

**DIR-TSO-4257**  
**APPENDIX C PRICING INDEX**  
 TECHNOLOGY BASED CONFERENCING SERVICES  
 NWN CORPORATION

**AUDIOCONFERENCING SERVICES**

CONFERENCING SERVICES - Prices based on Entire Knowledge Worker Count being licensed for each entity (A Knowledge Worker is an employee or contractor who uses a computing or communications device as part of their job duties.) Must be purchased with WebConferencing.

<b>Name of Service</b>	<b>Unit Type</b>	<b>Customer Price</b>
Audio Conferencing - Unlimited PSTN Call-in Capability to 27 Countries (1 - 10,000+ Knowledge Workers)	Per User/Month	\$4.0800
Related Services Provided in WebConferencing Section (below)		\$0.0000
Maintenance and Support Provided in WebConferencing Section (below)		\$0.0000
Training Provided in WebConferencing Section (below)		\$0.0000

**WEBCONFERENCING SERVICES**

CONFERENCING SERVICES - Per user pricing with a minimum of 25 users

<b>Name of Service</b>	<b>Unit Type</b>	<b>Customer Price</b>
Web Conferencing - Unlimited Meetings for unlimited duration up to 200 participants - (25 - 249 Knowledge Workers)	Per User/Month	\$22.4400

CONFERENCING SERVICES - Enterprise Pricing - Prices based on Entire Knowledge Worker Count being licensed for each entity (A Knowledge Worker is an employee or contractor who uses a computing or communications device as part of their job duties.)

<b>Name of Service</b>	<b>Unit Type</b>	<b>Customer Price</b>
Web Conferencing - Unlimited Meetings for unlimited duration up to 200 participants - (250 - 1,999 Knowledge Workers)	Per User/Month	\$9.4350
Web Conferencing - Unlimited Meetings for unlimited duration up to 200 participants - (2,000 - 9,999 Knowledge Workers)	Per User/Month	\$8.6700
Web Conferencing - Unlimited Meetings for unlimited duration up to 200 participants - (10,000+ Knowledge Workers)	Per User/Month	\$8.3130

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**RELATED SERVICES**

Name of Service	Unit Type	Customer Price
Installation	Per Engagement and Per Domain	\$4,080.0000
Maintenance and Support		
Basic Online/Telephone Support from WebEx	Included	\$0.0000
Remote Support from NWN for Advanced Configuration	Per Hour	\$265.2000
Onsite Support from NWN [Rate based on minimum of 40 hour engagement]	Per Hour	\$331.5000
Training		
Online MMITC Training is per class up to 60 minutes per session		\$280.5000
Individual (Vendor site) Price is per class up to 45 minutes per session		\$459.0000
On-Line Tutorial - Can be recorded and downloaded as Video-on-demand for future use		\$4,335.0000