

Appendix C Pricing Index
DIR-TSO-4241
Remedy Technological Services, L.P.

CATEGORY	SUBCATEGORY - SERVICE DESCRIPTION	SERVICE ZONE	UNIT	DIR Customer Discount % off MSRP
Accessibility	ADA Accessibility Capability	United States	Per Hour	10.00%
Business Tools	Monthly Website Backup (500 GB)	United States	Per Month	7.00%
	Monthly Analytics Report	United States	Per Month	12.00%
	Google Analytics Integration	United States	Per Installation	12.00%
	Website Security Monitoring	United States	Per Month	12.00%
Domain Name System (DNS) Management	DNS Management	United States	Per Hour	12.00%
E-mail Hosting	Office365 Email Hosting (Per email address)	United States	Per Year	5.00%
	Office365 Email Hosting Setup (Up to 50 mailboxes)	United States	Per Installation	12.00%
Maintenance, Training and Support	Monthly Maintenance	United States	Per Hour	7.00%
	Support	United States	Per Hour	7.00%
	Website Training	United States	Per Hour	7.00%
	SharePoint Training	United States	Per Hour	7.00%
Web Content Management	Website Content Management	United States	Per Hour	7.00%
Website Design/Development	Content Transfer	United States	Per Hour	7.00%
	Custom Integration and Development	United States	Per Hour	7.00%
	Project Manager	United States	Per Hour	6.00%
	Web Developer	United States	Per Hour	6.00%
	Web/Graphic Designer	United States	Per Hour	6.00%
	QA Tester	United States	Per Hour	6.00%
	SQL Developer	United States	Per Hour	6.00%
	Senior Project Manager	United States	Per Hour	6.00%
	SharePoint Developer	United States	Per Hour	6.00%
	Search Engine Optimization (SEO) - Each Additional Keyword	United States	Per Month	10.00%
	Search Engine Optimization (SEO) - Bronze Package (Includes 5 keywords for 6 months; initial SEO activities; onpage and offpage factors; and monthly SEO reports)	United States	Per Month	10.00%
	Search Engine Optimization (SEO) - Silver Package (Includes 10 keywords for 12 months; initial SEO activities; onpage and offpage factors; and monthly SEO reports)	United States	Per Month	10.00%
	Search Engine Optimization (SEO) - Gold Package (Includes 15 keywords for 18 months; initial SEO activities; onpage and offpage factors; and monthly SEO reports)	United States	Per Month	10.00%
	Website Hosting	Dedicated Server - Hosting (2TB storage and unlimited data transfer, 16GB RAM - 8 Core)	United States	Per Month
Dedicated Server - Hosting Setup		United States	Per Installation	10.00%
Dedicated Server- Hosting (2TB storage and unlimited data transfer, 16GB RAM - 8 Core)		United States	Per Year	15.00%
Shared Server - Hosting (Unlimited storage and unlimited data transfer)		United States	Per Month	10.00%
Shared Server - Hosting (Unlimited storage and unlimited data transfer)		United States	Per Year	20.00%
Shared Server - Hosting Setup		United States	Per Installation	10.00%