Mission
The mission of the Texas Department of Information Resources is to serve Texas government by leading the state’s technology strategy, protecting state technology infrastructure, and offering innovative and cost-effective solutions for all levels of government.

Vision
Transforming how Texas government serves Texans.

Core Values
Innovative
Leadership
Ethical
Accountable
Delivery

Agency Operational Goals

1. **Expand cybersecurity services, increase awareness and improve the strength of cybersecurity programs.**
   - Finalize an Information Sharing Analysis Organization (ISAO).
   - Implement a real-time forensics tool for Shared Technology Services (STS) security incident management.
   - Develop Identity as a Service (IDaaS) through the STS program.
   - Improve security posture through outreach and education.

2. **Increase timely, cost-effective, and customer-oriented access to technology services and solutions.**
   - Expand Texas.gov services through the mobile application, “Texas by Texas (TxT).”
   - Improve and redesign DIR’s website.
   - Optimize bandwidth for state data network.
   - Procure and implement new telecommunications contracts and services.
   - Implement a digital document management system.

3. **Accelerate digital transformation by providing innovative and agile solutions.**
   - Use shared service offerings to address IT legacy modernization.
   - Increase access to DIR services and resources through self-service solutions.
   - Implement artificial intelligence (AI) and digital transformation opportunities in DIR processes.
   - Offer digitization solutions through the Cooperative Contracts Program, Shared Technology Services, and Telecommunications roadmaps.

4. **Improve data governance and increase the adoption of data management best practices.**
   - Develop data governance strategy and implementation plan for DIR.
   - Ensure that Texans’ data remains private and secure through strong data governance.
   - Expand data training based on the key principles in the Texas Data Management Framework.
   - Increase use of the Open Data Portal (ODP) to leverage data for transparency.
   - Encourage sharing within and between organizations through the Closed Data Portal (CDP).
   - Continue outreach efforts to expand the knowledge of the ODP/CDP value and capabilities.

5. **Optimize information technology procurement and contracting practices.**
   - Further streamline and automate DIR procurement and contract management processes.
   - Establish procurement and contracting processes and document best practices.
   - Formalize, document, and publish these approved policies.
   - Develop vendor management strategy/approach for each vendor/contract segment.
   - Develop and deliver continuing education modules for DIR customers.

Find full details here: 2021-2025 Agency Strategic Plan

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