

**DIR-TSO-4266 APPENDIX C PRICING INDEX**  
**Technology Based Conferencing Services**  
**Verizon Business Network Services**

**AUDIOCONFERENCING SERVICES**

Name of Service	Unit Type	Customer Price
<p>Cloud Connected Audio (CCA) enables WebEx-integrated audio conferencing via audio bridges hosted in Cisco's network. CCA is sold on a concurrent port basis and a Subscription Minimum (as defined below) applies. Hosts and Participants may access a CCA port at any point in time. In any given month, if Customer uses a number of CCA ports that exceeds the number of CCA ports in its Subscription Minimum, Customer will pay an overage charge based on the highest number of such excess CCA ports in use at any one time during the affected monthly billing period.</p> <p>Over fee once port capacity is exceeded. If the users don't join from an IP trunking location, they join via PSTN and there will be CCA off net rates applied to them (per minute) depending on where they joined from and how they joined (Toll/TF dial in or dial out)</p>		
<b>Cisco WebEx Cloud Connected Audio (CCA)</b>	connection	\$30.43
CCA Overage	connection	\$36.52
CMR Cloud Named Hosts	connection	\$32.83
CMR Cloud Active Hosts	connection	\$18.42
VOIP	minute	\$0.0000
Dial Out (Outbound)	minute	\$0.0102
Toll Meet Me (Inbound)	minute	\$0.0098
Toll Free Meet Me (Inbound)	minute	\$0.0001
<b>CCA Global Inbound Off-Net Usage Transport per Minute</b>		
Local Access Transport Zone A	minute	\$0.0124
Local Access Transport Zone B	minute	\$0.0098
Local Access Transport Zone C	minute	\$0.0603
Local Access Transport Zone D	minute	\$0.0703
Local Access Transport Zone E	minute	\$0.2260
Local Access Transport Zone F	minute	\$0.1507
Local Access Transport Zone G	minute	\$0.2511
Local Freephone Access Transport Zone A	minute	\$0.0703
Local Freephone Access Transport Zone B	minute	\$0.0130
Local Freephone Access Transport Zone C	minute	\$0.1206
Local Freephone Access Transport Zone D	minute	\$0.1407
Local Freephone Access Transport Zone E	minute	\$0.2812
Local Freephone Access Transport Zone F	minute	\$0.3214
Local Freephone Access Transport Zone G	minute	\$0.3214
<b>CCA International Dial Out Transport per Minute</b>		\$0.0000
Dial Out Access Transport Zone A	minute	\$0.0635
Dial Out Access Transport Zone B	minute	\$0.0130
Dial Out Access Transport Zone C	minute	\$0.0862
Dial Out Access Transport Zone D	minute	\$0.0862
Dial Out Access Transport Zone E	minute	\$0.1951
Dial Out Access Transport Zone F	minute	\$0.2360
Dial Out Access Transport Zone G	minute	\$0.3994
Dial Out Access Transport Zone H	minute	\$0.4539
Dial Out Access Transport Zone I	minute	\$0.5990
Dial Out Access Transport Zone J	minute	\$0.8169
Dial Out Access Transport Zone k	minute	\$1.0166
Dial Out Access Transport Zone L	minute	\$2.5234
<b>Active Host (Webex)</b>		
Meeting Center Active Host		\$0.2448
Enterprise Edition Active Host		\$0.2938

**WEBCONFERENCING SERVICES**

Name of Service	Unit Type	Customer Price
Named user Enterprise Edition Conference Services 200 Package licenses are individualized that supports 25-10k+ host enrolled and 199 participants per/host. Individual licenses may not be shared or used by anyone other than the 1 Employee to whom the Named User Package license is assigned. WebEx Named User Enterprise 200 and 1000 consist of: Named User Meeting Center, Named User Training Center, Name User Support Center; Name User Event Center. Collaborative sessions, internal and external meetings, product and project coordination, demos, sales presentations	25-99 hosts enrolled	
WebEx -Named User Spark Meet (with Enterprise Edition 200)	NU Spark Meet (EE 200) 25-99	\$68.18

