



TEXAS
Data Center Services



Managed Security Services (MSS)

Service Matrix

Security Monitoring and Device Management (SMDM)

Security Monitoring and Device Management (SMDM)		
Service	Can service be purchased if device is in the DCS Program?	How service is billed (unit of billing measurement)
Endpoint Device Services	LDC ¹ Only*	Aggregate number of Endpoint devices
Intrusion Detection Systems (IDS) / Intrusion Prevention Systems (IPS)	LDC Only*	Aggregate number of IDS/IPS devices
Intrusion Detection Systems (IDS) / Intrusion Prevention Systems (IPS) – Customer site & Customer HW/SW	LDC Only*	Aggregate number of IDS/IPS devices
SOC Monitoring and Alerting Requirements (Customer Site & Customer HW/SW, 7am – 7pm Onsite Monitoring)	LDC Only*	Flat rate per site
Malware Detection System / Malware Prevention System	LDC Only*	Aggregate number of MDS/MPS
IDS / IPS Setup	LDC Only*	Flat rate per setup
Managed Host-based Intrusion Prevention Services	No	Aggregate number of logical hosts
Managed Host Intrusion Prevention Setup	No	Flat rate per setup
Managed Firewall	LDC Only*	Aggregate number of managed firewalls
Managed Firewall Setup	LDC Only*	Flat rate per setup
Managed Web Application Firewall Services	Yes	Aggregate number of web application firewalls
Managed Web Application Firewall Setup	Yes	Flat rate per setup
Disaster Recovery – Full Test (one time)	LDC Only**	Flat rate per unit per occurrence if customer requests a full recovery DR test
Disaster Recovery – Customer Table Top Test (one time)	LDC Only**	Flat rate per unit per occurrence if customer requests a table top DR test
Security Information Event Management (SIEM)	No	Aggregate number of IPS, Web Proxy, logical hosts, firewalls, WAFs
Remote Targeted Threat Research	Yes	Monthly rate based on duration of engagement
Customer Site Device Management Rate Card	LDC Only**	Hourly rate for Device Management Services performed onsite at customer location
Truck Roll (DASH)	Yes	Daily Rate for hardware installations, or physical hardware, or connectivity checks at a customer site in a DASH location
Truck Roll (NON-DASH)	Yes	Daily Rate for hardware installations, or physical hardware, or connectivity checks at a customer site in a NON-DASH location

* Not available if the device resides in a Consolidated Data Center (CDC) or DCS Public Cloud.

** Not available if the device resides in a Consolidated Data Center (CDC), DCS Public Cloud, or Web Application Firewall (WAF)

¹LDC = Legacy Data Center

Incident Response

Incident Response		
Service	Can service be purchased if device is in the DCS Program?	How service is billed (unit of billing measurement)
Security Incident Management	No *	Hourly rate for services performed based onsite at customer location or remotely from Service Provider site in the event of an incident
Digital Forensics	Yes	Hourly rate for services performed based onsite at customer location or remotely from Service Provider site in the event of an incident
Response Preparedness	Yes	Hourly rate for services performed based onsite at customer location or remotely from Service Provider site in the event of an incident

* DCS Program customers already receive Security Incident Response services as part of your DCS Program assurances. However, if a security incident moves beyond the level of Atos contracted support to security incident analysis, the analysis can be performed by the MSS vendor (AT&T) upon customer request.

Risk and Compliance

Risk and Compliance		
Service	Can service be purchased if device is in the DCS Program?	How service is billed (unit of billing measurement)
Penetration Testing	Yes	Aggregate number of Live IP addresses tester per customer
Texas Cybersecurity Framework Assessment	Yes	Flat rate per assessment per customer
Security Risk Assessment Rate Card	Yes	Hourly rate for Security Risk Assessment Services performed onsite at customer location or remotely from Service Provider site
Cloud Compliance	Yes	Flat rate per cloud vendor assessment per customer
Vulnerability Scanning	Yes	Aggregate number of Live IP addresses tested per customer for a 12-month subscription service or a one-time scan. Internal 12-month subscriptions require additional HW/SW
Web Application Vulnerability Scanning (Remote / SP site)	Yes	Aggregate number of web applications per customer for a 12-month subscription service or a one-time scan
Web or Mobile Application Penetration test	Yes	Flat rate per application