group Cap Code	\$2.75 /monthly
Toll Free Number	\$5.00 /monthly
Service Option 1	
One-way Alphanumeric Pager Leased Monthly. Includes Air-time, equipment rental and maintenance. Unlimited monthly calls. Local Coverage.	
Recurring Charges	\$4.75 /monthly

Non-recurring Charges: Lost/Unreturned or Damaged Equipment w/o Pager Protection	\$69.00
Additional charges that are not included above, (roaming, long distance, etc.)	NA
Optional Features:	
Pager Protection - Reduces amount for lost or destroyed Alphanumeric pager from \$69 to \$20	\$1.00 /monthly
Voice Mail (15 message capacity, 72 hour retention, 60 second message length)	\$1.00 /monthly
My Alias	\$0.70 /monthly
Message Carbon Copy	\$0.70/monthly
Cell Text	\$2.00 /monthly
Regional Coverage (Multi-States)	\$3.88 /monthly
Nationwide Coverage	\$15.00 /monthly
State-Wide Coverage	\$0.50 /monthly
Group Cap Code	\$4.75 /monthly
Encryption (T5 Device Only)	\$2.00 /monthly
Toll Free Number	\$5.00 /monthly
Service Option 2	
Two-way Pager Leased Monthly. Includes Air-time, equipment rental and maintenance. 10,000 characters per month. Characters over 10,000 billed at \$.0010 per character. Nationwide Coverage.	
Recurring Charges	\$13.45 /monthly
Non-recurring Charges; Lost/Unreturned or Damaged Equipment w/o Pager Protection	\$99.00
Additional charges that are not included above, (roaming, long distance, etc.)	NA
Optional Features:	
Pager Protection - Reduces amount for lost or destroyed Two-way pager from \$99 to \$50	\$1.95 /monthly
Voice Mail (15 message capacity, 72 hour retention, 60 second message length)	\$1.00 /monthly
My Alias	\$0.70 /monthly
Message Carbon Copy	\$0.70 /monthly
Cell Text	\$2.00 /monthly
Toll Free Number	\$5.00 /monthly
Call Package: 25,000 characters / \$.0007 per character over 25,000	\$2.35 /monthly

Call Package: 75,000 characters / \$.0006 per character over 75,000	\$2.72 /monthly
Call Package: 250,000 characters / \$.0005 per character over 250,000	\$3.82 /monthly
Unlimited Characters	\$4.20 /monthly
Service Option 3	
Ready Call Pager leased monthly. Includes air-time, equipment rental and maintenance. Unlimited calls, local coverage.	
Recurring Charges	\$2.75 /monthly
Non-recurring Charges; Lost, unreturned or damaged equipment w/o Pager Protection.	\$69.00
Additional charges that are not included above, (roaming, long distance, etc.)	NA
Optional Features:	
Pager Protection - Reduces amount for lost or destroyed Ready Call pager from \$69 to \$20	\$1.00 /monthly
Ready Call Charger base - monthly rental, each charger holds 10 devices	\$1.50 /monthly
Ready Call Charger: Lost, unreturned or damaged equipment.	\$49.95 /monthly
VPD Voice Prompt	\$0.00 /monthly
VPP Voice Prompt Plus	\$1.00 /monthly
Additional Number per pager	\$0.50 /monthly
NTR Numeric Retrieval	\$0.00 /monthly
Notify @ Once Administrator	\$10.00 /monthly
Notify @ Once Send & Receive	\$4.00 /monthly
Notify @ Once Send or Receive Only	\$2.00 /monthly
Notify @ Once One-Time Setup Per User	\$2.00 /monthly
Page Sync	\$7.95 /monthly
IXO-Alpha mate Base Rate	\$15.00 /monthly
Spare Pager - Numeric (above 5% allowance per account based on units in-service)	\$2.00 /monthly
Spare Pager – Ready Call (above 5% allowance per account based on units in service)	\$2.00 /monthly
Spare Pager - Alphanumeric (above 5% allowance per account based on units in-service)	\$4.00 /monthly
Spare Pager - Two-way	\$10.00 /monthly
Two State coverage for State-Wide pagers (if available)	\$1.50 /monthly

Three State coverage for State-Wide pagers (if available)	\$3.00 /monthly
Four State coverage for State-Wide pagers (if available)	\$4.50 /monthly
Multi-Messenger Group	\$15.95 /monthly
Message Forwarding FWD	\$1.00 /monthly
Caller Password CPW	\$2.00 /monthly
Spok Mobile	\$4.75 /monthly
Spok Mobile with One-way Pager	\$5.75 /monthly
Spok Mobile with Two-way Pager	\$22.00 /monthly