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<b>WEBCONFERENCING SERVICES</b>		
<b>Name of Service</b>	<b>Unit Type</b>	<b>Customer Price</b>
WebEx -Named User Spark Meet (with Enterprise Edition 200)	NU Spark Meet (EE 200) 100-249	\$66.59
WebEx -Named User Spark Meet (with Enterprise Edition 200)	NU Spark Meet (EE 200) 250-499	\$55.49
WebEx -Named User Spark Meet (with Enterprise Edition 200)	NU Spark Meet (EE 200) 500-999	\$42.01
WebEx -Named User Spark Meet (with Enterprise Edition 200)	NU Spark Meet (EE200)1000-2499	\$39.64
WebEx -Named User Spark Meet (with Enterprise Edition 200)	NU Spark Meet (EE200)2500-9999	\$30.12
WebEx -Named User Spark Meet (with Enterprise Edition 200)	NU Spark Meet (EE 200) 10K+	\$26.95
Named user Enterprise Edition Conference Services 1000 Package licenses are individualized that supports 25-10k+ host enrolled and 999 participants per/host. Individual licenses may not be shared or used by anyone other than the 1 Employee to whom the Named User Package license is assigned.WebEx Named User Enterprise 200 and 1000 consist of: Named User Meeting Center, Named User Training Center, Name User Support Center; Name User Event Center.Collaborative sessions, internal and external meetings, product and project coordination, demos, sales presentations;Up to 1,000 (including 25 video devices)	25-99 hosts enrolled	
WebEx -Named User Spark Meet (with Enterprise Edition 1,000)	NU Spark Meet (EE 1K) 25- 99	\$29.34
WebEx -Named User Spark Meet (with Enterprise Edition 1,000)	NU Spark Meet (EE 1K) 100- 249	\$66.59
WebEx -Named User Spark Meet (with Enterprise Edition 1,000)	NU Spark Meet (EE 1K) 250- 499	\$55.49
WebEx -Named User Spark Meet (with Enterprise Edition 1,000)	NU Spark Meet (EE 1K) 500- 999	\$42.01
WebEx -Named User Spark Meet (with Enterprise Edition 1,000)	NU Spark Meet (EE 1K)1000- 2499	\$39.64
WebEx -Named User Spark Meet (with Enterprise Edition 1,000)	NU Spark Meet (EE 1K)2500- 9999	\$30.12
WebEx -Named User Spark Meet (with Enterprise Edition 1,000)	NU Spark Meet (EE 1K) 10K+	\$26.95
WebEx -Named User Enterprise Edition Attendee Overage	NU EE Attendee Ovg	\$29.34
Named user meeting Center Conference Services with Meeting Center 25 or 200 licenses are individualized that supports 1-10k+ host enrolled and 999 participants per/host. Individual licenses may not be shared or used by anyone other than the 1 Employee to whom the Named User Package license is assigned.Collaborative sessions, internal and external meetings, product and project coordination, demos, sales presentations;UP to 25 or 200 participants.	1-24 hosts enrolled	
WebEx -Named User Spark Meet (with Meeting Center 25)	NU Spark Meet (MC 25) 1- 24	\$70.55
WebEx -Named User Spark Meet (with Meeting Center 25)	NU Spark Meet (MC 25) 25- 99	\$52.33
WebEx -Named User Spark Meet (with Meeting Center 25)	NU Spark Meet (MC 25) 100- 249	\$50.73
WebEx -Named User Spark Meet (with Meeting Center 25)	NU Spark Meet (MC 25) 250- 499	\$43.61
WebEx -Named User Spark Meet (with Meeting Center 25)	NU Spark Meet (MC 25) 500- 999	\$31.71
WebEx -Named User Spark Meet (with Meeting Center 25)	NU Spark Meet (MC 25)1000-2499	\$26.95
WebEx -Named User Spark Meet (with Meeting Center 25)	NU Spark Meet (MC 25)2500-9999	\$16.65
WebEx -Named User Spark Meet (with Meeting Center 25)	NU Spark Meet (MC 25) 10K+	\$15.07
WebEx -Named User Spark Meet (with Meeting Center 200)	NU Spark Meet (MC 200) 1- 24	\$70.55
WebEx -Named User Spark Meet (with Meeting Center 200)	NU Spark Meet (MC 200) 25- 99	\$52.33
WebEx -Named User Spark Meet (with Meeting Center 200)	NU Spark Meet (MC 200) 100-249	\$50.73
WebEx -Named User Spark Meet (with Meeting Center 200)	NU Spark Meet (MC 200) 250-499	\$43.61
WebEx -Named User Spark Meet (with Meeting Center 200)	NU Spark Meet (MC 200) 500-999	\$31.71

