

DIR- TSO-4386
Appendix C- Pricing Index
Business Oriented Software Solutions, Inc.

Products

Brand	Description	DIR Customer Discount % off MSRP
BOSS	Software Solution Product Line for, but not limited to, BOSSDesk Enterprise, BOSSDesk Professional, BOSSDesk Essential, BOSSDesk - Asset Management, BOSSDesk - Password Reset,	10.00%

Related Services

Provided by:	Service Description	DIR Discount % off MSRP
BOSS	Management Software Solution Products Related Services (Installation, Configuration, Training and any other services related to the purchase of a BOSS Software solutions)	10.00%

Technical Services

Classification	Service Description	DIR Customer Discount % off MSRP
Technical Support	Support services for, but not limited to, BOSS Support Central Enterprise, BOSS Support Central Essential, BOSS Support Central Professional, BOSS Support Central Asset Management, BOSS Support Central-Password Reset	10.00%
Technical Support	Additional services \$150/hr.	10.00%
Remote Support	BOSS811 - Enterprise- Onecall Locate - Ticketing	10.00%
Project Management	For all solutions p/hour rate	10.00%
Technical Consultant	For all solutions p/hour rate	10.00%
Training	Set Up & Training price per day	10.00%

Volume Discounts

Type of Volume (QTY)	Product Category	DIR Customer Discount % off MSRP
100+ users	BOSSDesk	10.00%
5001 - 10000 assets	BOSSDesk	25.00%
10001 - 50000 assets	BOSSDesk	50.00%
100+ users	BOSS Support Central	10.00%
5001 - 10000 assets	BOSS Support Central	25.00%
10001 - 50000 assets	BOSS Support Central	50.00%
100000+	BOSS811	10.00%