

Amendment Number 1
to
Contract Number DIR-TSO-4370
between
State of Texas, acting by and through the Department of Information Resources
and
ISF, Inc.
formerly Information Systems of Florida, Inc. dba IST Century Technologies, Inc.

1. DIR acknowledges the name change of ISF, Inc. formerly known as Information Systems of Florida, Inc. dba IST Century Technologies, Inc. with its principal place of business at 4601 Touchton Road East, Suite 3250, Jacksonville, Florida 32246-4484. Effective date of change is February 27, 2020. DIR agrees to change all contract files to ISF, Inc.
2. ISF, Inc. hereby agrees to perform all duties and obligations to be performed by Vendor under Contract DIR-TSO-4370 to the same extent as if it had been an original party thereto.
3. ISF, Inc. also represents that it is not currently delinquent in the payment of any franchise tax owed the State of Texas and is not ineligible to receive payment under §231.006 of the Texas Family Code and acknowledges the Contract may be terminated and payment withheld if this certification is inaccurate.
4. ISF, Inc. hereby represents it is authorized to do business in the State of Texas and is in good standing with the Comptroller of Public Accounts.
5. **Contract, Section 6. Notification**
All notices under this Contract shall be sent to a party at the respective address indicated below.

If sent to the State:

Hershel Becker or Successor in Office
Department of Information Resources
300 W. 15th St., Suite 1300
Austin, Texas 78701
Phone: (512) 475-4000

If sent to the Vendor:

Jonathan Conrad
ISF, Inc.
Chief Operations Officer
3800 Esplanade Way, Suite 220
Tallahassee, FL. 32312
Phone: (850) 671-1023
E-mail: jconrad@isf.com

6. **Appendix A, Standard Terms and Conditions dated 09/29/2017**, is hereby replaced in its entirety with **Appendix A, Standard Terms and Conditions dated 11/06/2019**, as attached (per Amendment Number 1).
7. **Appendix C, Pricing Index**, is hereby replaced in its entirety with the attached Appendix C, Pricing Index (per Amendment Number 1).
8. **Appendix E, Basic Hosting SLA**, is hereby replaced in its entirety with the attached Appendix E, Basic Hosting SLA (per Amendment Number 1).
9. **Appendix F, Intermediate Hosting SLA**, is hereby replaced in its entirety with the attached Appendix F, Intermediate Hosting SLA (per Amendment Number 1).
10. **Appendix G, Advanced Hosting SLA**, is hereby replaced in its entirety with the attached Appendix G Advanced Hosting SLA (per Amendment Number 1).

All other terms and conditions of the Contract as amended, not specifically modified herein, shall remain in full force and effect. In the event of conflict among the provisions, the order of precedence shall be Amendment Number 1 and then the Contract DIR-TSO-4370.

(Remainder of page intentionally left blank)

IN WITNESS WHEREOF, the parties hereby execute this amendment to be effective as of the date of the last signature.

ISF, Inc.

Authorized By: Signature on file

Name: Jonathan Conrad

Title: COO

Date: 4/6/2020 | 8:21 AM CDT

The State of Texas, acting by and through the Department of Information Resources

Authorized By: Signature on file

Name: Hershel Becker

Title: Chief Procurement Officer

Date: 4/8/2020 | 7:35 PM CDT

Office of General Counsel: 4/7/2020 | 11:25 AM CDT