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Name of Service	Unit Type	Customer Price
WebEx -Named User Spark Meet (with Meeting Center 200)	NU Spark Meet (MC200)1000-2499	\$26.95
WebEx -Named User Spark Meet (with Meeting Center 200)	NU Spark Meet (MC200)2500-9999	\$16.65
WebEx -Named User Spark Meet (with Meeting Center 200)	NU Spark Meet (MC 200) 10K+	\$15.07
WebEx -Named User Meeting Center Attendee Overage	NU MC Attendee Ovg (Fixed Fee X Ovg)	\$29.34
<b>Related Services</b>		
WebEx -SPARK Message Overage	Spark Message Storgae Ovg (Fixed Fee)	\$2.88
WebEx -Add-on Storage	Add-On Storage (Fixed Fee per GB)	\$1.58
WebEx -Enable Storage Overage	Enable Storage (Fixed Fee per GB)	\$2.88
WebEx -Toll Named Users	Monthly	\$6.34
WebEx -Toll Plus User	Monthly	\$9.71
WebEx -Toll Plus Employee Count	Monthly	\$6.34
WebEx -Toll Plus International Named User	Monthly	\$38.06

Name of Service	Unit Type	Customer Price
<b>SPARK Flex suite of services managed delivered as a service.</b>		
<b>CISCO SPARK (WebEx Teams)</b>		
<b>Named User: Business Messaging and Meetings</b>		
Business Messaging	Monthly	\$7.65
Business Messaging + Basic Meetings	Monthly	\$13.97
Business Messaging and Advanced Meetings	Monthly	\$30.09
<b>Named User: Cloud Calling</b>		
Cloud UC + Business Messaging + Basic Meetings	Monthly	\$29.27
Cloud Calling, Business Messaging, and Advanced Meetings	Monthly	\$45.90
Cloud Calling	Monthly	\$14.89
<b>Named User: Basic Messaging and Meetings</b>		
Basic Messaging and Advanced Meetings	Monthly	\$25.40
Basic Messaging and Basic Meetings	Monthly	\$10.81
Basic Messaging	Monthly	\$5.25
Event Center Capacity 1000	Monthly	\$448.84
Training Center 200	Monthly	\$306.03
Basic Cloud Calling Introduction	Monthly	\$9.41
Basic Business Messaging	Monthly	\$4.36
Toll Named Users Plus	Monthly	\$5.87
Toll Named Users Plus International	Monthly	\$28.56
<b>Employee Count: Business Messaging</b>		
Business Messaging (250 to 1,999 knowledge workers)	Monthly	\$4.31
Business Messaging (2,000 to 9,999 knowledge workers)	Monthly	\$3.98
Business Messaging (10,000 knowledge workers and above)	Monthly	\$3.78
<b>Employee Count: Business Messaging and Meetings</b>		
Business Messaging and Basic Meetings (250 to 1,999 knowledge workers)	Monthly	\$6.35
Business Messaging and Basic Meetings (2,000 to 9,999 knowledge workers)	Monthly	\$6.02
Business Messaging and Basic Meetings (10,000 knowledge workers and above)	Monthly	\$5.82
<b>Employee Count: Cloud Calling</b>		
Cloud Calling (250 to 1,999 knowledge workers)	Monthly	\$12.26
Cloud Calling (2,000 to 9,999 knowledge workers)	Monthly	\$11.32
Cloud Calling (10,000 knowledge workers and above)	Monthly	\$10.75
<b>Employee Count: On-Premises Calling</b>		
On-Premises Calling (250 to 1,999 knowledge workers)	Monthly	\$12.26
On-Premises Calling (2,000 to 9,999 knowledge workers)	Monthly	\$11.32
On-Premises Calling (10,000 knowledge workers and above)	Monthly	\$10.75
<b>Employee Count: Cloud Meeting</b>		

