Mission
The mission of the Texas Department of Information Resources is to serve Texas government by leading the state’s technology strategy, protecting state technology infrastructure, and offering innovative and cost-effective solutions for all levels of government.

Vision
Transforming how Texas government serves Texans.

Core Values
Innovative
Leadership
Ethical
Accountable
Delivery

Agency Operational Goals

1. Expand cybersecurity services, increase awareness and improve the strength of cybersecurity programs.
   - Finalize an Information Sharing Analysis Organization (ISAO).
   - Implement a real-time forensics tool for Shared Technology Services (STS) security incident management.
   - Develop Identity as a Service (IDaaS) through the STS program.
   - Improve security posture through outreach and education.

2. Increase timely, cost-effective, and customer-oriented access to technology services and solutions.
   - Expand Texas.gov services through the mobile application, “Texas by Texas (TxT).”
   - Improve and redesign DIR’s website.
   - Optimize bandwidth for state data network.
   - Procure and implement new telecommunications contracts and services.
   - Implement a digital document management system.

3. Accelerate digital transformation by providing innovative and agile solutions.
   - Use shared service offerings to address IT legacy modernization.
   - Increase access to DIR services and resources through self-service solutions.
   - Implement artificial intelligence (AI) and digital transformation opportunities in DIR processes.
   - Offer digitization solutions through the Cooperative Contracts Program, Shared Technology Services, and Telecommunications roadmaps.

4. Improve data governance and increase the adoption of data management best practices.
   - Develop data governance strategy and implementation plan for DIR.
   - Ensure that Texans’ data remains private and secure through strong data governance.
   - Expand data training based on the key principles in the Texas Data Management Framework.
   - Increase use of the Open Data Portal (ODP) to leverage data for transparency.
   - Encourage sharing within and between organizations through the Closed Data Portal (CDP).
   - Continue outreach efforts to expand the knowledge of the ODP/CDP value and capabilities.

5. Accelerate digital transformation by providing innovative and agile solutions.
   - Use shared service offerings to address IT legacy modernization.
   - Increase access to DIR services and resources through self-service solutions.
   - Implement artificial intelligence (AI) and digital transformation opportunities in DIR processes.
   - Offer digitization solutions through the Cooperative Contracts Program, Shared Technology Services, and Telecommunications roadmaps.

Find full details here: 2021-2025 Agency Strategic Plan

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