# Appendix C - Pricing Index
## Network Alliance, LLC
## DIR-TSO-3744

| Software Description | DIR Discount % off MSRP |
|---|---|
| **Syn-Apps** | |
| Audio and Text Notification for Cisco Endpoints | 12.00% |
| Audible Bell Tone/Scheduled Broadcasts | 12.00% |
| SA-Announce 3rd Party API License | 12.00% |
| SA-Announce Redundant Server License | 12.00% |
| Yearly Fee: Per Endpoint Notification for Smart Devices | 12.00% |
| Yearly Fee: Connects SA-Announce to Clickatell SMS Service | 12.00% |
| Yearly Fee: Connects SA-Announce to Outbound TTS Service | 12.00% |
| Yearly Fee: Connects SA-Announce to Jabber IM Clients | 12.00% |
| Yearly Fee: Connects SA-Announce to Google IM Clients | 12.00% |
| One-Time Fee: Connects SA-Announce to DMM Server | 12.00% |
| One-Time Fee: Connects SA-Announce to Global Caché Devices | 12.00% |
| One-Time Fee: Enables SA-Announce Analytics | 12.00% |
| Enterprise and Custom Directories | 12.00% |
| Enterprise and Custom Directories - Additional cluster import | 12.00% |
| Enterprise and Custom Directories - LDAP import | 12.00% |
| Enterprise and Custom Directories - Aux Site License | 12.00% |
| **Variphy** | |
| Variphy Insight for Enterprises – 1 License | 13.50% |
| Variphy Insight for Enterprises – CDR Call History, Accounting, Device Utilization – 1 License | 13.50% |
| Variphy Insight for Enterprises – Audit and Change Management Reporting – 1 License | 13.50% |
| Variphy Insight for Enterprises – Remote Phone Administration, Phone Macro – 1 License | 13.50% |
| Variphy Insight for Enterprises – Inventory and Configuration Reporting – 1 License | 13.50% |
| Variphy Insight for Enterprises – Broadcast Messaging to IP Phone Displays – 1 License | 13.50% |
| **Zoom** | |
| SCR ZOOM ScreenREC | 40% |
| ZCR-Barix ZOOM CallREC for Barix Instreamer for Radio integration | 40% |
| ZQM-ZSPA ZOOM SpeechREC | 40% |
| ZQM-LMC ZOOM Live Monitoring of Calls | 40% |
| ZQM-CR ZOOM CallREC | 40% |
| ZQM-QM ZOOM CallREC, ScoreCARD & LiveMON | 40% |
| ZQM-QMS ZOOM CallREC, ScoreCARD, LiveMON & ScreenREC | 40% |
| ZQM-ACC ZOOM CallREC, ScoreCARD, LiveMON, ScreenREC, ScreenMON, SpeechREC, FeedBACK, eLearn | 40% |
| QM-ELR ZOOM eLearning (bundle with ScoreCARD) | 40% |
| QM-FB ZOOM FeedBACK (bundle with ScoreCARD) | 40% |
| ZQM-VOC ZOOM Voice of the Customer | 40% |
| ZQM-APR ZOOM CallREC, Auto Pause and Resume | 40% |
| HA-CR CallREC HA | 40% |
| WFM ZOOM WorkFORCE, powered by Teleopti | 40% |
| WFM-PRI ZOOM WFM Payroll Integration | 40% |
| WFM-PERF ZOOM WFM Performance Manager - Performance Manager | 40% |
| UPG-QM Upgrade from ZQM-CR to ZQM-QM | 40% |
| UPG-QMS Upgrade from ZQM-QM to ZQM-QMS | 40% |
| ZCR-G729 G729 Codec - License per Concurrent Decoding Process | 40% |
| ZCR CR Lite device/phone license | 40% |
| **Related Services Description** | DIR Discount % off MSRP |
| **Syn-Apps Support** | |
| Announce-T0-PCS | 10.00% |
| Announce-T1-PCS | 10.00% |
| Announce-T2-PCS | 10.00% |
| Announce-T3-PCS | 10.00% |
| Announce-T4-PCS | 10.00% |
| Announce-T5-PCS | 10.00% |
| Announce-Scheduler-T0-PCS | 10.00% |
| Announce-Scheduler-T1-PCS | 10.00% |
| Announce-Scheduler-T2-PCS | 10.00% |

**Important Note: Vendor's quote to DIR customers shall include the DIR Administrative Fee. The fee will be added after the discount is applied to the MSRP.**

| | |
|---|---|
| Announce-Scheduler-T3-PCS | 10.00% |
| Announce-Scheduler-T4-PCS | 10.00% |
| Announce-Scheduler-T5-PCS | 10.00% |
| Announce-API-3P-PCS | 10.00% |
| Announce-Redundantcy-PCS | 10.00% |
| DMM-Notifier-PCS | 10.00% |
| GC-Notifier-PCS | 10.00% |
| SA-Analytics-PCS | 10.00% |
| Pendix-PCS | 25.00% |
| Pendix-Cluster-PCS | 25.00% |
| Pendix-LDAP-PCS | 25.00% |
| Pendix-Aux-PCS | 25.00% |
| **Variphy** | |
| Variphy Insight Annual Support, Maintenance, Updates, and Upgrades (SMUU) – 1 License | 13.50% |
| **Zoom** | |
| TR-CR Zoom CallRec User Training | 40% |
| TR-SK Zoom Scorecard User Training | 40% |
| TR-EL ZOOM eLearning Training | 40% |
| TR-FB Zoom Feedback User Training | 40% |
| ZQM-M1Y ZOOM Products Yearly Maintenance - 1 Year | 20% |
| ZQM-M2Y ZOOM Products Yearly Maintenance - 3 Years | 20% |
| **Optional Description** | **DIR Discount % off MSRP** |
| **Syn-Apps** | |
| Technical System Support hourly rate | 22.00% |
| **Variphy** | |
| Technical System Support hourly rate | 22.00% |

**Important Note: Vendor's quote to DIR customers shall include the DIR Administrative Fee.  The fee will be added after the discount is applied to the MSRP.**