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Name of Service	Unit Type	Customer Price
Cloud Advanced Meeting (250 to 1,999 knowledge workers)	Monthly	\$6.12
Cloud Advanced Meeting (2,000 to 9,999 knowledge workers)	Monthly	\$5.61
Cloud Advanced Meeting (10,000 knowledge workers and above)	Monthly	\$5.36
<b>Employee Count: On-Premises Meeting</b>		
On-Premises Advanced Meeting (250 to 1,999 knowledge workers)	Monthly	\$6.12
On-Premises Advanced Meeting (2,000 to 9,999 knowledge workers)	Monthly	\$5.61
On-Premises Advanced Meeting (10,000 knowledge workers and above)	Monthly	\$5.36
<b>Employee Count: Business Messaging and Meetings</b>		
Business Messaging and Basic Meetings (250 to 1,999 knowledge workers)	Monthly	\$6.35
Business Messaging and Basic Meetings (2,000 to 9,999 knowledge workers)	Monthly	\$6.02
Business Messaging and Basic Meetings (10,000 knowledge workers and above)	Monthly	\$5.82
Business Messaging (250 to 1,999 knowledge workers)	Monthly	\$4.59
Business Messaging (2,000 to 9,999 knowledge workers)	Monthly	\$4.08
Business Messaging (10,000 knowledge workers and above)	Monthly	\$3.83
Business Messaging and Basic Meetings (250 to 1,999 knowledge workers)	Monthly	\$6.63
Business Messaging and Basic Meetings (2,000 to 9,999 knowledge workers)	Monthly	\$6.12
Business Messaging and Basic Meetings (10,000 knowledge workers and above)	Monthly	\$5.87
Business Messaging and Cloud Advanced Meetings (250 to 1,999 knowledge workers)	Monthly	\$12.75
Business Messaging and Cloud Advanced Meetings (2,000 to 9,999 knowledge workers)	Monthly	\$11.73
Business Messaging and Cloud Advanced Meetings (10,000 knowledge workers and above)	Monthly	\$11.22
Business Messaging and On-Premises Advanced Meetings (250 to 1,999 knowledge workers)	Monthly	\$12.75
Business Messaging and On-Premises Advanced Meetings (2,000 to 9,999 knowledge workers)	Monthly	\$11.73
Business Messaging and On-Premises Advanced Meetings (10,000 knowledge workers and above)	Monthly	\$11.22
<b>Employee Count: WebEx Conferencing Audio</b>		
Toll Employee Count Audio	Monthly	\$4.34
Toll Employee Count Plus	Monthly	\$5.87
Toll Employee Count Plus International	Monthly	\$28.56
<b>Active User: Cloud Meeting</b>		
Cloud Meeting (250 to 1,999 knowledge workers)	Monthly	\$28.05
Cloud Meeting (2,000 to 9,999 knowledge workers)	Monthly	\$27.03
Cloud Meeting (10,000 knowledge workers and above)	Monthly	\$26.01
<b>Active User: On-Premises Meeting</b>		
On-Premises Meeting (250 to 1,999 knowledge workers)	Monthly	\$28.05
On-Premises Meeting (2,000 to 9,999 knowledge workers)	Monthly	\$27.03
On-Premises Meeting (10,000 knowledge workers and above)	Monthly	\$26.01
<b>Active User: Cloud Calling</b>		
Cloud Calling (250 to 1,999 knowledge workers)	Monthly	\$12.50
Cloud Calling (2,000 to 9,999 knowledge workers)	Monthly	\$11.48
Cloud Calling (10,000 knowledge workers and above)	Monthly	\$10.71
<b>Active User: On-Premises Calling</b>		\$0.00
On-Premises Calling (250 to 1,999 knowledge workers)	Monthly	\$12.50
On-Premises Calling (2,000 to 9,999 knowledge workers)	Monthly	\$11.48
On-Premises Calling (10,000 knowledge workers and above)	Monthly	\$10.71
<b>Active User: Spark Care</b>		
Cloud Customer Care	Monthly	\$20.40
<b>Active User: WebEx Conferencing Audio</b>		\$0.00
Toll Active User Audio	Monthly	\$18.11
Toll Active User Plus	Monthly	\$26.52
Toll Active User Plus International	Monthly	\$102.01
<b>Software Support Services (SWSS)</b>		
Support - Basic (24x7 Tier 1 Support): (Active User / Named User)	Monthly	\$0.00
Support - Enhanced (24x7 Tier 2 SME + Adoption Services): (AU / NU)	Monthly	\$0.00
Support - Premium (Enhanced Level + Designated Support Manager-DSM): (AU / NU)	Monthly	\$0.00
Support - Basic (24x7 Tier 1 Support): (Employee Count)	Monthly	\$0.00
Support - Enhanced (24x7 Tier 2 SME + Adoption Services): (EC)	Monthly	\$0.00
Support - Premium (Enhanced Level + Designated Support Manager): (EC)	Monthly	\$0.00
<b>Room Registration</b>		
Spark Room Registration	Monthly	\$30.09